New Insurance for 2023? Update your insurance in MyChart

With the start of a new year and many insurance changes happening, it's now easier than ever to update your insurance information through the **MyChart App**.

After logging in on the MyChart App, click the *"Menu"* button (the three stacked lines) and choose *"Insurance Summary"* (under the Insurance section).

You can add any new insurance policies during this step by clicking *"Add a Coverage"* and then uploading a copy of your insurance card by clicking *"Add Insurance Card Photo"*. Don't forget to include photos of both the front and the back of the insurance card.

If the insurance card is available electronically, save a copy of the card or take a screenshot of the card on your phone and upload it directly via the MyChart app. This can also be completed by signing in to MyChart on a computer.

*Please upload images of your insurance card.
Replace front
File types: BMP, GIF, JPEG, JPG, PDF, PNG, TIF, TIFF.
The maximum file size is 4 MB.
🔒 Add back
File types: BMP, GIF, JPEG, JPG, PDF, PNG, TIF, TIFF.
The maximum file size is 4 MB.
·/
Submit
Cancel

You can also request that a particular insurance be removed by clicking *"Remove Coverage"* if you know that it's no longer an active policy.

WakeMed

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Visits	Messages	Test Results	Billing Summary
Insurance S	Summary		
Insurance on	File		
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Subscriber Numb			
Group Number			
WAKPXMDX			
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Download the WakeMed MyChart App

The MyChart app for both Android and iOS allows patients to access their secure WakeMed MyChart account from a phone or tablet. You can download the MyChart app for iOS on the App Store or for an Android on Google Play. In addition to updating your insurance information, you'll also have the ability to schedule appointments online, view lab and test results, communicate with your providers, request prescription refills – all at your fingertips!





