WakeMed Introduces Triangle’s First Consumer-Based Hospital Smartphone App

This August, WakeMed introduced the first consumer-focused hospital smartphone app available in the Triangle. WakeMed’s app, created for the iPhone and Android devices, enables users to find the hospital’s location, directions, maps, and more. The app also includes news feeds from the hospital’s blog, WakeMedvoices.com, and Facebook and Twitter feeds.

In addition to the Health Profile and My Insurance sub-sections, users have the ability to store physician phone numbers, medicare photos of insurance cards and other personal health information. The app also enables users to stay current on upcoming hospital events and news by following the hospital’s blog, WakeMedvoices.com, and Facebook and Twitter feeds.

Emergency department wait times for the system’s five (soon-to-be six) emergency departments across Wake County will be added in the near future. To download the app, visit the Android Market, iTunes Store or visit www.wakemed.org.

Congratulations to our 2011 Great 100 Nurses of North Carolina!

Gutierrez, Vincent

WakeMed is pleased to announce that Rachel Gutierrez, RN, PCCN, (Adult Acute Care Nursing Services - Cary Hospital) and Rhonda Vincent, RN, CNS, (Clinical Nursing Resources Services) were named two of the Great 100 Nurses in North Carolina for 2011. At Cary Hospital, Gutierrez serves as coordinator for acute sub-sections and she is helping them have part of our nursing team.”

Gutierrez played a large role in establishing the Heart Failure and Stroke programs at Cary Hospital. She teaches the National Institutes of Health (NIH) Stroke Scale to other nurses, which guides them in determining what type of stroke a patient is having. She also teaches the NIH Stroke Scale to Emergency Department staff so that this type of analysis is not delayed until the patient is admitted, a contributing factor for quicker diagnoses and better patient outcomes. Gutierrez is currently working on a project for medication reconciliation at discharge for stroke and heart failure patients, and she also helped implement a program to follow-up calls to high-risk heart failure patients after discharge to see how they are doing. As a clinical administrator, Gutierrez also serves as a mentor for new nurses.

As a clinical nurse specialist, Vincent provides one-on-one education to staff nurses and works to advance the practice of nursing during patient rounds, including many impromptu bedside in-services on a variety of topics (ventilation, respiratory therapy, trauma, critical care, etc.). She spends a lot of time working with spinal cord injury patients to help them gain back as much function as possible, always with a caring, encouraging attitude. She often takes them on field trips to the bank or coffee shop to help lift spirits. Vincent helped develop standing orders and an interdisciplinary care path for spinal cord injury patients. She has also developed multiple poster presentations to advance learning in the field of pulmonary nursing and volunteers to teach at Wake Technical Community College.

To be named Great 100 nurses, Gutierrez and Vincent were subject to a rigorous selection process that was based on their education, years of experience, professional and community service activities and achievements, and the manner in which they were able to fulfill five distinct categories that define nursing practice. Both women were honored with the other Great 100 recipients at a gala this October in Greensboro.
Below: Take a look at our current pumps compared to the new pumps that we will be using. — what a difference!

DEPARTMENT NAME CHANGE

Medical Records
Becomes Health Information Management

The name change from Medical Records to Health Information Management is effective immediately and will help the department better reflect the evolution of their profession as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities. As the health care industry has worked to transition clinical data “beyond the single record,” these professionals have seen their scope of responsibilities expand into such realms as well as their daily responsibilities.

WakeMed Leadership Academy

Management Pathways

The fifth class of Management Pathways participants has been chosen for fiscal year 2012. They were selected through a competitive application process that included a management recommendation and panel interview. Management Pathways is the first level in WakeMed’s Leadership Academy, an employee development program designed to groom employees — from non-managers all the way up to executive staff members — who are interested in pursuing long-term management level careers at WakeMed. The program consists of five levels of training, coaching and developmental activities.

To date, nearly 100 employees have participated in Management Pathways, with a 23 percent promotion rate for staff to management positions and a 50 percent overall promotion rate for movement up to a higher level.

Aaron Byrd
Mobile Critical Care Services

Sandeep Coleman
Wake AHEC

Audra Garganese, RN
Women’s Pavilion & Birthplace - Cary

Janice Horner
Quality & Patient Safety

Tammie Jones
Nursing Administration

Kristie Leonard
Pathology Labs - Core Lab

Kyle Mulloy
Food & Nutrition Services

Julie Paul
Children’s Diabetes & Endocrinology

Matthew Phillips
Pathology Labs

Reggie Madden
Council Rising Stars of Safety.

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Reggie Madden
Council Rising Stars of Safety.
Comings & Goings

nurses, staff and volunteers who cared for him during and after his surgery. Plus, Boyette and his family open and operate the Clayton Fear Farm to share autumn and Halloween frights and delights with families throughout the area. They offer daytime and evening activities, including a corn maze. This year’s maze is being designed to look like the Heart Center logo!

Heart Center Logo Cut into Corn Maze

Area farmer Glenn Boyette wanted to show his heartfelt appreciation for the people who cared for him in the WakeMed Heart Center but wasn’t sure how. When he looked at his heart pillow that open-heart surgery patients receive, he had an idea. Boyette has a family farm and operate the Clayton Fear Farm to share autumn and Halloween frights and delights with families throughout the area. They offer daytime and evening activities, including a corn maze. This year’s maze is being designed to look like the Heart Center logo!

The Zebulon/Wendell Outpatient & Skilled Nursing Facility welcomes Angela Perry, DT. The Emergency Department - Cary Hospital welcomes Diana Patton, RN; Tina Chavis, RN; and nurse tech Blake Conner.

Pathology Laboratories welcomes Eric Labahn and Nicole Gay as client service analysts in Pathology Information. Both are transitioning from within the department. SB Neues Intermediate Care welcomes Kate Insler, RN; Bob Mallone, RN; and Lisa Rarefoot, RN; and nurse technicians LaQuinta Ellerbe and Betsy Clifton.

The Women’s Pavilion & Birthplace - Raleigh welcomes Carla Carothers as a surgical tech and Lisa Bailey, RN.

The Children’s Emergency Department welcomes Jessica Bullard, RN, and Kim Barnard, secretary. The department also welcomes two members back to WakeMed. Tiffany Young, RN, who just returned from spending a year in Haiti, and Curtis Warren, RN.

2 West ICU/MSIC - Cary Hospital welcomes Nseke Boyo, RN, and Helen Andrews, clinical secretary/nursing assistant.

MCU welcomes Amanda Beauchamp, RN, and Jennifer Elliott.

EC Medicine welcomes Tabitha Hancock, RN, and Bene Dupree, RN.

Observation Unit 2 welcomes Lauren Gregory, RN, who transitions from Cary Hospital, Justice Collins, RN; Nuru Aropjbe, RN; Jummond Bush, RN; Nicole Wannack, clinical secretary/nursing assistant; and Maoa Ewal, clinical secretary/nursing assistant.

The Women’s Pavilion & Birthplace - Raleigh welcomes Angie Smith, RN; Nick Rousseau, RN; CB Hispanic educator; Chris Canady, RN; and Casey Joseph, RN, to the Mother/Baby Unit.

The Pharmacy welcomes the following new technicians: Chris Tackett, Dan Ho Nguyen, Stephanie Graycroft, Kanie Ebo, Arti Patel, Melissa Lopez, Amanda Lovenguth and Angie Tan.

Pharmacy welcomes Kim Fordham, PharmD, as a clinical staff pharmacist.

Financial Planning welcomes business analysts Pam Ellis and Gretchen Duford.

Observation Unit 1 welcomes David Geoccker, RN, nurse fellows, Daniel Spillman, NA; and Xiangming Yang, NA.

Pathology Labs - Specimen Processing welcomes Iris Mermitt, Alicja Tracer and Lindsay Burbay.

Neuro ICU welcomes Chris McColl, RN.

OCICU welcomes Desiree Wolf, RN; Shelley Zino, RN; Sharon Jones, RN; Anita Young-Brown, RN; Linda James and Sheena Leaven, RN. The department also welcomes nurse fellows Lacy Perdue, RN; and Brittaney Surles, RN.

Food & Nutrition Services welcomes Stephanie Autry as a cook in the main kitchen.

The Adult Emergency Department welcomes Major Ellis, RN; Joni Mackenzie, RN; Maureen Watson, RN; Franklin Fortune, RN; Lindsay Meyer, RN; Danielle Bonora, RN; Kevin Coleman, RN; Craig Butler, RN; Nicole McCann, CMA; and Shawna Sutton, CMA.

Let's Zumba!

WakeMed employees participated in a Zumbathon on August 31 in the Andrews Center to raise funds for the WakeMed Gives Campaign. Zumba combines Latin and international music for a fun and effective workout. Employees paid to participate in the party, and leadership challenges also raised funds. Above, campaigns co-chair Janine Jones, RN, (Quality & Patient Safety) shows that Zumba makes exercise fun!

Sold! WakeMed Gives Leadership Auction

WakeMed Gives Committee members added a special twist to the annual WakeMed Gives Employee Campaign Leadership Kick-off Breakfasts. This year, Raleigh Campus and Cary Hospital leaders bid on several compelling items. The most compelling item was the opportunity to throw out the first pitch in the expansion of the WakeMed Children’s Neonatal Intensive Care Unit. Thanks for imagining services for a great event!

Stepping Up to the Plate for Kids

Congratulations to the AC Bone Crushers for their win in the first annual WakeMed Imaging Services Softball Tournament. Held on August 28, the tournament included four teams – AC Bone Crushers, Raleigh Code Blue, North Skeleton Crew and Angs Pull & Hold. The WakeMed Children’s mascot, Twinkle, helped throw out the first pitch. Donations collected before and during play totaled $1,150. Imaging Services designed the WakeMed Foundation’s Just For Kids Campaign as their charity of choice. All proceeds from the tournament will go to the Foundation’s current project to fund the expansion of the WakeMed Children’s Neonatal Intensive Care Unit. Thanks for imagining services for a great event!

WakeMed employees celebrate their win in the first annual WakeMed Imaging Services Softball Tournament. Held on August 28, the tournament included four teams – AC Bone Crushers, Raleigh Code Blue, North Skeleton Crew and Angs Pull & Hold. The WakeMed Children’s mascot, Twinkle, helped throw out the first pitch. Donations collected before and during play totaled $1,150. Imaging Services designed the WakeMed Foundation’s Just For Kids Campaign as their charity of choice. All proceeds from the tournament will go to the Foundation’s current project to fund the expansion of the WakeMed Children’s Neonatal Intensive Care Unit. Thanks for imagining services for a great event!
On October 1, WakeMed will welcome Accent Urgent Care to the WakeMed Physician Practices network. Accent Urgent Care has locations in both Cary and Raleigh. The Cary location is adjacent to Cary Hospital, and the Raleigh location is at the corner of Blue Ridge Road and Harden Road. At Accent Urgent Care, you receive fast, effective care for many minor illnesses and injuries, saving you time and money. They offer the highest quality care when you don’t need an emergency room and you can’t get in to see your personal physician quickly. Accent Urgent Care also offers sports physicals and IV therapy services.

Unlike many urgent care facilities, their offices always have a board-certified physician on site. This includes board-certified pediatricians who see newborns to teens at all of their locations. Patients of all ages are welcome.

### Workplace Violence

Workplace violence includes, but is not limited to, abusive language, threats (verbal or written), intimidating behavior, unwanted or hostile physical contact, sexual harassment, assaults, and fighting or other acts of violence, such as damage to property in the workplace. Staff should never accept that a “threat of violence is just a part of the job.” There are many things each employee can do to manage workplace violence.

#### Workplace Violence: Prevention

**Situation Awareness:** Always be aware of your surroundings and know how to react should you identify a threatening situation.

**Emergency Numbers:** Know the law enforcement emergency number of your site. For imminent threat of harm to persons, call ext. 03333 (Raleigh Campus & Cary Hospital) or 9411 (all other sites).

**Personal Safety Tips:** You can take steps to avoid or minimize harm should you find yourself in a hostile environment. Refer to the Staff Personal Safety Tips, Working with Combative Persons, developed through training in system-wide orientation and the mandatory annual refresher modules. Finally, Staff Development & Training offers helpful courses. Call ext. 08384 for details, and register via Learning Link.

### Sharing Nursing Excellence

#### Poster Presentations

The first annual Sharing Nursing Excellence poster presentations were held at Cary Hospital and on the Raleigh Campus this August. Sponsored by Nursing Education, this event was an opportunity for nurses throughout the WakeMed system to learn about the great work being done by their nursing colleagues and to view posters that their fellow nurses have presented at local, state, and national conferences. The presentations were widely attended at Cary Hospital and on the Raleigh Campus, with altogether approximately 200 nurses in attendance.

*This event was very impactful in that it gave nurses the opportunity to share outcomes and projects being performed at the unit level and to learn more about evidence-based practice. It was also a great leadership opportunity for staff who were willing to share their great work.,” commented Harriet Stephenson, RN, manager, (Nursing Education).*

Top poster: *Priscilla Anyawu, RN, (6B Acute Neuro Care)* presents “Complete Tracheostomy Care” on behalf of her unit at the Raleigh Campus poster presentations.

Bottom poster: *Erin Magee, RN, (Vascular Access Nursing)* presents a poster on behalf of her team entitled “Meeting the Criteria for a Peripherally Inserted Central Catheter” at the Raleigh Campus poster presentations.
Bedside Reporting
On Cary Hospital’s 2 West CVIC

John Kelly had been on Cary Hospital’s 2 West CVIC for about seven days when we spoke with him about his experience, specifically his opinions on bedside reporting. A bedside report is conducted at every change of shift by the outgoing nurse and the outgoing nurse, together at the patient’s bedside. The report includes a review of the patient’s condition and his or her goals for mobility, a safety check and a review of the patient’s plan of care.

“I’ve only been in the hospital one other time, up in Pennsylvania, and compared to my last experience, I really can’t complain about anything,” said Kelly. “Everyone here has worked hard to make this experience as pleasant as it can possibly be.”

Kelly was admitted to Cary Hospital after feeling intense abdominal pain, and he underwent a general surgical procedure. He said he really appreciated the bedside reporting process he was involved in with his nurses twice a day.

“It has been helpful to me because I like to know what’s going on,” said Kelly. “They make sure I know my numbers today versus yesterday and my plan of care for the day. And I can ask questions. If the nurses don’t know the answers, they always find out.”

Kelly’s nurse, Christina Williamson, RN, is an advocate for bedside reporting because it gives her a focus on how to start her day. “Checking on the patient with the outgoing nurse gives me a good point of reference on the patient’s condition. And when I am leaving my shift, I can help the next nurse start their shift.”

Williamson added that she always brings her Workstation on Wheels ( WOW) with her during the bedside report so she can document electronically what is discussed and address any questions from the patient. “We also write those questions on the whiteboard in the patient’s room so the entire care team is knowledgeable of the patient’s concerns,” she said.

2 West CVIC has been using the bedside reporting method since 2006, and manager Justin Kott, RN, said it remains a constant focus. “We know what’s best for the patient, so we continue to make it a priority,” Kott said.

Along with patient John Kelly, Christina Williamson, RN, and Justin Kott, RN, (both of 2 West CVIC - Cary Hospital) demonstrate how bedside reporting works.

Dr. Richard Wardrop Takes On Key Roles at Campbell University School of Osteopathic Medicine

Effective September 1, Richard M. Wardrop, III, MD, PhD, FACP, FACP, (WakeMed Faculty Physicians - Internal Medicine & Pediatrics) accepted positions as founding associate dean of BioMedical Affairs and associate professor of medicine at the Campbell University School of Osteopathic Medicine, proposed to open in 2013. Dr. Wardrop will maintain teaching and clinical responsibilities as a part-time hospitalist with WFP - Internal Medicine & Pediatrics while helping to develop this new medical school at Campbell University. He will also stay with WakeMed part-time once the new school is opened.

The 13th Annual Volunteers at WakeMed Cary Hospital

On Monday, October 17, golfers will tee up to support the services and programs of The Volunteers at WakeMed Cary Hospital. This year’s best-ball tournament will be held at MacGregor Downs Country Club in Cary, and it is sure to be a great event. For information, go to www.wakemed.org and click “WakeMed Cary Hospital.”

Not a golfer? The Volunteers would still appreciate your support! Buy chances to win great prizes, or enjoy a weekend getaway, entertainment packages and more. Tickets are $2 each and six for $10. To buy tickets, go to the Cary Hospital Volunteer Services office, call the Cary Hospital Volunteer Services office at ext. 0263 or ask any Cary Hospital volunteer.

Check Out Our New Weekly Discount Program!

Some discounts are too good to last, so…
WakeMed is launching a new, short-term Weekly Discounts program for employees, volunteers and Medical Staff. These weekly discounts will have expiration dates and are available to staff, corporate businesses that wish to offer great incentives to our team members.

The weekly discounts are a welcome addition to the long-term discounts already offered to WakeMed employees, volunteers and Medical Staff through the WakeMed Discount Program. This program provides ongoing, significant discounts and special offers from many local businesses.

To learn more about all of the great discounts available to employees, volunteers and Medical Staff, visit www.wakemedemployeediscounts.com.
To help you plan ahead, this calendar lists upcoming system-wide events, training classes and community events. For complete details and fee information, visit the WakeMedWeb. Please send calendar submissions to the Public Relations department or e-mail microscope@wakemed.org.

FALL UNIFORM SALES
Uniforms 2U, The Volunteers at WakeMed Raleigh Campus and The Volunteers at WakeMed Cary Hospital will host uniform sales (plus shoes, scrubs and more!) on Friday, September 23, from 9 a.m. to 2 p.m., in the Cary Hospital Conference Center and Wednesday, October 12, 7 a.m. to 4 p.m., in the Andrews Center (Raleigh Campus), Rooms 1 & 2. Payroll deduction, cash, checks and credit cards will be accepted. A portion of the proceeds will benefit Volunteer Services initiatives.

AMERICAN HEART WALK
Join Team WakeMed and walk to improve heart health while raising funds for the American Heart Association. The Triangle Area Heart Walk is on Sunday, September 25, at the RBC Center in Raleigh. Activities start at 1 p.m. – walk begins at 2 p.m. To learn more, contact Sandra Van Scoy (avanscoy@wakemed.org or ext. 04021), Kim Willis (kwillis@wakemed.org or ext. 07196) or Patricia Jones (pjones@wakemed.org or ext. 07922).

SAS CHAMPIONSHIP PRESENTED BY BLOOMBERG BUSINESSWEEK
September 26 through October 2 – Prestonwood Country Club in Cary – The 11th annual SAS Championship features notable PGA professionals and the champions Tour. WakeMed is proud to host WakeMed Health Day on Friday, September 29, from 9 a.m. to 2 p.m., where tournament ticket holders have access to free health screenings, mobile vans supplies and health information. Purchase tournament tickets online at www.sascampionship.com or call 919-531-5007 (4633).

SITTING CARE CAMPUS
Tuesday, September 27 – Booths hosted from 8 a.m. to noon in the Andrews Center (Raleigh Campus). This seated study offers learning opportunities for nurses, nurse technicians, therapists, respiratory care professionals and any other stroke caregivers. Drop in at any time to learn more about cerebral anatomy, types of stroke, abnormal assessment and the NIH Stroke Scale. This event is sponsored by Nursing Education. For attendance during the entire carnival, 2.0 contact hours will be awarded. Register by signing in at the door. For more information, call ext. 0024.

11TH ANNUAL HEART FAILURE SYMPOSIUM
Saturday, October 1 – from 8 a.m. to 2:30 p.m. in the Andrews Center. Sponsored by the WakeMed Heart Center – Heart Failure is a common and growing medical problem associated with major morbidity and mortality. Evidence-based therapies have shown improved outcomes, but managing complex patients can be challenging for clinicians. This year’s symposium will focus on reducing readmissions for heart failure. For more information, contact Wake Area Heart Education Center (AHEC) at (919) 350-0466 or visit www.wakeheart.org.

JOINT WALK TO CURE DIABETES
Saturday, October 29 – from 8 a.m. to noon, at the Time Warner Cable Music Pavilion. Walk begins at 10:30 a.m.; registration starts at 8 a.m. Proceeds from this event benefit the Juvenile Diabetes Research Foundation (JDRF) in their search for ways to prevent, treat better and ultimately cure type 1 diabetes. The event includes a two-mile walk, entertainment and food. Sign up online at www.jdrf.org.

WAKEMED EMPLOYEE & VOLUNTEER FESTIVE DAYS
Volunteers and employees receive a special discount and the convenience of having their family or individual photo taken on the Raleigh Campus. Sittings will be October 21, 22 and 23. Visit the WakeMedWeb homepage for more information and a price list.

VOLUNTEER ORIENTATION
Raleigh Campus – Monday, October 3, from 5:30 to 8:30 p.m.; Wednesday, October 19, from 9:30 a.m. to 12:30 p.m.; and Monday, November 7, from 5:30 to 8:30 p.m. All classes held in Conference Dining.
Cary Hospital – Thursday, October 6, from 5:30 to 9 p.m.; Tuesday, October 25, from 8:30 a.m. to noon; and Thursday, November 10, from 5:30 to 9 p.m. All classes held in the Conference Center.

5K, 10K & 100-YARD KIDS DASH STARTING AT 8:30 AM
Participate in the first ever WakeMed Scrub Run, a 5K/10K event. Proceeds will benefit WakeMed Children’s featuring competitive 5K and 10K races for runners and walkers, along with a 100-yard Kids Dash. This event is designed to get our entire community involved. Registration forms will receive a t-shirt. Please register prior to September 23 at events@wakemed.org.

FREE COMMUNITY EVENT
9 AM – 2 PM
Join WakeMed and its community partners for a Fun Fest, a fun-filled day for the entire family.
• Games & activities
• Live music & entertainment
• Face painting
• Arts & crafts
• Mascots, including Twinkle from WakeMed Children’s

We’re celebrating 50 years of caring for our community.

WakeMed Health & Hospitals
3000 New Bern Avenue
Raleigh, North Carolina 27610

ADDRESS SERVICE REQUESTED

CALENDAR OF EVENTS

For more information or sponsorship opportunities, visit events@wakemed.org.

WakeMed AHEC
Educational credit available for all programs. For details/fees, call ext. 06547 or visit www.wakemedhc.org and click Program Listings.

Mental Health First Aid Training – Tuesday, September 20, starting at 8 a.m., through Wednesday, September 21, at The Durham Center, Durham

Women’s Cancer Summit 2011 – Hereditary Cancers: Detecting Patients at Risk and the Role of Risk Reducing Surgery – Wednesday, September 21, 5:30 p.m., in the Andrews Center

Concepts in Orthopedic Care for Primary Care Providers – Thursday, September 22, 7:30 a.m., at Carter Finley Stadium, Raleigh

Medical Cost Recovery in Public Schools – Saturday, September 24, 8:30 a.m., at the McKimmon Conference Center, Raleigh

The 25th Annual AHEC Breastfeeding Conference “Breastfeeding: Support. During. Every Moment.” – Monday, September 26, starting at 8:15 p.m., through Wednesday, September 28, at the Friday Center, Chapel Hill

Diagnosis & Treatment Program for Dental Implant Therapy – Tuesday, September 27, 5:45 p.m., at The Andrews Center, Raleigh

11th Annual Heart Failure Symposium 2011 – Reducing Hospital Readmissions – Saturday, October 1, 7:30 p.m., in the Andrews Center

The Systemic Implications of Oral Disease: The Mouth Is the Gateway to the Body – Tuesday, October 4, 5:45 p.m., in the Andrews Center

NCMS: North Carolina Orthopaedic Association 2011 Annual Meeting – Friday, October 7, starting at 8 a.m., through Saturday, October 8, at the McKimmon Conference Center, N.C. State University campus

A User’s Guide to Digital X-Rays: Session 1 – Sunday, October 9, 10 a.m., at Wake Tech Community College – Dental Lab, Raleigh

A User’s Guide to Digital X-Rays Session 2 – Sunday, October 9, 1 p.m., at Wake Tech Community College – Dental Lab, Raleigh

Internal Radiography for the Office-Based Dental Assistant – Starts Tuesday, October 11, and runs over a nine-week period (ends Saturday, October 22, in the Andrews Center)

Caregivers Prevention Agents: Beyond Flooring – Thursday, October 13, in the Andrews Center

Fundamental Critical Care Support Course – Friday, October 21, 8 a.m. to 4:30 p.m., at The Andrews Center

NaMI North Carolina’s 27th annual Conference – Friday, October 7, starting at 8 a.m., through Saturday, October 8, at the Renaissance Raleigh North Hills Hotel

Traumatic Brain Injury 2011 - After the Big Bang: Managing Your New Universe – Thursday, October 13, at the McImmon Center, N.C. State University campus

Nursing Education
Education Essentials – Monday, October 3, from 8:30 a.m. to 2:30 p.m., in the Andrews Center

The Medicine of Compassion – Friday, October 7, from 1 to 4 p.m., in the Cary Hospital Conference Center

Nursing Professional Development Book Series: A Charge Nurse’s Guide – Friday, October 14, from 8:30 to 10:30 a.m., in the Cary Hospital Conference Center

We’re celebrating 50 years of caring for our community.