Team Up for KIDS!
WakeMed and Duke Forge Pediatrics Partnership

We are pleased to announce that WakeMed and Duke Medicine are partnering to form a collaboration in pediatric care. The new partnership will significantly enhance care and services for children in Wake County and beyond, while strengthening WakeMed’s position as a leading pediatric care provider.

This collaboration, which will be called Duke Children’s and WakeMed Children’s Specialty Services, will bring Duke’s nationally recognized pediatric sub-specialist faculty to WakeMed and Wake County residents.

“We are very pleased to enter into this partnership with Duke, and we welcome their highly regarded team of clinical specialists who bring greater depth to our existing team of pediatric experts,” said Dr. Bill Atkinson, WakeMed president and CEO. “We look forward to growing this program and expanding access and care for the pediatric patients we serve.”

The physician group will relocate from Duke Children’s Sub-specialty Clinic at Duke Raleigh Hospital to the WakeMed Raleigh Medical Park, which is currently being constructed adjacent to the Raleigh Campus and is slated for completion in mid-June 2012. Duke’s pediatric specialty clinics should open by late summer 2012.

Duke Children’s subspecialists will be available for inpatient consults as well as follow-up care for WakeMed’s pediatric patients and outpatient visits from referring physicians. Additionally, Duke Children’s and WakeMed Children’s will jointly explore prospects for expanding this agreement which may include more clinic locations, resident teaching opportunities, clinical trials and continuing education.

WakeMed’s 2012 Workplace Engagement Assessment Survey was conducted February 21 through March 14. This online survey allowed all employees to evaluate WakeMed on its patient focus, work culture, employee engagement, management and leadership. The survey was conducted by Success Profiles, an external survey administrator used for previous anonymous employee surveys.

“We conduct workplace assessment surveys because we believe that engaged employees provide a higher level of care to our patients,” commented Jeannene Martin, senior vice president of Human Resources. “Gathering feedback from our employees is a major area of focus— it allows us to determine our organizational strengths as well as areas that present opportunities for improvement.”

An impressive 76 percent of employees participated in the 2012 survey as compared to the market average of 67 percent. WakeMed’s overall score was 72.6, up from 69.6 in 2007 when the last employee survey was conducted. Some survey results were compared to those of 275 other health care organizations with more than 800,000 employees, allowing Success Profiles to create benchmark data. This placed us in the 84th percentile overall, meaning only 15 percent of health care employers scored higher. Here’s how we stacked up against the competition in other areas as well:

- WakeMed Average Score – Approx. 84th percentile (only 15 percent of health care employers scored higher)
- Patient Focus – 83rd percentile (only 19 percent scored better)
- Work Culture – 83rd percentile (only 17 percent scored higher)
- Employee Engagement – 82nd percentile (only 19 percent scored higher)

WakeMed’s Strengths

The 2012 survey revealed that employees felt WakeMed’s organizational strengths were:

- Opportunities for personal and professional development
- Respect for cultural differences
- Sufficient feedback about performance
- Strong emphasis placed on delivering the best care
- Seeing the profession in a positive light
- Pride in being part of the organization
- Fair treatment
- Work/life balance

Departmental collaboration
All ranked between the 80th and 98th percentiles.

(continued on page 4)
Ravenscroft Students Paint New Mural in CED Hallway
This April, Ravenscroft high school students painted a new mural in the ambulance hallway of the Children’s Emergency Department (CED) as part of a community service project. The mural’s aquarium theme brought all sorts of sea life into the CED. The students worked under the direction of art teacher Joyce Fillip who coordinated the effort with Janice Frohman, RN, director, (Emergency Services).

Annual Ladies Day Celebration at Cary Hospital
This May, WakeMed hosted its annual Ladies Day women’s health and wellness event at Cary Hospital. Themed Flourish: Create Your Own Bouquet of a Day! Ladies Day drew approximately 250 local women who visited the hospital to enjoy free seminars, health screenings, and other complimentary offerings.

Physicians and other specialists from across WakeMed, Wake Specialty Physicians, and the Triangle area offered nine different seminars, covering everything from menopause, breast health, osteoporosis and high blood pressure to weight loss, back and joint pain, aging gracefully and urinary incontinence. Screenings included thyroid, cholesterol, glucose, bone density, vascular, blood pressure, skin, hearing, and foot and ankle, courtesy of Cary Hospital staff, Corporate & Community Health, Cary Dermatology, Mann ENT and Wake Orthopaedics.

At the education booths, women learned about diabetes and nutrition, chest pain, stroke, heart disease, heart failure and various medications.

Lunch was served over a presentation by Mary Michele Little, style and self-image expert, on Easy Tips for Ageless Style. Also included was a demonstration from the YMCA Fairview Garden Center on image expert, on Easy Tips for Ageless Style. Also included was a demonstration from the YMCA Fairview Garden Center on a community service project. The mural’s aquarium theme brought all sorts of sea life into the CED. The students worked under the direction of art teacher Joyce Fillip who coordinated the effort with Janice Frohman, RN, director, (Emergency Services).

Patient Access Team Receives High Compliments
The WakeMed Patient Access - Financial Counseling team recently received high compliments from MAXIMUS, Inc., an independent review team contracted by the North Carolina Department of Health and Human Services to review and approve requests for emergency Medicaid coverage for certain patients. MAXIMUS noted that, in their opinion, WakeMed’s “team has developed a best practice on the medical records submission process that should be championed throughout North Carolina.” They also stated that WakeMed’s “records were of the highest quality when compared to other medical facilities in the state.

The team works under financial counseling supervisor Judy Creel, who also extends special recognition to Meliza Rojas-Vasquez and Luis Rodriguez, both general services assistants for Patient Access. Supporting and assisting the Patient Access team with these efforts is a team from Wake County Human Services, led by manager Maria Eaton. Way to go!

Comings & Goings
Observation Unit I welcomes Amber Brown, RN, and Stacey Ann Gordon, RN. 6A CVICU welcomes nursing assistants Rosa Browning, Alex Cole and Kurt Buchanan.

Regional Operations welcomes Brent Wilson as the new regional physician liaison. The Children’s Emergency Department bids a fond farewell to Evelyn Jones, secretary, who retired on May 6 after 12 years of service to WakeMed. The department also welcomes Sara Gonzales, RN, and Sara Schafer. 5C Medicine welcomes Jackie Bradford, RN, crystal pinkett, RN, Stephanie Mabry, RN, Beverly Oliver, NA, and Vickie Hodges, NA.

The WakeMed Physician Practices Acquisition Team welcomes Ruben Mates as a team leader for Patient Finance, John Aca as a team leader for Patient Finance; and Jennifer Latva as a team leader for Patient Finance. Home Health welcomes Matt Vedock, PT. MCU welcomes Kelly Stockland, RN.

Infection Prevention bids a fond farewell to Heidi Gallant, RN, wishing her well with her new job and her move back to Minnesota. The Inpatient Pharmacy welcomes new pharmacy technicians Alexandra Anderson, Holly Schmidlin, Brandy Mariner and Ting Ye.

Strategic Sourcing says farewell to Peggy Weatherpoon as she retires from WakeMed on June 1. Respiratory Care Services welcomes Alicia Taylor, Molly Hill and Amy Houshser. Financial Planning welcomes Doug Smith. Surgical Services bids a fond farewell to director Peggy Harewood.

The Children’s Hospital Emergency Services welcomes Maria Eason. Way to go!

As you prepare for emergency events, confirm the tornado-safe plan for your family and workplace.

H A V E A P L A N
• Where is the tornado-safe area in your home? At work?
• What is your plan for receiving complete information about the storm when in your safe area?

For work, do you know the plan for the care of patients? This includes moving patients to a safe area, putting shoes on everyone (to avoid injury from debris/broken glass during evacuation), securing rooms if patients can’t be moved and triaging patients.

B U I L D A K I T
• Watches and warnings can extend over a period of time. What supplies are in your safe area? Do you have a planned source of lighting?

G E T I N V O L V E D
• Confirm that your family and coworkers know the plan. Review preparedness resources, including the WakeMed Tornado Quick Response Guides (available on Sharepoint under the Environment of Care Manual), or visit the following links online:

http://www.ready.gov/tornadoes

Food & Nutrition Services welcomes Justin Price as an assistant/host in the main kitchen.

Volunteer/Community Services - Cary Hospital welcomes Jackie Kennedy as manager. She transitions from the Raleigh Campus Volunteer Services department after 11 years of support for that location’s programs. The department also bids a fond farewell to Bethany Kelly as she heads into retirement this May after almost 33 years at service on the Raleigh Campus and most recently as manager of Volunteer/Community Services - Cary Hospital.

Volunteer Services welcomes Christian Melvin to the Raleigh Campus as a Volunteer Services specialist.

The Adult Emergency Department welcomes Ann Conley, RN, and Mary Johnson, RN.
WakeMed Center for Innovative Learning Partners with Laerdal to Offer Continuing Education

Recently, the WakeMed Center for Innovative Learning partnered with national vendor Laerdal Medical to offer continuing education at Laerdal’s national conferences. Considered a thought leader in medical simulation, the WakeMed Center for Innovative Learning created an additional track of educational programming covering “Research in Simulation & Return on Investment (ROI),” which was proposed to Laerdal as an area of learning for their conference participants. Laerdal accepted the proposal, and Amar Patel, director, (WakeMed Center for Innovative Learning), along with Gina Della Porta (WakeMed Grant Research & Development), introduced the curriculum at a conference in Connecticut this April.

Patel (left) presented on how to calculate ROI, how WakeMed has accomplished so much due to these calculations and how to justify simulation programs, while Della Porta presented on research in simulation as it relates to grant writing and grant applications. Patel also covered gaming/technology applications and how they apply to adult education/education and the latest trends in simulation. WakeMed will continue to present this education program at future Laerdal conferences.

“We are excited about this partnership and the growth of our relationship with Laerdal,” said Patel. “WakeMed is nationally known as a pioneer in medical simulation, and we are happy to share our knowledge. The exposure will also help us continue to grow our program, develop more relationships with other simulation programs and potentially gain additional funding, both regionally and nationally.”

In Memoriam
WakeMed mourns the loss of Sharon Jackson (Claims & Billing)
We extend our deepest sympathies to her family, friends and coworkers.
Pharmacy Residency Program Earns Accreditation

This April, the WakeMed PGY-1 Pharmacy Gradu- ate Year One) Pharmacy Residency Program earned national accreditation from the American Society of Health System Pharma- cists (ASHP). The accreditation is valid for the next six years. Established in 2010, WakeMed’s yearlong pharmacy residency program provides residents with the experience and knowledge to excel as practitioners.

Representatives from ASHP visited WakeMed in June 2011 to survey and evaluate the program, meeting with hospital, pharmacy and nursing leadership, as well as physicians. They reviewed the program’s ShrinePoint cataloging system, observed preceptors working with residents and conducted facility tours. In granting the program accreditation, ASHP commended program leaders for their organization and attention to detail, and were impressed with the dedication, knowledge and expertise shown by preceptors. In fact, they commented that the program seemed like an established program receiving reaccreditation rather than a new program receiving accreditation for the first time.

“We are so pleased to receive ASHP accreditation,” said Lynn Eschenbacher, PharmD, manager, (Pharmacy). “In offering an accredited pharmacy residency program, WakeMed is not only meeting an industry standard, but we are also advancing training in the development and services we provide. The additional year of training received by our pharmacy residents is essential to patient care, and the program also presents an excellent pipeline for recruitment.”

The residency program accepts two residents per year and will accept three by 2013, as well as two-year residents. ASHP is a national professional association for pharmacists in hospitals, health maintenance organizations, long-term care facilities, home care and other compo- nents of health care systems.

Workplace Assessment Survey

(continued from page 1)

Other strengths were recognition of good performance, strong sense of commitment, and employees’ recognition of WakeMed as a good place to work, which all were above the 76th percentile. Additional strengths that were not benchmarked to other hospitals but that scored above 75 (raw score) included:

- WakeMed’s focus on customer service and high-quality outcomes
- Knowledge and autonomy of employees
- Pride in how employees affect organizational goals
- High standards and ethics

“This is strong data that we can use also for employee recruitment, as it comes straight from our employees,” said Anna Baird-Hensley, director of Talent Acquisi- tion & Employment.

The survey also revealed where employ- ees felt WakeMed had opportunities for improvement. These involved employee retention, personal accountability, access to information, departmental changes as a result of staff input, supervisor/staff relationships, and communication about compliance and misconduct.

Next Steps

Departments will be given access to their individual results online by the end of May. Management workshops held through June (details TBD) will focus on reviewing the results, and through August, depart- ments will be tasked with creating action plans to address three to five areas of improvement. A system action plan will be developed during this time by a multi-disci- plinary team led by Human Resources.

“Surveys like this help bring new energy to the organizational strategy, and re- energize staff and managers,” concluded Anthony Newsom, manager of Employee Relations. “We look forward to helping managers re-engage their teams and explore new ways we can enhance our processes.”

Meet the Author

In celebration of the 2012 Bookmarked! event sponsored by the Linus Lawrence Daniels Center, children’s book author Audrey Penn visits with a patient in the WakeMed Children’s Hospital. Penn made a trip to the hospital this May to spend time with and read to pediatric patients. Her book, The Kissing Hand, is a New York Times Bestseller.

Wow, What an Employee!

The following STICU employees received team awards: Carrie Freash, RN, received the Clinical Performance Award. Kiya Lee, RN, received the Team Support Award; and Juliannne Andrews, RN, received the Greatest Clinical Growth Potential Award.

Insiula Himann, RN, (ICU Surgery & Trauma) received the March WakeMed DAISY Award and Mike Lecoyer, RN, (Observation Unit) received the April DAISY Award. The DAISY Award recognizes nurses for providing excellent care.

Karen Watson, RN, (Surgical Services) graduated from East Carolina Univer- sity’s family nurse practitioner (FNP) program and obtained her FNP certification.

Dennis Young, RN, (BA CVICU) was promoted to supervisor/educator. Janine Jones, RN, (Quality & Patient Safety) earned her certification in Just Culture and will assist Cary Hospital with their Just Culture collaborative journey, as Just Culture is rolled out system- wide.

Ryan Taba, PharmD, (Pharmacy) was voted the instep preceptor of the year among the UNC Pharmacy students for the entire Wake region.

Margaret Sebastian, RN, (Surgical Services - North Healthplex) earned her Gerontology Certification.

Robin Matus (Patient Finance Integration & Physician Practices) earned a bachelor’s degree in Organizational Management.

Three WakeMed employees were speakers at the Carolinas Clinical Connection meeting for laboratory professionals held in Charlotte this April: DeLaVene Baird (Pathology - North Healthplex) presented on blood bank fundamentals, Terri Moczal (Pathology Labs) presented on pre-analytical errors and Amy Thomas (Staff Development & Training) presented on growing a culture of excellent customer service.

Heather Kintl, RN, (Children’s Emergency Department) received her Certified Pediatric Emergency Nurse (CPEN) credential.

Shandolyn Brown (BA CVICU) was featured in a News & Observer article this spring for her recent volunteer work in Haiti.

Marty Moore, RN, (Home Health) received her wound care certification.

Yvonne Hicks, RN, (Health Information Management) received recognition for 30 years of CDIP Certification from the American Association of Critical Care Nurses (CENC) certification.

Tracy Clippery-Bassley, RN, (Adult Emer- gency Department) obtained her Certified Emergency Nursing (CEN) certification.

Dinetta Richardson (Staff Development & Training) presented a workshop on personal branding for the Raleigh-Wake Human Resource Management Associa- tion. She also presented a business etiquette and dinner session at Meredith College.

Arlene Anthony, LPN, (Health Information Management) was promoted to a Level II position.

Kelly Ellington, RN, (Women’s Pavilion & Birthplace) earned her bachelor’s degree in nursing from WakeMed’s associate RN-BSN program provided by Winston Salem State University.

Lynn Eschenbacher, PharmD, (Pharmacy) was a featured presenter at Symposium 2012: Shortages of Prescribing Drugs presented by Duke University’s Fousa School of Busi- ness Health Sector Management program.

Donnis Black (Manager, Emergency Communications) was inducted into the Pi Alpha Alpha National Honor Society as a graduate student at The University of North Carolina at Pembroke, where he is working on his master’s degree in public administration.

Susan Williams, RN, (Women’s Pavilion & Birthplace) was promoted to clinical educator/supervisor.

Sarah Wood, RN, (CICU) earned her certification in critical care (CCRN).

Rae Godwin, RN, and Deborah Washington, RN, (both of CICU) have become clinical educator/supervisors.

Angela Caris-Phillips (Food & Nutrition Services) earned her master’s degree in psychology from Kaplan University - Davenport.

Gail Turner, RN, (Surgical Services) graduated from East Carolina University with her master’s degree in nursing, concentration in nursing education.

Diana Bond (Wake AHEC) was selected by the faculty at East Carolina University to receive the annual Phyllis N. Norris Outstanding PhD Student Award.

Amy Short, RN, was promoted to team leader for the Cary Hospital Clinical Administrators.

WakeMed Medical/Surgical Supply Amnesty Day - June 20

As part of an ongoing effort to ensure that expired supplies are not stored in clinical departments, WakeMed is sponsoring a Medical/Surgical Supply Amnesty Day for the Raleigh Campus and Cary Hospi- tal on Wednesday, June 20.

While the expiration dates of products in departmental PAR carts are reviewed by MPDC, units are encouraged to bring all “unidentified” med- ical/surgical inventory (i.e. items ordered directly from MPDC or obtained on a requisition/purchase order through Strategic Sourcing) to the cart’s clean utility room where product collection bins are placed. MPDC will then review expiration dates and either place items back into stock or properly dispose of them.

For expired products at facilities other than the Raleigh Campus or Cary Hospital, please e-mail us one of the following MPDC managers to dis- cuss: Bobby Holloway (Raleigh Campus) at bholloway@wakeMED org or Sheryllyne Malby (Cary Hospital) at smalby@wakeMED.org.

Webinar-Wednotdays

Staff Development & Training offers Webinars on Microsoft Hot Topics

Webinars are free and can be accessed online from work or home computers. Each webinar is approximately 45 minutes, with a Q&A session at the end. For upcoming topics/dates and to register, use code CTWW in the Learning Link catalog search.

Topics include formatting bullet points, creating pivot tables, Excel data entry tips and tricks, creating pivot tables in Excel, your Outlook calendar and mailbox clean-up, among others.
Wellness Matters – Step 3: Take the Online BCBSNC Health Assessment between June 4 & June 22

Awesome! You scheduled your appointment and then participated in the employee biometric screenings. You’re almost there. To finish the requirements to receive the premium credit, you must complete the Blue Cross Blue Shield of North Carolina (BCBSNC) Online Health Assessment between June 4 and June 22. It will only take about 20 minutes to complete and will provide a baseline for monitoring and improving your personal health. To learn more, explore the links available on the homepage of the WakeMedWeb and through WakeMed Weekly.

Kim Elliott, former manager of Cary with some Raleigh Campus volunteers chats Hospital Volunteer Services, receives a standing ovation for her 12,500 hours of service. The volunteers represent the equivalent.

Please Update Your Emergency Contact Information

If you can’t remember when you last updated your emergency contact information, you probably need to update it. When an emergency happens, don’t assume that your department will know who to call. To review your emergency contacts, go to Lawson, then Employee Self-Service and click Emergency Contacts. You will see a list of your current contacts, and you can change or edit them to ensure they are up to date.

Help Bring Weight Watchers at Work Back to WakeMed

If you would like to join a WakeMed Weight Watchers at Work group, contact Bob Nelson (Human Resources - Wellness) at ext. 06903 or bonelsoe@wakemed.org. The Benefits Wellness team is trying to start groups at several WakeMed facilities for the convenience of employees and volunteers.

Three Cheers for WakeMed Volunteers!

Kim Elliott (right) of Raleigh Campus Volunteer Services chats with some Raleigh Campus volunteers during their recognition luncheon.

Bethany Kelly, former manager of Cary Hospital Volunteer Services, receives a standing ovation for her 20-plus years with the volunteers. She retired earlier this month.

I n April, WakeMed Volunteer Services and departments throughout the health system celebrated the great works of The Volunteers at WakeMed Cary Hospital and The Volunteers at WakeMed Raleigh Campus. WakeMed Volunteer Services hosted luncheons in Cary and Raleigh to honor the respective volunteer groups.

Our volunteers make a true difference for our patients and staff. Here are a few highlights from FY 2011:

The Volunteers at WakeMed Raleigh Campus
Active Volunteers: 1,140
Hours of Service: 93,615

The volunteers represent the equivalent of approximately 46 full-time employees each month. Congratulations to Earlene Troubetchoff who earned her pin for 12,500 hours of service.

The Volunteers at WakeMed Cary Hospital
Active Volunteers: 668
Hours of Service: 53,000

The volunteers represent the equivalent of approximately 26 full-time employees each month. Pam Ayars topped the list for most hours. She dedicated 12,500 hours of her time.

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BCBSNC Case Management Support System: Here to Help

Living with a chronic health condition can be overwhelming. Taking multiple medications, seeing several doctors and making necessary lifestyle changes is a lot. WakeMed’s BCBSNC health plan can help by offering support for members with chronic or complex conditions. Case Management and Disease Management partnerships can help you navigate the road to better health. Case managers are registered nurses who will work with you and your doctors to coordinate your care and answer questions about your benefits, condition and treatment. They can help you understand and communicate as effectively as possible with all your health care professionals.

BCBSNC provides informative materials, tools, and even discounts for services to help you manage your health. A health coach is standing by, ready to tailor a plan designed for you and your condition – including asthma, diabetes, high blood pressure and cholesterol, heart disease, heart failure, migraines, fibromyalgia, weight management, quitting smoking and pregnancy. Call 1-800-218-5295, ext. 55547, to speak with a case manager. Monday through Thursday, 8 am to 7 pm, and Friday, 8 am to 5 pm.

Case Management Example: Asthma Support

WakeMed has a fairly high incidence of asthma among employees. Based on WakeMed 2011 aggregate claims data, seven percent of our plan members have asthma. Only 19 percent utilize the BCBSNC Case Management support system. If all asthma sufferers on our plan followed their treatment plan and sought assistance from BCBSNC case managers, WakeMed could potentially save more than $85,000 per year in medical costs.

If you have asthma, remember that certain triggers may contribute to worsening symptoms. Try to avoid pollen, smoke, cold and windy conditions; keep your pets clean and groomed; talk to your doctor to develop an appropriate exercise plan; wash bed linens every night to avoid dust mites; and see your doctor at the first sign of flu, cold or sinus infection. Taking steps to manage a chronic condition helps you live your best life and saves money for you and your health plan. Ask your doctor to help you fully understand your treatment plan. And seek help for chronic conditions from BCBSNC Case Management professionals.

Monday, June 4
Raleigh Campus - Andrews Center
7 am to 4 pm

BCBSNC Health Assessment
7 am to 4 pm

Tuesday, June 5
Cary Hospital - Points West Cafes
7 am to 4 pm

BCBSNC Health Assessment
7 am to 12.30 pm

Wednesday, June 6
North Healthplex - Third Floor
Conference Room
Noon to 4 pm

BCBSNC Health Assessment
Noon to 4 pm

Employee Wellness Fairs this June

All WakeMed employees are invited to participate in Wellness Fairs June 4 - 6. Explore wellness resources, sit in on a session in the Health Theater (Raleigh and Cary only) and, if you need assistance, take your BCBSNC Case Management Support System. The Raleigh Campus and Cary Hospital fairs will also offer representatives from the Employee Assistance Program, WakeMed Rehab, WakeMed Diabetes Education, WakeMed Pharmacy and Raleigh/Cary Parks & Recreation, among many others. Health Theater topics at Raleigh and Cary will include Resources & Tools for a Healthier You, Tea for the Soul and fitness classes. Visit the WakeMedWeb for details and a schedule.

Introducing the Benefits Mailbox

A new, dedicated e-mail address – the Benefits Mailbox – has been created so the Benefits department can be more accessible to employees. Simply e-mail benefits@wakemed.org with your questions about benefits, wellness, dependent audits, retirement, etc. E-mails sent to this inbox will be checked several times a day during regular business hours, and the appropriate contact will respond within 24 business hours or sooner. If you prefer to be called back, please indicate that and provide a phone number.

And don’t forget, Benefits representatives are on-site on the Raleigh Campus on Fridays and at Cary Hospital on Wednesdays each pay week. Lastly, you can always call the department at ext. 08143.

At Risk for Diabetes?

Type 2 diabetes and hypertension are two of the largest preventable health risks. You could be at risk and not even know it. The sooner you know your risks, the better chance you have of living a better and longer life. WakeMed’s Wellness Matters program screenings have recently ended, and participants will soon receive their biometric screening results through the BCBSNC Health Assessment. The Health Assessment will ask additional questions to help give a complete picture of your personal health profile. It will address risk factors, offer a detailed summary of your health and provide an action plan for improvement. If you are at risk for diabetes or heart disease, for example, your scores and action plan will help guide you in addressing these risk factors. You can even print a copy of your personalized Health Assessment and discuss it with your doctor.
Christine Craig Promoted to Vice President of Government Affairs

WakeMed announces that Christine Craig was promoted to vice president of Government Affairs. In this role, Craig will continue to oversee WakeMed’s Government Affairs program at the federal, state and local levels. Since joining WakeMed in 2004, Craig has helped build and shape WakeMed’s government affairs program into the comprehensive program we have today.

“We are pleased to promote Christine to this important role and to recognize the remarkable and tireless work she has done in support of WakeMed’s mission and commitment to excellence in a time of significant transition for the health care industry,” said Dr. Bill Atkinson, president & CEO.

Craig’s work has helped earn WakeMed an important voice in many critical governmental and legislative issues that impact the future of patient care and our entire organization. She serves as WakeMed’s chief lobbyist and oversees our working relationship with an experienced team of government affairs strategists. Craig is also WakeMed’s leading policy contact with the American Hospital Association and the North Carolina Hospital Association.

Sherée Vodicka Named New Director of Advocates for Health in Action

Sherée Vodicka, MA, RD, LIDN, (Community Outreach) joined WakeMed as a community health specialist and director of Advocates for Health in Action (AHA) this April. Vodicka comes to WakeMed and AHA with a wealth of experience in public health, nutrition and physical activity, health communication and social marketing, strategic planning and project management. She most recently managed the integrated marketing communications for the N.C. Division of Public Health’s Physical Activity and Nutrition Branch. Additionally, Vodicka is an accomplished author and presenter on topics related to health and nutrition.

Additional Events & Attachments

Welcome to the WakeMed family, all new babies, grown-ups and babies! Karin Edwards (Brier Creek Healthplex) and husband Steve celebrated the birth of daughter Catherine Grace on January 23. Lesley Bradley, RN, (Brier Creek Healthplex) and husband Brian welcomed daughter Gretchen Annette on January 27. Anna Corbin, RN, (Staffing Resources) and husband Daniel Corbin, RN, (BA Medical Intermediate Card) welcomed daughter Lane Elizabeth on April 10. Anna Clark (Financial Planning) and husband Tim welcomed daughter Mary Ellen on April 11. Matthew Tuckitt, RN, (BA ICU) and wife Helen welcomed daughter Ava-Mari Yvonne on April 17. Rebekah Holt, RN, (BA ICU) and husband Philip welcomed son Weston on May 7.

Calendar of Events

To help you plan ahead, this calendar lists upcoming system-wide events, training classes and community events. For details and fee information, visit the WakeMedWeb. Send calendar submissions to Public Relations or e-mail microscopecommunications.org.

The 10th Annual Landes Symposium: Advances in Ultrasound – Friday, May 19, through Saturday, May 20, at the UNC Kenan-Flagler Business School – Rizzo Center, Chapel Hill

ICD-10-CM Training and Implementation Issues for the Provider Office – Wednesday, June 22, at 8 am in the Andrews Center.

Webinar: Current Pharmacy Law Issues for Pharmacy Technicians – Wednesday, June 27, at 2 pm

Health Promotion Communication: Learn Effective Ways to Assess and Target the Physical Activity and Nutrition Needs of Your Clients: K-12 – Friday, June 29, at 8:30 am in the Andrews Center.

Webcast – Understanding Family Obesity – View online until June 30 at noon

Webcast – Type 2 Diabetes: When Nursing Knowledge Makes a Difference – View online until June 30 at noon

Webcast – Numbers Count: Preventing and Treating Hypertension – View online until June 30 at noon

Webcast – Do Your Patient Understand? – Health Literacy – View online until June 30 at noon

NURSING EDUCATION

Compassion in Action (NE014-12008) – Monday, June 11, from 1 to 3 pm in NED Classroom B

Nursing Professional Development Book Series: Where Chicken Soup Isn’t Enough (2011) – Edited by Suzanne Gordon (NE014-11088) – Friday, June 8, from 7:30 to 8:30 am in NED Classroom A and Thursday, June 21, from 8:30 to 9:30 am in NED Classroom A

New Additions & Attachments

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WakeMed offers one-day classes in the summer to prepare students for careers in health care. Students will learn CPR for a choking child or infant, what to do in case of a fire or intrusion, and how to recognize and handle emergencies.

Cary Hospital – June 20 to July 20 from 9 am to 3:30 pm in the Conference Center – Fee: $85. Contact: Joanna St. Nicholas at ext. 02499 for information and registration.

Raleigh Campus – June 12, July 24 and August 16 from 9 am to 4 pm in the Andrews Conference Center – Fee: $85. Find a registration form, student contract and further instructions at www.wakemed.org.

WakeMed is a non-profit organization. U.S. Postage PAID Raleigh, NC Permit No. 1587.