



#### May - June 2014

This edition of the HeartBeat is produced in memory of: Mildred Ramsey

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# **Updates from the Director**



National Healthcare Volunteer Week was celebrated April 6-12 and offers us a special opportunity to recognize the support that volunteers provide to patients and their families, to hospital staff, and to the community. It is the perfect occasion to focus on the many significant contributions our volunteers make individually and collectively every day to the WakeMed system.

Following are a few of the FY13 outcomes from activities of The Volunteers at WakeMed Raleigh Campus and The Volunteers at WakeMed Cary Hospital.

 1,539 individual volunteers gave a combined 135,432 hours of service throughout the WakeMed Health & Hospitals system to patients, families and staff.



Until one has loved an animal , a part of one's soul remains unawakened.

Anatole France

# **Updates from the Director**

- The volunteer-sponsored fund raisers
   (Blossoms for Life, uniforms, shoes and accessories, jewelry, Annual Golf Outing, etc.) and donations from individuals resulted in over \$89,000 of funding for The Volunteers at WakeMed Raleigh Campus and The Volunteers at WakeMed Cary Hospital to distribute to support programs and services for your patients, families and you! Examples Include:
  - Cardiac Rehab Scholarships for patients with restricted incomes (Raleigh & Cary volunteers)
  - Nursing loans via The Melissa Brown Memorial Nursing education Loan Fund (Raleigh)
  - The Rainbow Fund a one-time prescription program for medications for immediate-need patients before discharge from the ED or hospital (Cary)
  - Sewing supplies for community volunteers who hand-make gifts for patients of all ages hundreds of huggables and dolls for children and adults; quilts for palliative care and adult patients; booties and caps and burial gowns and outfits for babies; blankets for babies and bassinets (Raleigh & Cary volunteers)
  - Scales for Congestive Heart Failure patients (Raleigh)
  - Tea for the Soul for staff (Raleigh & Cary volunteers)
  - Spinal Cord Injury program devices to improve care delivery and clinical outcomes (Raleigh)

- Books for the Reach Out & Read program in the Pediatric Practice (Raleigh)
- o Respite Room support (Raleigh)
- Support for children low birth weight car seats for 4C and Special Infant Care Clinic; baby packet supplies for moms on 4C; Parents' Time Together dinners in NICU; funds for Child Life programs on 4E, Children's ED and Surgical Services (Raleigh)
- Spanish magazines for the Friendly Face Cart (Raleigh)
- 155 departments system wide received support from WakeMed volunteers in FY13.
- 5,605 Patient Relations Ambassadors patient visits and surveys were completed and shared with Nursing and support department leaders.
- 37 teams of Hospitality Pets completed 6,597 visits to patients and made untold numbers of physician, staff and family "touches" in the process.

As Volunteers, you are part of our story, part of our success, and an important partner sharing in our vision for the future. Thank you for continuing to give of your time, talents, and energy! We greatly appreciate your commitment to service and improving the patient and family experience at WakeMed Health & Hospitals.

Sincerely, Chris Gage, MBA, CAVS Director, Volunteer Services & Retail Services 919-350-8005

# The President's Spotlight - Raleigh Campus



Greetings to all our volunteers! I am hoping that despite the antics of a longer than usual winter, your "esprit" has not been too adversely affected. Fortunately, seasons have a way of reversal and the rites of spring are now, indeed upon us, in the most welcoming of sights and in regenerative boosts to both morale and spirits. Welcome, spring!

Perhaps, the most significant thing I wish to bring to your attention in this report is the re-organization that has

taken place in Volunteer Services. After several months of inquiry and assessment Chris Gage had announced in February that Volunteer Services will operate as one unified system, rather than a "facility by facility" operation. The intent of this change is to greater maximize personnel and resources in the provision of volunteer services to a wider base of WakeMed locations: Raleigh, Cary, WakeMed North, etc. With this re-organization, Chris Gage, director and Jackie Kennedy, manager will be primarily Raleigh based but will bring leadership to the total Wake-Med system. Natalie Leary will oversee interviews and placement for the WakeMed system.

Another highlight of the past month, was the Annual Volunteer Luncheon at the North Ridge Country Club. It was a fine and festive gathering. Mr. Donald Gintzig spoke to the dedication, commitment, and invaluable contributions of so many volunteers. This message was re-echoed by Chris Gage who then also signaled the steady and committed service of our "sewing circles" throughout the county. Over the past years, she noted, they have provided countless knitted/crocheted hats, afghans and blankets to patients of all ages; and thus, made the stay of patients a bit more enjoyable. Mr. Ken Shorsher closed the luncheon with a most touching account of his journey from patient to Mended Hearts volunteer. He attested to how his turn towards voluntarism was spurred by an exceptional WakeMed hospital experience. He now wishes to give back by accompanying others through the straits of heart surgery and the subsequent recovery and healing process. Many thanks to Chris, Jackie and Natalie for a wonderfully arranged luncheon. This is surely a fine tradition that must continue!

Of note also was a very successful shoe sale arranged by Volunteer Services in late February. Profits of about \$6,500 were realized from this sale and will be used to further forthcoming hospital needs.

Lastly, a word of thanks to all you dedicated, wonderful volunteers who serve WakeMed so faithfully. Much of what you do goes unheeded and perhaps largely unnoticed by many. Be assured that you are vital to the hospital and its excellence. May your good deeds and quality of service be their own rewards!

Respectfully Submitted, Michael Fuchs

# The President's Spotlight - Cary Hospital



I hope you were able to attend the Volunteer Appreciation Luncheon in February at Prestonwood Country Club. Our Volunteer Services staff outdid themselves! Kudos goes to all those involved in making this such a lovely event. Thank you to the brave volunteers who were videoed while doing their hospital duties. Each of you expressed yourselves so beautifully about why you volunteer and the rewards it brings to you. You truly spoke for all of us. While you were at the luncheon, I hope that you took the time to view the beautiful handiwork provided by our TLC Community volunteers and our Huggable volunteers. We are so blessed to have these volunteers share their creative gifts.

We were reminded again how much WakeMed appreciates their volunteers during National Volunteer Week (April 6 –

12). Don't forget to use the free movie ticket that you received from the volunteer office.

Chris Gage, Volunteer Services director, sent out a letter several weeks ago explaining the restructuring of the Volunteer Services department. Change is hard, but I think we are making a good transition. We all miss seeing Jackie in the office every day, because she is now involved with program planning and development throughout the WakeMed system, Jackie will not only spend time in Cary but in **all** the WakeMed facilities. We are delighted to welcome Zee Smith, who is a wonderful addition to our volunteer office. Natalie Leary will be in our volunteer office at times interviewing and placing volunteers for our hospital.

Our main fund raising event is the WakeMed Cary Volunteer Golf Outing, which will be held this year on Monday, October 27<sup>th</sup> at MacGregor Downs Country Club. The money raised through this event goes to support all of the programs and services that the volunteers support at WakeMed Cary. How can you help? Encourage the golfers in your family or neighborhood to come out and support us. Look for more information about the event in the upcoming months.

If you have received an evaluation recently in the mail, remember to sign the evaluation and return it to the volunteer office.

The WakeMed Volunteer website has a new look. I encourage you to check it out. Go to www.wakemed.org, and click on *Volunteering* in the upper right hand corner.

I cannot say this enough. You are an extraordinary group of men and women, who give so generously of yourselves and your time. Thank you for all that you do for WakeMed Cary Hospital.

Respectfully submitted, Bunny Thompson

# Volunteer Spotlight WakeMed Raleigh Campus ~ Lisa Himmelberger



I graduated with a Graphics Arts Degree after living in Paris as a Foreign Exchange student studying French and Art History. After an extensive career in the restaurant industry as an owner/operator in Philadelphia; and then, a restaurant manager for a national corporation I was offered a Human Resource position with Target that brought me here to North Carolina in 2002.

I've discovered over time I have a passion for helping people and fixing problems. I've always been interested in the medical field and now I'm taking the time to discover a second career. I've been vol-

unteering with WakeMed for a year now in two different areas, Patient Relations and PACU. I absolutely enjoy the staff I'm surrounded with and the patients I encounter every week. To have the opportunity to chat with patients, share a smile and possibly bring some comfort to their day is so fulfilling.

I also volunteer at my church in the café making smoothies and Frappuccinos. My hobbies are painting, running and any activity that gets me outdoors.

# Volunteer Spotlight WakeMed Cary Hospital ~ Denise Galloway



In 2006, I retired from my job as a case manager in a small community hospital outside New York City, and moved to Cary. It was not long before I found my way to WakeMed Cary inquiring about volunteer opportunities. Then, like now, positions were not always available. Thus I began as a "sub" 8-12 on Friday mornings at the Information Desk. Seven years later, I am still there, part of a great team led by Tana Taylor. Ask anyone who covers the Information Desk and they will tell you it is seldom boring. We are constantly learning how to better serve our patients and their families/friends, as well as the staff.

Throughout the years there have been many rewarding opportunities, some way out of my comfort zone. I have helped out at the golf outing, worked on some short term special projects, done clerical work and been on the Volunteer Board. WakeMed Cary administrators and staff treat their volunteers so well. I feel respected, appreciated and useful.

The volunteer office staff is so knowledgeable and supportive. Occasionally they gently challenge us and we learn something new about our own strengths. What a lovely feeling that is at any age, but for a retiree it is an affirmation.

Obviously I am grateful for all WakeMed Cary has meant to me. Please, fellow volunteers, be open to new and challenging opportunities at the hospital. For example, the Volunteer Board is always interested in new members. Attend a meeting; see the good that the group accomplishes. Join in, you won't be sorry.

# **Guest Ambassador**

## **Exit Comments**

Guest Ambassadors are recognized by customers at the WakeMed Raleigh Campus through comment cards. Congratulations to the following volunteers for your outstanding services:

Ayomi Oshikoya – "Was very friendly."

Ben DaValos – "Was an excellent assistant. He was courteous, knowledgeable and very friendly."

Ben DaValos – "Ben is very personable young man. He is a real asset!"

Elaine Allen – "Super friendly... what a nice service to have!!"

Kaitlin King – "Was an excellent instructor."

Kaitlin King – "Is such a great volunteer. She is super friendly, goes out of her way to be helpful to get us a wheelchair."

Keerthi Anand – "Please continue to use high school students as volunteers. Its an excellent opportunity to give back!"

Robert Itotia - "Great service!!"

Sandy Calixto – "Was an excellent teacher!"

Victoria Chien – "This is a fine lady."

Great informative services – all around!

CONGRATS to all GA's who were mentioned . . . !!!

... a job well done!

Serafin Carvajal – Rehab Occupational Therapy. "It has been a great experience in a great environment. Helping the therapists in dealing with patients is wonderful. Thanks a lot!"

Robert Harrison – Rehab: Nursing 2C&D. "Loved every minute and the staff was friendly and dedicated."

Ian Vermission – Rehab: Physical Therapy. "Everyone was very friendly and willing to help out. Everything has been a great experience."

Lindsey Fekete – Children's Emergency Department. "I really enjoyed my time here. Everyone was so wonderful and I loved feeling as if I made a difference."

Nhi Bach – Pharmacy. "I really enjoyed volunteering at WakeMed. Staff are very friendly and helpful. I love the people at the Pharmacy. It was a great opportunity for me to learn and make more friends."

Shelby Lassiter – Office Support, Heart Center. "Volunteer Services staff were wonderful and coached me through entire on boarding process very well. Ditt for the staff in Occupational Health also. I would absolutely love to do more if my schedule allows in the future."

The Winds of change shall not discourage the volunteer.

Lorna Wilson

# Our Thoughts . . .

#### **Congratulations To**

#### WakeMed Raleigh Campus

Christina Perez – Accepted into Virginia Commonwealth University School of Nursing

Thomas Woo – Being inducted into the honor society Phi Beta Kappa

#### **WakeMed Cary Hospital**

Judy Rea & husband Frank – celebrating 50 years together on April 19.

Anne & husband Tom – celebrating 49 years together April 25th

Susan Coulter, Silver Spoons Feeding Partner Volunteer, WakeMed Cary Hospital. Susan was named as a finalist in the Triangle Business Journal (TBJ) "Volunteer Annual Health Care Heroes Program". The TBJ recognizes people who put innovation and compassion to work to improve the human condition.

# **In Memory of Our Volunteers**

We express our deepest sympathy to their families. Those of us who had the privilege of knowing these individuals will greatly miss their presence. Thank you for sharing your loved ones with us.

Mildred Ramsey passed away on February 3, 2014. She served in charts, mail and was a past Raleigh Volunteer Board President.

## Thinking of you

#### WakeMed Raleigh Campus

Robert Pollard Trudy Bennett Hari Bennett Walter Davis Peg Fuchs

#### **WakeMed Cary Hospital**

Barbara Copperweat
Karen Holcher
Jim Schultz
Shelby Credle
Diane Boyer
Sharon Mills
Ann Rush

## **Our Sympathies to:**

#### WakeMed Raleigh Campus

Edrie Greer – loss of family member Martha Ramsey – loss of family member

#### **WakeMed Cary Hospital**

Jackie Clements – loss of family member Diane Luparello – loss of family member Joyce Catherwood – loss of family member Mickie Sund – loss of family member Fran & Larry Hemmings – loss of family member

Jim Schultz - loss of family member

# **Fundraisers**

# WakeMed Raleigh Campus

# Thank you to the following volunteers:

Sarah May

Renata Comelli

Reid Craft

Timothy Lee

Carolyn La Rue

Cheryl Pettyjohn

**Ruth Powe** 

Lisa Himmelberger

Marion Boissiere

Chika Chukwu

Jennifer Chmelo

Who assisted with The Volunteers at WakeMed Raleigh Campus Professional On-Site Shoe sale on Wednesday, February 26, 2014.

Over 650 employees visited the sale and were extremely pleased to see the variety and quality of items available.

We sold \$32,686.23 in merchandise and raised \$6,537.25 in profits.

The funds raised will be used to contribute to programs and services that benefit WakeMed patients, families, visitors, staff, physicians and our community.

## **WakeMed Cary Hospital**

# Thank you to the following volunteers:

Tom McFadden
Denise Galloway
Susan Alvey
Nancy Riefenhauser
Chin-Jang Lin

Who assisted with The Volunteers at WakeMed Cary Hospital uniform sale on February 3, 2014.

Over 142 employees visited the sale and were extremely pleased to see the variety and quality of items available.

Not only did we have a fun day, but we sold \$14,763.32 in merchandise and raised \$2,952.66 in profits.

The funds raised from this sale will be used to contribute to programs and services that benefit WakeMed patients, families, visitors, staff, physicians and our community.



# **Placement Opportunities**

#### **WakeMed Raleigh Campus**

#### **Healthy Snack Cart Ambassador**

Monday-Friday 11:00 am - 2:00 pm

The Healthy Snack Cart Ambassador is designed to offer healthy options to our staff and family members who are not able to leave their unit for lunch. Willingness to learn to use a Tablet to record transactions, walk long distances through the hospital and provide quality customer service to those utilizing the cart.

#### **Patient Relations**

Bilingual Volunteers Needed! Monday - Friday 8 am - 4 pm, 2-4 hour shifts available

Volunteers to enhance customer service and satisfaction by visiting patients and gathering feedback from them to assist in improving services and making a stressful visit less demanding. Ability to move freely about facility, excellent communication skills, with good problem solving abilities. Must be able to write legibly.

#### **Feeding Partners Program**

Monday - Friday during breakfast, lunch or dinner.

This program has been very effective at WakeMed Cary Hospital and we are excited to bring it to WakeMed Raleigh Campus. This program is designed to increase patient satisfaction during meal time and trained volunteers assist patients; which may include setting up the tray, encouraging eating, assisting when necessary, supporting hand hygiene for patients and feeders, and providing social time during their meal as well.

#### **Patient Registration Desk**

Wednesday mornings 8 am - 11 am Friday afternoon 11 am - 2 pm

Volunteers placed at the Patient Registration Desk are asked to provide optimal customer service to those parties needing assistance with way finding. This position does involves using a computer and a willingness to use our patient database to locate patients.

#### **WakeMed Cary Hospital**

#### **Atrium Ambassador**

Monday, 11 am - 2 pm; 1 pm - 3 pm, or Friday, 8 am - 12 pm

Volunteers enhance customer service by greeting patients and visitors entering Cary Hospital. Volunteers provide assistance to patient and visitors in finding one's' way; and to effectively provide basic wheelchair transport as needed. Positive interaction skills a must!

#### **Feeding Partner**

8 am - 10 am, 12 pm - 2 pm, and 4 pm - 6 pm Volunteer scheduling is set to coincide with breakfast and lunch tray delivery. Volunteers are trained to assist staff on patient care floors with the set up and feeding of patients requiring assistance.

#### **Hospitality Pets**

Mondays and Fridays – flexible scheduling Volunteers and their canine companions make short in-room visits to consenting and eligible patients to offer warmth and good cheer.

#### **Substitutes**

Volunteers needed to cover volunteer positions in various departments when volunteers normally scheduled are out due to illness or vacation. Placement areas include: Information Desk (Main Atrium), Atrium Ambassador and Gift Shop.



# **Donations**

# Sewing Contributions

The efforts of our talented sewing volunteers benefit WakeMed Health & Hospitals by providing us with beautiful handmade items made especially for our patients – young, old, big and small. These gifts, made with such love and attention to detail, add a dimension of comfort and care that is second to none.

Many thanks to the countless individual sewers in our community that sew independently and deliver their treasures each month; to the individuals who sew and also participate in our inhouse volunteer programs and to the sewing groups who meet on a regular basis.

#### WakeMed Raleigh Campus

Ashley Rogers Cary Senior Center Cheryl Pettyjohn Deborah Brogden Diane Boyer From Ewe to You Heart 2 Heart Heritage Needles Club Hunter Elementary School Linda Cuthrell Mary Sue Hitch Midtowne Service League Mildred Chavis Myra Miller NRCC Stitchers **Project Linus** Threads of Love

#### **WakeMed Cary Hospital**

Ahmadyvia Women's Association Ann Forster's Workshop **Colonial Baptist** Comfort Circle - UMC Cornerstosne Presbyterian Garner Senior Center Girls with Purls Harriet Kelner Group Latter Day Saints Laureate Iota - Beta Sigma Phi Newborn Knitters - Cary High School Pine Tree Quilters Prime Time - EMC Ready Creek Baptist Sathya Sai/Shiridi Sai Spring Arbor of Apex St. Paul's Knitting Summit Church Windsor Point Woodland Terrace Knit & Crochet

**Share** a huggable stuffed animal, baby hat, blanket, shawl or other handmade items with our patients, families and guests at WakeMed Cary Hospital.

These special handmade items are available in the Volunteer Services Department. If you would like to have items delivered to your floor, please contact the Volunteer Department at 919-350-2363 or come visit us.

#### SPREAD THE LOVE

All handmade items are made by our Community Volunteers at WakeMed Cary Hospital.

# **Donations**

# WakeMed Cary Hospital & WakeMed Raleigh Campus

The Volunteer Services departments at Raleigh Campus and Cary Hospital offer magazines, comfort items, word puzzles, books and other select <u>reading</u> material to our patients. Donations of <u>gently used</u> or <u>new</u> magazines, novels (romance, mystery, westerns) and word puzzle books will be greatly appreciated.

#### Criteria:

- Magazines Must be current. Monthly publications published within the past 3 months are acceptable. Weekly publications or news related magazines should be no more than two months old. Gifts of a magazine subscription in English or Spanish are accepted. If you are donating magazines that have been delivered to your home, the mailing address or any other personal identifying information should be marked out or removed before delivering to the hospital.
- Books Paperbacks are preferred. They
  must be clean and odor free (no musty or
  moldy smell). Books must fall into the category of light reading. Experience tells us when a
  person is sick they most often stick with materials that are easy to read that do not require
  intense concentration.
- Due to, and out of respect for, the diversity of our customer base, reading material of a religious nature cannot be distributed and therefore cannot be accepted.
- New or gently used children's books (6 months – 5 years of age) are requested.

There is an urgent need at the Raleigh Campus for Spanish, African American, and men's magazines. There also is a need for crayons (large or small) and coloring pencils.

Donations can be delivered to Volunteer Services during regular business hours Monday - Friday, 8 am – 4:30 pm. Deb Pederson – handcrafted quilts

Desiree Stover – books

Franklin Academy – activity books & crayons

Gail Sturtevant – magazines

Ravenscroft School 3rd graders – handcrafted blankets

The Comfort Project – children's toys & books

Tim Congleton – multiple steins of yarn

Wendy Lamm – handcrafted huggables



Alexander YMCA Leaders Club Handcrafted blankets



Brooke Dyment Handcrafted bracelets



Hunter Elementary School Children's toys & books



River Oaks Middle School Handcrafted huggables



Southern Wake Quilters Guild Handcrafted Quilts

# **Calendar of Events**

#### WakeMed Raleigh Campus

Volunteer Board Meetings

Tuesday, May 13, 2014
Tuesday, June 10, 2014
Conference Dining Room, 10 am - 12 pm

First Uniform Sale

Thursday, May 8, 2014 Andrew Center, 7 am - 4 pm

Cline Jewelry Sale

Wednesday, August 13, 2014 Andrew Center, 7 am - 4 pm



Volunteer help is needed Please call 919-350-8293 to sign up.

# WakeMed Cary Hospital

• Volunteer Board Meetings

Wednesday, May 8, 2014 Wednesday, June 25, 2014 Conference Center 10 am – 12 pm

• Professional On-Site Shoe Sale

Friday, June 13, 2014 Conference Center 7 am – 4 pm

Volunteer help is needed Please call 919-350-2363 to sign up.

## **Tour Dates**

#### WakeMed Raleigh Campus

- Tuesday, May 13, 2014
   Volunteer Services, 1:00 pm
- Thursday, May 22, 2014
   Main Visitor Lobby, 6:00 pm
- Tuesday, June 10, 2014
   Volunteer Services, 1:00 pm
- Thursday, June 19, 2014
   Main Visitor Lobby, 6:00 pm
- Tuesday, July 15, 2014
   Volunteer Services, 1:00 pm
- Thursday, July 24 17, 2014
   Main Visitor Lobby, 6:00 pm

To register, please call 919-350-8293

#### WakeMed Cary Hospital

- Thursday, May 8, 2014
   Volunteer Services, 7:00 pm
- Monday, May 19, 2014
   Volunteer Services, 10:00 am
- Monday, June 9, 2014
  Volunteer Services, 6:00 pm
- Thursday, June 26, 2014
   Volunteer Services, 10:00 am
- Thursday, July 10, 2014
   Volunteer Services, 6:00 pm
- Monday, July 21, 2014
   Volunteer Services, 10:00 am

To register, please call 919-350-2363



# Happy Birthday! WakeMed Volunteers

#### WakeMed Raleigh Campus

#### <u>April</u>

Harriet Nausch, 4/1 Charity Austin, 4/2 Hannah Moyles, 4/2 Peg Fuchs, 4/4 Emma Voigt, 4/4 James Stephens, 4/7 Rebal Goetz, 4/9 Sara Kirk, 4/9 Melissa Guido, 4/11 Christopher Johnson, 4/11 Margaret Haigler, 4/12 Florence Grummer, 4/13 Ndella Njie, 4/14 Georgetta Paskoff, 4/15 Judy Tysmans, 4/15 Ryan Pileski, 4/16 Carol Kunkel, 4/18 Dillion Bachoo, 4/20 Tanya Burnette, 4/20 Kim Nguyen, 4/20 Pearl Cunningham, 4/21 Bogdan Luchkevich, 4/21 Linda Grimes, 4/22 Rosemary Kenny, 4/22 Earl Genzel, 4/23 Betty Harrington, 4/23 Brenda Yarbrough, 4/23 Patsy Hunt, 4/24 Lilian Sauerwein, 4/25 Angela Bridges, 4/26 Wade Burnette, 4/26 Mary Ortiz, 4/26 Thomas Woo II, 4/26 Elizabeth Thier, 4/27 Hunter Whittington, 4/27 Rayna Edwards, 4/29 Lauren Thompson, 4/29 Carolyn La Rue, 4/30 Linda Lapp, 4/30

#### May

Frederick Huebner. 5/2 Hazani Benitez-Rosas, 5/3 Mariluz Brown, 5/3 Edrie Greer. 5/4 Rosemary Driver, 5/5 Janette Gomez, 5/5 Olivia Korm, 5/5 Kenneth Smithwick, 5/5 Joan Bird. 5/6 Seth Bryan, 5/6 Wendy Norman, 5/6 Hannah Lugiano, 5/7 Ebenezer Shyngle, 5/8 John Agurs, 5/9 Rebecca Mann, 5/9 Evelyn Felice, 5/10 Lynn Burton, 5/11 David Loman, 5/11 Reid Craft, 5/13 Nimit Desai, 5/14 Alma Gill, 5/15 Juan Jimenez, 5/15 Barbara Pappas, 5/15 Betty Whitley, 5/15 Amanda Corley, 5/18 Brittni Hines, 5/19 Paige Zlatovich, 5/19 Susan Mitchell, 5/20 Ellen Plumblee, 5/20 Anthony Seto, 5/20 Sandra Gault. 5/21 Belinda Battle-McKov, 5/24 Shirley Lively, 5/24 Grace Butler, 5/25 Katherine Sammis, 5/25 Cara Agner, 5/27 Rebecca Liu, 5/27 Tijuana Richardson, 5/29 Roy Pettyjohn, 5/30 Arriyell Searight, 5/30

#### WakeMed Cary Hospital

#### **April**

Hunter Hayes, 4/3 Ruth Cornwell, 4/5 Banu Krishnamurthy, 4/5 Phillip Hare, 4/5 Laddawan Dunn, 4/8 Lorraine Dibble, 4/8 Robert Rafferty, 4/11 Teresa Koeppen, 4/11 Connie Pymento, 4/12 Jane Bird, 4/14 Nancy Messina, 4/14 Candace MacNaughton 4/14 Vivian Collins, 4/15 Judy Tysmans, 4/15 Mathews Muricken, 4/15 Luanne Jeffery, 4/15 Jane Warner, 4/18 Allie Frear, 4/18 Harriet Kelner, 4/22 Ezan Chaudhry, 4/22 Sydney Ducker, 4/22 Brenda Yarbrough, 4/23 Fran Blumenkrantz, 4/23 Jeffrey Dworkin, 4/24 Mary Molander, 4/24 Loretta Petraroia, 4/25 Jim Ryals, 4/25 Lakshmi Putcha, 4/25 Courtney Hoffmeister, 4/26 Bev Carey, 4/27 Linda Tuffev. 4/28 Emma Johnson, 4/28 Barbara Scher, 4/29 Amina Utlev. 4/29 Kerstin Bevill, 4/29

#### May

Jane McNutt, 5/3 Diane Hoffmeister, 5/3 Alberta Freund, 5/3 Nancy Tombaugh, 5/4 Margaret Rapp, 5/5 Christine Roath, 5/6 Roberta Farley, 5/7 Regina Brest, 5/9 Rema Shah. 5/9 Barbara Williams, 5/10 Charles Schabel, 5/10 Achala Pai, 5/12 Loretta Consiglio, 5/13 Deborah Matthews, 5/13 Pamela Wassilchak, 5/16 Joan Morelen, 5/17 Jean Belluz, 5/18 Bertha Boswell, 5/18 Aileen Webster, 5/19 Rachel Rehl, 5/22 Erla Sue Peterson, 5/23 Pamela Kearney, 5/24 Ataharul Mannan, 5/24 Marisa Bishop, 5/24 Charlyn Dougherty, 5/25 Janice Coates, 5/26 Mark Yates, 5/29 Julie Auble, 5/31



# **Welcome New Volunteers**

#### WakeMed Raleigh Campus

Arrivell Searight **Beverly Bennett** Brittni Hines **Brook Boatright** Caroline Hoft **Chad Flowers** Chervl Russell Christine Lahoud Christopher Petty Corina Bush Dale Clement David Loman **Derrick Freeland Donna Daniels** Earl Genzel **Emily Benz** Erika Fox Harry Watson Jackie Kennedy Jaclyn Montgomery Jane Dent Jinae Monroe John Rivers Katerina Fantini Kerri Shiflett LeAnna Gibson Lorraine McCullough Madison Moore Marian Perry Najla Taslim **Natalie Reyes** Prince Stainback Rebecca Farrington Rebecca Patton Sandra Schmitt Sarah Hilliker Sarah Rasmussen Sherrie Hinton

Sumera Ansari

Tonya Wesley Victoria Watson Yaw Boateng



#### WakeMed Cary Hospital

Suzanne Aldrich Bizz Andersen Shirley Baird Viginia Bally **Bev Carey** Lesa Chappell Carolyn Connolly **Dorinda Cross** Lorraine Dibble Jill Griffith Ann Herman Lynda Kincaid Clark Lori Jim McNeilly Christa Merer Mary Molander Barbara More Jerralie Petersen Mary Ritter Judy Rosalez **Audrey Schmidt** Joanna weintraub Seth Williams Mary Anne Winchell Donna Wong Jeffrey Basladynski Robert Hutzler Lucille Lambert Terri Mattran Ramis Chowdhury



# **BLOSSOMS FOR LIFE CONTRIBUTION OPPORTUNITY**

A special program developed by The Volunteers at WakeMed Cary Hospital, *Blossoms for Life* is a unique way to say thank you for care you have received, to remember a loved one, to celebrate the birth of a child, to celebrate an anniversary or to recognize special people and events. Recognition of the *Blossoms for Life* donors, memorials and honoraria are on display in the Cary Hospital Conference Center. All gifts received by *Blossoms for Life* are used to fund programs and services throughout the hospital. If you are interested in making a contribution, please complete the form below and return the Volunteer Services department at Cary Hospital.

Donor Nan	ne	Address
AMOUNT	OF DONATION:	In Memory/Honor of:
Mail to: Th	ne Volunteers at WakeMed Cary	Hospital Acknowledgment to be sent to:
W: 19	akeMed Cary Hospital 000 Kildaire Farm Rd ary, NC 27518	Name
		Address e Volunteers at WakeMed Cary Hospital
	All contributions are ta	x deductible to the fullest extent that the law allows.
		D YOUR EMAIL ADDRESS!
	Complete the form below	w and return to your Volunteer Services department .
		Email Update Form:
Name		<del></del>
Email Add	dress	
	PLEASE REMEME	BER TO ADD US TO YOUR CONTACT LISTS!
Mail to:	WakeMed Raleigh Campus,	, Volunteer Services – 3000 New Bern Avenue, Raleigh, NC 27610
	WakeMed Cary Hospital, Vo	Or Dlunteer Services - 1900 Kildaire Farm Rd, Cary, NC 27518
	KEEP MAI	ILING ME THE HEARTBEAT!
	Complete the form below	w and return to your Volunteer Services department.
 	I prefer to con	tinue to receive the HeartBeat by US Mail.
Name		

WakeMed Cary Hospital, Volunteer Services - 1900 Kildaire Farm Rd, Cary, NC 27518



Department of Volunteer Services 3000 New Bern Avenue Raleigh, NC 27610-4465