The Search is On!
WakeMed’s 2012 Circle of Excellence Awards

Make your nomination today!
The WakeMed Circle of Excellence program recognizes employees who go above and beyond their daily responsibilities to impact one or more of our five Strategic Plan Goals. Employees are nominated by their peers and represent the top one percent of WakeMed staff. Download a nomination form on the WakeMedWeb. Help us find the best of the best for 2012! Nomination deadline is September 5.

WAKEMED GIVES 2012 EMPLOYEE CAMPAIGN
This is your chance to make a difference in our community and take action by making a donation to the charity of your choice. Themed, A Call to Action, our annual employee campaign is about giving back to the community through employees’ favorite charities and celebrating with great events. Watch for detailed information via WakeMed Weekly, e-mail, and the WakeMedWeb. All employees are invited to participate in giving opportunities and events that will be held on the Raleigh Campus and at Cary Hospital. Visit the WakeMedWeb for event details and giving options during the campaign.
The WakeMed Gives Employee Campaign is a fundraising initiative that is part of the overall community outreach efforts of WakeMed. During this annual two-week campaign, employees are provided an easy and convenient way to make donations to their favorite charities (all 501(c)(3) organizations qualify to receive contributions through our campaign) and can also participate in fun events and qualify for prizes. Participation is voluntary.

Ways to Give
• Online: Visit www.easymatch.com/wakemedgives
• Paper pledge form: Printable on the WakeMedWeb or www.easymatch.com/wakemedgives
Payment Options
• Cash, check or credit card
• Payroll deduction – one-time payment or split over 26 pay periods
• PDO donations

PARTICIPATE IN THE SECOND ANNUAL WAKEMED SCRUB RUN BENEFITING WAKEMED CHILDREN’S!
Participate in the second annual WakeMed Scrub Run benefitting WakeMed Children’s. Featuring competitive 5K and 10K races that accommodate both runners and walkers, along with a 100-Yard Kids Dash, this event will get the entire community involved.
Register online at ncraces.com or visit wakemed.org. All registered participants will receive a scrub shirt.
In addition to the race, WakeMed will host activities for the family including:
• Live music by GrooveTown
• Games & activities
• Face painting
• Arts & crafts
• Mascots, including Twinkle

SIXTH ANNUAL WAKEMED SCRUB RUN SATURDAY 09.29.12 8:30 am – Noon City Plaza Fayetteville Street Downtown Raleigh If you are interested in volunteering for the event, contact Kelly Deis at ext. 05405. Volunteer hours will count toward PRPN credit.

NEWS FOR EMPLOYEES AND FRIENDS OF WAKEMED AUGUST 2012

The Year of the Child
WakeMed continues to support those who have dedicated their lives to the care of our youngest patients. Children’s Health Services (CHS) and the WCHS Nursing Development Foundation (NDF) recently presented 14 scholarships totaling $27,000 to nursing students at the WakeMed campus. The scholarships are funded by donations to the NDF, which can be made online at www.wakemed.org/nursing. In addition to MHSC, CHS received gifts for programs at WakeMed Cary Hospital and Raleigh Campus. The generosity and support of our donors helps us to provide the best care possible to our patients and their families.

WAKEICU GOES LIVE ON SEPTEMBER 5! WATCH FOR OPEN HOUSE DATES VIA EMAIL AND WAKEMEDWEB.

GIFTS
Aya and Brian Sillence, MD, and the Sillence Family Fund; and Brian Kesteven and The Foundation for Harper’s Heart

I ❤ You, Simulator.
Every year, CTICU nurses receive mandatory training in preparation for an emergency opening of the chest, a life-saving procedure that may be performed on a post-op, open heart patient. For years, nurses learned and practiced by using more traditional methods such as lecture, viewing a video of the procedure, or practicing on a foam torso model. This year, in collaboration with the Center for Innovative Learning, Sharon McDonald, RN, Sarah Moore, RN, and Helen McAdams, RN, (all with CTICU) designed a highly interactive training program. Now, a custom designed chest/heart training aid is attached to an existing simulator to allow the nurses to work through an actual scenario. This initiative has allowed nurses to think faster and more critically. It is a very powerful exercise, as the simulator demonstrates accurate readings and responses just as a real patient would prior to and while undergoing this emergency procedure.

Bill Killinger, MD, (Wake Specialty Physicians – Carolina Cardiovascular Surgical Associates) is very impressed with this new heart simulator. He said, “This is fantastic and invaluable! I would love to see the program expand even more and see more people go through it. I wish I had access to a program like this when I was starting out – it would have made a big difference.” WakeMed is very fortunate to have nurses who help create powerful tools that are essential to training and learning life-saving techniques and procedures.

Muddy the Mudcat and a few of the Carolina Mudcats players hit a grand slam by visiting the Children’s Hospital. The kids enjoyed the visit and getting to meet Muddy himself! Thanks for visiting, Mudcats… go team!

See A Call to Action Special Events on the back cover...

EXCEPTIONAL PEOPLE. EXCEPTIONAL CARE.
WakeMed is a Member of Central Atlantic Health Network

What is CAHN?
CAHN represents 11 members (within North Carolina, Tennessee, and Virginia) with over $1.2 billion in combined annual supply and service purchases. The members join together to reduce costs because CAHN allows the group to function as one system, gaining value through combined and committed purchasing volume.

Bottom line: Being a part of this group saves WakeMed money on medical supplies. If you have any questions, please contact Kevin Schmidt (Supply Chain Management) at ext. 00416.

THE OTHER END OF THE STETHOSCOPE
with Guest Speaker & Author Marcus Engel

Nursing Education presents inspirational speaker and author Marcus Engel. His extraordinary story of recovery after being blinded and catastrophically injured by a drunk driver challenges individuals to achieve success and will help us rediscover the magic and compassion between caregiver and patient. All WakeMed employees are invited – all departments are encouraged to send at least one representative and a manager.

Monday, September 24
7:30 to 9:30 am & 7 to 7 pm - Raleigh Campus, Andrews Center
1 to 3 pm - Cary Hospital, Conference Center
Tuesday, September 25
9 to 11 am - Raleigh Campus, Andrews Center
Register via Learning Link using course code NB014-12115 (2.0 contact hours will be awarded).

COMPLIANCE CORNER:
Helpline Reminder

All WakeMed employees share the responsibility of reporting illegal activity such as behavior issues, fraud, theft, abuse, patient neglect, harassment, or any other behavior that threatens the safety of others. Staff is encouraged to report any concerns to their supervisor, a member of the Corporate Compliance staff or to the Compliance Helpline. The Compliance Helpline (919-379-6279) is managed by Global Compliance Services and is staffed 24/7.

All calls to the Helpline are confidential and are not traced or recorded. Helpline specialists log each call, initiate a report, and provide the caller with a follow-up date. Reports are sent to the WakeMed chief compliance officer who reviews and investigates.

We all share in this responsibility. If you SEE something that raises questions or causes you to have concern, you must SAY something.

A Prescription for Better Service
Pharmacy, Surgical Services and the Anesthesia Care Team opened a new pharmacy on the second floor within the operating room (OR) suite on July 31. This pharmacy, exclusively for OR patients, is open 24 hours a day with 24-hour pharmacy technician coverage and 12-hour pharmacist coverage. This extensive coverage allows for enhanced patient safety and expanded pharmacy services such as sterile compounding. The OR Pharmacy meets the OR providers’ medication needs while allowing the providers to stay in close proximity to the patient.

The Pharmacy team thanks all those who supported the vision and implementation of this project.

Pharmaceutical Waste Management Program
WakeMed started a program to collect all unused or partially used pharmaceuticals. The program is designed to meet EPA, state and local regulations regarding the classification and disposal of hazardous waste. In addition to collecting the regulated pharmaceuticals, WakeMed also selected to collect all unused or partially used pharmaceuticals to reduce the amount of pharmaceuticals entering the water system.

Environmental Health & Safety (EHS) is coordinating the maintenance of this new program with the help of a full-time manager from hazardous waste disposal company, Clean Harbors. Since this is a new program, minor adjustments to portions of the program may need to be made. If you have any questions, EHS has created resources and training materials located on the Environment of Care page on the WakeMedWeb.
WakeMed Cary Hospital Gallery Honors Local Artist

Cary Hospital patients and visitors can now enjoy works of art by local artists. Made possible through a partnership with Cary Visual Art, Inc., and a donation by the family (pictured right) and friends of Sandy Lappin, The Reflection Gallery features approximately ten works of art by local artists that will rotate on a quarterly basis.

Lappin was a frequent patient at Cary Hospital who passed away last year. As a local artist, she enjoyed sharing her joy of the arts with the nursing staff that cared for her. Lappin’s family felt it was fitting to provide a donation that would not only thank the Cary Hospital staff for their care, but leave a positive impression on all who view the gallery.

Clare Sifford, director of Cary Visual Art said, “We are pleased to continue our partnership with Cary Hospital. Sandy Lappin brought so much joy to the hospital staff and she was well loved. We hope the beautiful Reflection Gallery brightens the space and brings joy and encouragement to all who walk by it.”

Are you an artist? The Reflection Gallery will feature works of art by WakeMed staff, physicians and volunteers in a show from September 28 – January 11. If you are interested in displaying your works of art, please contact Caroline Youngblood (Public Relations) at ext. 01776. The deadline for submission is August 31.

Primary Care Practice in Morrisville to Open September 5

WakeMed Specialty Physicians – Morrisville Primary Care

Family Medicine – Adults, Adolescents and Children (2 months and up)

6102 Grace Park Drive, Morrisville, 27560

Tiffany Lowe-Payne, MD, has extensive experience as a clinical family practitioner and is board certified in family practice and osteopathic manipulative therapy through the American Osteopathic Board of Family Physicians.

Appointments: (919) 235-6405

Monday – Friday: 8 am to 5 pm

Offering extended/evening hours one day per week

www.wakemedphysicians.com

COMINGS & GOINGS

Food & Nutrition Services welcomes Sue Campbell, Joann Bueno-Molina, Justin Price, Andre Bennett, and Tara Wind.

Pharmacy welcomes PGY1 residents Jennifer Smith, PharmD, and Scott Dietrich, PharmD.

MICU welcomes Joshua McCullough, RN.

MICU bids a fond farewell to Mike Miller, RN, who transitioned to Mobile Critical Care Services.

Pathology Lake welcomes Vickie Tanner and Adrienne Lockhart.

The Adult Emergency Department welcomes Lisa Hubbard, RN; Bethany Pierson, RN, and Tiffany Gatewood, RN.

Occupational Health & Safety welcomes Tresha Pulley, RN.

The Children’s Emergency Department welcomes Rhiannon Pittman and Tiffany Murray.

Inpatient Pharmacy welcomes the following technicians: Dency Thomas, John Toler, Bryan Kleinburg, Charity Miyato, Nyagaka Onyiego, Tamash Patterson, and Heather Thomas.

Heidi Shroko, RN, transitioned from NICU to CVICU.

NICU wishes Stacy Richardson, RN, a fond farewell as she leaves WakeMed for a new position.

Neuro ICU welcomes Elizabeth Pieper, RN.

The team at Apex Healthplex welcomes Amanda Michel (Emergency Department) and Kevin Lawson (MPDC).

Lori Williams, RN, transitioned from PACU – Cary Hospital to the Raleigh Campus Inpatient PACU.

Observation Unit 1 welcomes Linda Gilbert and Tracey Trippiedi.

SC Medicine welcomes Jackie Bradford, RN; Crystal Pinkett, RN; Karin Hedges, RN; Stephanie Throrton, RN; Beverly Oliver, and Vickie Huddins.

Julia Glass transitioned from SC Medicine to Wake Specialty Physicians – Garner Primary Care.

Observation Unit 3 wishes a fond farewell to LaShanda Cameron Harris. She is relocating to Germany with her husband who serves in the United States Army.

Women’s Pavilion & Birthplace – Raleigh welcomes Susan Clark, RN, Dawn Day, RN; Jennifer Rose, RN; Sherree Cain-Johns, RN; Samantha Grouschen, RN; Rebecca Bunn, RN; Ginger Joyner, Kendra Stinson, Leslie Wheeler, Linda Powell, and Graham Jackson.

Information Services welcomes Ed Peterson (supporting Surgical Services) and Anna Stauf (supporting Emergency Services).

Wendy Baker (Pharmacy – Cary Hospital) was promoted to pharmacy technician supervisor.

In May, the Raleigh Campus Pharmacy conducted a drive to help the Helen Wright Center for Women. They collected over $1,500 worth of items to donate to the shelter including homemade pillow cases, personal supplies, towels, linens and other items. Great job, Pharmacy team!

menu

This menu is a great option for patients on specialized diets, such as dysphagia, mechanical soft, pureed, low-fiber, strict renal, consistent carbohydrate, low-fat, liquid or those who have restrictions based on physician’s orders. The menu features:

- Low-sodium options identified with the LS designation
- New yogurt flavors
- New food offerings such as stuffed shells with marinara, California salad and increased low-calorie/low-sugar desserts

Questions? Contact Jessica Marchand, director, (Food & Nutrition Services) at ext. 08042.

An alternative to the Daily Chef’s Special

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Wake Specialty Physicians - Employee Health Now Open

After closing for four weeks this summer to accommodate a restructuring process, Wake Specialty Physicians (WSP) - Employee Health is happy to announce it is now open again to serve employees. Located on the first floor of the Andrews Center (Raleigh Campus), the practice offers primary care services five days a week and has enhanced its health wellness offerings. They continue to offer walk-in services and care services five days a week and has enhanced its health and wellness program for WakeMed employees enrolled in the Wellness Matters program and BCBSNC case or disease management programs. If you are participating in the Wellness Matters program and BCBSNC case or disease manager contacts you, you must participate in the BCBSNC program to maintain your premium credit.

Long-term care insurance through Pendleton Financial available

Pendleton Financial will now be offering an individual long-term care insurance that provides coverage for home care, assisted living care, nursing home care, and hospice care. Policies can be purchased for yourself or a family member. Payroll deduction is not accepted. Note: long-term care is not just for an elderly person. You may qualify regardless of your age. For more details, call Grey Pendleton at (919) 215-4167.

Increase your maximum benefit on dental expenses

Did you know your annual dental maximum under the Ameritas dental plan could be increased by as much as $250 in 2013 by simply visiting your dentist?

This is how simple it is to qualify:
- Visit your dentist between January 1 and December 31, 2012;
- Submit a claim for a covered 2012 service by March 1, 2013; and
- Ensure your total benefits reimbursed by Ameritas for 2012 is $500 or less.

If you meet these conditions, the Ameritas Dental Rewards Program benefit will add $250 toward your annual dental maximum for 2013 and each future year that you qualify until you reach the maximum amount of $1,000. This is the most that can be added to your normal plan your maximum. However, if you do not submit a dental claim at all during a benefit year, all accumulated rewards are lost. If you have questions, please contact Ameritas at (800) 487-5553.

Life insurance reminders

Life insurance is protection for your family from a sudden loss of income. During this fall’s Benefits Open Enrollment period, you will be able to enroll, increase or decrease your voluntary life insurance election. However, if your level of coverage is more than one times your pay, an Evidence of Insurability form must be filled out and be approved by the insurance company. If you get married, divorced, have a change in dependents, or experience other similar life events, it is important to consider updating your beneficiary information. Beneficiary forms are available online on the benefits Web site.

College Savings Plan

Are you prepared for college expenses for your children? Do you know about the 529 College Savings Plan? Employees may save for the college education of a child, grandchild, nieces/nephews, etc., and even for yourself! Payroll deduction is available for benefits eligible employees, and supplemental employees can elect to participate by setting up a bank draft. The minimum contribution is $25 per pay period per person covered. If you have questions about this plan, call (800) 600-3453.

BCBSNC Case & Disease Management Programs

Every year, BCBSNC typically reaches out to four percent of WakeMed employees enrolled in the health plan to offer case or disease management opportunities. If you are participating in the Wellness Matters program and BCBSNC case or disease manager contacts you, you must participate in the BCBSNC program to maintain your premium credit.

Why does my premium credit depend upon participation in case or disease management, if offered?

Sometimes health conditions can create risks or complexities that require additional health care support. Taking advantage of this expertise can help individuals better manage and control their condition, reducing potential long-term costs for themselves and the health plan.

What is Disease Management? BCBSNC Disease Management programs help employees more effectively manage their health concerns, save money and experience better outcomes. Disease Management can assist members manage asthma, heart disease, heart failure, migraines, fibromyalgia, high blood pressure and high cholesterol.

How do case managers assist BCBSNC members?
- Navigating complex health care systems
- Identify, implement and monitor health care needs
- Eliminate barriers to receiving care
- Learn more about member’s condition, benefits and medications
- Find resources in member’s community
- Learn about hospice and palliative care, advanced directives, and provide support
- Coordinate services such as home health, skilled nursing facilities, inpatient rehabilitation, hospice, durable medical equipment, transplants and more.

How would I be contacted? BCBSNC case and disease managers will contact members by telephone and by letter. Please respond if contacted. For more information about BCBSNC Case and Disease Management visit www.bcbsnc.com or call (888) 234-2415, Monday - Friday, 8 am to 4:30 p.m. Remember, if you are contacted, you must participate to keep your premium credit in 2013.

WakeMed Features da Vinci Times Three

The Raleigh Campus is now home to two da Vinci® Si™ Surgical Systems – the latest robotic surgical technology available. In addition, Cary Hospital also is home to a da Vinci surgical system.

The da Vinci Si offers surgeons 3-D visualization during laparoscopic surgeries, along with enhanced dexterity, precision and control. Using the da Vinci, surgeons can offer a minimally invasive option for complex surgical procedures such as radical hysterectomies and prostatectomies.

Today, 20 WakeMed Medical Staff members are certified to perform robotic surgery in specialties including general surgery, urology and gynecology.

“The features of the da Vinci Si model are more streamlined,” commented Sam Chawla, MD, Wake Specialty Physicians – Urology. “The picture-in-picture capability allows us to easily view patient films during surgery. We can also save our console settings so each surgeon can quickly reach his or her comfort level with the robot.”

Brandon Roy, MD, a general surgeon with Wake Specialty Physicians – General & Bariatric Surgery said, “The more precise we can be and the fewer incisions we need to make can be extremely beneficial to patients in terms of how long they have to stay in the hospital, blood loss, pain and overall recovery.”

Pathology Labs – Cary Hospital welcomes Justin Davis.

3A CVIC welcomes Kemoey Richards, RN, Lisa Howell, RN, and Rich Hogan. In addition, they welcome Melissa Brecher, RN, Jodi Schuh, RN, Jaclyn Dunnavan, RN, June Oburu, RN, and Joss Pittard, RN, as new nurse fellows.

Wake AHEC welcomes Heather Schaefer.

6C Surgery & Trauma welcomes Shannon Orwin, RN, Pam Smith, RN, and Darshana Patel, RN.

CICI welcomes Pam Riley, RN, Sara Decker, RN, Kekie Kaste, RN, and Lani Deszynski, RN. In addition, they welcome nurse fellows Melissa Goodsell, RN, and Stephanie Haggerty, RN.

3F CVIC welcomes Amanda Diggs.

Pharmacy – Cary Hospital welcomes Rachel Allbright, PharmD, Andi CRAVEN, RPh, Amy Li, PharmD, Mary Ella Teeter, PharmD, and Lauren Azzopardi, Alysia Crowe, Mary-Cates Houston, Towanda Hunt, Charlene Knott, Sharon Spillane, Mary-Russell Wagstaff, and Marsha Sheible.

TIPS AND REMINDERS FROM YOUR BENEFIT TEAM!
Environmental Services Makes a CLEAN SWEET!

Infection Prevention partnered with Environmental Services (EVS) to bring a formal room cleaning audit program to WakeMed. Here’s how the program works: High touch objects in randomly selected patient rooms are marked with an invisible gel that glows under a black light. (How cool is that?) When the patient goes home, EVS cleans the room, and then Infection Prevention returns with the black light to review the room with EVS to see if any areas were missed.

The national goal for this type of program is to have objects cleaned 80 percent of the time or greater. This isn’t good enough for our EVS staff—they want 100 percent. The EVS department came up with the program entitled “Sav ing Lives: One Room at a Time.”

Vickie Brown, director of Infection Prevention said, “I love this program! It is helping us build a strong sense of teamwork with EVS to prevent hospital-acquired infections, and it shows how Infection Prevention values EVS as a partner in the effort to provide a safe environment for our patients.”

Congrats to the following 39 EVS team members who received 100 percent scores!

If you see an EVS employee with a pin, please congratulate them on a job well done.

CONGRATULATIONS!

Brier Creek Medical Park passed the Mammography Quality Standards Act State Inspection at the end of July with no violations or warnings. Brandy Holshue, director, (Imaging Services - Ambulatory Services), sends a big thank you to Adrienne Jackson, Kristin Cox and Alcícia Sc Infinite (all of Imaging Services - Mammography - Brier Creek Medical Park) for their hard work and attention to detail during the inspection process. Great job!

CATH LAB REACHES INCREDIBLE MILESTONE

The WakeMed Cath Lab staff recently reached an incredible milestone! 100% of the staff members have received their Registered Cardiovascular Invasive Specialist (RCIS) credentials. This is such an incredible testament to the staff’s commitment to being the very best in their field. Vicki Block, senior vice president & administrator, said, “We should be extremely proud of this accomplishment as it is currently the exception and not the norm for this industry.” In addition, Islam Othman, MD, FACC, (WakeMed Faculty Physicians – Raleigh Cardiology) commented, “It comes as no surprise that the WakeMed Cath Lab staff has taken on this personal challenge and achievement in their continued commitment to lead the community as well as the region in providing excellent cardiovascular care to our patients. It is truly an honor to be part of such a dedicated team.”

Here’s how they did it:

CLEAN SWEET!

Environmental Services Makes a

EXCEPTIONAL PEOPLE. EXCEPTIONAL CARE.

5A CLABSI Free for 100 Days

Since January 2010, 5A Medical Intermediate Care averaged three Central Line-Associated Bloodstream Infections (CLABSIs) per month with a CLABSI rate well above the National Healthcare Safety Network (NHSN) mean. In December 2011, the 5A manager created a multi-disciplinary CLABSI prevention team to address the issue of increased CLABSIs. As a result, 5A was CLABSI free for 100 days in a row! Here’s how they did it:

• Management team formed an interdisciplinary focus group to look at potential problems.
• Looked at best practices to implement at the unit level.
• The hub is scrubbed for 15 seconds (5 seconds is required).
• Looked at the ICU’s best practices and duplicated their use of chlorhexidine gluconate (CHG) baths.
• Created an audit sheet for the charge nurses to help police integrity of our central lines and hold staff accountable.
• Received approval to use the CHG baths, as this cost would have to be incurred at the unit level.
• Education of the staff was completed with the focus being on the nurse techs, as they would be the ones completing the bath. Receiving buy-in from the staff was essential.
• Beginning March 1, 2012, CHG baths were done on all central line patients and were documented.
• An educational flier was created regarding the do’s and don’ts of line care.

With the support of our directors, 5A was CLABSI free for 100 days. Very impressive – keep up the great work.

Dana Thomas, PT, (Physical Therapy) completed her training and passed the certification and is now a certified Vestibular Rehabilitation Specialist.

Shannon Adkins, PT, (Physical Therapy) received the 2012 Mahel Parker award from UNC, given to a clinician who exhibits excellence and innovation in clinical education. Congratulations!

Maria Cruz, PharmD and Tracy Rupp, PharmD, completed the WakeMed PGY1 Pharmacy Residency.

Laurel Meadows, RN, (MICU) passed the CCRN exam.

June Proops, PT, was promoted to supervisor of Physical Therapy.

Linda Barrett (Corporate & Community Health) was appointed to the N.C. Center for Health and Wellness Advisory Committees and will serve a two-year term.

Congratulations to Dolly Kaur, RN, (Surgical Services) for acquiring her U.S. citizenship.

Pamela Cowan, RN, (Endoscopy - Cary Hospital) completed the Certified Gastronenterology Nurses board exam.

Thomas Haugh (WSP - Accent Urgent Care and WSP - Holly Springs Medical Center) earned the Certified Medical Practice Executive designation from the American College of Medical Practice Executives.

Natasha Lockerman, RN, (NICU) received her RNC certification.

Wendy Ross, RN, (Adult Emergency Department) received her Certification in Emergency Nursing.

Congratulations to Kristie Leonard on her promotion to third-shift Pathology Labs supervisor.

Christy McVey (Imaging Services - Angiography) passed the Cardiovascular-Interventional and Vascular-Interventional registries.

2 East Medicine – Cary Hospital congratulates Pam Wolfgang, RN, Tracey Burrous, RN, Angela Hollis, RN, and Francine Worth, RN, for receiving the Med/Surg Certification.

5C Medicine congratulates Dee Dunn, RN, Linda Fish, RN, and Tammy Orlando, RN. They each received their certification in Medical-Surgical Nursing from the American Nurses Credentialing Center. In addition, 5C Medicine congratulates Karie Hodges and Stephanie Thornton on passing the NCLEX and receiving their RN.

Amy Pithers, RN, (Surgical Services – North Healthplex) passed her CAPA certification.

Erin Brown, RN, (Observation Unit) and Keshima Mitchell, RN, (3B CVSIC) both earned their licenses in May and are working in the fellows program.

continued inside
WakeMed was thrilled to host nursing theorist, Kristen Swanson, RN, PhD, FAAN, dean of The University of North Carolina at Chapel Hill School of Nursing. Thank you to the 3A CV Intermediate Care staff for giving Dr. Swanson a tour of the unit and sharing firsthand experience with using her Theory of Caring.

Volunteer Orientation
Raleigh Campus - Monday, September 10, from 5:30 to 8:30 pm; Wednesday, September 19, from 1 to 4 pm; Monday, October 1, from 5:30 to 8:30 pm; and Wednesday, October 17, from 9:30 am to 12:30 pm. Sessions held in Conference Dining.

Cary Hospital - Thursday, September 6, from 5:30 to 9 pm; and Tuesday, September 18, from 8:30 am to 12 pm. Sessions held in the Conference Center.

Staff Development & Training
Enroll in any of the listed classes via SDRegistration@wakemed.org with your name and employee number, and course name, date(s) and time(s). For information, visit the WakeMedWeb or call ext. 08306. Please note: Some classes require an introductory course or satisfactory completion of an assessment test.

MANAGEMENT DEVELOPMENT
Peer Today, Boss Tomorrow – Your Role – Tuesday, August 28, 8:30 am to 12:30 pm, Raleigh Campus, Medical Office Building, SD&T Classroom #3 (Code=MDCPTYRK)

Coaching for Improved Performance – Thursday, September 20, 8:30 am to 12:30 pm, Raleigh Campus, Medical Office Building, SD&T Classroom #3 (Code=MDCIP)

Preventing Workplace Violence: Leadership Workshop – Thursday, September 13, 8:30 to 11 am, Raleigh Campus, Medical Office Building, SD&T Classroom #3 (Code=NE014-11044)

EMPLOYEE DEVELOPMENT
Critical Thinking: Through Situational Awareness for Employees – Thursday, August 30, 8:30 am to 12:30 pm, Raleigh Campus, Medical Office Building, SD&T Classroom #3 (Code=SDSARI)

Wake AHEC
Educational credit available for all programs. For details/fees, call ext. 08547 or visit www.wakeahec.org and click Program Listings.

• Tools for Children’s Voice Disorders – Friday, August 24 at 8 am at the UNC Center for School Leadership Development, Chapel Hill

• Early Psychopathology in Very Young Children – Friday, August 31 at 12:30 pm at WakeMed Cary Hospital

• Beyond Square One: Breastfeeding Support for Health Care Providers – Thursday, September 6 at 9 am at Wake County Human Services, Raleigh

• Intraoral Radiography for the Office Trained Dental Assistant – Didactic sessions: September 11, 18, 25, October 2, 9, Clinical Sessions: October 13, 20, 27, November 3, 5 at the Andrews Center, WakeMed Raleigh Campus

• Medical Emergencies: An Update for Allied Dental Team Members – Friday, September 14 at 8:45 am at the Jane S. McKimmon Center, NC State University, Raleigh

• Strategies for Effective Medical Communication – Saturday, September 15 at 9 am at Duke Doctor of Physical Therapy Division, Durham

• SPICE: Infection Control in Dentistry – Tuesday, September 25 at 5:45 pm through Tuesday, October 2 at 9 pm at the Andrews Center, WakeMed Raleigh Campus

Uniform Sale
The Volunteers at WakeMed Cary Hospital in conjunction with Uniforms 2UZ will host a uniform sale on Friday, September 14, from 7 am to 4 pm in the Cary Hospital Administration – Cary Hospital (participating leaders TBA). Pre-registration is required and will include an introductory course or satisfactory completion of an assessment test. Participants will collect sponsorships to Zumba and, rumor has it, there will be a leadership challenge. Employees can sponsor their leaders (participating leaders TBA). Pre-registration is recommended and will be available on the WakeMedWeb. Walk-ins welcome for a minimum charge (Visa and MasterCard only) will be available with name badge. Cash or check (Visa and MasterCard only) will be accepted.

Grants & Skills Scholarships
Next Application Deadline: September 1 Applications can be submitted electronically through the WakeMed Foundation's page found on the WakeMedWeb.