

HeartBeat



August 2013

This edition of the HeartBeat is produced in memory of Mary Agnes Dennison

Happiness, Love, and Change from Marie Billings-Johnson

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My journey has been filled with the opportunity to spend 30+ years working with and learning from each of you, our volunteers, as well as from my colleagues. You have been extraordinary in serving our patients, families, staff and customers. Some of what I have learned from you includes that caring is in the little things, takes many faces, and what makes a difference is what you give from the heart. Each of you has given me the priceless gift of a set of values that I have been able to share

with my children, family and the community.

In guiding my children I have stressed that they should make a career choice that, like mine, when they wake up each day they look forward to each day; love what they do, and are filled with a sense of accomplishment when they lay their head down at night. I appreciate having had the opportunity to work with such exceptional people. Volunteers contribute such a priceless gift. I will miss each of you, though I am looking forward to settling into retirement and beach life. I will always carry with me your kind deeds, thoughts and words.

And so what is the plan for Volunteer Services?

Please stop by the Raleigh Campus Volunteer Services office to assist us in welcoming Natalie Leary, Volunteer Services Specialist. We look forward to having a new partner with great experience to share our volunteer and WakeMed family.



Happiness, Love, and Change from Marie Billings-Johnson



Jeanene Martin, Senior Vice President, Human Resources, is planning to hire a Director of Volunteer & Retail Services. Jeanene has begun interviewing candidates for the job and if possible will have that position filled before my departure on September 5. If the timeline slips a bit on this hire, do not worry – it will occur very soon. The new director will come to WakeMed with experience and will be ready to collaborate with all of you on every aspect of our programs. Jeanene, the new director and our management team will work together to be sure that great decisions will be made.

Catherine Allen, Volunteer Services representative, Raleigh Campus, will have amazing support from Jackie Kennedy, manager, Volunteer/Community Services at Cary Hospital, and from Dee Thompson also at Cary Hospital through all of this transition – and your support will be invaluable as well.



Please welcome Natalie Leary, Volunteer Services Specialist to our team. Natalie is a welcome addition to our Volunteer Services family.

Thank you again for the support, guidance, and encouragement you have provided me during my time at WakeMed. Each and every one of you has been a blessing in my life and a special part of my journey.

Marie Billings-Johnson
Manager, Volunteer/Community Services



Note of Thanks from Jeanene Martin



Hello to all of our Volunteers!

I want to let you know that I so appreciate all that you do for WakeMed Health & Hospitals. We absolutely could not operate without the unwavering commitment our volunteers make to our patients and their families as well as our staff. I visit many health care organizations where volunteers are a part of the culture, and, while they do exceptional work, they pale in comparison to the professionalism and commitment that you bring to our patients, families and staff each day. I am extremely proud of and thankful for the work you do to advance our mission.

With Susan retired and Marie retiring, I want to reassure each and every one of you that our commitment to our volunteers remains very strong. I am in the process of identifying potential candidates for the Director of Volunteer & Retail Services position and hope to share the name of the new director with you soon.

I think we all agree that it had been difficult to say good-bye to Susan and now, in the very near future we will say good-bye to Marie. They were outstanding leaders who demonstrated the Wake Way in all of their interactions. Their long history with WakeMed and the excellence with which they served our mission will truly be missed.

Before beginning her retirement, Marie will have an opportunity to work with Natalie Leary, who joined WakeMed on July 29 as our new Volunteer Services Specialist. If you haven't already, please welcome Natalie as she begins her career with us.

As we make these transitions, I want you to know that you are always welcome to contact me with questions. I hope to have information about the new director very soon and look forward to sharing that information with you. The candidate will be very fortunate to join an organization with such an active and truly engaged team of volunteers.

Thank you for sharing your time and talents with WakeMed.

Jeanene Martin,
Senior Vice President, Human Resources

*Volunteers are unpaid,
not because they are worthless;
but because they are priceless.*

Anonymous

The President's Corner

The Volunteers at WakeMed Cary Hospital



The summer is flying by and I hope everyone has been enjoying vacations and time with family. Thank you to those volunteers who have filled in spots when regular volunteers have been out.

In the May and June issues of Heartbeat, I talked about the journey of WakeMed's nurses to achieve national Magnet Nursing recognition. At our July meeting, the board voted to fund two nurses from our Cary hospital to attend the 2013 National Magnet Conference in Orlando, Florida. These nurses will learn evidence-based practices from the best nurses and nursing executives of top hospitals across the country and bring that information back to their fellow nurses in the WakeMed system. We are proud to help them on their journey for Magnet status.

We have been pleased to have David Coulter, Senior Vice President & Administrator at WakeMed Cary Hospital, join us at our board meetings. Mr. Coulter gives us an overview of things happening around the hospital and answers any questions that the board members may have. Mr. Coulter asked if we had seen the signs for the Fitness Walk. This 1/2 mile path starts from the main entrance and takes you around the hospital. Thanks to Dee Thompson, Volunteer Services Representative and Tana Taylor, Manager Gift Shop/Visitor Services, the hospital knows that the surgery beepers for families are operational along the path. It provides a good opportunity for families waiting for loved ones in surgery to stretch their legs.

Kudos to our own Jackie Kennedy, Manager Volunteer Services who received a 98% approval rating in the recent volunteer satisfaction survey for her work with our volunteers. She and Dee make all the volunteers feel so welcomed and valued each time they enter the volunteer office.

Susan Alvey and her committee have been busy this summer preparing for our biggest fundraiser, the 15th Annual WakeMed Cary Charity Golf Outing on October 21st. If you are interested in participating in this year's event or you have golfers in your family or among your friends, let them know they can sign up as an individual or as part of a foursome. You can register on-line or by mail, please contact Jackie Kennedy at jkennedy@wakemed.org for further information. Proceeds from the event are allocated by The Volunteers to support programs and services at Cary Hospital, Fuquay-Varina SNF, Kraft YMCA and Apex Healthplex. We have funded Cardiac Rehab Scholarships, the Tea for the Soul program, supplies for Huggables and handmade gifts, Fuquay Recreation Therapy and Fuquay Gardens, medications for immediate need patients (the Rainbow Fund), and more.

We are looking for volunteers to serve a one year term on the Volunteer Board. When I began volunteering at WakeMed Cary in 2005, I knew very little about the Volunteer Board, or what it did. However, after volunteering for a while I began to realize I was not "just a volunteer", but, thanks to the WakeMed Cary staff, I felt I was a valued member of the WakeMed Cary team. I wanted to be more involved and that is when I agreed to give the board a try. Here I am three years later, the President. I have never regretted that decision. Today I ask you to follow in my footsteps. Please consider a one year term, come see what the board is all about, how it functions, and the good it does. If you are interested, please send me an e-mail (bunnyt@nc.rr.com) or let Jackie Kennedy (jkennedy@wakemed.org) know of your interest. If you are hesitant to make a commitment until you know more, let me arrange for you to attend a monthly meeting, meet us, see what we do and then make your decision.

We need you!
Bunny Thompson, President

The President's Corner

The Volunteers at WakeMed Raleigh Campus



Believe it or not, the official fall season begins this year on September 22nd. I hope all of you have had a wonderful and rewarding summer.

Following an unwritten tradition, the Volunteer Board took a recess in July. However, several board directors continued their endeavor to work on getting next year's budget ready, preparing for the election of board officers, applying a board approved process to qualify funding requests and finishing up

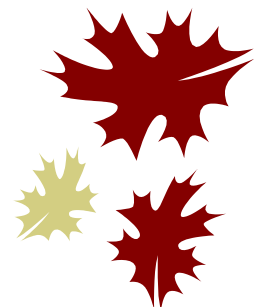
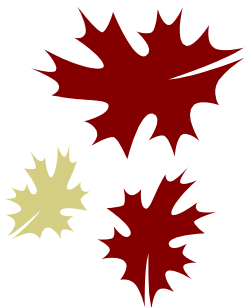
many other tasks.

In addition, in the past two weeks there were a few board directors, including myself, who had an opportunity to meet with several highly qualified candidates who came to interview for the Director's position in the Volunteer Services department. It is my understanding that this position will be filled as soon as we find the right person and there are many indications that this exciting moment will appear within the near future. Also, on July 29th, Natalie Leary joined the Volunteer Services department as the new Volunteer Services Specialist. Please stop by to say hello to Natalie if you have not had a chance to do so.

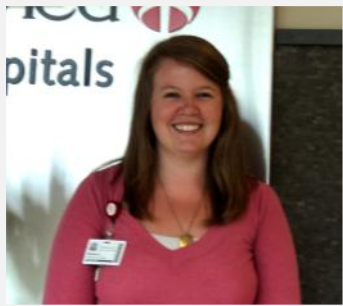
I am extremely excited to see the forthcoming effort in augmenting our horizon and streamlining our process to further effectively utilizes our limited resources to serve our volunteers, our community, and to support WakeMed, knowing that this effort will be led by our new staff.

Please join me in giving the new staff a warm welcome and strong support.

Timothy Lee, President



Greetings from Natalie



Hello Everyone!

I wanted to take a moment to introduce myself to all of you.

My name is Natalie Leary and I am the new

Volunteer Services Specialist for WakeMed Raleigh Campus Volunteer Services.

Though, I am new to WakeMed, I am not new to North Carolina. Born with sand between my toes and the sea mist in my hair, I am originally from the Outer Banks area. Home for most of my life has been the quaint North Carolinian town of Edenton. I moved to Raleigh to attend Peace College; and after graduating, I went on a South American adventure to Argentina for two years.

I have been working in volunteer relations for the past six years. It has been a true joy to build relationships with volunteers, like yourselves, who daily give tirelessly to make their community a better place. I am thrilled to be joining the WakeMed family.

As the newest member of Volunteer/Community Services, I am excited to have the privilege to partner with such a fantastic group of passionate volunteers. Over the next few weeks and months, I look forward to continuing to meet you and hearing your phenomenal stories.

Thank you for all you do to enrich the WakeMed experience!

Natalie Leary
Volunteer Services Specialist

Calendar of Events

WakeMed Raleigh Campus

- **Volunteer Board Meetings**

Tuesday, September 10, 2013

Tuesday, October 8, 2013

10:00am - 12:00pm, Conference Dining Room

- **Fundraisers**

1st Uniform Sale

Thursday, October 10, 2013

7:00am - 4:00pm, Andrews Center

- **Tour Dates**

Tuesday, September 17, 2013

1:00pm - 2:30pm, Volunteer Services

Thursday, September 26, 2013

6:00pm - 7:30pm, Main Entrance Lobby

To register, please call 919-350-8293

WakeMed Cary Hospital

- **Volunteer Board Meetings**

Wednesday, September 25, 2013

Wednesday, October 23, 2013

11:00am - 1:00pm, Conference Center

- **Fundraisers**

1st Uniform Sale

Wednesday, September 25, 2013

7:00am - 4:00pm, Conference Center

Volunteer Help is needed – **please call**

919-350-2488 to sign up.

- **Tour Dates**

Monday, September 9, 2013

7:00pm, Volunteer Services Office

Monday, September 23, 2013

10:00am, Volunteer Services Office

To register, please call 919-350-2363

- **HeartSaver Class**

Wednesday, September 2, 2013

Wednesday, November 4, 2013

1:00pm - 4:30 pm, Conference Center



Volunteer Spotlight WakeMed Raleigh Campus ~ Morgan Kripner



My name is Morgan Kripner, but I go by my middle name, Elizabeth. I attend NCSU in Raleigh and am a Pre-Med student; although, my major is in Biological Oceanography. Some of my hobbies outside of school are hiking, swimming, and doing ballet and modern dance.

In May, I began volunteering at the Raleigh campus and I volunteer every day except Thursdays. I have been assigned to three departments: PACU, the Emergency department, and Patient Relations. In PACU, I get to assist the nurses with patients that have returned from surgery and will be admitted. In the Emergency department, I am at the front desk helping

family members find their loved ones who have been brought into the ER; and in the Patient Relations department, I go to patients' rooms and survey them about their experiences while at the hospital.

While I get to interact with patients; I also am able to work on my bedside manner. All of these experiences are giving me a very well rounded view of the hospital environment. If I am going to devote my life to medicine and serving others, volunteering is the perfect way to see what it will be like, and get positive experiences through talking with staff and patients.

Volunteer Spotlight WakeMed Cary Hospital ~ Polina Kotik



I am a rising senior at NCSU, and my degree is in Inter-personal and Public Communication. I began volunteering at WakeMed Cary Hospital in August of 2012 in an effort to explore my interests in medicine. When I first started volunteering I was both curious and incredibly unsure of myself. As the months passed my pursuit of medicine developed into a passion, my confidence grew, and I started to contribute to other parts of the hospital.

Currently I volunteer in the Emergency department, Rapid Admission Unit, and I also partake in Recreational Diversionary Activities. Nevertheless, I can never get enough and I am constantly asking Jackie to set me up in new parts of the hospital, or give me more hours.

Although the work I do is free it is much more rewarding than a job that can offer little more than minimum wage. The employees of WakeMed Cary Hospital are constantly teaching me and giving me opportunities to grow as a person. The benefits of volunteering go beyond experience that I can put on paper, and it is without reservation that I can state that volunteering not only prepared me with a great foundation and outlook on medicine but has also inspired me.

WakeMed Cary Volunteer featured in 919 Magazine

19-Year-Old Enjoys Helping Others as WakeMed Brier Creek Healthplex Volunteer

By Stephanie Friedl
919 Magazine Writer

Nineteen-year-old Naga Nunna is making a difference as a committed volunteer for WakeMed Health & Hospitals' Brier Creek Healthplex Emergency Department. As a biology major at North Carolina State University, Nunna's future plans include a career in the health care field, and she appreciates the opportunity to serve as a volunteer in the emergency department.

"I hope to learn the different goals an emergency department focuses on rather than the vision found in general hospitals," said Nunna. "I enjoy helping others because I become content in fulfilling random acts of kindness to people who need help the most."

A resident of Wyndmoor community in South Durham, Nunna and her parents relocated to the area last summer from Texas, where they had lived for seven years. While in Texas, Nunna graduated from the Texas Academy of Mathematics and Science and received an honors diploma along with university-level credit hours. Nunna enjoys watching movies and adding to her state quarters collection she began after moving to Texas from California when she was 12-years old. "I started to become fascinated with the differences I found in the states I lived and started to collect state quarters to represent this fascination," said Nunna.

In addition to her volunteer work, Nunna is a member of the Global Health Programs committee for the Center for Student Leadership, Ethics & Public Service at NC State University. The members strive to educate and raise awareness on global health issues to the NCSU and local communities.

As a volunteer for the Brier Creek Healthplex Emergency Department, Nunna enjoys being a part of the welcoming experience provided to patients who need immediate help. The robust volunteer program at WakeMed Health & Hospitals is highly recognized and regarded for accumulating more than 150,000 hours of service, and Nunna noted her pride in being a part of this exceptional organization.



WakeMed Updates

Hospitality Pets Article Shared

Triangle Business Journal
Thursday, July 18, 2013
Jason deBruyn

The next time you have an extended stay in a hospital, you might be able to see your own pet dog to help you feel better. Hospitals are cautiously beginning to allow family members to bring pets from home to see patients.

At WakeMed Health & Hospitals, for example, long term patients who are healthy enough may visit a pet as long as the pet is cleared by hospital staff; the visit is only allowed in certain areas.

Of course, there are infection concerns, which is why hospitals are treading lightly, but there is little doubt in the power of a healing paw. WakeMed has had a form of a hospitality pets program since 1987 after an injured man in rehab responded amazingly well after visiting with a dog, says Marie Johnson, Manager of Volunteer Services at WakeMed's Raleigh Campus. That program now has 50 dogs across WakeMed's campuses that make 6,000 annual visits.

These dogs are specially trained and screened medically and are not the household pets allowed to visit on special occasion.

Although the N.C. Hospital Association doesn't track or advise on pet programs, spokesman Don Dalton says "pet therapy is becoming more popular," and that he is "confident more hospitals are going in that direction."

Various area hospitals have policies for therapy animals, or even for household pets to visit.

WakeMed Ranked Best in Wake County

The *U.S. News & World Report* 2013-14 Best Hospital list named WakeMed the #1 hospital in Wake County and #5 in North Carolina.

WakeMed was recognized for having nine "high performing" specialties:

- Cardiology & Heart Surgery
- Diabetes & Endocrinology
- Gastroenterology & GI Surgery
- Geriatrics
- Nephrology
- Neurology & Neurosurgery
- Orthopedics
- Pulmonology
- Urology

How patients rated the hospital overall:

Highest or very high	72%
State Average	70%
National Average	68%

Whether patients would recommend the hospital to friends and family:

Definitely	76%
State Average	71%
National Average	70%



WakeMed Updates

Announcement from Facilities Development

I am pleased to announce and introduce David Edwards as the new Facilities Manager joining the WakeMed Property Services team beginning July 29, 2013.

David has over twenty years of diverse healthcare experience ranging from a role as a 2nd/3rd shift clinical administrator; to supply chain management; to multi-site real estate operations/management.

David comes to us from Riverside Health System in Newport News, VA where he had accountability for over 50 locations. David has previous experience with Cleveland Clinic in the role of operations and facilities management of nearly 3.1 million square feet and with CB Richard Ellis, a national real estate developer. David's diverse experiences are a great alignment with the demands of WakeMed's growing ambulatory operations.

David received his MHA from Virginia Commonwealth University and holds a Bachelor of Science degree in Business Administration from East Carolina University.

Please join me in welcoming David to WakeMed.

Laura Gwyn, AIA, MBA
Director, Ambulatory Facilities Development



WakeMed Cary Hospital to Change Award Merit System

Annually in October we recognize each of our volunteers' time and support for WakeMed Health & Hospitals, its patients, families and staff by recognizing individual volunteers who have reached a milestone of 50 hours or more since the previous year with award pins.

In an effort to align the award recognition system with the Volgistic volunteer tracking system implemented in 2011, the pin system will move from 100 hour award increments to 500 hour award increments after 1000 hours of service.

This alignment will allow for a more effective inventory and ordering process and more efficient integration with the Volgistics volunteer tracking system. The new system will take effect October 2013.

Thank you for your support and commitment to provide excellent service to our guests, patients and staff, your time and service are truly appreciated.

If you have questions about the awards system, please do not hesitate to contact me at 919-350-4008 or via email at jkennedy@wakemed.org

Sincerely,
Jackie Kennedy
Manager, Volunteer/Community Services



WakeMed Updates



Duke Children's and WakeMed Children's Specialty Services

On Monday, July 15, Duke Children's and WakeMed Children's Specialty Services will open in Suite 200 of the Raleigh Medical Park, located across from the Raleigh Campus at 23 Sunnybrook Road.

The new outpatient pediatric specialty center is a collaboration between Duke Medicine and WakeMed to promote the health of children and adolescents in Wake County and the surrounding communities. The center will bring additional pediatric specialties to the Raleigh Campus.

"Clustering Duke pediatric specialists and subspecialists with WakeMed pediatric specialists near WakeMed Children's Hospital will make it more convenient for patients to access a broad array of specialty care in one location," commented Dr. Bill Atkinson, WakeMed President and CEO.

The center will offer a wide variety of services including allergy/immunology, cardiology, endocrinology, gastroenterology, hematology, infectious diseases, medical genetics, nephrology, neurology, neurosurgery, pediatric surgery, pulmonary and sleep medicine, rheumatology, and urology.

As part of this collaborative, the WakeMed Children's Diabetes & Endocrinology Clinic located at 2610 New Bern Avenue and Wake Specialty Physicians Pediatric Surgery located at 3024 New Bern Avenue are moving from their current locations to the new specialty center at the Raleigh Medical Park. The Duke services offered at this new location are being relocated from the Duke Children's Consultative Services now based at 3480 Wake Forest Road on the Duke Raleigh Hospital campus.



Imaging Services Lobby Relocated WakeMed Raleigh Campus

Due to a large construction project beginning Monday, June 24, the Imaging Services Lobby has been permanently moved to the MRI lobby. All imaging patients should now go to that location after checking in with Patient Registration.

Wow What A Volunteer !

Nancye Slagle, Atrium Ambassador

On Wednesday, June 26th, Nancy Slagle was recognized by several employees on how she demonstrated and models the Wake Way as they walked into the Atrium at WakeMed Cary Hospital. Kudos to Nancye!

Susie Spencer and Hospitality Pet "Ramsey"

Congratulations to volunteer Susie Spencer and her canine companion "Ramsey", winner of ***Dog of The Week - A Dogs Purpose contest.***

"Hello my name is Ms. Ramsey.

I'm a 2 year old Rottweiler. I have found my purpose is to make people "Happy and Smile". My journey began when I received my name "Ramsey" from a hiking trail where Doug proposed to Susy, my owners.

My purpose started when I was the ring bearer along with Hogan my brother in their wedding. I really enjoyed this and was the hit of the wedding. They decided to continue with our education and become a "Therapy Dog Team". I have been training and going to school my whole life. My teacher Christie was very encouraging, positive and FUN.

My job is called "HAPPY DAY" where we visit a hospital. This is where I make a lot of patients "Happy & Smile". I enjoy hearing patients call out RAMSEY. During my visit I play games, make pictures and just visit one-on-one with them. I had several patients who were afraid of me and now they pet me when I visit with them.

When mom says we are going to do Happy Day I get excited and knowing what is ahead and the fun to come. (When I get to the door at the hospital I beat my mom inside, because I know what's ahead of me. Smiles and many rubs, hugs and kisses, oh how I enjoy this).

My purpose in life is to make people happy, smile and show that Rottweilers do make great family pets. I really Love My Job as a Therapy Dog and a Family Pet. Thank you to all who have encouraged Doug and Susy to continue my journey. I'm proud of them. Thank you all who voted for me.

Sincerely,
Ms. Ramsey the Rottweiler

Guest Ambassador

Guest Ambassadors are recognized by customers at the WakeMed Raleigh Campus through comment cards. Congratulations to the following volunteers for your outstanding services:

- Adelia G. - She was awesome!
- Adelia G. - She was very helpful and informative, very sweet person.
- Ayomi O. - Very nice, pleasant person as the volunteer to direct and go with us to the new section of the Heart Center...deeply appreciated it.
- Ayomi O. - She is a wonderful ambassador! Sweet and professional!!
- Nessie F. - She was very professional, excellent people like her that make it great and nice to come to a hospital.
- Rosemary D. - She has a great personality and gave me wonderful help finding the place I needed.
- Sherman D.
- Susan L. - Very nice.
- Susan L. - Very good and kind.
- Thuytien N. - She was very helpful in showing me around the hospital. She was always smiling and very informative.

Other comments:

The service was rendered by one of the men who pushed my daughter in the wheelchair, helped us find our way to visit a patient.

I wheeled a visitor downstairs from visiting her husband and she commented that the Guest Ambassador program is one of the best things WakeMed has ever done!

CONGRATS to all GA's who were mentioned . . . !!!

. . . a job well done!

Our Thoughts . . .

Condolences

Mary Dennison was a part of the Garner Senior Center community. Mary participated as a sewing volunteer with the group called "On the Mend". As an active community volunteer with WakeMed Cary Hospital Mary accumulated more than 500 hours of service over a period of 6 years. Mary passed away on July 2, 2013.

Bill Eberbach for the loss of a family member
Robert Wertis for the loss of his wife

Congratulations

Bill & Pam Ayars who celebrated their
12th anniversary on July 4, 2013



Thinking of the Following Volunteers

WakeMed Raleigh Campus

Yvonne DeWald
Lena Do
Hilda McCullers and her husband
Eleanor Nunn and her sister
Jan Range and her family
Ann Wyker

WakeMed Cary Hospital

Marla Carroll
Craig Landau
Al Port
Brenda Yarbrough

Donations

Sewing Groups

WakeMed Raleigh Campus

Cary Senior Center
Eagle Scout Project Troop 831
From Ewe to You
Greystone Blanketeers
Heart2Heart Pillow Ministry
Heritage Needles Club
NRCC Stitchers
Project Linus
River Oaks School Booster Program
St. Andrews Children
Sunshine Seniors
The Cary Blanketeers
Thread of Love

WakeMed Cary Hospital

Ann Foster Workshop
Carolina Preserve Piecemakers
Carolina Preserve Yarnspinnners
Colonial Baptist Church
Cornerstone Baptist
Crafting Blessings
Garner Senior Center
Reedy Creek Baptist
Summit EC Church
Windsor Point

Many thanks to the individuals in our community that sew independently and deliver their treasures each month; to the individuals who sew and also participate in our in-house volunteer programs and to the sewing groups who meet on a regular basis.

Their donations have been shared with our patients and their families.

We appreciate their caring, time and support.

Fundraisers

Raleigh Campus Linen & Home Goods Sale

WakeMed Cary Hospital Linen & Home Goods Sale

Thank you to the volunteers who assisted with the linen & home goods sales, sponsored by The Volunteers at WakeMed Raleigh Campus and Linens Masters on August 8, 2013; and, The Volunteers at WakeMed Cary Hospital and Linen Masters on June 17, 2013 respectively. There were many employees attending both sales who were pleased with the variety and quality of items available. The funds raised will be used to contribute to programs and services that benefit WakeMed patients, families, visitors, staff, physicians and our community.

Thank you to the following volunteers:

Jean Barbieri
 Marion Boissiere
 Lois Brush
 Rosa Davis
 Lara DeChicio
 Lisa Himmelberger
 Carolyn LaRue
 Charlotte Luke
 Joanne Simpson

WakeMed Raleigh Campus sold \$15,032.90 in merchandise and raised \$ 2,876.40 in profits.

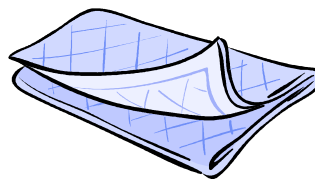


Thank you to the following volunteers:

Susan Alvey
 Sue Busa
 Regina Brest
 Denise Galloway
 Tom McFadden
 Bunny Thompson



WakeMed Cary Hospital sold \$5,782.53 in merchandise and raised \$1,083.38 in profits.





Happy Birthday!

WakeMed Raleigh Campus

September

Joanna Baitinger, 9/1
Mildred Morrison, 9/2
Lita Barr, 9/3
Halston Hoke, 9/3
Charlotte Luke, 9/3
Christopher Gabriel, 9/4
Dagmar Radun, 9/6
Jean Davis, 9/7
Alisha Self, 9/7
Jayne Warzywak, 9/7
Sandra Calixto, 9/9
Rose Bradley, 9/10
Sara Cammie, 9/10
Thuytien Nguyen, 9/10
Irma Rose, 9/10
Carolyn Duncan, 9/12
Gloria Horton, 9/13
Theresa Pulley, 9/13
Mary Hitch, 9/14
Abbie Green, 9/15
Matthew Marvell, 9/16
Jo Anne Yvars, 9/16
Janice Hunter, 9/17
William Voerster, 9/18
Justina Uwa, 9/20
Jared Clayton, 9/21
Denise Feighery, 9/21
Frances Tewksbury, 9/21
Tyrone Allen, 9/22
Selena Hernandez, 9/22
Cody Eden, 9/23
Andrea Flowers, 9/23
Herbert Gilliam, 9/23
Christina Saju, 9/23
Brandon Shiflett, 9/23
Karen Spivey, 9/23
Ian Stancil, 9/23
Kiara Kelly, 9/24
Marlynn White, 9/24
Jayne Legatowicz, 9/25
Robert Maness, 9/25
John Treece, 9/25
Josiah Whitehead, 9/25
Valerie Dudley, 9/26
JoAnne Simpson, 9/26
Demetra Dixson, 9/29
Jean Barbieri, 9/30
Barbara Brooks, 9/30

October

Donna Lamm, 10/1
Yvonne DeWald, 10/2
Andaisia Harris, 10/2
Robert Itotia, 10/2
Amelia White, 10/4
Traci Jewell, 10/5
William Manning, 10/5
Emily Cox, 10/6
Tanga Radford, 10/6
Akin Ajayi, 10/8
Liz Bishop, 10/8
Linda Cuthrell, 10/8
Angela Luddy, 10/8
Joan Melroy, 10/11
Lynda Prediger, 10/11
Carrie Brinton, 10/13
Akram Shirinzad, 10/15
Anke Chignell, 10/16
D'Essence Rainey, 10/16
Rosa Davis, 10/17
Sharlene Frazier, 10/18
Morgan Hale, 10/18
Destini Cox, 10/19
Amy Fair, 10/19
Zella Strickland, 10/19
Sharon Thomas, 10/19
Jillian Harris, 10/20
Carletta Smith, 10/20
Elantra Kennedy, 10/21
Lois Brush, 10/23
Marion Greaux, 10/23
Linda Gressel, 10/23
George Kolar, 10/23
Ayomikun Oshikoya, 10/24
Janice Cruse, 10/25
Debra Pedersen, 10/26
Bridget Collins, 10/27
Emily Seamon, 10/27
Amy Wolfe, 10/27
Adriano Bellotti, 10/28
Ellen Kissiah, 10/28
Mary Kate Alova, 10/29
Norma Meath, 10/30
Cheryl Pettyjohn, 10/30
Elizabeth Noles, 10/31
Michelle Tyler, 10/31

WakeMed Cary Hospital

September

Dela Adams, 9/4
Lavonda Bagwell, 9/20
Mary Lynn Barnett, 9/22
Sissy Bianchi, 9/9
Joe Boggs, 9/4
Cecilia Burgess, 9/3
Ankush Chahal, 9/25
Sandra Chalk, 9/21
Nancy Cope, 9/29
Gail Davis, 9/11
Gale DeBinder, 9/7
Donna Doherty, 9/29
Brenda Ellis, 9/15
Jenna Ellis, 9/21
Zareen Farooqui, 9/24
Herbert Gilliam, 9/23
Christine Goldsworthy, 9/26
Patricia Hyman, 9/18
Tom Joyner, 9/29
Michael Kearney, 9/6
Polina Kotik, 9/30
Jillian Kuehn, 9/11
Diane Kuzdrall, 9/30
Evelyn Lewis, 9/19
Rushabh Mehta, 9/5
Kalpana Nath, 9/17
Alix Peters, 9/12
Mary Pippin, 9/11
Kathy Rembrandt, 9/13
Darlene Roth, 9/14
Ann Rush, 9/17
Joy Anne Sibial, 9/20
Drew Smith, 9/18
Mandrel Tucker, 9/2
Patricia Weeks, 9/24
Karen Williams, 9/18
Rebecca Williams, 9/11

October

Leila Beikmohamadi, 10/16
Janice Bova, 10/2
Sue Busa, 10/20
Rosalie Carter-Dixon, 10/30
Kay Cummings, 10/5
Anna Sophia de Woal, 10/5
William Eberbach, 10/11
Brenda Flood, 10/13
Soberina Ford, 10/14
Ann Foster, 10/26
Patricia Hajian, 10/20
Chun-Hong Ho, 10/27
Katherine Keller, 10/31
Ryan Kennedy, 10/10
Kathy Krause, 10/12
Casey Lawton, 10/28
Patricia Lee, 10/31
Vishrut Luhadia, 10/1
Vijayalakshmi Mamileti, 10/27
Faye McDonald, 10/10
Sue McKee, 10/23
Patricia Morton, 10/16
Lasandra Mullins, 10/18
Pat Olive, 10/11
Ellen Onofrio, 10/13
Caroline Parker, 10/2
Kajal Patel, 10/31
Laurie Penn, 10/21
Christina Plummer, 10/2
Alfred Port, 10/21
Claire Saibel, 10/17
Priscilla Smith, 10/7
Ruth Taresco, 10/17
Yvonne Tucker, 10/6
Norma Ward, 10/13
Phyllis Womble, 10/19
Gertrud Wren, 10/27



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Department of Volunteer Services
3000 New Bern Avenue
Raleigh, NC 27610-4465