Outgoing WakeMed Board Chair
Brenda Gibson was recently
honored by both The Governor
of NC and the Triangle Business
Journal for her outstanding
philanthropic efforts in support of
this community.
First, Gibson was chosen as one
of the winners of the Triangle
Business Journal’s 2019 Corporate
Philanthropy Awards. This annual
program recognizes individuals, nonprofit organizations and
corporations that go above and beyond to make a difference
in our community.
Next, at the May Board of Directors meeting (Gibson’s last
meeting as sitting chair), she was presented with the state’s
highest honor – the Order of the Long Leaf Pine award. The
award is given to those who have made significant
contributions to NC and their communities. The honor was
presented by a representative of Governor Roy Cooper, and
Gibson received recognition from the Wake County Board of
Commissioners and Raleigh Mayor Nancy McFarland.
Gibson is a longtime philanthropist, fundraiser and leader
who is committed to a selfless, compassionate mission: to
create a healthy, vibrant community. A Raleigh native, Gibson
first came to know WakeMed as a candy striper in the 1970s.
For the last four years, she has served as chair of WakeMed’s
volunteer Board of Directors and previously served on the
WakeMed Foundation Board.
As Board Chair, Gibson has challenged WakeMed to always
improve and innovate the care we deliver. She supports patients
and staff and strives to ensure the continuity of high-quality,
accessible care in our community. With her support, WakeMed
has made great progress in our work to increase crisis services,
inpatient capacity and resources to achieve our mission.
With successful careers in banking, commercial real
estate and retail, Gibson is no stranger to professional
achievements, but her own measure of success is based on
giving back. Gibson has also led fundraising efforts and
served on the Boards of numerous other organizations that
work to strengthen our community. Her contributions to
this community will continue to make a positive impact for
generations to come.

Brenda Gibson Receives Dascomb Award
April 30, Courtney Mann,
MD, of Wake Emergency
Physicians, PA, (WEPPA) was
awarded the prestigious Harry E.
Dascomb, MD, Award. The
Dascomb Award is WakeMed’s
highest teaching honor and is
presented annually to a physician
who demonstrates excellence in
teaching and patient care.
Recipients are nominated by their
peers and selected by the
Dascomb Award committee.
In addition to her role as a physician, Dr. Mann is director of the UNC
Pediatric Emergency Medicine Fellowship, which is based primarily at
the WakeMed Children’s Emergency Department. As a colleague stated, Dr.
Mann, “is overwhelmingly respected by her peers and residents/fellow
physicians who work with her...She has continued to expand the fellowship
and ultimately improve the care of patients in our ED and the community.”

As part of our commitment to retaining and developing an extraordinary team,
Organizational Development is pleased to announce a new Leadership Academy
program. The academy includes six levels of leadership development:
• Aspiring Leader: For non-management employees
• Leader Onboarding: For newly-hired and promoted leaders
• Leadership Development: For current WakeMed leaders
• Distinguished Leader: For managers, directors and executive directors
• Physician Leadership Development: For WakeMed physicians
• Executive Leadership Development: For senior leaders

Nominations Now Being Accepted for the Aspiring Leader Program
The Aspiring Leader Program is a cohort-based, 12-month leadership development program designed to
support and develop employees who are interested in pursuing leadership careers at WakeMed.
Participants will broaden their knowledge of the health care system, sharpen critical thinking skills and
enhance self-awareness. The program includes leadership development training, a capstone project and
leadership assessment.
Prospective participants must be nominated by a WakeMed leader (supervisor or above) by June 21. A
selection panel will interview and select candidates for the program in July. Please Note: Participation in
the Aspiring Leader Program does not guarantee promotion or job advancement.
With questions about the Leadership Academy, please contact Organizational Development at ext. 08306
or orgdevelopment@wakemed.org.
The Connection Between Antibiotics & C. diff
Antibiotics are an important part of health care. These powerful and important drugs have saved millions of lives and made many deadly diseases treatable. Despite their life-saving capabilities, antibiotics also carry risks, including:
• Increased risk of infection, including C. difficile
• Allergic reactions
• Drug interactions, which can cause medications to become less effective
• Antibiotic resistance, which makes bacteria harder to kill with existing medications

For patients with serious infections, the benefits of antibiotics outweigh these risks, but when patients take antibiotics they don’t need, they are exposed to risks for no reason.

That’s where antibiotic stewardship comes in. This term refers to efforts to improve how antibiotics are prescribed and used. “Antibiotic stewardship helps us optimize how we treat infections. Using antibiotics appropriately—and not more than necessary—helps protect patients from harm and fights antibiotic resistance so that new and existing antibiotics can continue to be effective,” commented Shannon Holt, PharmD, WakeMed’s antimicrobial stewardship pharmacist.

When it comes to our current Chasing Zero focus—eliminating C. difficile infections—antibiotic stewardship plays a very important role. Just check out these statistics from the Centers for Disease Control & Prevention (CDC):

30 percent
The approximate number of antibiotics are prescribed incorrectly or prescribed unnecessarily in hospital settings.

7 to 10 times
People taking antibiotics are 7 to 10 times more likely to get C. difficile while on the drugs, or in the month after taking them, than people not taking antibiotics.

30 percent
Reducing high-risk antibiotics by this much can lower C. difficile infections by 26 percent in hospitals.

10 percent
Reducing overall antibiotic prescribing in outpatient settings by this much could lower C. difficile infections in the community by 17 percent.

Your Role in Antibiotic Stewardship
Everyone has a role to play in antibiotic stewardship. Here are some things you can do to help encourage appropriate use of antibiotics—C. difficile or any other antibiotic.

As a health care provider:
• Follow current clinical guidelines: use the right antibiotic, at the right dose, for the right duration, at the right time. Look for more information on updated duration recommendations soon.
• Talk to patients and families about antibiotics and associated risks, including allergic reactions, C. difficile, and antibiotic-resistant infections.
• Ask patients if they have ever had C. difficile and modify antibiotic treatment accordingly.
• Always follow hand hygiene and infection prevention measures.

As a patient or family member:
• Talk to your provider about when antibiotics will and won’t help. Antibiotics are only effective against bacteria and will not work against viruses that cause the common cold and bronchitis.
• If you are prescribed an antibiotic, ask what it is treating, how long it is needed, and what potential side effects are.
• Take antibiotics exactly as prescribed.
• Don’t save an antibiotic for later or share it with someone else.

Symptom-Free ASB? Don’t Treat Me!
Many patients test positive for asymptomatic bacteriuria (ASB) during routine urine analysis and are then placed on antibiotics for a urinary tract infection, even if they have no symptoms. These antibiotics won’t help the patient and the unnecessary exposure can lead to antibiotic resistance, C. difficile, and other issues.

New clinical guidelines state that, in most cases, patients should not be given antibiotics for ASB (exceptions include pediatric patients and pregnant women).

More information about these recommendations will be shared with clinicians system-wide in the coming months. Stay tuned for details.

GIVE YOUR RETIREMENT SAVINGS ACCOUNT A CHECKUP
There are lots of reasons to save for the future: longer life expectancy, desired lifestyle in retirement, rising health care needs. At WakeMed, we are dedicated to helping our employees prepare for a secure financial future. A few decisions today could help you achieve the retirement you want. Now is a good time to give your retirement savings plan a checkup and make sure you are on track for your goals.

Contribute as much as you can. Increasing your retirement plan contributions by even 1 or 2 percent can help you reach your goals sooner. Take full advantage of the matching contribution WakeMed offers to all employees by saving at least 6 percent of your salary. If you are age 50 or older, you may also be eligible to take advantage of catch-up contributions to increase your savings.

Save your raise. If you received a merit increase this spring, consider “giving a raise” to your WakeMed 403(b) Retirement Savings Plan account, too. With this approach, you routinely increase your plan contribution in an amount equal to all or part of your raise. Increasing your savings when you receive raises means you probably won’t “feel the pinch” as much—and your long-term goals will get a potential boost.

Run the numbers. Visit WakeMed.VALIC.com to try out the tools and calculators that can help you understand where you are today in saving for your future and what you can do to get or stay on track. You can also want to schedule a personal counseling session with one of our dedicated financial advisors by calling ext. 07623.

2019 Workplace Assessment & Engagement Survey
JUNE 18 THROUGH JULY 2
The annual Workplace Assessment & Engagement Survey is our opportunity to share our opinions about what makes WakeMed a great place to work—and where we can improve! As in past years, there will be two surveys: one for employed physicians and advanced practice providers and one for all other staff. By completing the survey, you can help drive workplace improvements, build and improve the satisfaction of employees, and provide overall changes to make WakeMed an even better place to work.

Things to remember:
• Completely Anonymous: An outside company, Success Profiles, Inc., receives survey responses and tabulates the results.
• Convenient: You can complete the online survey at work or at home in about 15 minutes.
• Impactful: Every year, we work to address areas identified as opportunities for improvement. Over the past year, this work has centered on improving evaluation feedback with our new performance management system, recognizing and celebrating employee longevity (years of service), strengthening a culture of accountability for all, pay range adjustments and improving retention rates.

Questions? Contact Susan McFarland, manager (Human Resources) at smcfarland@wakemed.org or ext. 06325.

MAY IS STROKE M O NTH BE FAST to stop stroke in its tracks. If you think someone is having a stroke, BE FAST and do these simple tests:

• Ask the person to smile. Does one side of the face droop?
• Ask the person to repeat a simple sentence. Are the words slurred?
• Ask the person to raise both arms. Does one arm drift down?

If the person shows any of these symptoms, time is important. Call 911 and get to the hospital fast. Brain cells are dying.

SPEECH

Ask the person to repeat a simple sentence. Are the words slurred? Can he/she repeat the sentence correctly?
**WAKEMED FOUNDATION GALA**

More than 1,100 employees, physicians, business leaders, philanthropists and community leaders celebrated the WakeMed Foundation’s 25th anniversary at their annual Appreciation Gala on Saturday, April 13, at the Raleigh Convention Center. Donors and guests enjoyed an evening of learning about how the WakeMed Foundation supports our patients, families and staff – and a performance by Boyz II Men. Also at the event, William Charles Helton, MD, (WakeMed Heart & Vascular) was honored with the WakeMed Foundation’s Award for Philanthropic Leadership. A founding member of a talented team of physicians who established WakeMed’s world-class cardiovascular and CV surgery program, Dr. Helton’s commitment to helping people inspires his every action.

**SPECIAL DELIVERY:**

Bringing Medications to Your Doorstep

Does someone in your family take daily medications? Why not have your prescriptions mailed to your home! The WakeMed Employee Pharmacy wants to make it as easy as possible for your family to access the medications you need to stay healthier. That’s why we offer a convenient mail-to-home delivery for all 90-day prescriptions as well as 30-day supplies of specialty medications (excluding controlled substances).

The mail order program is open to all members of the WakeMed Medical Plan, including employees, spouses and dependents of all ages.

- Medications come straight to your home via USPS (refrigerated medications are sent overnight by FedEx) – you don’t have to stop and pick them up from the pharmacy.
- When enrolling in mail order delivery, you can also enroll in the auto-refill program so your prescriptions will be refilled and mailed before your supply runs out – you won’t have to worry about calling in refills.
- You will automatically be billed by your preferred method of payment: credit/debit card, FSA card, or payroll deduction.

**Enroll Today**

Simply complete the enrollment form on the Pharmacy page of MyWakeMed and fax it to 919-350-2203. You can also enroll by phone by calling 919-350-2200.

**WIN A WAKEMED JACKET!**

As an added incentive, the Pharmacy will be doing prize drawings in June to say thank you to everyone who has enrolled in the mail-order program. Everyone who enrolls by June 1 will be entered into a drawing for a WakeMed fleece jacket (prizes are provided to employees; one prize per medical plan member).

**Help Us Improve Supply Delivery Processes**

If you get supplies delivered to your unit or department that are not yours, please contact MPDC at ext. 07912 or raleighmpdpackingslips@wakemed.org so they can be delivered to the appropriate unit. Please don’t deliver them to the correct unit yourself – even if it is right across the hall. MPDC needs to be made aware of incorrect deliveries so they can be corrected in the system and improve processes for the future. Thank you for your support.

**Capital MRC Receives National Award**

The Capital Medical Reserve Corps (MRC), which is sponsored by CapRAC and WakeMed, was recently recognized for their support and response in the wake of Hurricane Florence. The Community Response Award, given by the Office of the Assistant Secretary for Preparedness & Response, part of the U.S. Department of Health & Human Services, honors MRC units that have significantly contributed to disaster or public health emergency response efforts at the local, state, or national level.

When Hurricane Florence came through North Carolina last September, affected communities encountered numerous challenges, including medical sheltering for displaced patients, general medical care and population shelters, and addressing the medical needs of communities where hospitals were inaccessible due to flooding.

Capital MRC rallied to the call for help, deploying volunteers in conjunction with our State Medical Assistance Team to set up a 60-bed medical support shelter prior to Florence’s arrival and staffing the shelter for more than three weeks following the storm. The unit also partnered with state organizations to vet unaffiliated medical volunteers from across the state. Through this partnership, Capital MRC was able to provide just-in-time training to 30 new MRC volunteers to deploy to support three medical support shelters, two disaster hospitals, and two general population shelters across the state.

Congratulations to the Capital MRC team on this well-deserved recognition and thank you to everyone who supported these efforts – we appreciate your dedication to our community.

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Congratulations to the Capital MRC team on this well-deserved recognition and thank you to everyone who supported these efforts – we appreciate your dedication to our community.
Karen Chilton, MD, Named Interim Chief Quality Officer

Karen Chilton, MD, a WakeMed pediatric intensivist and associate quality officer, has assumed the role of interim Chief Quality Officer (CQO) following the departure of West Paul, MD, PhD. As interim CQO, Dr. Chilton has oversight of the Quality, Safety, Kaizen Promotion Office, Patient Advocate and Infection Prevention departments. In addition, she will continue to serve patients on a limited basis. Dr. Chilton joined WakeMed in 2004 and served as the medical director of WakeMed Physician Practices Pediatric Critical Care and Hospital Medicine for several years before becoming associate quality officer for WakeMed Children’s.

Larissa Hill Named Executive Director, Neurosciences

Larissa Hill has taken on the role of executive director for the Neurosciences service line. Hill joined WakeMed last year through the Administrative Fellowship Program and has spent the last 12 months working on numerous Wake Way 2 Excellence initiatives with a goal of improving performance by eliminating waste, error and inefficiency. In her new role, Hill will lead WakeMed’s first Neuroscience Center of Excellence, a system-wide effort to accelerate and transform neuroscience discovery with our neurosurgery, neurology and orthopedic partners. She will collaborate with administrators, nurse and physician leaders, and community partners to ensure that patients with brain and spine diseases, disorders and injuries receive the highest quality care. Prior to joining WakeMed, Hill spent 13 years leading large, interdisciplinary consulting teams for government and commercial clients.

Bill Lagarde, MD, Named Executive Medical Director for WakeMed Physician Practices Children’s

Effective June 1, 2019, Bill Lagarde, MD, has been named executive medical director of the WakeMed Physician Practices Children’s Service Line following the recent departure of Dr. Stephen Leinenweber. In this role, Dr. Lagarde will work in dyad partnership with Service Line Director Jennifer Lee to set the strategy and development goals for the WakeMed Physician Practices Children’s service line. They will work closely with physicians as well as clinical and administrative staff to develop and execute operational tactics necessary to achieve service line goals.

Casey Whitley, RN, (f/d Orthopedics & Oncology) welcomed son

Craven Kyle Wynne on March 4.

Allison Lewis, RN, (STICU) and husband Chris welcomed son

Dax Andrew Lewis on March 11.

DIVERSITY & INCLUSION AWARENESS MONTH

In April, WakeMed celebrated Diversity & Inclusion Awareness Month. This year’s educational presentation focused on the ways generational differences can impact work and personal relationships. Thank you to Lisa Withers for sharing that valuable information with us. Hundreds of employees enjoyed spring weather and diverse lunch options at the third annual Raleigh Campus Food Truck Fair, held on April 25. In addition, many departments throughout the system held pot lucks where team members brought in food representing different cultures.

WakeMed is proud of our 53 Environmental Services employees who have completed the Certified Healthcare Environmental Services Technician (CHEST) program. Staff from all three hospitals have participated in this program, which includes rigorous training and an online exam covering best practices in infection prevention and maintaining facility cleanliness in a health care environment. Earning CHEST certification is just one more way our Environmental Services team is working to help us Chase Zero and ensure an exceptional experience for all our patients. Congratulations!
COMMUNITY EVENTS
Every spring, WakeMed gets out in the community, sharing health information and leading activities at community events throughout Wake County. This year was no different as volunteers represented WakeMed at Meet in the Streets, OUT! Raleigh, Thrive NC, Apex Peakfest, Cary Spring Daze and more. North Hospital once again hosted the Raleigh Moms Blog Bloom event, bringing hundreds of expectant mothers to the hospital for seminars and health information. Thank you to everyone who helped represent WakeMed at these events!

Scheduling by Your Schedule
IMPROVING ACCESS WITH ONLINE SCHEDULING
A year ago, only 1 percent (997 appointments) of WakeMed Physician Practices appointments were scheduled online. In the first quarter of 2019, this number grew to nearly 9 percent (19,648 appointments) – far exceeding Epic’s best practice measure for online scheduling of 3 percent.

In addition to improving access for patients, online scheduling promotes efficiency by reducing the number of phone calls coming into the practices. There are cost savings associated as well: the 19,648 appointments scheduled online earlier this year have saved the system nearly $140,000.

“Our goal is to improve access for our patients – we want to make it as easy as possible to connect with a WakeMed provider. Making this access possible requires a true team effort between IT, operations and marketing. We made online scheduling a priority in WakeMed Physician Practices, and we encouraged the team to think creatively to open access as many different physician practices as possible,” commented Sacheen Mallette, manager (Application Support).

For many patients, one of the first steps in choosing to receive care at WakeMed is to schedule an appointment with one of our providers. Our online scheduling has opened access to the vast majority of our primary care, OB-GYN and specialty practices. Creative thinking has also increased access to niche appointment types, such as our Lung Nodule Program, Breast Surgery and our Chest Wall and Pilonidal Cyst appointments.

No longer are patients required to call the office during office hours to make an appointment. Now, most patients can pick their provider and schedule directly from our website or within WakeMed MyChart, 24 hours a day, 7 days a week!

WakeMed MyChart
Pay as Guest now available
The Pay as Guest Feature – now available on WakeMed MyChart – allows loved ones and family members to pay bills on behalf of a patient without signing into MyChart. This feature is intended to make it easier for family members to pay bills online – they simply click the Pay as Guest button on mychart.wakemed.org and enter the guarantor last name and ID (located on the bill statement).

March for Babies
WakeMed raised over $20,000 for the March of Dimes March for Babies, held on April 27. Thank you to everyone who participated in the walk and supported Team WakeMed!

Comings & Goings
Cindy Klaess, CNS (Clinical Nursing Resources Services) received the Excellence in Mentoring Award from the North Carolina Affiliate of Clinical Nurse Specialists. She is also the first author of the article “Pain Management Pillars for the Clinical Nurse Specialist” in the May issue of the Clinical Nurse Specialist journal.

Judson Williams, MD, (WakeMed Heart & Vascular) was a contributing author on an article titled “Guidelines for Perioperative Care: Enhanced Recovery After Surgery Society Recommendations” published in AAMA Surgery.

Sailie Bissette, director, (Corporate Integrity) earned a doctorate in Interdisciplinary Leadership. She was also named president of the North Carolina Health Information Management Association.

Joy Kichline, RN, and Ellen Hampsey, RN, (both of 3A CVIC) earned master’s degrees in nursing (MSN) as Adult Nurse Practitioners from UNC-Chapel Hill.

Thomasina Williams (Birth & Family Education) earned a master’s degree in social work from North Carolina State University.

Hollyn Campbell, RN, Patricia Telemaque, RN, Josh Garter (all of 3A CVIC) earned bachelor’s degrees in nursing (BSN).

Kim Mauldin and Renee Woodberry (both of 3A CVIC) earned associate degrees in nursing from Durham Tech.

Tina Creech, MSN, BSN, RN, manager (Surgical Services – Cary Hospital) passed the OR nursing certification (CNOR) exam.

Adrienne Jackson (Imaging Services – North Hospital) became a certified breast patient navigator (CN-BN).

Tonja Deaton (Sterile Processing – Cary Hospital) passed the certified surgical technologist (CST) exam.

Sadie Carson, RN, (Patient Care Management) earned certification in Case Management.

Shalise Huss (Pathology – Transfusion Services) was promoted to MLS III.

Tina Morris-Anderson (Spiritual Care) earned a master’s degree in pastoral counseling from Regent University.

Sue Hollowell, RN, (Mobile Care) completed a two-year Medical Transport Leadership Training course and earned certified medical transport executive designation.

Wow, What an Employee!
1C Clinical Evaluation Area welcomes Julia Panneh, BSN, RN, Melissa Pearce, RN, and Greg Green.

Primary Care – North Raleigh welcomes Asia Dunn.

5C Medicine welcomes Cornelia Capelli, RN, and Nicky Phillips.

Home Health welcomes Steven Smith and Allyson Dunn, RN.

Wound Ostomy Nursing welcomes Kristen Hameline, BSN, RN.

Patient Care Management welcomes Regina Lange, RN.

Financial Clearance welcomes Tangle Andrews.

Conference Services welcomes Joel Little.

General Surgery welcomes Jessica Navarro and Imelda Mondrella.

Corporate Accounting welcomes Lyndie Simpson.

Spiritual Care welcomes Tina Morris-Anderson.

6A CVIC welcomes Lauren Manful and Ashlyn Dew.
UPCOMING MOVIES BY MOONLIGHT

Buy One Get One Free
2019 Booth Amphitheatre Movie Night Admission
Cary, NC
This coupon must be presented at time of purchase.
Limit 1 coupon per person, per purchase. Cannot be combined with any other discounts or promotions.
A portion of movie night proceeds will benefit the WakeMed Children’s Hospital!

The Marketing & Communications department thanks all of the employees of WakeMed. Our goal is to provide up-to-date news on all of the hospital system’s activities. The Marketing & Communications department thanks all of the employees who contributed to this publication.

To help you plan ahead, this calendar lists upcoming system-wide events, training classes and community events. For details and fee information, visit the MyWakeMed. Send calendar submissions to Public Relations or email microscope@wakemed.org.

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Step on Sepsis 5K
June 1, 9 am
WakeMed Soccer Park
To learn more, or join Team WakeMed, visit donate.sepsis.org/team/214664.

Volunteer Sales
The Volunteers at WakeMed and Professional On-Site Sales will host fundraising events at Cary Hospital and Raleigh Campus.
Cary Hospital
Wednesday, June 12
7 am to 4 pm
Conference Center
Raleigh Campus
Thursday, June 13
7 am to 4 pm
Andrews Center
Cash, credit and payroll deduction (ID badge required) will be accepted. Professional On-Site Sales will contribute a portion of the proceeds to The Volunteers in support of the great patient and staff programs they make possible at WakeMed.

Organizational Development
Professional Development
People See Things Differently – May 23, 8:30 am to 12:30 pm, Medical Office Building; WakeMedU code: PDMBITI
First Impressions – Behavior Training – June 6 – 8:30 am to 3:30 pm, Medical Office Building; WakeMedU code: PDFI

Leadership Development
Coaching for Success and Improvement – May 14 & June 12, 8:30 am to 3:30 pm, Medical Office Building; WakeMedU code: LDCSI
Foundations of Leadership – May 23 & June 5, 8:30 am to 3:30 pm, Medical Office Building; WakeMedU code: LDFL
Leading Change – May 29, 8:30 am to 12:30 pm, Medical Office Building; WakeMedU code: LDLC

Counseling and Supervision Group Work: An Experiential Approach – May 24, 2019, Andrews Center
CGEC Enhancing Acute Care Delivery for Older Adults: A Multidisciplinary Approach – May 30, Andrews Center

Addressing Opioid Use through the Nurses Lens: Compassionate Care of the Patient with Opioid Abuse – June 5, Andrews Center

OSHA and North Carolina Infection Control Methods: Annual Update – June 5, The McKimmon Conference & Training Center
Adult Physical Assessment for Nurses: The Basics – June 6 & 7, Hyatt Place Raleigh-Durham Airport
A Difficult Duo: Domestic Violence and Substance Use Disorders – June 21, Andrews Center


Leadership Development
Inpatient Obstetric Certification Examination Review Course – June 25 & 26, Hampton Inn and Suites by Hilton - Knightdale

CapRAC Healthcare Preparedness Coalition
State Medical Support Shelter Mission Overview – Wednesday, June 12, 6 to 9 pm, email SHarrison@WakeMed.org for details.
Critical Incident Stress Management – Monday, June 24 through Wednesday, June 26, 8:30 am to 4:30 pm; email JanisBrown@WakeMed.org for details.
State Medical Assistance Team Initial Training Course – Wednesday, June 26 & Thursday, June 27, 8:30 am to 5 pm; email SHarrison@WakeMed.org for details.

Capital Medical Reserve Corps – ABCR. Fundamentals – Saturday, July 20, 9 am to noon, email NIThorpe@WakeMed.org for details.

Nursing Education
12 Lead EKG Interpretation Class – Wednesday, May 29, 8:30 am to noon; NED B; WakeMedU code: NE014-19069

Clinical Practices to Positively Impact Care of Patients with Dementia – Friday, June 14, 9 to 11 am, Cary Hospital Conference Center; Wednesday, June 26, 10 am to noon, NED B; WakeMedU code: NE014-19018

How Does Feedback Impact Me? – June 25, 10 to 11 am, NED A; WakeMedU code: NE014-16049

Generalist Nurses Caring for Patients with Mental Illness in a Non-Psychiatric Setting – Wednesday, June 19, 9 am to 3:30 pm, Andrews Center; WakeMedU code: NE014-18004