

Contact Us

Hours of Operation

Release Specialists are available to answer your call Monday – Friday 8:30 am – 5 pm

Telephone

Call [919-350-8370](tel:919-350-8370) and follow the prompts to reach the right person.

In-person

You can visit Booth 8 in the Patient Registration Area at the Raleigh Campus: Monday through Friday 9:00 a.m. – 12:30 p.m. and 2:30 p.m. – 5:00 p.m.

Mailing Address

WakeMed Health & Hospitals
Attn: HIM Department
3000 New Bern Avenue
Raleigh, NC 27610

Fax Numbers

Requests can be faxed to [919-350-1720](tel:919-350-1720)

Email

Requests can be emailed to HIMROI@wakemed.org

However, it is important to know that email may not be fully secure. While it's unlikely, someone could possibly read your message if it's intercepted. For safer delivery of sensitive information, we recommend using [MyChart](#), fax or regular mail.