Over the past year, The Volunteers have contributed their time, talents and financial support to augment the services offered by the hospital system, and to help provide a caring environment for our patients and families.

These contributions include:

**Volunteer Service Hours and Value**
In Fiscal Year 2015 1,410 active volunteers worked more than 117,456.00 hours.

<table>
<thead>
<tr>
<th>Type</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Programs</td>
<td>54,516.75</td>
</tr>
<tr>
<td>Junior Volunteers</td>
<td>8,976.00</td>
</tr>
<tr>
<td>Sewing Individuals/groups</td>
<td>53,963.25</td>
</tr>
</tbody>
</table>

The 1,410 volunteers participating this year included:

- Adult In-House: 644
- College Students: 140
- Junior Volunteers: 223
- Sewing Individual/groups: 403

These volunteers represent the equivalent of an average of 57 full time employees each month.

There are a total of 182 volunteer placements supporting 136 departments across the hospital system. This number includes placements within Raleigh Campus, Cary Hospital, North Hospital but also at other WakeMed facilities, including WakeMed Apex Healthplex, WakeMed Brier Creek Healthplex, WakeMed Garner Healthplex, Clayton Medical Park, WakeMed Physician Practice offices at Fuquay and Garner, WakeMed Business Center, WakeMed Corporate Center, and Rehab Services at Kraft Family YMCA.

**Fundraising Activities**
The Volunteers promote a number of special fundraising events and manage other sources of income. These activities produced a total of $84,438 in revenue for the organization over the past 12 months.

**Annual Golf Outing**
The largest fundraiser managed by The Volunteers at WakeMed Cary Hospital each year is an annual charity golf outing. On October 27, 2014 the 16th annual golf outing was held at MacGregor Downs Country Club with 62 golfers participating. A hardworking committee of volunteers raised over $13,326 with support from golfers, hole sponsors, major sponsorships and the sale of raffle tickets and mulligans.

**Blossoms for Life**
This is a year-round giving and fundraising program that provides an opportunity to honor or memorialize a friend or family member through a donation to The Volunteers at WakeMed Cary Hospital. Pam Ayars chaired Blossoms this year, and the ongoing campaign raised $1,555 from October 2014 to mid-September 2015.
Vendor Sales
The Volunteers hosted 11 vendor sales (uniforms, jewelry, accessories and shoes) this past fiscal year and raised a total of $44,041.

Additional Revenue Sources

Infant Photo Contract
Working with Charlie’s Angels, The Volunteers received $13,898 from sales of baby photos to new parents and grandparents.

Uniform On-Line Sales
Working with 1st Uniform, Inc, The Volunteers received $7,144 from sales of uniforms to WakeMed employees thru online sales.

WakeMed Gives
From the annual campaign The Volunteers received $929 from employees to support Healthy Lifestyles and other programs.

Special Projects and Donations
Funds from annual fundraising events, donations and other revenue sources allow the Volunteers to support a number of important initiatives across the hospital system. Efforts for FY 2015 included:

Baby Packet Supplies: The Volunteers at WakeMed Raleigh Campus provided $2,462 for the purchase of onesies, diapers, bottles, blankets, etc. so that the Case Managers on 4B can give immediate needs new moms some newborn gifts/supplies at discharge.

Children Activity Packets: The Volunteers at WakeMed Cary Hospital provided $2,513 to create children diversionary activity packets for children who are in the hospital for extended periods of time visiting, waiting in the waiting rooms or with parents and family.

Congestive Heart Failure (CHF) Scales: The Volunteers at WakeMed Raleigh provided $924 for 30 sets of scales given to low-income heart failure patients that provide a way to identify increased signs of increased fluid retention, a sign of heart failure, for better management of CHF on an outpatient basis and to reduce hospital readmission for CHF.

Huggables/Memory Quilts/Hats: The Volunteers provided $3,215 towards the purchasing of supplies to support the efforts of sewing individuals/groups to make handmade huggables, lap robes, stuffed animals, shawls, pillows, bed bags, toys, dolls, adult bibs, hats, preemie booties, preemie caps, baby gowns, bereavement blankets and more to be distributed to patients and families. These gifts are distributed via the Friendly Face Cart, volunteers and by staff to patients.

Healthy Lifestyles - Cardiac Rehab Scholarships: The Volunteers provided $4,570 in scholarships funds to cardiac patients. These individuals have been identified by Health Works staff as qualifying for financial support and who otherwise would not be able to complete a key part of the recovery from a cardiac episode. The classes include education about nutrition and exercise, participating in exercise classes and more.
**Magazine Subscriptions:** *The Volunteers at WakeMed Raleigh Campus* provided $264 for subscriptions of Spanish and African American magazines to be shared with patients. The magazines are distributed by volunteers through the Friendly Face Cart service.

**Parents Time Together:** The *Volunteers* provided $1,747 in funds to provide time, place and meals for parents of infants in the Neonatal Intensive Care Unit. Parents Time Together allows time to support each other by sharing common experience and a time for educational events.

**Reach Out and Read (ROR):** *The Volunteers at WakeMed Raleigh Campus* provided $2,479 for the purchase of new books to be distributed to well-visit patients ages 6 months to 5 years who are seen in the WakeMed Physician Practice Pediatric Clinic. This national literacy program has been the recipient of grants from National ROR based upon community support and distribution of books.

**Special Infant Care Clinic:** *The Volunteers at WakeMed Raleigh Campus* provided $708 for the purchase of infant car seats, supplies, transportation vouchers and medication for infants and their families when no other monetary resource is available.

**Spinal Cord Injury Program:** *The Volunteers at WakeMed Raleigh Campus* provided $1,342 to improve care delivery and clinical outcomes of patients admitted with new onset, traumatic spinal cord injury. The goals are to increase self-care independence and prevent complications.

**Tea for the Soul:** *The Volunteers at WakeMed Cary Hospital* provided $230 for Spiritual Care Services to offer refreshments in a quiet, calming locations for all caregivers to take a break.

**WakeMed Foundation (Society of 1961):** A membership donation in support of the *Society of 1961*. *The Volunteers at WakeMed Cary Hospital* contributed $2,500.

**WakeMed Foundation:** *The Volunteers at WakeMed Cary Hospital* made their final payment of $5,575 towards their $31,000 pledge to the WakeMed Cary Hospital restricted fund. This pledge supports future initiatives for expansion, programs or services at WakeMed Cary Hospital. *The Volunteers at WakeMed Raleigh Campus* contributed $10,000 towards their $30,000 pledge to the renovation of the Labor & Deliver rooms at WakeMed Raleigh Campus.

**Other Funding Support:**

**WakeMed Cary Hospital**
- Magnet Conference – (sent 2 staff nurses) $3,408
- Help Program $498
- Professional Membership Dues for Volunteer Staff $220

**WakeMed Raleigh Campus**
- 4E Pediatrics – Child Life $3,388
- Children’s Emergency Department – Child Life $2,542
- Endoscopy Department – Child Life $1,961
- Surgical Services – Child Life $1,161
- Energize Program $1,927
- Professional Membership Dues for Volunteer Staff $235
Community Outreach

Hospitality Pets Program: The pet visitation program is thriving at WakeMed Health & Hospital. This year 36 teams averaged 389 visits a month for a grand total of 4,665 visits to patients. More than 73,025 visits have been made since the program started in 2000.

Health Career Pathfinders: The Volunteers at WakeMed Raleigh Campus and The Volunteers at WakeMed Cary Hospital each sponsored a career exploration group that is open to individuals 14-20 years of age. Raleigh Campus had 26 participants and Cary Hospital had 37 participants. All 63 of our future healthcare providers enjoyed speaker presentations and tours of WakeMed.

Huggables/Hats/Quilts: This year our Sewing volunteers contributed 59,963.25 to complete baby hats, huggables and many other handmade items. Our volunteers and friends in the community have contributed many hours of love and care to knit, crochet, sew, quilt and stuff this year.