

MICROSCOPE



2022

FISCAL YEAR IN REVIEW

Fiscal Year 2022 marked WakeMed's 61st year of caring for our community – and we have a lot to be proud of. Over the course of the year, we introduced several new services and expanded others, improving access to high-quality, value-driven care. We continued efforts to advance health equity, embraced clinical transformation and leveraged powerful data to drive improvements in quality, safety and efficiency. We also continued to enhance resources for the well-being and resiliency of our team. By many, many measures we made great strides in supporting our Aspirational Goals and delivering on our mission of improving the health and well-being of those we serve.

In this annual year-in-review issue of *Microscope*, we pause to look back at all we have accomplished and say THANK YOU to everyone who helps make WakeMed the incredible organization it is!

Raleigh Campus

Raleigh Campus had a very busy year, with high inpatient and Emergency Department volumes. The highly advanced Hybrid OR opened, bringing together the best in radiology and cardiac intervention programs and making Raleigh Campus the first hospital in the state to install the Siemens Healthineers ARTIS pheno. As part of ongoing efforts to meet patient needs, a major expansion and renovation project kicked off in 2E, which will add 20 additional ICU beds. Additionally, renovations began on 1B Clinical Evaluation Area, 5B Neuro Intermediate Care, and several sections of the first floor hallways.

Cary Hospital

After celebrating its 30th anniversary in 2021, Cary Hospital continued expanding services for patients, bringing on a new state-of-the-art MRI, and building an additional cardiac electrophysiology procedure room. Additionally, the Emergency Department and Imaging Services departments were enhanced with new flooring. The Cary Hospital Medical District continued to add new services and practices, including an expanded sleep center in the HealthPark at Kildaire and a new outpatient wound care center – soon to open – an ambulatory surgery center in the Medical Park of Cary.

North Hospital

It was a year of growth at North Hospital, as several large construction projects kicked off – including adding 16 med/surg beds on the third floor, renovating and expanding the endoscopy suites, and preparing for an ambulatory surgery center in the Physicians Office Pavilion. The facility also received Chest Pain Center accreditation and extended on-call and specialist coverage, providing a higher level of care to patients in the North Raleigh area. Staff engagement continued to be an area of focus and North Hospital employees enjoyed the return of the annual employee picnic and Trunk or Treat events.

WPP & Ambulatory

The WakeMed Physician Practices network continued to expand this year, adding new practices and services – including Medical Oncology & Hematology and Plastic & Reconstructive Surgery, among others. To keep up with growth, we welcomed 49 physicians and 72 advanced practice providers, as well as numerous support staff. Our Healthplexes continue to play an important role in our community, offering access to high-quality care in convenient locations. As our community continues to grow, work is underway to expand our ambulatory facility network, with an additional healthplex in eastern Wake County (rendering above) and four new medical office buildings.



Awards & Accreditations Received in Fiscal Year 2022

The Joint Commission

- > Accreditation (System)
- > Thrombectomy Capable Stroke Center (Raleigh Campus)

American College of Cardiology

- > Chest Pain Center (North Hospital)
- > NCDR Chest Pain - MI Registry Platinum Performance Achievement Award (Raleigh Campus, Cary Hospital)

American Heart Association/American Stroke Association

- > Raleigh Campus & Cary Hospital:
- > Stroke: Get With the Guidelines Stroke GOLD PLUS with Target: Stroke Honor Roll Elite and Target: Type 2 Diabetes Honor Roll
- > Heart Failure: Get With the Guidelines Heart Failure GOLD PLUS with Target: Heart Failure Honor Roll and Target: Type 2 Diabetes Honor Roll

Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP)

- > Comprehensive Bariatric Center Accreditation (Cary Hospital)

The Leapfrog Group

- > Hospital Safety Grade "A" (Raleigh Campus, Cary Hospital, North Hospital)
- > Top Hospital 2021 (Cary Hospital)

HIMSS

- > Stage 7 Validation

NC Office of Emergency Medical Services

- > Level I Trauma Center (Raleigh Campus)
- > Level III Trauma Center (Cary Hospital)

The Lown Institute

- > Most Socially Responsible Hospitals (Raleigh Campus)

North Carolina Healthcare Association

- > Highsmith Award for Innovation: Hospital @ Your Home

Forbes

- > Best Employers for Diversity
- > Best Employers: #1 Health Care Employer in North Carolina; #7 Overall

Money Magazine

- > America's Top Hospitals: Cary Hospital
- > Best Maternity Hospitals: Raleigh Campus, Cary Hospital, North Hospital

U.S. News & World Reports

- > Best Hospitals for Rehabilitation: WakeMed Rehab

Triangle Business Journal

- > Leader in Diversity

2021 News & Observer: Raleigh's Best

- > Best Hospital: Raleigh Campus
- > Best Hospital for Childbirth: Raleigh Campus
- > Best Hospital for Heart Health: Raleigh Campus
- > Best Weight Loss/Weight Management Program: Pediatric Weight Management
- > Best In-Home Healthcare Services: WakeMed Home Health
- > Best Physicians Group – Pediatrics: WakeMed Children's Pediatric Primary Care
- > Best Physicians Group – Orthopaedics: Wake Orthopaedics
- > Best Urgent Care Center: Wake Orthopaedics Urgent Care

Newsweek

- > Best Maternity Care Hospitals: Raleigh Campus, Cary Hospital, North Hospital

2021 WRAL Voter's Choice Awards

- > Best Hospital: WakeMed
- > Best Ear, Nose & Throat: WakeMed ENT – Head & Neck Surgery
- > Best Family Practice: WakeMed Primary Care
- > Best Home Health Care Agency: Home Health
- > Best Urgent Care: WakeMed Urgent Care

BCBSNC Blue Distinction Center

- > Raleigh Campus: Maternity, Knee & Hip, Spine
- > Cary Hospital: Maternity, Knee & Hip, Bariatrics

Cigna Center of Excellence

- > Raleigh Campus: Cardiac Cath & Angioplasty, Heart Surgery, Respiratory Conditions
- > Cary Hospital: Bariatric Surgery

Checking in on Our Aspirational Goals

We made great progress against our Aspirational Goals metrics in many areas this year – despite many surprises and challenges brought by the continued pandemic. Check out the chart below to see how we fared against our goals for the year. Results in green indicate we met or exceeded the established target.

Aspirational Goal	Metric	FY 2022 Target	Result
Quality	Hospital-Acquired Infections: Meet 3 of 4 targets		
	> Catheter-Associated Urinary Tract Infections (standardized infection ratio)	<1.00	0.33
	> Central Line-Associated Bloodstream Infections (standardized infection ratio)	<1.00	1.3
	> C. diff Infections (standardized infection ratio)	<1.00	0.21
	> Surgical Site Infections: Colon (standardized infection ratio)	<1.00	0.73
	Harm Across the Board (# per 1,000 days)	<2.00	2.11
Culture of Safety	Patient Safety: Meet 1 of 2 targets		
	> Patient Falls with Injury (per 1,000 patient days)	.373	0.44
	> Observed to Expected Mortality	<1.00	0.96
	Follow-up and support victims of workplace violence	100%	83%
Wake Way	Overall HCAHPS rating (percent of 9 & 10 scores)	76.21%	75.38%
	Providers earning PRC 5-Star Awards	68	104
Extraordinary Team	Employee Engagement Survey - Employee Ranking	66.91%	68.30%
	Employed Provider Engagement Survey - Provider Ranking	65.12%	57.00%
Financial Health	Earnings before interest, tax, depreciation and amortization (EBITDA)	\$100,000,000	(\$10,146,018)
	Days cash on hand	200	153
Highest Ethics & Standards	Information System Security & Compliance: Meet 2 of 3 targets		
	> Percent of recipients who provide credentials in Phishing simulation emails	2.50%	1.53%
	> HIPAA violations per 100 employees	<1.5	0.58
	> Hotline reports per 100 employees	2.50	0.52
	HI TRUST Assessment Rating	3.2	TBD
Healthy Community	Social Determinants of Health Screenings	10.00%	49.00%
	Community Health (Capital Counties) Survey Score	4	3
	MyChart Activation by patients	63%	61.30%
	Online Scheduling	15%	15.40%
	eCheckIn	15%	15.40%
	Contact center phone response within 20 seconds	70%	72.50%
	Percent of patients who log into MyChart (rolling 12 months)	51%	53.40%
Innovation	HIMSS Analytics Assessment Grade	5	5
	Implement Care Transformation Teams	6	6
Preferred Partner	Primary Care attributed lives	95,000	98,364
	Primary Care physician loyalty (number of providers who refer to WakeMed specialists 70% of time)	65	67
Value Leader	Total operating expense per adjusted discharge	\$14,689	\$16,220
	Readmissions: Meet 1 of 2 targets		
	> Observed to Expected Readmissions	<1.00	0.80
	> Observed to Expected Length of Stay	<1.00	1.005



State-of-the-Art Patient Care

INNOVATION



We have seen great progress in our Value Partnership with **Siemens Healthineers** this year, with several significant equipment installations completed, including the state-of-the-art Sola MRI at Cary Hospital and the ARTIS pheno at Raleigh Campus. **WakeMed Innovations** supported numerous projects led by WakeMed employees, all with a goal of improving patient care delivery and outcomes for those we serve.

Engaging patients through MyChart continues to be an area of focus and numerous enhancements to the portal made it even easier for patients to access their health information. We saw continued adoption of **eCheckIn and online scheduling**, which saved 38,150 staff hours (equal to 18 FTEs!) this year!

WakeMed Heart & Vascular developed the **Tele Heart Care program**, which leverages phone and video visits to provide additional support to patients who are recovering from heart surgery. The Orthopaedics service line leveraged MyChart to create an interactive,

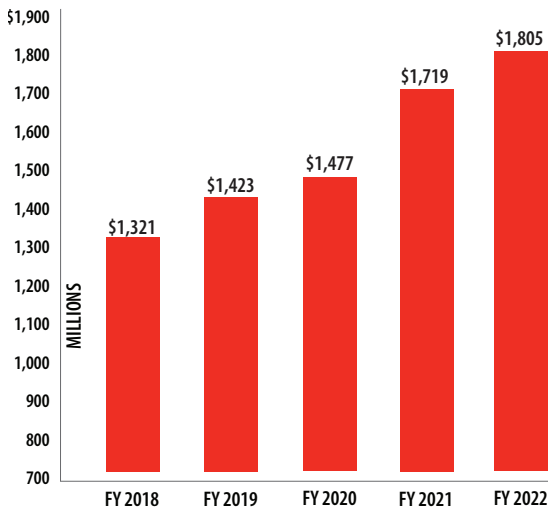
personalized plan of care for **total joint patients**, providing real-time notifications for medication reminders, health tracking tasks, educational content and periodic check-ins with providers and care teams.

Pictured: During a Duke Endowment-sponsored trial period, the Tele Heart Care program achieved an almost 40% reduction in readmissions and maintained a zero deep sternal wound infection rate.



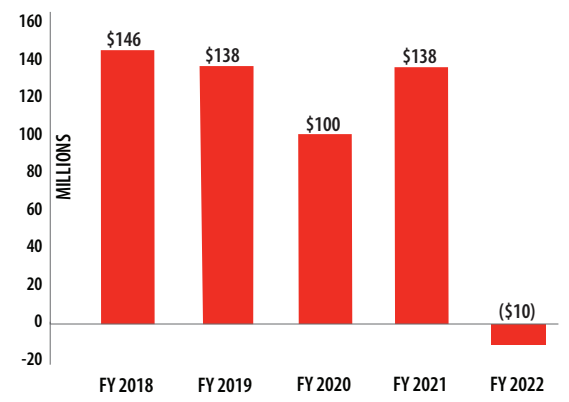
A Year of Challenges

FINANCIAL HEALTH



Operating Revenue

Fiscal Year 2022 was challenging from a financial perspective – and we ended the year with a negative operating margin, which is unusual. Hospitals across the nation are feeling the stresses related to the current economic climate, fueled by rising labor and supply costs. Many initiatives are underway to reduce costs and support long-term financial health.



Operating Cash Flow

Results exclude WakeShare

	Discharges	Adjusted Discharges	ED Visits	Deliveries	Surgeries	Cath & EP	CT & MRI
2018	45,574	98,532	287,864	8,137	36,503	8,265	150,826
2019	48,064	105,063	295,132	8,528	38,825	8,280	162,703
2020	46,569	100,273	259,095	8,616	37,293	7,336	156,089
2021	51,834	113,273	279,097	8,652	41,657	7,856	187,759
2022	51,761	117,870	310,697	8,911	41,875	7,544	204,144



WakeMed Statistical Highlights FISCAL YEAR 2022

OPERATING STATISTICS FY 2022

Discharges	59,929
Raleigh Campus	34,993
Cary Hospital	16,598
North Hospital	6,795
Rehab Hospital	1,543
Adjusted Discharges	117,870
Births	8,911
Raleigh Campus	4,308
Cary Hospital	2,971
North Hospital	1,632
Emergency Visits	310,697
Raleigh Campus	133,349
Cary Hospital	44,915
North Hospital	48,509
Apex Healthplex	19,318
Brier Creek Healthplex	27,705
Garner Healthplex	36,901
Trauma Patients	
Raleigh Campus	4,939
Cary Hospital	969
OB Emergency Visits (system)	9,910
Inpatient Surgeries	11,690
Raleigh Campus	7,989
Cary Hospital	2,892
North Hospital	809
Outpatient Surgeries	30,185
Raleigh Campus	10,771
Cary Hospital	6,387
North Hospital	3,632
Capital City Surgery Center	9,395
Endoscopies	12,977
Raleigh Campus	6,798
Cary Hospital	3,829
North Hospital	2,350
Total Cardiovascular Procedures	18,163
Other Outpatient Procedures	142,398
Raleigh Campus	54,539
Cary Hospital	26,863
North Hospital	24,026
Apex Healthplex	8,883
Brier Creek Healthplex	9,798
Garner Healthplex	14,295
All Other	3,994

WakeMed Physician Practices

Physicians	457
Advanced Practice Professionals	364
Physician Practice Visits	586,244

Home Health Visits (Episodes)

4,699

FINANCIAL STATISTICS FY 2022

Total Operating Revenue	\$1,804,363,765
Total Operating Expenses	\$1,911,868,519
Labor Expenses	\$1,225,311,762
Supplies, Purchased	
Services and All Other	\$589,198,021
Cash Flow from Operations	(\$10,146,018)
Investment Income and Other	
Non-operating Revenue	(\$130,671,088)
Depreciation, Interest & Amortization	\$97,358,736
Total Revenue over Expenses	(\$238,175,842)
Capital Expenditures	\$85,095,371

COMMUNITY BENEFIT FY 2022

Estimated Total Direct Community Benefit	\$240,906,787
--	---------------

PERSONNEL STATISTICS FY 2022

Medical Staff Members

Raleigh Campus (includes North Hospital)	2,190
Cary Hospital	949

Physicians may have privileges at multiple facilities

Employees

10,292

Raleigh Campus	4,716
Cary Hospital	1,413
North Hospital	674
Apex Healthplex	100
Brier Creek Healthplex	133
Garner Healthplex	118
All other	3,138
Total RNs	2,840

CURRENT BED COUNT

Licensed Beds	970
Raleigh Campus	567 acute
Cary Hospital	208 acute
North Hospital	61 acute
Rehabilitation Hospital	98 rehab
Skilled Nursing Beds (not in operation)	36

Partnering for a Healthier Community

HEALTHY COMMUNITY & PREFERRED PARTNER

Following the January surge, COVID-19 rates fell rapidly and have remained steady for several months. In response, WakeMed has expanded visitation guidelines, modified pre-procedure testing protocols



for surgical patients and relaxed some PPE requirements in non-clinical areas. We continue monitoring and evaluating our processes and procedures to ensure safety for all.



After months of planning and establishing procedures, **WakeMed Cancer Care** launched this summer as our newest service line. The Cancer Care team provides inpatient and outpatient care, including medical oncology, chemotherapy, infusion therapy, laboratory services and pharmacy services.

In an effort to ensure we can meet the needs of our growing community, WakeMed filed two **certificate of need** (CON) applications with the North Carolina Department of Health & Human Services – one to build a 150-bed mental health hospital in eastern Wake County, and the other to build a 45-bed acute care hospital in Garner. CON news is expected in early 2023.

Numerous efforts are in place to support cross-discipline, system-wide **population health** efforts and engage high-risk patients. WakeMed's social determinants of health screening program – **Your Whole Health** – is helping us understand how things like access to food, reliable transportation, and a safe place to live impact our patients' lives, and connect them to resources to improve overall well-being. The **Center for Community Health** opened in October, bringing many of our collaborative, community-based population health programs together under one roof.

As demand for mental health services continues to grow, expanding access and our ability to care for our community was a focus this year. **Mental Health & Well-Being** was established as a formal WakeMed service line and much work is underway, internally and in collaboration with community partners, to improve inpatient and outpatient access, break down siloes and expand education for staff to better serve this vulnerable population.

In support of our vision of being a preferred partner, WakeMed embarked on several new partnerships this year and strengthened numerous others. Key achievements include:

- ▶ WakeMed Wound Care Center – Cary was developed in partnership with Restorix and complements wound care services available at Raleigh Campus.
- ▶ Four additional MyCare 365 locations are in development.
- ▶ WakeMed Heart & Vascular solidified its relationship with Champion Heart and Vascular to increase surgical volumes while providing greater access to patients.
- ▶ The Physician Services Agreement (PSA) with Triangle Sinus Center was renewed and several others are under discussion.
- ▶ Peak Rehabilitation Hospital, a collaboration between WakeMed, Duke Health and Kindred Healthcare, is well underway and construction will begin soon.
- ▶ Several joint venture imaging locations are in the works, in partnership with Raleigh Radiology.
- ▶ Our *Value Partnership* with Siemens Healthineers continued to grow, with expanded training opportunities for staff, community benefit programs and numerous equipment installations.

Our relationships with our teaching partners continue to flourish as well. In June, we welcomed the second class of **internal medicine residents** and the Trauma Surgery Critical Care Fellowship program matched its inaugural fellow, who will start in August 2023. Through a new arrangement, our internal medicine residents are now caring for patients at Advance Community Health, a Federally Qualified Health Clinic.

The **WakeMed Speaker's Bureau** provided numerous presentations throughout the year, with an emphasis on topics related to mental health & well-being.



SPOTLIGHT ON THE WakeMed Foundation

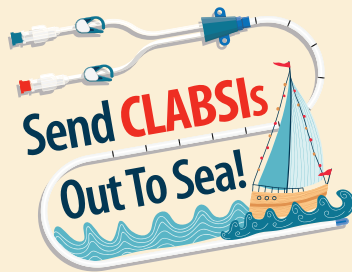
The WakeMed Foundation continues to inspire the community to support WakeMed's mission, and is on track to achieve a \$6 million funding goal for calendar year 2022. Though the dollar amounts are impressive, it is the impact of our donors' investments in WakeMed where the true difference is made in the lives of our employees, patients and their families. Some support highlights for FY22 include the Center for Community Health, funding for mental health initiatives, Your Whole Health, educational support and neurosciences. The WakeMed Foundation will be able to support even more programs and services in the coming year as the WakeMed Foundation Board of Directors approved the largest annual commitment for WakeMed programs and projects for fiscal year 2023! Thank you to our donors and supporters for making all of this – and so much more! – possible!



Striving for Top 10

QUALITY, CULTURE OF SAFETY & VALUE LEADER

In February and March, WakeMed welcomed survey teams from **The Joint Commission** for our triennial accreditation surveys. Both teams of surveyors were extremely complimentary of our staff, physicians and leadership – particularly when speaking about our patient care practices and our culture.



As we continued our Chasing Zero effort to eliminate preventable harm, this year's focus was **central line associated bloodstream infections (CLABSIs)**. The hard-working CLABSI Task Force led efforts to improve products, processes and policies in support of central line maintenance practices and worked with providers to enhance blood culture ordering and collection practices. Despite continued high census and high patient acuity, there were two fewer CLABSIs in FY22 than in FY21, which is a 5% reduction overall. Within the ICUs, there was a 23% reduction this year!

Also of note:

- ▶ After *C. diff* rates fell to an unprecedented low in FY21, stewardship of testing and antimicrobial use resulted in even further reduction of *C. diff* this year!
- ▶ There were nearly 50% fewer **CAUTI** events in FY22 than FY21 – and we ended the year significantly ahead of our goal.
- ▶ Our total **falls with injury** rate for the year was 0.44, which was higher than last year and did not meet the target of 0.373. However, 24 units completed the fiscal year with **ZERO** falls with injury!

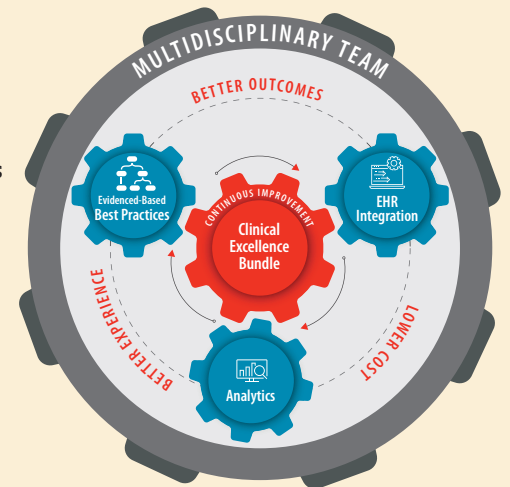
The **Patient Safety Culture Survey** returned this year after a COVID-related hiatus, providing an opportunity to set new benchmarks. Survey participation improved over years past, and all three hospitals scored above the 50th percentile nationally for reporting safety events, which indicates that staff are engaged in reporting good catches, near misses and other incidents.



Through the incredible work of service line triads composed of nursing, physicians, and business leaders and their teams, we launched six new **Care Transformation Teams (CTTs)**. These CTTs capture not only the clinical aspects of how we are transforming care at WakeMed but illustrate a shift in how we think about services across the full community continuum. We also expanded our **Clinical Excellence Bundles** across 30 pathways, touching more than 130,000 patients and helping reduce costs and decrease length of stay.

We made continued progress on our journey to providing **value-based care**, with both WakeMed Key Community Care and Caravan Health/Signify – the two Accountable Care Organizations (ACOs) that WakeMed participates in – earning shared savings.

CLINICAL TRANSFORMATION APPROACH





 **We are WakeMed!** WAKE WAY, EXTRAORDINARY TEAM, HIGHEST ETHICS & STANDARDS

As the WakeMed family continued to face challenges both inside and outside the workplace, **supporting our extraordinary team** was a priority this year. Additional well-being resources were added, with a focus on accessing care, building resilience and reducing instances of workplace violence. The annual employee and **engagement and assessment survey** was modified to focus on workplace well-being. The results will be used to drive efforts and initiatives to help enhance work-life balance, reduce burnout and improve job satisfaction.

WakeMed was fortunate to be able to provide several financial incentives for staff in FY 22, including **WakeShare** in December 2021 and **merit increases** in April 2022. Additionally, salary ranges and pay practices were adjusted for a number of roles and departments, ensuring market competitiveness. To further support our team's **professional and personal development**, tuition and specialty certifications reimbursement limits increased and several collaborations with partners were initiated to expand training opportunities.

The **Employee Emergency Assistance Fund**, administered through the WakeMed Foundation, continued to support those who faced unexpected hardship – providing over \$277,000 to 294 employees this year.

Like many hospitals across the country, WakeMed faced **staffing challenges** in numerous areas, fueled in part by an aging workforce, an ongoing nursing shortage and COVID-19 burnout among health care workers. Robust recruitment efforts led to more than 2,480 permanent employees joining the WakeMed family in FY22. Additionally, **WakeMed Travel Staffing** was formed as an innovative way to reduce costs associated with travel/contract staff.

TRAINING & EDUCATION BY THE NUMBERS

WakeMed is proud to support employees as they pursued their educational and professional goals.

- > **Tuition Reimbursement:** \$769,558
- > **Certification Reimbursement:** \$43,722
- > **WakeMed Foundation Education Scholarships & Awards:**
 - **Skills Scholarship** – \$16,703 for 12 employees
 - **Helton Awardee** – \$57,624 system-wide with 67 employees
 - **Helton Scholar** – \$38,327 for 8 employees
 - **Megan Champ Morgan** – \$50,000 for 5 children of employees
- > **Leadership Development:** 98 sessions with 1,751 participants
- > **Professional Development:** 117 sessions with 4,424 participants
- > **New Employee Orientation:** 46 sessions with 3,413 participants
- > **Nursing Education:** 176 courses with 22,794 participants
- > **American Heart Association Training Center:** 490 AHA classes with 4,888 participants

We were pleased to **recognize outstanding employees** in many ways throughout the year as a way to say thank you for a job well done!

- > 93 employees received Pyramid Society Awards
- > 250 were recognized for 20+ years of service
- > 7 departments and 5 providers received PRC Top Performer Awards
- > 46 departments and 98 providers received PRC Five-Star Awards

Numerous initiatives are underway to support our commitment to patients and family and strengthen the Wake Way culture. Examples include training for **patient access representative** leaders and the **Explain Campaign**, a multidisciplinary effort to support the caregiver/patient relationship throughout the patient journey.

A **Patient & Family Advisory Council**, which includes patients and family members of patients, was formed and is using their experience, expertise and opinions to help us ensure every patient has a positive experience and is cared for with dignity and respect.

As part of efforts to advocate for an inclusive work culture, the **Diversity & Inclusion Council** established several committees, introduced pronoun pins for staff, participated in community events and coordinated Diversity & Inclusion Awareness Month and other internal activities.

The Information Security team, in collaboration with others across the system, made advancements in several areas to protect our network and sensitive information.



SPOTLIGHT ON THE WakeMed Volunteers

We are incredibly fortunate to have over 1,300 dedicated volunteers as members of the WakeMed family. Together, the Volunteers at WakeMed Raleigh Campus, North Hospital and the Volunteers at Cary Hospital contribute over 205,000 hours of service to patients, families and staff each year. They share their time and talents as members of the Guest Ambassador, Junior Volunteer, Hospitality Pet, and community sewing programs, among many others. The groups also support programs across the system through ongoing fundraising efforts. Thank you to all our Volunteers for everything you do and for sharing your time and talents with us! You are very important to this health system and community. We simply could not do what we do without you!

MICROSCOPE

Microscope is a monthly newsletter written by and for the employees of WakeMed. Our goal is to provide employees and friends of WakeMed with the most up-to-date news on all of the hospital system's activities. The Marketing & Communications department thanks all of the employees who contributed to this publication.

We welcome comments and suggestions on this publication and its content. Call (919) 350-8120, e-mail microscope@wakemed.org, or write Microscope, WakeMed Marketing & Communications Department, 3000 New Bern Avenue, Raleigh, NC 27610.

Kate Wilkes, Editor
WakeMed Employees, Photos

© WakeMed Marketing & Communications, December 2022

WakeMed 
WakeMed Health & Hospitals
3000 New Bern Avenue
Raleigh, NC 27610

Non profit
Organization
U.S. Postage
PAID
Raleigh, NC
Permit NO. 1307

ADDRESS SERVICE REQUESTED

Follow us!

Want to learn more about what's happening at WakeMed?
Follow us on social media or download the WakeMed App!

 @WakeMedHospitals

 @WakeMed

 WakeMed & WakeMed Children's



WHAT'S HAPPENING AT WakeMed HALLOWEEN EDITION

Staff across WakeMed took advantage of the opportunity to have some Halloween fun this fall. Employees got in on the action with department dress up days, reverse trick or treating and fun community events! Thanks to everyone who took time out of their day to make this day special for our patients and families.



TRUNK OR TREAT

Fun was had by all on October 28, at Cary Hospital's Trunk or Treat, an annual event sponsored by **The Volunteers at Cary Hospital**. Over 2,200 participants enjoyed a safe and fun spooky event with trick or treating, music, and more. Thank you to the **North Employee Engagement Committee** for bringing back the Trunk or Treat event on October 27. More than 300 employees and their families came out to enjoy the night. Congratulations to Surgical Services for winning Best Overall with their circus theme.

