

A PUBLICATION FOR AND ABOUT THE WAKEMED VOLUNTEERS

# Heartbeat

WakeMed 

January - March 2017

This edition of the HeartBeat is dedicated to Florence Grummer, Angela Luddy, Janet Campbell, Lilian Sauerwein & Ruger, who will all be greatly missed.

## Updates from the Director

*The world is hugged by the faithful arms of volunteers. ~ Terri Guillemets*

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We hope this edition finds you well and in good spirits!

The Volunteer Services Department held the Annual Volunteer Appreciation Luncheon on February 23, 2017 at the Marriott Crabtree Valley with the theme of "Volunteers Make a Difference." We were so fortunate for a beautiful sunny day with so many turning up for the event.

We are thankful for The Raleigh Area Flute Association's Silver Pipes Flute Choir for providing the entertainment for us.

Community volunteerism was highlighted through an overview of 'The Birthday Project' by Asiyah Ahmad from the NC State Stem High School as the student leader of these efforts. This project raises funds to provide a birthday cake to patients who are with us during their special day.

Leah Wilson, Child Life Specialist, shared with us her appreciation for the pediatric surgical caps that help some of our smallest patients through the surgery process. What an impactful way to assist our patients!

We were able to recognize those volunteers who have given over 20 years of dedicated service to our patients and families. We can imagine how things have changed!

We heard an incredibly moving presentation from Jennifer West, a Cardiac Rehabilitation Program Graduate, who shared with us her journey through a cardiac event and appreciation for the scholarship provided by the Volunteers to assist in her recovery.

## Updates from the Director continued

It was very apparent that the efforts of the Volunteer Board of Directors to raise funds and channel them to meet patient needs truly changes their lives. I am humbled to be a part of such an amazing team and the work that you do. Thank you! Please let us know if you would like more information about serving on the Volunteer Board of Directors – we would love to talk with you about this opportunity!

Volunteer Services recently implemented an online approach to education and we have received great feedback thus far. Jackie Kennedy, Volunteer Services manager, developed and implemented the online orientation that will also be used for annual education to meet both requirements. It is our hope that this is a convenient way for you to stay in the loop and maintain compliance for regulatory purposes.

We have also disseminated annual evaluations to area leaders and you should receive information about this in the near future for those of you who have served over 120 days in your placement area. This is a great opportunity each year to think through how we are doing. We want to continue to improve our services to the benefit of our patients and families.

I hope that you are able to enjoy Spring as a time for renewal and growth. Thank you for continuing to give your time and energy - please let us know if there is anything we can assist you with in your service!

Sincerely,  
Chris Gage, MBA,CAVS  
Director, Guest Retail & Volunteer Services  
919-350-8005



Asiyah Ahamd and Richard Marshall



Jennifer West



Bethel Bullock, Amy Whitford and Leo Stander



Chris Goldsworthy and Sue Streeter

# 20 Years of Service Recipients



Back row:

Diane Boyer, Al Port, Barbara Gribble, Pearl Cunningham, Ruth Cornwell, Joanna Baitinger, Ann Wyker

Front Row:

Anne Joyner, Ann Foster, Marion Boissiere, Emma Voight, Madeline Hamady

Not Shown:

Ruth Allbert, David Greybill, Vivian Collins, Lois Brush and Rebal Goetz



Rebecca Kalsbeek, Sarah O'Brien, Janet Jennings, Jackie Kennedy and Leah Wilson



Sharon LaRusch, Chris Gage and Joe Edmond

# Meet the Staff of Volunteer Services



Chris Gage, Director  
Guest Retail and Volunteer Services  
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Laura Riach, Specialist  
Raleigh Campus  
919-350-8066  
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## The President's Report – Raleigh Campus



The approach of spring can bring an abundance of new activities to our calendars. Whether it's more time outside in the yard/garden or other activities like beach trips or new sport activities . . . the sunshine and warmth indirectly increases our happiness. It's like an awakening of our soul from a brief winter slumber.

Although I have never measured the degree of happiness of my different activities, I know that volunteering ranks pretty high on the list. Don't we all feel that way when we come to WakeMed or send our newly crafted items to the hospital. The smile inside our heart transfers not only to our time volunteering, but in other aspects of our daily life.

Based on the article I read (a portion of which is below) the researchers have confirmed what we already knew!

### *Volunteering: The happiness effect*

*Helping others kindles happiness, as many studies have demonstrated. When researchers at the London School of Economics examined the relationship between volunteering and measures of happiness in a large group of American adults, they found the more people volunteered, the happier they were, according to a study in Social Science and Medicine. Compared with people who never volunteered; the odds of being "very happy" rose 7% among those who volunteer monthly; and 12% for people who volunteer every 2-4 weeks. Among weekly volunteers, 16% felt very happy - a hike in happiness comparable to having an income of \$75,000 - \$100,000 versus \$20,000, say the researchers.*

### **Summations from *Simple Changes, Big Rewards: A Practical, Easy Guide for Healthy, Happy Living*, Harvard Health Publications**

Thank you for the continued support that you are committing to WakeMed. The benefits to ourselves and the folks we support cannot be measured but are truly invaluable.



Respectfully Submitted,  
Sharon LaRusch  
President, Raleigh Volunteer Board of Directors

## The President's Report – Cary Hospital



Hello all,

The Annual Volunteer Appreciation Luncheon at the Crabtree Marriott was a big success with over three hundred attending this event. We received very positive feedback from attendees about this year's program. Thank you to those who were able to attend; and if not, hopefully you will have the opportunity next year.

The Cary Volunteer Board of Directors has been busy. Our membership has increased with four new and/or returning members. We had a report from Mr. Tom Gough, senior vice president & administrator of the Cary Hospital outlining facility remodeling and renovation projects. The Women's Pavilion and Birthplace Labor and Delivery room remodel project is underway. All the rooms will be much larger and accommodating when this is complete. The Operating Room renovations are now complete and in use.

Revisions to WakeMed dress code policy were presented in our January meeting: Ear gauges are not allowed, leggings must be worn with a dress or shirt no shorter than 2" above the knee, and earrings are limited to two piercings per ear.

The physician compact was recently finalized. More than 400 physicians have agreed to work together to provide the best patient care possible for our patients. This is a great tool in our efforts to collaborate and work together.

The board has started a discussion about purchasing an electronic payment software system for fundraising. This system will enable employees to swipe their ID badge for purchases enabling a shorter wait while checking out and eliminate our reliance on paper listings at the onsite sales. This would also improve the efficiency of tracking and follow up for payroll deduction and sales data. If approved this would be shared by both the WakeMed Cary and WakeMed Raleigh volunteer boards.

The board is working to establish committees and ensure that all members are actively involved. Each committee is charged with developing a purpose statement and the chairperson of each committee will give a brief report at each board meeting about the particular committee's status.

In closing, I would like to wish all volunteers a happy spring and hope you enjoy all the shrubs and trees that are budded just waiting to pop out. I look forward to working with you all in the coming year.

Respectfully Submitted,  
Joe Esmond  
President, Cary Volunteer Board of Directors

### Volunteer Spotlight WakeMed Raleigh Campus ~ Yasmine Hossamy



My name is Yasmine Hossamy, and I am currently enrolled in Wake Early College of Health and Science; which is a dual enrollment high school that allows me to earn my Associate Degree before college.

I come from a rather culturally diverse background; my mother is Syrian/German and my father is Egyptian/Lebanese. I was born in the United States, but I grew up in Egypt. At the age of ten, my parents and I moved to the United States in hopes for a better education for myself. Ever since I was little girl, my late grandfather and I would always travel to new places. He inspired my love for traveling and learning. Therefore, a hobby I will spend the rest of my life pursuing is traveling.

At the beginning of my freshman year, I was offered to volunteer at WakeMed as a Guest Ambassador. For three years now, I have been volunteering with WakeMed in several different departments. In 2014, I started volunteering as a Guest Ambassador where I served for almost 2 years. Currently, I am volunteering at both Oncology/Orthopedics at the Raleigh Campus and Physical Therapy at the North Hospital. Ever since the beginning of my volunteering with WakeMed, I have always felt comfort in the hospital's environment. As a result, I keep pursuing different volunteer opportunities within the hospital. I really appreciate the kindness and warmth associated with WakeMed; everybody is always smiling. WakeMed means so much to me that I decided to organize my school's Key Club, to create sock puppets to give to the little patients. I plan to continue volunteering with WakeMed because every hour spent helping people and making them smile is a reward for me.

### Volunteer Spotlight WakeMed Cary Hospital ~ Edward Bradley

Hi! My name is Ed Bradley and I began volunteering as a Guest Ambassador at WakeMed Cary Hospital in June of 2016.



Originally from Pennsylvania, my wife Carol and I moved to North Carolina in November of 2015 after I retired from my job as a contract manager with a large, international engineering/construction firm. As a field manager, I was required to travel to wherever the next job happened to be. Since 1999, after our daughter graduated from high school and Carol began traveling with me, we have had fourteen different addresses in locations all across the country. We're hoping Fuquay-Varina is our last stop . . . well, at least for a few years!

A month ago, I was asked to cross-train as an Information Desk volunteer. I think it has been a great arrangement so far, providing added flexibility within my own team, as well as being an additional fill-in resource for the Volunteer Office. I have a long, long way to go before I become anywhere near as competent as some of the great people who do that job with such flair and ease, but I'll keep trying and learning!

Without a doubt, my two greatest joys in life are my beautiful wife, Carol; and our daughter, AJ. Carol has somehow managed to put up with me for over 43 years now, while AJ brings us pride every day, brightening peoples' lives as a cast member at Walt Disney World.

## Volunteer Services Update

### The 2017 Volunteer Services “Processes” are Underway!

March - June are extraordinary months of the year for the volunteer programs at WakeMed Health & Hospitals. We celebrate, announce election results, survey, evaluate, communicate and much more!

The support and response from all of our volunteers are critical to the continued work of your organizations and to the improvement of our programs. Please participate in the following events and processes:

Individual annual performance evaluations from the managers and/or lead contacts in your placement areas...receive performance feedback from your team. (March/April)

Celebration of National Volunteer Week  
April 23 – 29.

Ballots for the election of new members to the board of your volunteer organization. Vote for your leadership. (May/June)

Volunteer satisfaction surveys for the annual feedback regarding your volunteer placement experience and your Volunteer Services department...help us to identify opportunities to improve your experience.  
**Surveys will be sent to your email utilizing Survey Monkey to collect your responses.** (June)

We appreciate your involvement on all levels of participation in volunteer service at all of the WakeMed Health & Hospitals locations. Thank you!

## Guest Ambassadors

Guest Ambassadors are recognized by customers at the WakeMed Raleigh Campus through comments cards. Congratulations to the following volunteers for their outstanding services:

Arvind Rajan – “Volunteer walked me to Cardiac Care – very nice and did a great job!”

Brittany Lawhorn – “Brittany and Mary Jo (employee) were very courteous. Please do something nice for these sweet people!”

Volunteer ‘unknown’ – “I just wanted to write a quick note of gratitude to the gentleman who transported my family – he went out of his way!”

Vernon Burkhart – “Friendly, pointing out reference points as he walked you to your destination.”

Vernon Burkhart – “Mr. Vernon he is awesome! So kind, and helped me find my way around!”

Vernon Burkhart – “Was really great! He was very helpful and polite. I am very impressed with WakeMed.”

Janelle Brown – “Excellent!”

Janelle Brown – “Great job! One of a kind!”

Karen Lizama – “I was lost and this nice young lady asked if she could help. Thank God for volunteers that see us “Lost People” and help find our way!”

Karen Lizama – “Hire more Karens! - who take it upon herself to assist!”



## WakeMed Updates

### UPDATE

February 2, 2017

#### Executive Leadership Changes

**Rick Shrum, Sr.**, has joined WakeMed's executive leadership team as vice president and Chief Strategy Officer. In this role, Shrum will be responsible for identifying, evaluating and executing market opportunities and strategic initiatives to help WakeMed achieve its mission and aspirational goals.

"As a nationally-recognized health care leader, Rick brings a wealth of expertise, vision and strategic insight to WakeMed," commented Gintzig. "In today's rapidly changing health care environment, it is vital that we maintain a clear vision at the highest level to guide and oversee all of WakeMed's strategic growth, initiatives and collaborations. With Rick's leadership, I am confident WakeMed can meet the growing and dynamic health care needs of the communities we serve."

**Becky Andrews**, vice president, Health Information & Utilization Management, has been named interim senior vice president & administrator, Raleigh Campus. In this role, Andrews will work in dyad partnership with Chuck Harr, MD, the executive medical director for the facility. As dyad partners, they will be responsible for the strategic performance, operations and growth of the Raleigh Campus enterprise.

"We are extremely fortunate to have a leadership team that demonstrates their commitment to our organization in their willingness to take on new responsibilities and embrace new opportunities as they come. I am grateful to Becky for taking on this role and for her continued support as we work to achieve our mission," commented Gintzig.

### Update

February 3, 2017

#### Success! The Raleigh Campus Primary Stroke Center Recertification Survey Is Complete

Joint Commission surveyor Annette Andreoli, MBA/HCM, RN, who spent the day conducting a rigorous review of stroke-related programs, policies and protocols, will once again recommend The WakeMed Primary Stroke Program at WakeMed Raleigh Campus for Advanced Certification for Primary Stroke Centers. Our program is evaluated every two years to ensure it continues to meet the high standards set by The Joint Commission and the American Heart Association/American Stroke Association. The Raleigh Campus has maintained this certification since 2006.

Andreoli had high praise for the staff, physicians and EMS professionals who serve patients who have suffered strokes. "There were a lot of firsts for me today. It's almost like I got 'schooled'," she said. Andreoli was also impressed with the team's passion for the community as well as our patients. "The staff cares enough about the community to look for gaps in available services and work to fill them," she said.

"The passion and commitment of the entire team to our patients and families at risk for stroke is an inspiration," said Betsy Gaskins-McClaine, MSN-C, RN, vice president, WakeMed Heart & Vascular Services. "We are so thankful for your exceptional teamwork and skill to restore the lives of patients who suffer strokes in our community. You are amazing!"

## WakeMed Updates continued

### UPDATE

February 14, 2017

### WakeMed and Duke Health Announce Heart Care Collaboration

We are pleased to announce that WakeMed and Duke Health have signed an agreement to create an innovative collaboration in the critically important area of cardiovascular disease. The primary goal of the collaboration is to deliver highly-coordinated cardiovascular care, a broader scope of services and greater value and affordability to Wake County's growing population of heart patients.

This collaboration does not represent a merger, any intention to merge, or any other overarching formal organizational affiliation between Duke and WakeMed. Both organizations will continue to retain their full independence aside from these collaborations.

In June of 2014, WakeMed and Duke publicly announced that we were working together to evaluate opportunities for clinical collaborations that would benefit our community. These discussions led to a shared vision that bringing together our complementary strengths and resources could enhance the scope, quality and value of heart and cancer care in ways that neither WakeMed nor Duke could achieve alone – without the need for costly new construction or infrastructure. These collaborations support both organizations' belief that the future of value-based health care delivery lies in population health and creative, innovative and participative collaborations with like-minded organizations and provider groups rather than isolated expansion.

"This is a very exciting and important development that we believe will further enhance patient care in Wake County," explains Donald Gintzig, WakeMed president & CEO. "As health systems continue to focus on improving the care and value we deliver to our patients, working together can help us all achieve greater coordination of care and clinical quality. As leaders in our respective areas of expertise, both Duke and WakeMed have the opportunity to learn a great deal from one another – all in the best interest of our patients and the care we deliver together."

#### **Heart Care Plus+**

The heart care collaboration – known as *Heart Care Plus+* will operate and be managed as a fully integrated service line through a new organizational structure that will include both WakeMed and Duke leadership. The transition and integration process will begin by bringing both heart teams together to work on the operational aspects of the collaboration.

As the trusted, preferred provider of heart care in Wake County for more than 50 years, WakeMed will continue to offer high-quality services to patients at the WakeMed Heart Center and its network of practice locations. Offering an even broader scope of care by coordinating with Duke will provide Wake County patients additional specialty and sub-specialty services closer to home. *Heart Care Plus+* will offer treatment innovation through the sharing of best practices and evidence-based experience, as well as expedited screening and access to clinical trials through Duke Clinical Research Institute.

"These collaborations support WakeMed's mission and strategic plan – helping to improve the health and well-being of our community while clearly aligning with our 10 aspirational goals," Gintzig adds.

## WakeMed Updates continued

### UPDATE

February 24, 2017

### WakeMed Signs Agreement with Raleigh Radiology

WakeMed is pleased to announce we have signed a new contract with Raleigh Radiology to provide professional interpretation and reporting services for imaging studies performed at all of WakeMed's inpatient and outpatient sites beginning August 27, 2017. This relationship will allow WakeMed to provide greater value and efficiency to our patients who require imaging studies and will replace our existing contract with Wake Radiology.

WakeMed's relationship with Raleigh Radiology has been expanding since they were named the preferred imaging partner for WKCC, WakeMed's accountable care organization (ACO). In 2015, WKCC selected Raleigh Radiology as their outpatient radiology partner of choice based on their quality, value and efficiency. Through this relationship, our patients and providers have experienced first-hand Raleigh Radiology's exceptional service, quality, and innovation, delivered at a greater value.

"Our decision to work with Raleigh Radiology supports WakeMed's vision of aligning with like-minded organizations who share our values and commitment to focusing on exceptional quality, service and value for our patients and their families," explains Donald Gintzig, WakeMed president & CEO. "With nearly 400,000 imaging studies performed annually across the WakeMed system, this relationship plays an integral role in our ability to serve the growing needs of both our patients and physician partners. We look forward to building on this agreement to collaborate and integrate with Raleigh Radiology in new ways in the future.

Raleigh Radiology provides broad subspecialty expertise and aligns closely with WakeMed's major service lines and imaging centers of excellence, including emergency, heart and vascular, neuro, interventional radiology, breast health and more. They are also committed to enhancing their pediatric specialty services.

Over the next six months, we will work closely with both Wake Radiology and Raleigh Radiology to ensure a smooth transition for all providers, staff and our patients. Raleigh Radiology is committed to quality improvement, and will become fully involved and integrated into WakeMed's Wake Way 2 Excellence journey.

### About Raleigh Radiology

Raleigh Radiology was Wake County's first radiology practice – founded by Dr. Tom Worth who began practicing in 1950. Raleigh Radiology currently includes 26 board-certified radiologists with two more physicians joining this summer and is committed to adding more as needed. They also employ more than 100 staff covering a broad range of subspecialties with seven outpatient imaging locations throughout Wake and Johnston counties. Last year, the organization performed nearly 310,000 outpatient studies and more than 430,000 inpatient radiology reads.



## WakeMed Updates continued

### UPDATE

March 7, 2017

### Familiar Faces Take on New Leadership Roles

#### Chantal Howard Named Vice President, Nursing, Raleigh Campus

In this newly-established role, Howard will work to assure the overall quality of nursing practice for Raleigh Campus, providing direction for nursing management and staff while supporting clinical performance and service excellence programs. She will be responsible for planning, facilitating and evaluating nursing and patient care services, and will work with leadership and the Medical Staff to advance clinical care available at Raleigh Campus.

“Chantal is an exceptional leader who works tirelessly to engage our clinical staff, partner with all members of the care team and actively participate in decisions that impact quality patient care,” said Cindy Boily, MSN, RN, senior vice president & chief nursing officer. “We were fortunate to have several incredibly strong candidates for this position, which is a reflection of the strength and depth of our nursing leadership team. I look forward to working together as we strive to further enhance the practice of nursing at WakeMed.”

As she moves to her new role, Howard will be closely involved in the transition plan for the Emergency Services departments – Adult ED, Children’s ED and clinical evaluation areas. This plan is being developed now and additional details will be shared when they are available.

### Cary Hospital and WakeMed North Chief Medical Officers Announced

WakeMed’s CMOs work in partnership with the administrator for their respective enterprises, and each dyad pair is responsible for the strategic performance, operations and growth of the enterprise. Working closely with and reporting to J. West Paul, MD, PhD, senior vice president & chief quality officer, the CMOs also serve as the leaders for medical affairs for their enterprises, working with community and WakeMed physicians to foster engagement and build partnerships for the benefit of our patients.

The dyad partnership operating structure has been in place for several years and with Dr. Brody and Dr. Bash taking on new roles, our four enterprise dyad partnerships are:

Cary Hospital: Tom Gough, SVP & administrator, and Dr. Seth Brody, CMO

WakeMed North: Sheri De Shazo, RN, SVP & administrator, and Dr. Karen Bash, CMO

Raleigh Campus: Becky Andrews, VP & interim administrator, and Dr. Chuck Harr, CMO

WakeMed Physician Practices & Ambulatory Services: Carolyn Knaup, RN, SVP, and Dr. Matthew Nathan, SVP

## WakeMed Updates continued

### **Seth Brody, MD, MPH, Cary Hospital CMO**

A member of the WakeMed team since 1996, Dr. Brody has served as the WakeMed North executive medical director since 2015. He assumes the role at Cary following a comprehensive recruitment process that involved many members of our leadership team and Medical Staff to ensure that the right candidate was chosen for this important role. Dr. Paul has been serving in the interim role during recruitment and will now return to his duties full-time as senior vice president & chief quality officer.

“We are delighted to have Dr. Brody join the Cary Hospital team and I look forward to working with him. Dr. Brody’s experience and leadership will be of immense value as we continue to partner with our Medical Staff and grow our scope of services,” commented Tom Gough. “I also want to thank Dr. Paul for his dedicated leadership and valuable insights with respect to quality improvement and safe care delivery.”

Dr. Brody attended medical school at Tufts University and completed his OB/GYN residency training at Northwestern University. He also holds a master’s degree in public health from the University of North Carolina and a bachelor’s degree from Brandeis University. Over the years, he has served in a wide variety of leadership, quality and teaching roles within both WakeMed and the UNC School of Medicine.

### **Karen Bash, MD, WakeMed North CMO**

Dr. Bash has served as the medical director of the OB Hospitalist team at WakeMed North since 2015. She has nearly 30 years of experience in obstetrics and gynecology and plans to continue caring for patients in addition to her role as CMO.

“Dr. Bash has been such a valuable member of our team, and I am thrilled to welcome her to this expanded role,” explained Sheri De Shazo. “I look forward to working even more closely with her to maintain quality and excellent patient satisfaction, as we execute North’s strategic plan, along with our physician partners. At the same time, we are grateful for all Dr. Brody has done for WakeMed North over the past two years and wish him well in his new role at Cary.”

Dr. Bash joined WakeMed in 1992 and currently serves as the medical director for our WPP – OB/GYN practices. During her tenure, she has served in numerous leadership roles, including chair of the Department of OB/GYN, chair of the MSCQI at Raleigh and as a past president of the Raleigh Campus Medical Staff. She is a professor in the Department of OB/GYN at the UNC-Chapel Hill School of Medicine and has a long tenure with Wake AHEC.

## Our Thoughts . . .

### Congratulations

#### WakeMed Raleigh Campus

John Bloom Emery Jr., MD, FACP, father of Lynn Rasmussen (Hospitality Pets) has been honored by the American College of Physicians for his services as a volunteer physician at the Urban Ministries Open Door Clinic

#### WakeMed Cary Hospital

Manoj & Sheela George on their 20<sup>th</sup> wedding anniversary on January 15<sup>th</sup>

Jim & Carolyn Ryals on their 50<sup>th</sup> wedding anniversary on January 27<sup>th</sup>

Fred & Vivian Collins on their 57<sup>th</sup> wedding anniversary on February 1<sup>st</sup>

Sol & Karen Hochler on their 41<sup>st</sup> wedding anniversary on February 14<sup>th</sup>

Dale & Kathy Clement on their 41<sup>st</sup> wedding anniversary on February 16<sup>th</sup>

Sherman & Rosemary Driver on their 48<sup>th</sup> wedding anniversary on February 18<sup>th</sup>

Reid & Brenda Craft on their 49<sup>th</sup> wedding anniversary on March 9<sup>th</sup>

### Thinking of you

#### WakeMed Raleigh Campus

Anita Boonen  
Joan Bird  
Paul Fausneucht  
Reid Craft  
Terry Rimmer  
Theresa Baker  
Melissa Horton

#### WakeMed Cary Hospital

Ann Foster  
Barbara Minero  
Evelyn Washington  
Louise Wurst

### Our Sympathies to:

#### WakeMed Raleigh Campus

Bob Gelinas - loss of family member  
Shaifali Kaul - loss of family member

#### WakeMed Cary Hospital

Allonia Holmes - loss of family member  
Erin Nortonen - loss of family member  
Kalpana Nath - loss of family member  
Kitty Crain - loss of family member  
Robert Rafferty - loss of family member

If you would like for us to add your special remembrance, anniversary, births, etc.,  
please call your Volunteer Services department.

WakeMed Raleigh Campus  
919-350-8293

WakeMed Cary Hospital  
919-350-2363

## Our Thoughts . . .

### In Memory of Our Volunteers

We express our deepest sympathy to their families. Those of us who had the privilege of knowing these individuals will greatly miss their presence. Thank you for sharing your loved ones with us.

Florence Grummer passed away on January 5<sup>th</sup> at age 98. She was a Community Volunteer and knitted baby caps for WakeMed Raleigh Campus since 2008. She contributed over 4,200 hours of service.

Angela Luddy passed away on January 22<sup>nd</sup> at age 98. She was a Community Volunteer and knitted baby caps for WakeMed Raleigh Campus since 2006. She contributed over 1,600 hours of service. "She learned to knit at age 14 and was thrilled to still be able to contribute to the world, even at her age, by knitting the caps." stated her daughter Elaine Klonicki.

Ruger Gelinias was a Sheltie and part of our Hospitality Pets Program. He passed away on March 24<sup>th</sup>. Ruger and his owner Bob contributed over 1,000 hours visiting our patients, staff and volunteers both at the Raleigh Campus and Cary Hospital. He was loved by all and will be greatly missed.

Janet Campbell passed away on February 27<sup>th</sup>. She served as a Guest Ambassador since November 2015, contributing over 40 hours of service.

Lilian Sauerwein passed away on September 9<sup>th</sup> at age 89. She was a Community Volunteer since 1994 who contributed over 3,100 hours in creating baby/children's hats, lap robes and afghans.

## Exit Comments

Kierra St. Julien – Patient Registration Desk  
"I enjoyed volunteering at WakeMed. It was truly a wonderful experience."

Mia Sun – Pharmacy  
"Really enjoyed coming here. Very helpful for me to stay in the field while looking for a job."

Thomas Lankster – Guest Ambassador  
"I really enjoyed being an ambassador. You guys (Gayle Dworkin) are simply the best. I, along with all those you help, appreciate what you do to help those who need assistance."

Dwight Henderson – Adult Emergency Department (AED)  
"I really enjoyed working with the AED staff. I'm happy I found employment at WakeMed & look forward to being here a long time."

Joyce Coleman – CVICU  
"Enjoyed the Wake family; enjoyed everything I did; would like to do more. I was treated like family. I had great respect for all employees at Wake. They love what they do and show it. Thanks for having me."

Chloe Blackington – Women's Pavilion  
"I loved every second!"

Jessica Smith – Gift Shop  
"Very happy to work with everyone! Enjoyed my time here very much and would recommend it to anyone."

Madison Rhoades – Day Surgery  
"The nurses were very nice and helped explain things. It was also nice to work with another volunteer in this position."

Saadia Syed - HELP  
"Everyone was really nice."

If you would like for us to add your special remembrance, anniversary, births, etc., please call your Volunteer Services department.

WakeMed Raleigh Campus  
919-350-8293

WakeMed Cary Hospital  
919-350-2363

## Donations

### WakeMed Raleigh Campus

Abby Lutz

Amy Eddins

Ben Guardiola (TE Connectivity)

Brad Peele

Christina Baker

Deanne Moore

Diane Barber-Whitaker (NCCIW)

Doug McHose (Bay Leaf FD)

Edie Webb (Duke Energy / Progress)

Hannah Hetrick

Julie Sperrazza (The Francisca School)

Katherine Despostes, MD

Kristin Despain (Church of Jesus Christ of  
Latter Day Saints)

Lonna Shaw /Susie Doherty

Mandie Hershberger / Barb Davis

Matt Thieman (Crossroads Fellowship)

Prudence Neugebauer (Informatica)

Sarah O'Brien

Sierra Gilmore (Primrose School)

Susan Griffith

The Comfort Project

Tracie Fairchild

Wanda Graham



Hannah Hetrick with donation of books



Doug McHose and members of Bay Leaf FD with donation of toys



Prudence Neugebauer (Informatica) with donation of Valentines



## Sewing Contributions

The efforts of our talented sewing volunteers benefit WakeMed Health & Hospitals by providing us with beautiful handmade items made especially for our patients – young, old, big and small. These gifts, made with such love and attention to detail, adds a dimension of care and comfort that is second to none.

Please help us keep your groups current. If there has been a change in membership of your particular group, please inform your respective offices. Thank you in advance.

### WakeMed Raleigh Campus

Cary Senior Center

Deborah Lambert (Heart2Heart)

Eleanor Reichert

Gail Rasdorf (Prayer Shawl Ministry)

Janet Jennings

Knightdale United Methodist Church

Linda Perry (Slip Stitch Sisterhood)

Mary Ann Oberholtzer (Ryans Case for Smiles)

Merrilyn Allen (Hephzibah Baptist Church)

Mildred Chavis

Myra Crowley

NRCC Stitches

Pat Nobles

Pearl Fowler

Project Linus

Susan Griffith

Threads of Love



### WakeMed Cary Hospital

Ann Foster Group

Cindy Larsen

Doris Sears

Grace Adams

Harriet Helner Group

HSNC Senior

Laura Katsumi

New Hill Baptist Church - Crafting Blessing

Reedy Creek Baptist Church

Susan Blackley

Vivian Collins



## Fundraisers: Thank you to the following

### WakeMed Raleigh Campus

Anita Boonen  
Ann Brown  
Courtney McCurdy  
Michelle Douglas  
Danna Freeman  
Linda Butler  
Marion Boissiere  
Mary Bell  
Valerie Perry  
Vickie Higgins

Who assisted with The Volunteers at WakeMed Raleigh Campus for the Masquerade \$5.00 Jewelry Sale on December 19, 2016.

Over 600 employees visited the sale and we sold \$29,866.50 in merchandise and raised \$5,598.55 in profits.

Anita Boonen  
Danna Freeman  
Denise Feighery  
Denise Rohr  
Janet Hoffman  
Joyce Jones  
Maggie Gill  
Marion Boissiere  
Michelle Douglas  
Valerie Perry  
Vickie Higgins

Who assisted with The Volunteers at WakeMed Raleigh Campus for the First Uniform Sale on February 1, 2017.

Over 400 employees visited the sale and we sold \$50,228.55 in merchandise and raised \$9,410.52 in profits.

### WakeMed Cary Hospital

Denise Galloway  
Gayathri Sureshkumar  
Ishita Pothiwala  
Ivy Lynn Jackson  
June Philips  
Kristie Taylor  
Nancy Riefenhauser  
Susan Alvey  
Tom McFadden

Who assisted with The Volunteers at WakeMed Cary Hospital for the Masquerade \$5.00 Jewelry Sale on December 12, 2016.

Over 150 employees visited the sale and we sold \$4,814.54 in merchandise and raised \$903.15 in profits.



Beth Turner  
Denise Galloway  
Ishita Pothiwala  
Ivy Lynn Jackson  
Nisha Mehta  
Susan Alvey

Who assisted with The Volunteers at WakeMed Cary Hospital for the First Uniform Sale on February 16, 2017.

Over 100 employees visited the sale and we sold \$13,063.90 in merchandise and raised \$2,447.57 in profits.

## Calendar of Events

### WakeMed Raleigh Campus

#### Volunteer Board Meetings

Tuesday, April 11, 2017  
Conference Dining Room, 10 am - 12 pm

Tuesday, May 9, 2017  
Conference Dining Room, 10 am - 12 pm

Tuesday, June 13, 2017  
Conference Dining Room, 10 am - 12 pm

#### Sterling, Purses / Collective Goods Sale

Tuesday, April 11, 2017  
Andrews Center, 7 am - 4 pm

#### Professional On-Site Shoe Sale

Wednesday, June 21, 2017  
Andrews Center, 7 am - 4 pm

Volunteer help is needed  
Please call 919-350-8066 to sign up.

#### WakeMed Raleigh Campus Tour Dates

Tuesday, April 18, 2017  
Volunteers Services, 1 pm

Tuesday, May 16, 2017  
Volunteer Services, 1 pm

Tuesday, June 20, 2017  
Volunteers Services, 1 pm

To register, please call 919-350-8293

### WakeMed Cary Hospital

#### Volunteer Board Meetings

Wednesday, April 26, 2017  
Conference Center, 10 am - 12 pm

Wednesday, May 24, 2017  
Conference Center, 10 am - 12 pm

Wednesday, June 28, 2017  
Conference Center, 10 am - 12 pm

#### Sterling, Purses / Collective Goods Sale

Thursday, April 20, 2017  
Conference Center, 7 am - 4 pm

#### Professional On-Site Shoe Sale

Thursday, June 22, 2017  
Conference Center, 7 am - 4 pm

Volunteer help is needed  
Please call 919-350-2363 to sign up.

#### WakeMed Cary Hospital Tour Dates

Friday, April 6, 2017  
Volunteers Services, 10 am

Monday, May 8, 2017  
Volunteer Services, 10 am

Thursday, May 6, 2017  
Volunteer Services, 6 pm

To register, please call 919-350-2363

## Placement Opportunities

### WakeMed Raleigh Campus

#### **Volunteer Services**

Thursday or Friday (can be flexible)  
9:30 am - 4:00 pm, 2+ hour shifts (flexible)

Assist Volunteer Services Specialist with various duties supporting volunteers and hospital units. Help with schedule reviews, updates and communications. Volunteer should be comfortable using the computer and smiling! Juniors Welcome!

#### **Heart Center Inn & Wayfinding Ambassador**

Monday - Friday  
(Friday's are an immediate need)  
8:00 am - 12:00 pm / 9:00 am - 12:00 pm

The purpose of this placement in the Heart Center Inn (HCI) is to augment the efforts of the HCI GSS staff by assisting them in lending comfort to the guest/families approaching the front desk. The volunteer can assist the GSS by answering the air phone, directing visitors to their destination in the hospital, restocking and further assist visitors in the wayfinding role on the 1st floor of the Heart Center.

#### **Friendly Face Cart**

Monday - Friday, Flexible Schedule

The purpose of the volunteer placement in the Friendly Face Cart area is to visit patient rooms and waiting areas to support the emotional and diversional needs of patients through visits and distribution of books, magazines, and other materials. Volunteers successful in this role must be able to move freely about the facility, outgoing, and comfortable taking initiative. Juniors are welcome!

### WakeMed Cary Hospital

#### **Gift Shop**

Tuesday - 3:00 pm - 5:00 pm  
Thursday - 6:00 pm - 8:00 pm  
Friday - 10:00 am - 1:00 pm  
Saturday - 1:00 pm - 3:00 pm

Volunteers support the Gift Shop staff with daily operations and provide a quality service and assistance as needed. Straighten, restock merchandise and maintain attractive displays. Operate cash register and process sales.

#### **Radiology and Mammography**

Wednesday 7:30 am - 11:30 am  
Thursday 2:00 pm - 4:00 pm (1<sup>st</sup>, 3<sup>rd</sup>, 5<sup>th</sup>)

Volunteers support Radiology and Mammography staff with daily operations and provide a quality service for staff and customers. Volunteers greet patients and guests. Assists with the completion of forms and satisfaction surveys. Ensures proper registration has been completed at the main information desk. Escorts patients to changing rooms.

#### **Food Services Bistro Volunteer**

Mondays, Wednesdays, Thursdays and Fridays  
3:30 pm - 5:30 pm

The Food Services Volunteer assists staff with duties designed to enhance the departmental flow of operation and to support customer service in the area. Greeting customers and operating the cash register. Preparing, stocking and organizing menu items. Assisting in the Bistro with the preparation of cold drinks.



# Happy Birthday!

## WakeMed Volunteers

### Raleigh Campus

#### January

Gwen Baker, 1/1  
 Emily Benz, 1/1  
 Daisy Boyer, 1/1  
 Harley Brookie, 1/1  
 Raleigh Gurkin, 1/1  
 Breslin Haller, 1/1  
 Abida Mushtaq, 1/1  
 Laura Riach, 1/1  
 Lisa Eichelberger, 1/2  
 Jessica McAninch, 1/2  
 Kathy Diemer, 1/4  
 Abayomi Ajayi, 1/5  
 Doris Bell, 1/5  
 Dinah Moore, 1/5  
 Preeya Deol, 1/6  
 Hieu - Minh Hoang, 1/9  
 Rosellar Sharper, 1/10  
 Brianna Glover, 1/12  
 Maria Harb, 1/12  
 Cameron Thomas, 1/13  
 Janice Haywood, 1/14  
 Sharon Sowell, 1/14  
 Sabrina Lightfoot, 1/15  
 Theresa Baker, 1/15  
 Kimberly Gurkin, 1/17  
 Bernice Parker, 1/17  
 Maggie He, 1/19  
 George Rhyne, 1/20  
 Cristina Reyes, 1/21  
 Gladys Walker, 1/21  
 Brianna Jones, 1/22  
 Kierra St.Julien, 1/22  
 Christina Godfrey-Kaye, 1/23  
 Frederick Jamison, 1/24  
 Kendall Pena, 1/24  
 Joseph Gibbs, 1/25  
 Jenn Cary, 1/26  
 Khanh Duong, 1/26  
 Elly Wurts, 1/26  
 Sally Perdue, 1/27  
 Sandra Brooks, 1/29  
 Brenna Christman, 1/29  
 Marva Mehaffey, 1/29  
 Mary Scoggins, 1/29  
 Myongju Kim, 1/30

#### February

Mutsa Tsveta, 2/2  
 Shannon Churchill, 2/3  
 Kevin Le, 2/3  
 Sequoya Boseman, 2/5  
 Kai Coppage, 2/9  
 Mancellina Gomes, 2/9  
 Elias Mohammad, 2/9  
 Sofia Sandiford, 2/9  
 Aditya Shetye, 2/9  
 Robin Overton, 2/10  
 Sumana Goli, 2/10  
 Cheryl Drescher, 2/11  
 Lorraine McCullough, 2/11  
 Allen Tate, 2/12  
 Charlotte Montillo, 2/13  
 Terry Rimmer, 2/14  
 Denise Sumiel, 2/16  
 Keri Lanier, 2/17  
 Linda Perry, 2/17  
 Elaine Sykes, 2/17  
 Deirdre Anglin-Stone, 2/18  
 Mino Osterkamp, 2/18  
 Susan ReCorr, 2/19  
 Alisa DeJoseph, 2/20  
 Anna Hunter, 2/20  
 Ireny Sharkawy, 2/20  
 Jordyne Dixon, 2/21  
 Shaifali Kaul, 2/22  
 Wyatt Coggins, 2/23  
 Anna Fields, 2/23  
 Carrie Fisher, 2/23  
 Ann Wyker, 2/24  
 Susan Alvey, 2/25  
 Mary England, 2/25  
 Supriya Sivadanam, 2/25  
 Martha Biggio, 2/26  
 D'asia Farmer, 2/26  
 Janette Gingue, 2/26

#### March

Elaine Allen, 3/2  
 Denise Rohr, 3/2  
 Marion Boissiere, 3/3  
 Tricia Maldonado, 3/3  
 Louise Somers, 3/3  
 Melody Moezzi, 3/4  
 Marlene Anthony, 3/6  
 Susan Legatowicz, 3/6  
 Felicitas Papasin, 3/6  
 Anna Sidoti, 3/8  
 Sarah Fenner, 3/9  
 Robert Gelinas, 3/9  
 Sherry Schulz, 3/9  
 Carolyn Crisci, 3/10  
 Kate Wartski, 3/10  
 Delois Hamm, 3/12  
 Karen Lizama, 3/12  
 Hannah Simmons, 3/12  
 Ahmad Odeh, 3/13  
 William Miller, 3/14  
 Myra Crowley, 3/15  
 Natalie Rand, 3/15  
 Nazeeha Aman, 3/17  
 Deloris Johnson, 3/18  
 Jazzmyn Bryant, 3/18  
 Jessica Jarvis, 3/18  
 Renate Little, 3/18  
 Lorraine Shapcott, 3/18  
 Mildred Chavis, 3/19  
 Cynthia Taylor, 3/19  
 Jeanne Williams, 3/19  
 Dominick Arnold, 3/20  
 Norman LaRusch, 3/21  
 Jean Laudon, 3/22  
 Carol Geist, 3/23  
 Paul Fausneucht, 3/23  
 Linda Lovell, 3/23  
 Alicia Ozhakanat, 3/24  
 Janet Hoffmann, 3/25  
 Divya Kumaresan, 3/26  
 Desiree Ofodile, 3/27  
 Noor Elmaghrabi, 3/28  
 Philip Greco, 3/28  
 Timothy Lee, 3/28  
 Rohit Ghotkar, 3/29  
 Tarsila Machado, 3/29  
 Kelly Burge, 3/30  
 Vickie Higgins, 3/30



# Happy Birthday!

## WakeMed Volunteers

### Raleigh Campus

#### April

Roslyn Leon, 4/1  
 Harriet Nausch, 4/1  
 Kamel Alachraf, 4/2  
 Hannah Moyles, 4/2  
 Robert (Bob) Smith, 4/3  
 Peg Fuchs, 4/4  
 Bettie Taylor, 4/4  
 Emma Voigt, 4/4  
 Rebal Goetz, 4/9  
 Sara Kirk, 4/9  
 Jesus Vargas, 4/9  
 Margaret Haigler, 4/12  
 Samantha Hollen, 4/12  
 Carola Street, 4/12  
 Debra Baker, 4/13  
 Vernon Burkhart, 4/13  
 Albert Choi, 4/14  
 Alyssa Chronister-Baines, 4/15  
 Georgetta Paskoff, 4/15  
 Sanjay Bhojani, 4/16  
 Joan Robertson, 4/16  
 Dolores Darby, 4/17  
 Carol Kunkel, 4/18  
 Shanetta Dingle, 4/20  
 Kim Nguyen, 4/20  
 Pearl Cunningham, 4/21  
 Sarah Stewart, 4/21  
 Cara Valentino-Antoine, 4/21  
 Christopher Ruggeri, 4/22  
 Oluwole Thompson, 4/23  
 Brenda Yarbrough, 4/23  
 Patsy Hunt, 4/24  
 Alicia Leiva-Solomon, 4/24  
 Mario Orellana, 4/25  
 Carolyn Page, 4/25  
 Wade Burnette, 4/26  
 Qadra Elmi, 4/27  
 Catherine Mason, 4/28  
 Elizabeth Dittmar, 4/30  
 Linda Lapp, 4/30

#### May

Tara Herrschaft, 5/1  
 Omana Divakaran, 5/3  
 Jasmine Taft, 5/3  
 Emma Holmes, 5/4  
 Rosemary Driver, 5/5  
 Wendy Norman, 5/6  
 Amal Shaikh, 5/6  
 Hannah Lugiano, 5/7  
 Arvind Rajan, 5/7  
 Madelyn Martin, 5/12  
 Kristina Porras, 5/12  
 Reid Craft, 5/13  
 Esperes Mfwilwakanda, 5/13  
 Patrick Ralph, 5/13  
 Alma Gill, 5/15  
 Rosemarie Sholl, 5/15  
 Betty Whitley, 5/15  
 Katlynn Reaves, 5/17  
 David Cottengim, 5/18  
 Evelyn Washington, 5/18  
 Shreya Nakkala, 5/19  
 Arina Bartnicka, 5/20  
 Susan Mitchell, 5/20  
 Ellen Plumblee, 5/20  
 Kristina Abarca, 5/22  
 Krishna Patel, 5/24  
 Hieu - Trung Hoang, 5/27  
 Johnsie Jefferys, 5/27  
 David Meyer, 5/27  
 Ida Young, 5/27  
 Madeline O'Reilly, 5/29  
 Taylor Hernandez, 5/30  
 Alexandria Hill, 5/31

#### June

Donna Daniels, 6/2  
 Colette Hudgins, 6/2  
 Yasmine Hossamy, 6/3  
 Joshua Holland, 6/5  
 Roger Sachan, 6/5  
 Nadia Toma, 6/5  
 Moriah Zarzar, 6/5  
 Diane Lewis, 6/7  
 Jean Dansak, 6/8  
 Molly Gallion, 6/8  
 Davide Bruno, 6/11  
 Julia Washburn, 6/11  
 Sharief Saleh, 6/13  
 Deborah Lambert, 6/14  
 Yu-Ann Chen, 6/15  
 Natalie Collier, 6/17  
 Barb Davis, 6/17  
 Eduardo Hernandez, 6/17  
 Patricia Hobbs, 6/18  
 Sarah Whitehouse, 6/18  
 Sherman Driver, 6/19  
 Valerie Zimmerman, 6/19  
 Jessica Poole, 6/21  
 Joyce Serra, 6/22  
 Pamela Thompson, 6/22  
 Linda Fowler, 6/23  
 Kathy Begun, 6/24  
 Linda Butler, 6/26  
 Cecile Noel, 6/26  
 Sherri Curtin, 6/27  
 Chad Flowers, 6/27  
 Laura Miller, 6/27  
 Lynn Scott, 6/27  
 Pearl Fowler, 6/28  
 Joshua John, 6/28  
 Franklin Johnson, 6/28  
 John Langham, 6/28  
 Grant Thomas, 6/28



# Happy Birthday!

## WakeMed Volunteers

### Cary Hospital

#### January

June Phillips, 1/1  
 Trudy Byron, 1/1  
 Lois Dziedzic, 1/1  
 Ramis Chowdhury, 1/1  
 Judith Fleming, 1/2  
 Andrew Hegeman, 1/2  
 Brittany Payne, 1/3  
 Divyakshi Sharma, 1/4  
 Sharon 'Bunny' Thompson, 1/4  
 Carol Crosby, 1/5  
 Melvin Tolliver, 1/6  
 Margaret Sunukjian, 1/7  
 Karen Bernstein, 1/7  
 Michael Gregory, 1/8  
 Deborah Harcz, 1/9  
 Jany Choate, 1/10  
 Vivian Mobilio, 1/10  
 Rachel Polsky, 1/11  
 Henry Barrett III, 1/13  
 Yves Zounli, 1/13  
 Barbara Gribble, 1/13  
 Palma Ayars, 1/14  
 Neha Majety, 1/15  
 Georgia Rothschild, 1/16  
 Eileen Mitchell, 1/16  
 Gabri Johnson, 1/19  
 Joanne Purdy, 1/21  
 Asha Anand, 1/21  
 Jennifer Shoemaker, 1/21  
 Christina Smith, 1/21  
 Thomas Trochum, 1/22  
 Janice Farnsworth, 1/22  
 Mary Hull, 1/24  
 Michael England, 1/26  
 Nilima Palande, 1/26  
 Frances Ellison White, 1/26  
 Judith Klotz, 1/26  
 William Park, 1/27  
 Margaret Crutchfield, 1/29  
 Caroline Whitehurst, 1/29  
 Edwin Bradley, 1/29  
 Jerralie Peterson, 1/29  
 MarieJilliane Mallari, 1/30

#### February

Allonia Holmes, 2/3  
 Anne Joyner, 2/5  
 Helen Gaster, 2/8  
 Sharon Mulgrew, 2/9  
 Madhu Ramanan, 2/9  
 Melanie Haddock, 2/11  
 Jean Kinyon, 2/12  
 Aishani Tingare, 2/12  
 Karen Rowley, 2/12  
 Mary 'Lavenia' Bowie, 2/12  
 Dhruv Boinapally, 2/13  
 Rose Dammann, 2/13  
 Russ Bullock, 2/14  
 Helen Jones, 2/15  
 Leonor Dunn, 2/16  
 Anna Polokow, 2/16  
 Jeffrey Schmitt, 2/17  
 Humza Sheikh, 2/18  
 Susan ReCorr, 2/19  
 Aaliyah McCall, 2/20  
 Barbara Copperwheat, 2/20  
 Laura Katsumi, 2/21  
 Tandra Burson, 2/22  
 Susan Alvey, 2/25  
 Eileen Okel, 2/26  
 Naimi Pothiwala, 2/27  
 Robert McAllister, 2/28  
 Susan Coulter, 2/28  
 Eric Hall, 2/29

#### March

Hazel Dickey, 3/5  
 Rachel George, 3/7  
 Fran Cappabianca, 3/8  
 Paula Bennett, 3/8  
 Robert Gelinias, 3/9  
 Kaylie Griffin, 3/10  
 Subashini Ganeshan, 3/11  
 Kaitlin Beekman, 3/11  
 Marjan Samimi, 3/12  
 Ashley Young, 3/12  
 Ruth Allbert, 3/12  
 Sue Dekeyser, 3/12  
 Darlene Duncan, 3/13  
 Gertrude Ochler, 3/14  
 Beth Turner, 3/14  
 Madeline Hamady, 3/14  
 Sidak Bachher, 3/15  
 Thomas Lawler, 3/16  
 Jillian Schoening, 3/18  
 Barbara Farber, 3/18  
 Twila Carrisales-Gomez, 3/18  
 Marilyn Mitchell, 3/19  
 Beatrice Werner, 3/19  
 Arabelle Stancil, 3/19  
 Angela Fowler, 3/20  
 Cara Mowery, 3/21  
 Zeinab Hilou, 3/22  
 Sonam Shah, 3/22  
 Janice Dunning, 3/22  
 Sandy Bianco, 3/22  
 Darrel Anderson, 3/23  
 Sara Lafontaine, 3/23  
 Winifred Fu, 3/23  
 Linda Lang, 3/24  
 Brittani Clayton, 3/25  
 Susan Barbati, 3/26  
 McKenna Seward, 3/26  
 Deepa Padmonkar, 3/27  
 Angela Hamilton, 3/28  
 Ashwin Jha, 3/31  
 Emily Akins, 3/31  
 Siarra Deol, 3/31



# Happy Birthday!

## WakeMed Volunteers

### Cary Hospital

#### April

Mariama Jabati, 4/2  
 Sheela George, 4/3  
 Banu Krishnamurthy, 4/5  
 Lorraine Dibble, 4/8  
 Robert Rafferty, 4/11  
 Teresa Koeppen, 4/11  
 Connie Pymeto, 4/12  
 Jonathan Harrison, 4/14  
 Jane Bird, 4/14  
 Nancy Messina, 4/14  
 Deborah Swift, 4/15  
 Laura Goodman, 4/15  
 Vivian Collins, 4/15  
 Luanne Jeffery, 4/15  
 Jane Warner, 4/18  
 Jeannie Smith, 4/21  
 Richard (dick) Carson, 4/21  
 Rita Mody, 4/21  
 Norma Cerron, 4/22  
 Harriet Kelner, 4/22  
 Brenda Yarbrough, 4/23  
 Fran Blumenkrantz, 4/23  
 Jim Ryals, 4/25  
 Linda Tuffey, 4/28  
 Euna Cho, 4/29  
 Barbara Scher, 4/29  
 Heidi Fiedler, 4/30

#### May

Doris Brown, 5/2  
 Beth Bauer, 5/2  
 Tanmay Joshi, 5/3  
 Alberta Freund, 5/3  
 Gayle Keen, 5/4  
 Margaret Rapp, 5/5  
 Catherine Scocca, 5/6  
 Joan Bird, 5/6  
 Christine Roath, 5/6  
 Kiya Amerson, 5/7  
 Pei-Lin Su, 5/8  
 Jillian Klemm, 5/10  
 Christina Rupert, 5/10  
 Padmakalyani Vasudevan, 5/10  
 Barbara Williams, 5/10  
 Charles Schabel, 5/10  
 Annie Holloway, 5/11  
 Loretta Consiglio, 5/13  
 Rachel Keeter, 5/14  
 Sandra Boyd-Pelzel, 5/14  
 Bethel Bullock, 5/15  
 Priti Doshi, 5/16  
 Erin Nortonen, 5/16  
 Joan Morelen, 5/17  
 Aileen Webster, 5/19  
 Helen Cotton, 5/21  
 Eric Song, 5/21  
 David Moore, 5/22  
 Krishna Patel, 5/24  
 Charlyn Dougherty, 5/25  
 Janice Coates, 5/26  
 Maria Teresa Franco, 5/27  
 Gayathri Sureshkumar, 5/28  
 Jack Gomperts, 5/28  
 Cheryl Brugler, 5/29  
 Breanne Burgess, 5/30  
 Allison Jones, 5/30  
 Julie Auble, 5/31

#### June

Cecelia Roundy, 6/1  
 Cathy Kasten, 6/2  
 Yasmin Khan, 6/4  
 Elvira Knoll, 6/5  
 Evon Elaine Sanders, 6/5  
 Sarah Carlisle, 6/6  
 Lauren Bruce, 6/6  
 Margaret Pearce, 6/7  
 David Greybill, 6/8  
 Shiela Braun, 6/8  
 Susan Streeter, 6/9  
 Charles White, 6/10  
 Joann Martin, 6/10  
 Jacqueline Winston, 6/11  
 Elizabeth Lake, 6/13  
 Gaye Forman, 6/14  
 Charlotte Ward, 6/14  
 Nancy Courtney, 6/15  
 Kathleen Grinter, 6/15  
 Kevin Gaffney, 6/15  
 Rujula Vemuri, 6/16  
 Debbie Berland, 6/16  
 Maryellen Massenburg, 6/17  
 Susan Gould, 6/18  
 Jayanthi Satagopan, 6/18  
 Ann Buenconsejo, 6/19  
 Diane Boyer, 6/21  
 Clarry Wandera, 6/22  
 Constance Sinha, 6/23  
 Betty Howes, 6/26  
 Nicholas Jurado, 6/26  
 Cheryl Thompson, 6/28  
 John Langham, 6/28  
 Judith Rea, 6/29  
 Jan Koret, 6/29  
 Lynne Benson, 6/30





## Welcome New Volunteers

### Raleigh Campus

Julieanna Acosta  
 Cameron Agner  
 Imuetinyan-Osa Aibangbee  
 Chelsea Akabueze  
 Kamel Alachraf  
 Amani Albrecht  
 Laura Anderson  
 Erick Arellano-Contreras  
 Johanna Argueta-Cabrera  
 Hashim Ayesha  
 Debra Baker  
 Catherine Bell  
 Christie Booden  
 Albert Choi  
 Julia Cook  
 Neil Cornwell  
 Jeanne Correa  
 Barbara Daniel  
 Barb Davis  
 Felicia Davis  
 Maren Downing  
 Taylor Ellis  
 Ryan Ezell  
 Luis Flores-Gomez  
 Matthew Galang  
 Susan Griffith  
 Matthew Gwinn  
 Kara Harrison  
 Kenneth Harrison  
 Rashaad Hayes  
 Mandie Hershberger  
 Alexandria Hill  
 Gibson Hollen  
 Samantha Hollen  
 Samuel Holmes Jr  
 Lindsey Humphrey  
 Seema Hussain  
 Sumera Jaleel  
 Christian Johnson  
 Rebecca Kalsbeek  
 Joan Kennedy  
 Maria Kothari  
 Jacob Lamunyon  
 Pamela Landaverde  
 Kimberly Lauer  
 Long Le  
 Maria Lojero

Anushka Mandalapu  
 Starsky Martin Jr.  
 Nuha Masood  
 Ashley Mayone  
 Esperes Mfwilwakanda  
 Asala Mohammad  
 Mohammad Mohammad  
 Maheen Moin  
 Sophia Naimee  
 Graciela Neria-Rosquero  
 Pat Nobles  
 Madeline O'Reilly  
 Rosie Pacheco  
 Sharon Parsons  
 Neal Patel  
 Paige Pellerin  
 Melissa Price  
 Betty Quiroz  
 Jordy Reyes Serrano  
 Luis Rivera  
 Sydney Rojas  
 Swati Sahib  
 Isra Siddiqui  
 Grant Smith  
 Courtney Spencer  
 Courtney Thomas  
 Oluwole Thompson  
 Cherish Thrash  
 Jamari Tyson  
 Casey Utley  
 Maria Uzun  
 Marybeth Welch  
 Sarah Whitehouse  
 Noelle Woods  
 Valerie Zimmerman

### Cary Hospital

Abhinaya Perumbedu  
 Ammaar Syed  
 Arina Sukhanova  
 Ashlyn Heck  
 Ashwin Ghadiyaram  
 Beas Patel  
 Beth Holloway  
 Bina Shah  
 Carol Weisman  
 Carole Patterson

Caroline Filbert  
 Carolyn Songey  
 Clarry Wandera  
 Donald Bargy  
 Elaine Nagle  
 Grace Goodwin  
 Hope Davis  
 Jack Gomperts  
 Jane Paige  
 Julia Scott  
 Julien Dubois  
 Cassidy Blankenship  
 Kathia Compton  
 Kathleen Grinter  
 Ketki Shah  
 Lauren Cunningham  
 Lauren Mueller  
 Margaret (Peggy) Thomas  
 Maria Gonzalez Bertello  
 Maxwell Riach  
 Meagan Thompson  
 Meghana Sai Kiran  
 Melanie Mudge  
 Michael Raynor  
 Molly McLean  
 Nicholas Jurado  
 Norma Cerron  
 Rebecca Camak  
 Rita Mody  
 Robert Macdougall  
 Saveeta Menghani  
 Shaily Chheda  
 Shaku Patel  
 Sydney Baker  
 Thu(Wendy) Luong  
 Vanaja Chandran  
 Vibhuti Parekh  
 Vineet Bhardwaj  
 Zara Imam



## WE NEED YOUR EMAIL ADDRESS!

### Email Update Form:

\_\_\_\_\_  
Name

\_\_\_\_\_  
Email Address

### PLEASE REMEMBER TO ADD US TO YOUR CONTACT LISTS!

Mail to: WakeMed Raleigh Campus, Volunteer Services – 3000 New Bern Avenue, Raleigh, NC 27610  
Or  
WakeMed Cary Hospital, Volunteer Services – 1900 Kildaire Farm Road, Cary, NC 27518

## KEEP MAILING ME THE HEARTBEAT!

Complete the form below & return to your Volunteer Services department

### I prefer to continue to receive the HeartBeat by US Mail

\_\_\_\_\_  
Name

Mail to: WakeMed Raleigh Campus, Volunteer Services – 3000 New Bern Avenue, Raleigh, NC 27610  
Or  
WakeMed Cary Hospital, Volunteer Services – 1900 Kildaire Farm Road, Cary, NC 27518

## BLOSSOMS FOR LIFE CONTRIBUTION OPPORTUNITY

A special program developed by The Volunteers at WakeMed Cary Hospital, *Blossoms for Life* is a unique way to say thank you for care you have received, to remember a loved one, to celebrate the birth of a child, to celebrate an anniversary or to recognize special people & events. Recognition of the *Blossoms for Life* donors, memorials & honoraria are on display in the Cary Hospital Conference Center. All gifts received by *Blossoms for Life* are used to fund programs & services throughout the hospital. If you are interested in making a contribution, please complete the form below & return to the Volunteer Services department at Cary Hospital.

### BLOSSOMS FOR LIFE CONTRIBUTION OPPORTUNITY

\_\_\_\_\_  
Donor Name

\_\_\_\_\_  
Address

AMOUNT OF DONATION: \_\_\_\_\_ In Memory/Honor of: \_\_\_\_\_

Acknowledgment to be sent to: \_\_\_\_\_  
Name Address

**Please make your check payable to: The Volunteers at WakeMed Cary Hospital**

Mail to: The Volunteers at WakeMed Cary Hospital, 1900 Kildaire Farm Road, Cary, NC 27518

**All contributions are tax deductible to the fullest extent that the law allows.**



**Department of Volunteer Services**  
**3000 New Bern Avenue**  
**Raleigh, NC 27610-4465**