

A PUBLICATION FOR AND ABOUT THE WAKEMED VOLUNTEERS



WakeMed

Welcome Thomas G. Gettinger



WakeMed is pleased to announce that Thomas G. Gettinger, MD, has joined WakeMed as Executive Vice President (EVP) and Chief Operating Officer (COO) for WakeMed Health & Hospitals on June 1, 2011. Gettinger joins us from Moses Cone Health System in Greensboro, where he served as Executive Vice President for a five-hospital, 1,168-bed system with more than 7,000 employees. During his nearly 20-year tenure at Moses Cone, Gettinger held numerous leadership positions, including his most recent role as Executive Vice President for the Moses Cone Health System. He is a graduate of Moses Cone Memorial Hospital, a 546-bed hospital in Greensboro.

As EVP and COO for WakeMed, Gettinger will be responsible for the overall performance of all facilities in the health system including planning and operational performance, and will serve as the daily advisor to the CEO. His office will be located on the Raleigh Campus, where he will focus his initial efforts on learning the WakeMed system. Following his orientation to the Raleigh Campus, he will expand his focus to operations for the entire WakeMed system.

Following a comprehensive national search, Gettinger was selected for his demonstrated expertise in running a comparable health system in North Carolina, with similar strengths and opportunities. He brings years of operational leadership expertise in various service areas, including cardiovascular and women's services, among others. One of his numerous major accomplishments, Gettinger recently led the planning and execution of Moses Cone's largest construction project in history, and helped the system achieve dramatic growth in key service line areas such as orthopaedics and neurosciences. He has an outstanding track record for raising patient satisfaction in many hospitals throughout his career, and is highly regarded for building strong relationships with both employees and physicians.

"We are looking forward to Tom joining us here at WakeMed. He has a wealth of leadership experience within one of North Carolina's finest health care systems," comments Dr. Bill Atkinson, president and CEO. "As you would expect, we have a great interest in the WakeMed COO position. We had an opportunity to speak with a number of highly qualified and experienced candidates. Tom was a standout amongst a highly qualified, widely experienced, and stellar group of health care leaders. We believe Tom will be a leader who will contribute greatly to WakeMed and have a positive impact on health care access, cost and quality locally and throughout the state."

Gettinger holds a bachelor's degree in biology from Wake Forest University and a master's degree in health administration from the Duke University Fuqua School of Business. He is actively involved in his community in numerous organizations including the American Hospital Association, American Heart Association, Greensboro Healthcare Credit Union, and the American College of Healthcare Executives, among others. He is married with three children.

Please join us in welcoming Tom to the WakeMed system, and stay tuned for our Meet & Greet events that will be announced in the coming weeks.

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Ogburn and
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WakeMed Raleigh Campus Patient Tower Opens June 2010

From the month of May we will focus upon the celebratory and final preparations for the operational beginning of the new Patient Tower addition to the WakeMed Raleigh Campus. The new Patient Tower building will include 2E Cardiovascular Intermediate Care Unit, 3E Cardiovascular Intermediate Care, 2E Pediatric Intermediate Care, 2E Children's Hospital that offers expanded space for patient care and the Jerry C. Bernstein Pediatric Intensive Care Unit. The WakeMed Foundation has provided the full support for the Children's Hospital with the support of the WakeMed Foundation and private donations, the WakeMed staff and the WakeMed volunteers. A dedicated team of WakeMed staff and volunteers is working tirelessly to ensure that every detail is addressed in the construction. The goal of this construction project has been to create a structure that will offer total focus upon safe, efficient and quality patient care. It began with vision, research, and planning, followed by review, and fiscal discipline. Then followed by complex months of planning and construction. The result is a structure that will impress the observer – it is a superior outcome. Most certainly it will have an enormous impact upon those who receive and deliver care. The new Patient Tower will set the standard for patient and family centered care and will be a workplace-focused efficiency in medical care for the entire region.

From the month of May all visitor parking will move from P5 to the new Patient Tower deck where volunteers and staff have been parking for the last year. That deck will be named P1 Visitor Parking. **WakeMed volunteer badges will be recoded to ensure that all WakeMed employee staff will move back to the P5 Emergency deck.**

As the new Patient Tower units, other changes will begin in the new Patient Tower units within the Raleigh Campus complex. 3C will be renovated to become an additional patient care unit in the WakeMed Patient Tower. 4C will be renovated and will become the new patient care unit for patients in the 4A Women's Care continuum. The new Patient Tower will be evaluated for redesign to expand the new Patient Tower. Off of Sunnybrook Road, the new Patient Tower Medical Plaza will be transformed into a Day Surgery Center in collaboration with physicians and other center partners.

Celebrate! Ask others to join you as you participate in the new Patient Tower excellent service through in a world class facility with a dedicated team of physicians, clinical and support staff. Thank you to all our new volunteers from across this community.

Volunteers Are Eligible for Freedom Credit Union at WakeMed Raleigh Campus and Cary Hospital

Freedom Credit Union representatives are available to connect with all eligible associates at WakeMed including volunteers.

Volunteers may not be receiving a direct deposit from WakeMed, but you can still join Freedom Credit Union. Feel free to stop by either branch and ask a representative for information about the services offered by Freedom Credit Union. Freedom is a benefit for you too.

Representatives may be scheduled in to meet with you for some departmental visits to familiarize you with Freedom Credit Union. Clint Williams, Director of Membership Development states, "Financial health begins with thrift. You save money to have money. Freedom Credit Union believes one must be thrifty seriously and seriously than ever. As folks start to come out of the current economic climate and see signs of positive growth again - we want to reinforce that. Save money as much as possible. WakeMed is an important partner for us and we want to continue to reach those with WakeMed as a benefit and a resource for financial health."

For more information you can contact Clint Williams, Director of Membership Development.

www.freedomfcu.com

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Hospital Volunteers Make a Difference in Fuquay

with a funding request from Terry Johnson and Michniuk, then a dialogue facilitated by Susan Hester regarding the formal Cary Hospital and Recreation Center connections to WakeMed Fuquay-Varina Rehabilitation facility via the WakeMed structure, additional meetings with the board members by Bethany Kelly and Terry Johnson that connected the dots between volunteers whose passion is miles away from the departments in Fuquay where Bethany and Marie cultivated and nurtured volunteer support, and ultimately a confirming meeting that will clarify and enlighten. These events were presented to Fuquay for the board of directors of The Volunteer Center at WakeMed Cary Hospital to see the new resident-lead months earlier approved for funding, to the board of directors meeting, and to learn more about the facility and its Therapeutic programs. What resulted were “eyes opened, hearts touched, minds impressed, and a need identified by a literal call to action. The board of directors supported an initiative led by past president and current president Regina Brest to bring back to life the garden at Cary Hospital – and so they did just that! Regina’s husband Terry made a trip or 2 to the facility, and he and Terry made recommendations to the leadership of the hospital, received approval, received the approval of the board and Volunteer Services administration, and received support from Cary volunteers. What followed was the implementation of a garden that will have years of improvement to the experience for residents, guests, and the community.

Communication was received from Recreation Center Director Michniuk on May 14, 2010.

I just would like to thank all the volunteers of Cary Hospital that have been so good to all of our residents in Fuquay. Through many hours of hard labor and needed materials, Regina Brest and her husband were able to replace 2 of our raised garden beds with a third one. The beds are made with good quality material and are weather resistant! They, along with other Cary volunteers, Denise Galloway and Terry Johnson, spent many hours at our facility yesterday replacing our old soil and plants with fresh soil and fertilized plants. The plants were replaced with beautiful flowers that are colorful and have sweet fragrances to them, which is a sensory stimulation for our residents. They not only replaced our existing plants but also pruned and fertilized roses and plants that quite frankly were not healthy. After setting up our old beds, Terry disassembled the old beds and hauled them away for us which was a great feat.

They were so kind to several of our residents who were invited to see the gardens being installed. The volunteers often stopped what they were doing to talk to the residents and give them kind words. One of our residents the morning outside with them and was loving it. After the volunteers left she asked if she could go to the garden area after lunch because she was so much. Needless to say, she was back out there yesterday and this morning watching me water the plants. I had a desire to sit out back prior to the volunteers yesterday.

Our back sitting area is absolutely BEAUTIFUL! We have only the Cary Hospital volunteers and Volunteers to thank for that. Thanks to all their hard work we are eager to start doing Recreation Therapy groups again along with 1:1's, family visits etc. It is not a quiet area for our residents but also an area where residents can go to enjoy nature and gather their thoughts.

I would like to thank everyone for their efforts especially to Regina and Terry who were resourceful and mental in making our dreams come true! I hope you like the pictures and I will send more to follow once the plants start to grow and fill out more.

I should mention, as I am emailing this to you, I am asking our Social Worker engage in conversation with our residents in our new beautiful garden area! Terry seems to be enjoying himself as evidenced by his pictures and pointing to different plants in the flower beds.

Thank you, thank you, thank you!!! Anne (one of our Recreation Therapist!)”

Kudos to the Cary Hospital volunteers for making such a profound difference. This represents an extraordinary demonstration of putting policy and statements into action as WakeMed volunteers and Cary Hospital. Your partnership is indeed **priceless**.



Terry and Cary Garden Volunteers

The President's Corner

WakeMed Raleigh Campus

I hope everyone had an opportunity to attend one or more health screenings offered during National Volunteer Week celebration April 18th - 24th. We had a good time getting a spring check-up and meeting old and new friends.

The Volunteer Services Board pledged a five year, \$50,000 pledge to the new Children's Hospital. More information will follow at a later date regarding the funds.

Refresher training is mandatory. However, you have a take-home study packet will be mailed to you when you receive your refresher training. It contains complete information packets and a medical history packet, read, study, complete and return the verification form, competency assessment and medical history form in the packet provided. If you prefer to attend one of the scheduled orientation classes, just call 350-8293 to register.

Annual volunteer evaluations. It is a time when the board and volunteer administrative staff look at job performance and expectations. We can learn and grow from the evaluation as we set goals for the next year and identify opportunities for improvement. Also, we can discuss the evaluation with the volunteer administrative staff. It is a great opportunity to share your thoughts and concerns.

Hand hygiene is a very important patient safety/critical control function. Please be a leader in hand washing and be a good example for others and show others how it is done correctly and consistently.

Thank you to WakeMed nurses. May 6th - 12th was our Nurses Recognition week. Please take time to let the staff know how much you appreciate their hard work and thank them for their commitment and dedication to service.

Thank you to all our volunteers for your hard work. You are so valued and appreciated by WakeMed.

Have a safe summer.

Pat Quick, President, Volunteer Board

WakeMed Cary Hospital

With approximately 60 volunteers participating, the April Health Screening event was a success. Thank you to the Apex Lions Club and Terry Brest for providing the eye screening van. Also, thank you to the Volunteer staff for their hard work. Along with the screenings, it was a great opportunity to meet and talk with other volunteers.

We have had some changes to the Volunteer Board. Cliff Altobellis, has resigned. Thank you to Cliff for the time he has served. Ann Drake, a current member of the board, will finish Cliff's officer term as president. The board will appoint an active member to fill Cliff's unexpired term. I would like to introduce Shelby Credle to the Volunteer Board. She was appointed by the board to complete Tina Stone's term.

At the April board meeting, we were pleased to hear from Karen Zeldon, WakeMed Foundation director, Gifts, and Dr. Mark Piehl, director, WakeMed Pediatrics, Pediatrics to meet with us. The board designated \$20,000 to be used for the new Children's Hospital. Karen discussed the specific funding opportunities available. We will communicate to the board the final decision within the next few weeks. Piehl updated the board on the new much needed services that WakeMed Children's Hospital is adding. Currently, the WakeMed System has over 148,000 pediatric patients, the highest number in the state.

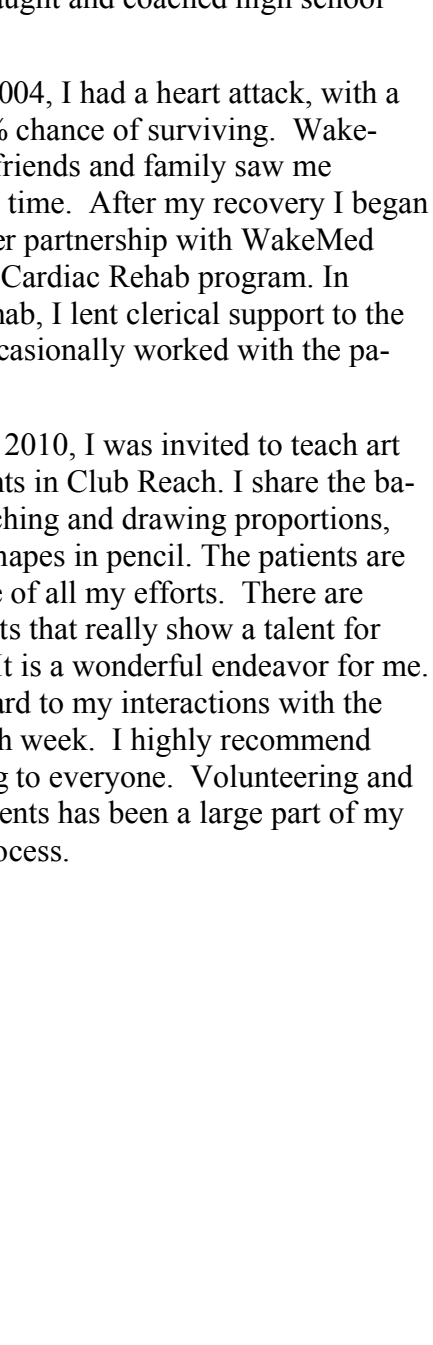
On May 13, members of the board traveled to the Skilled Facility to repair and replace the plant flowers in the outdoor areas. Terry Brest paired and replaced elevated planters so the staff will be able to assist with the gardening. Thank you Terry.

Our next fundraiser will be a cookware sale. Volunteers are greatly needed to assist with the event. Please look for the sign-up sheet in the office. Thank you for the extra help.

Pat Quick, President, Volunteer Board



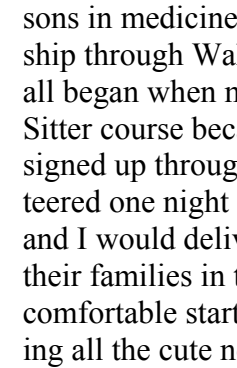
Volunteer Spotlight WakeMed Raleigh Campus Carle Cayton ~

A portrait of Carle Cayton, an older man with glasses and a grey beard, wearing a grey vest over a dark shirt. He is standing in front of a wall with two framed pictures.

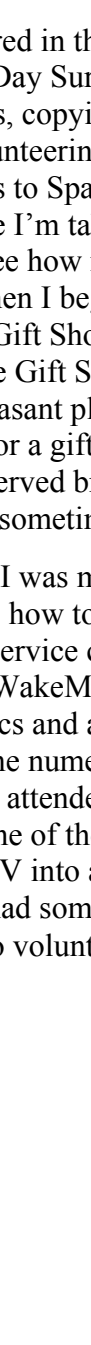
igh. Graduating from Broughton
l in 1962. I continued my educa-
athletic scholarship at Catawba
was a psychiatric aid at Dorothea
l and then transferred to Camp-
ity and graduated with a BS in
received a teaching fellowship at
NC Chapel Hill. During the next
ught and coached high school

004, I had a heart attack, with a
chance of surviving. Wake-
friends and family saw me
time. After my recovery I began
er partnership with WakeMed
Cardiac Rehab program. In
ab, I lent clerical support to the
asionally worked with the pa-

2010, I was invited to teach art
nts in Club Reach. I share the ba-
thing and drawing proportions,
napes in pencil. The patients are
of all my efforts. There are
ts that really show a talent for
t is a wonderful endeavor for me.
ard to my interactions with the
h week. I highly recommend
g to everyone. Volunteering and
ents has been a large part of my
ccess.



Volunteer Spotli WakeMed Cary Ho ~Sanjana Prabhu

A partial portrait of Sanjana Prabhu, showing her dark hair and part of her face.

My name is Sanjana Prabhu, I am currently
16 years old, and I am a sophomore at
Enloe High School. I am of Indian origin,
and my hobbies include Indian classical
dance, as well as volunteering and watch-
ing medical shows on TV.

I have had countless experiences and les-
sons in medicine, volunteering, and leader-
ship through WakeMed Cary Hospital. It
all began when my best friend and I signed up for a
Sitter course because we wanted to babysit kids. A
signed up through the Junior Volunteer Program and
teered one night a week doing “Tea Cozies”, where
and I would deliver evening refreshments to new m-
their families in the Women’s Pavilion. It was an e-
comfortable start to my hospital volunteering, and
ing all the cute newborn babies.

Over the past two years, I’ve also volunteered in the
gery department and in the Gift Shop. My Day Sur-
consisted of making beds, stocking supplies, copyi-
and other various errands. While I was volunteering
served a doctor who explained the surgeries to Spa-
speaking patients. This inspired me because I’m ta-
ish in school, and I thought it was neat to see how
edge of another language could help me when I be-
in the medical field. Now, currently in the Gift Sho-
stock supplies, run the register, and help the Gift S-
necessary. I enjoy helping run this little pleasant p-
visitors and patients’ families can browse for a gift
hospital staff can come and take a well-deserved b-
Gift Shop seems to have one of everything sometin-

For my freshmen seminar project at Enloe, I was m-
Ms. Tina Smith, a volunteer who taught me how to
baby cap for the Women’s Pavilion as the service
of my project. I also did some research on WakeM-
project, and I was amazed to see the statistics and a
wonderful hospital system has, as well as the num-
ties and foundations it supports. I also have attende-
Med’s Medical Explorer’s program, and one of the
things I remember is practicing putting an IV into a
It was really, really neat. All in all, I have had some
times at this hospital and I am so grateful to volun-

Fundraising Results

Volunteers at WakeMed Cary Hospital and The Volunteer Center at WakeMed Raleigh Campus participated in successful fund-raising events in April and May. Monies raised by the events are being passed back to the respective hospitals to support programs, to develop new programs and to purchase equipment for the benefit of WakeMed patients and families.

May 4, 2010

Volunteers at WakeMed Raleigh Campus and Infinite Electronics – electronics

Thanks to the following volunteers who contributed to the event:

Donna	Rosemary Kenny	Betty Brown
Michelle	Candice Seetram	Faye Miller
Michelle	Timothy Lee	Elaine Allen
Michelle	Mickey Gault	Lois Brush
Michelle	Lydia Phillips	

Monies raised to support Raleigh Campus programs and services.

April 23, 2010

Volunteers at WakeMed Cary Hospital and Infinite Electronics – Uniforms 2U2 – uniform and shoe sale

Thanks to the following volunteers who worked the event:

Michelle	Pam Ayars	Diane Boyer
Michelle	Dyan McCleery	Tina Smith

Commission revenue was realized from the sale and will be used to support the needs at Cary Hospital.

Express our deepest sympathy to the families of

Lela Ogburn and Edna Sullivan

Lela Ogburn died May 8, 2010. Lela volunteered from November 2005 to February 2005 as Lap Parent volunteer. She contributed to the success of the event.

Edna Sullivan died March 19, 2010. Edna volunteered from February 2005 to February 2010 as a sewing volunteer. She contributed 802 hours of service.

Please help us remember and honor our friends. If you are aware of a present or former volunteer who has died, please let the Volunteer Office know.

Hospitality Pets Social

To celebrate our four legged friends and their human companions who participate in our Hospitality Pets Program, Volunteer Services from the Raleigh area and the Hospitality Pet Social on Saturday, the Millbrook Exchange Park in Raleigh, NC. Owners and their dogs joined together to share their experiences and compete in events including a trick, costume race, musical sit and hydrant award.



The Hospitality Pets Program is a volunteer program that provides many opportunities for our patients and their families, staff, physicians and nurses alike support and praise the efforts of our volunteers. Just by sharing their wonderful experiences and skills the dogs can have many emotional and physical benefits.

Areas where Hospitality Pets visit include: WakeMed Raleigh Campus – Adult Intensive Care Unit, Pediatric Intensive Care, Children's Hospital, Emergency department, Pediatrics, Rehabilitation and Rehabilitation Gyms, Observation and Patient Care Floors (3A, 5A, 6A, 6B), WakeMed Cary Hospital – Adult Intensive Care Unit, Observation and Patient Care Floors 2 East, 2 West and 3 West, WakeMed Wake County – Varina Skilled Nursing Facility

Note of Thanks

To the volunteers at WakeMed, I just wanted to write a quick note to say thanks for the cute hats! The Christmas one was especially cute. I saved each hat from each of my 3 babies. My youngest looked especially cute in her hat today. Thank you so much!
The Murray Family

Donations Needed for Volunteer Services — WakeMed Cary Hospital & WakeMed Raleigh Campus

Volunteer Services departments at Raleigh and Cary Hospital offer magazines, puzzles, word puzzles, books and other reading material to our patients. Donations should be recently used or new magazines, novels (mystery, westerns) and word puzzle books. Donations will be greatly appreciated.

Magazines – Must be current. Monthly publications published within the past 12 months are acceptable. Weekly publications less than two months old. Gifts of a magazine subscription in English or Spanish are accepted. If you are donating magazines, please include a return address or any other personal identification information should be marked out or removed before delivering to the hospital.

Books – Paperbacks are preferred. They should be clean and odors free (no musty or moldy smell). Books must fall into the category of light reading. Experience tells us that if a person is sick they most often stick to simple materials that are easy to read that do not require intense concentration.

For safety, and out of respect for the diversity of our customer base, reading material of a religious nature cannot be distributed and religious materials cannot be accepted.

Recently used children's books (6 years – 5 years of age) are requested.

There is an urgent need at the Raleigh and Cary campuses for Spanish, African American, and Hispanic magazines. There also is a need for crayons (large or small) and colored pencils.

Donations can be delivered to Volunteer Services during regular business hours, Monday - Friday, 8 am – 4:30 pm.

Thanks for Your Donation

WakeMed Raleigh Campus
Susie C. Holmes, Project Linus—blankets

WakeMed Cary Hospital
Louise LaPlant – material and yarn
Cal Parks – magazines



Special thanks to Patrick Donahue (Super Man), Charlotte Nabors (red shorts) and Charlotte Donahue, for their donation of Lego's, CitiBlocs, books, stuffed animals and other toys.



Special thanks to River Oaks Middle School for donating books and huggables for the Pediatric floor at WakeMed Cary Campus.

Welcome New Volunteers

Welcome New Volunteers

Raleigh Campus

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P. Blackmon
Boccio
Brower
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Cundy
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Harvin
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Moyles
L. Moyles
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Donna A. Pulliam
Elaine Pulley
Cindy Roberts
Sharon R. Rodney
Juana A. Rodriguez
Jessica B. Sapel
Fuad I. Shaikh
Angela M. Silverio
Christian L. Skidmore
Tanya C. Smith
Marie E. Valliere
Amelia M. White

WakeMed Cary Hospital

Jack Armstrong
Alexandra Cain
Elizabeth Cox
Jillian Edine
Dayna Forsythe
Rena Foye-Narcisse
Venkatalakshmi Ganesan
Robert Gelinas
Britany Gentry
Pooja Ghai
Ashraf Hasasneh
Maria Jovanovic
Patricia Keeley
Cheryl Krzewina
Nihar Parikh
Jessica Riccardi
Alex Rizza
Fred Schulze
Kenyatta Shabazz
Paul Tanner
Andrew Yosim

Exit Comment

These are volunteers who contributed to the program and have relocated, gone back to school, or left for other obligations. This is what we do about their experience:

Raleigh Campus

Israel Janovich: "Information Services was a great experience. Staff is wonderful and the work was a great job."

Johanna Lopez: Patient Relations: "Thank you for the opportunity to work with WakeMed was a pleasure to work with."

Carlisa Long: Information Services: "Volunteering has definitely been a positive experience. I've met some great people and learned a lot of new skills that I did not have in school, that I will definitely use in the future. I would recommend volunteering to anyone who is interested, and I do look forward to volunteering again."

Poling Payton: Rehab Health Park Admission: "The employees in the Health Park are super nice."

Betty Burt-Peebles: Patient Relations: "My experience with Volunteer Services with WakeMed is one of the most rewarding experiences I have had in my life. I really enjoyed the opportunity I had and the experience of meeting new patients and getting a chance to know and help them all that I could."

Cary Hospital

Abo Abidah Abazid: Information Systems: "I love the people who work at this facility. The staff is at a high level, no exception - have been caring and helpful. I would love to come back as my circumstances allow me and when the need for me. I am proud to have spent time with these wonderful people and I really miss them. Keep up the good work. Blessings to Dee, Mohammad and Doug are great."

Happy Birthday!

Raleigh Campus

Arms 12
Alhorani 25
n 18
M. Bennett 20
rtke 7
Brower 24
rown 30
ke 23
21
C. Cappadony 16
Coccarelli 4
Compton 9
Davis 2
is 15
ski 4
Graham 11
bert 26
Hill 10
ackson 9
Johnson 28
Lewis 7
ayak 11
McDonald 25
Rennaker 25
aikh 14
Sosne 26
fallings 17
Vertis 1
anovitch 14

Adelman 10
assett 1
e P. Blackmon 15
I. Barglin 3
ough 17
i 23
ofts 12
I. Cundy 7
le 15
Davis 7
ley 1
inch 2
I. Gayton 14
bert 24
ham 25
Hicks 3
herine Hollowell 15
eggett 25
esque 30



Jinovan Longa 15
Shirley B. McCall 5
Hilda McCullers 7
Frances J. Mercer 31
James Miller 27
Karen S. Morris 8
Michael E. Mulvihill 20
Abigail A. Murnick 7
Jon A. Neiditch 10
Nicole C. O'Neil 6
Cheritra G. Oakley 25
Devon T. Person 10
Sara C. Pierson 23
Ashwin R. Sakhare 21
Jessica B. Sapel 4
Hemalatha Shekar 27
Angela M. Silverio 10
Tanya C. Smith 11
Leah M. Synder 31
Griffin Wilson 18
Louise J. Wurst 23

WakeMed Cary Hospital
June
Pat Anderson 7
Farimah Anoushiravni 25
Debbie Berland 16
Diane Boyer 21
Shanika Chapman 9
Mary Connell 6
Ankith Donthi 22
Henny Dowd 7
Seth Dubowsky 25
Ann Early 5
Martha Etzel 25
Gaye Forman 14
Kevin Gaffney 15
Harshal Gandhi 22
David Greybill 8
Ashraf Hasasneh 6
Laura Hirschbein 30
Cindy Kang 4
Sandra Klootwyk 3
Jan Koret 29
Cheryl Krzewina 14
Janice LeBeau 15
Jean Lipary 16
Briana Long 12
Jerry Ludington 10
MaryEllen Massenburg 17
Cheryle May 25
Ann Mullin 14

Myangela Purcell 2
Rohan Rajeev 1
Judith Rea 29
Jessica Riccardi 21
Constance Sinha 23
Susan Streeter 9
Sally Tiller 3
Cleo Wilkins 9

July
Audrey Addo 23
Jack Armstrong 6
Robert Bird 26
Alexandra Cain 24
Annie Carlton 19
Helen Chang-Tsui 6
Margaret Castello 9
Rhetta Davis 2
Annette Edeburn 26
Kristine Englert 19
Joe Esmond 10
Barbara Fisher 1
Penny Hemmerte 9
Gretchen Jensen 6
Viki Johnson 25
Reda Kabbany 12
Frances Keener 16
Margaret Knox-Ingles 16
Janet Kretschmar 31
Kim Ludington 24
Kim Masseth 20
Brooke McNealey 28
Annie Miller 11
Sandy Murphy 9
Betty Peck 22
Patricia Perkins 9
Mohamed Raafat 12
Mae Rabenius 13
Cindy Richards 15
Lorene Romine 17
Emy Sanchez 2
James Schultz 14
Kenyatta Shabazz 9
Timothy Shoriak 8
Phyllis Siegel 26
Krishan Sivaraj 6
Lela Stewart 24
Katherine Tester 14
Jeverra Thomas 27
Yvonne Vickery 19
Peter Walker 12

Our Condolences To

WakeMed Raleigh Campus
Lia Shelton: death in the family

WakeMed Cary Hospital
St Hyman: death in the family
Togo Totten: death in the family

Thinking of the Following Volunteers

WakeMed Raleigh Campus
Denise Williams
Victor Saxena
Denise Rohr
Sandra Hill
Bob Wertis

WakeMed Cary Hospital
Georgette Paskoff
Angela Reppert
Ann Rush

Congratulations

WakeMed Raleigh Campus
Congratulations to volunteer Melissa Singleton on her marriage.

Congratulations to Roy and Edna Beasley who celebrated 57 years of marriage on April 5.

Congratulations to Paul Krutchesky on his marriage to Stephanie Albert on May 1 at Raleigh Little Theatre Rose Garden.

WakeMed Cary Hospital
Congratulations to Frances Keener who received a medal for bowling in the Senior Olympics.

Congratulations to Dave and Mary Davenport on their 40th Anniversary.

Sewing Contributions

The efforts of our talented sewing volunteers for WakeMed Health & Hospitals by providing beautiful handmade items made especially for our patients – young, old, big and small. These gifts, with such love and attention to detail, add a touch of comfort and care that is second to none.

Many thanks to the individuals in our community who sew independently and deliver their treasures each month; to the individuals who sew and also participate in our in-house volunteer programs and to the sewing groups who meet on a regular basis.

WakeMed Raleigh Campus

- Cary Senior Center
- Threads of Love
- Sunshine Seniors
- Northern Wake Senior Center
- Needles Club of Heritage
- Happy Hearts of Heritage
- From Ewe to You

Countless individual sewers not associated with sewing groups

WakeMed Cary Hospital

- Ann Foster Workshop
- Apex Abiding Presence Lutheran Church
- Ann Foster Workshop
- Carolina Preserve Yarn Spinners
- Caroline Preserve Piecemakers
- Colonial Baptist Church
- Cornerstone Presbyterian Church
- Ebenezer United Methodist
- Garner Senior Center
- Harriet Kelner Workshop
- Reedy Creek Baptist Church
- Spring Arbor of Apex Assisted Living Works
- Windsor Point Workshop

Countless individual sewers not associated with sewing groups

WakeMed Health & Hospitals Updates and Information

Martha Johnson, RPh, PharmD, New Director of Pharmacy Services at Cary Hospital

Cary Hospital welcomes Martha Johnson, RPh, PharmD, as the new Director of Pharmacy Services. Johnson formerly served as Director of Pharmacy Services on the Raleigh Campus and has worked for Cary Hospital more than 25 years of pharmacy experience.

At Cary Hospital, Johnson will be responsible for the administration and financial outcomes of the services the department provides. She will also collaborate with leadership in the strategic planning, program development, standards development and the integration of system-wide service delivery. While at Cary Hospital, Johnson will be tasked with identifying opportunities to improve patient safety, as well as participating in the development of programs designed to reduce caregiver error and improve the care we provide.

David Coulter, senior vice president and director of Cary Hospital, said, "I am confident that Martha's years of pharmacy experience coupled with her existing leadership at WakeMed have positioned her as a strong leader for our Pharmacy staff as well as a valuable resource for our nursing team."

David Coulter also extended a special thank you to Lisa Dove, RPh, who served as interim director of Cary Hospital Pharmacy Services until Johnson's arrival. "Lisa's hard work and commitment to the department allowed for a seamless transition of leadership, and we sincerely appreciate her efforts."

Raleigh Campus Occupational Health & Safety Office Moves to Medical Office Building

On Tuesday, April 14, the Raleigh Campus Occupational Health & Safety office moved to the first floor of the Medical Office Building. The new office will be on the second floor, past the pedestrian bridge from the Main Hospital.

David Ng Promoted Chief of Campus Police Public Safety

Since December 17, 2009, Chief Ng has been serving as interim Chief of Campus Police & Public Safety. In his new permanent role, Chief Ng will lead the department's daily operations and respond to emergency events. He will monitor and evaluate department programs and security procedures to minimize risk and promote safety and security of WakeMed property. Enforcing regulatory standards, policies/procedures, laws, and helping to detect and prevent crime and accidents will also be part of Chief Ng's responsibilities. Chief Ng joined WakeMed in January 2008 as the Administration Captain. He began his law enforcement career with the Raleigh Police Department (RPD) in 1995. Between 1995 and 2008, Chief Ng has served as a valuable law enforcement and public safety experience with the RPD, WakeMed, ABC/Durham ABC Law Enforcement and the Alltel Communications Fraud Investigation team. Before joining WakeMed, he served as a Police Captain for the Morrisville Police Department. Please join us in congratulating Chief Ng on his promotion.

Identification Badge Reminder – Keep it Visible and Uncovered

Please remember that, according to WakeMed policy, your personal identification badge should be visible at all times. All volunteers and employees are asked to please not cover their identification badge, and to display their last name.

WakeMed Health & Hospitals Updates and Information

Campus Observation Unit 3 to Gain New Patients

Anticipated start date of Monday, April 5, Observation Unit 3 will open a Procedure Unit to care for all Radiology radiology holding, infusion and transfusion services one through five will be reserved for these patients and a nurse will be dedicated to their care Monday through Friday from 6 am to 10 pm. Currently, Radiology patients are cared for in the Radiology Holding (Observation Unit 2) located next to the main Radiology area on the 3rd floor, while infusion and transfusion patients have been cared for by Endoscopy staff in the Surgical Services area. This transition helps improve patient safety, comfort and convenience by allowing the patient to remain in one unit throughout their entire stay. The RAHA registration process will remain the same; however, for transfusion and infusion services, please call Observation Unit 3 at ext. 06832 to speak with the nurse who is assigned to transfuse your patient. Observation Unit 3 is located near the main entrance (Please contact Janice Frohman, administrative manager (Emergency Services) with any questions.

WakeMed Receives North Carolina Above & Beyond Award from North Carolina Governor for Employer Support of the Army

WakeMed is presented to employers who have exceeded expectations for providing support to United States military members of the National Guard and Reserve. The award is for Employer Support of the Guard and Reserve (ESGR) agency within the office of the Assistant Secretary for Reserve Affairs. It promotes cooperation and understanding between Reserve component members and their civilian employers. For more information, contact Tony Newkirk, manager of Employee Relations, at 919-350-5447 or anewkirk@wakemed.org.

WakeMed Hospitalist Intensivist Update

The Cary Hospital Hospitalist program is pleased to announce that Dr. Tresa Pittman, medical director of the Cary Campus Hospitalist Program, has assumed leadership responsibilities for the Cary Hospital program as well. Dr. Pittman now serves as medical director for both programs. The Cary Hospitalist program is also pleased to report that Dr. James Cappola will remain with the group as a full-time physician after transitioning away from his administrative duties as medical director for personal reasons.

Additionally, the group implemented block scheduling on April 1 to enhance continuity of patient care. As a result, all four physicians working during the day will work from 7 am to 7 pm (seven days a week) and will physically be at the hospital during those hours. Anyone needing to get in touch with a patient's attending physician can do so between these hours.

We are also pleased to welcome Dr. Jay Patel to the WakeMed Intensivist program. Dr. Patel is Board Certified in Internal Medicine, Pulmonary Disease, Critical Care Medicine, and joins the University of Pittsburgh Medical Center – Mercy Hospital. He will work as part of the Intensivist teams at the WakeMed Raleigh Campus and WakeMed Cary Hospital. Please join us in welcoming Dr. Patel.

WakeMed Health & Hospitals Updates and Information

Cary Hospital Freedom Federal Credit Union Branch Opened May 3

The Cary Hospital branch of the Freedom Federal Credit Union (FFCU) opened on Monday, May 3. Off the Cary Hospital Atrium across from the lobby and adjacent to Administration, the new branch will be open every Monday, Tuesday, Wednesday and Friday from 9 am to 5 pm, and every Saturday from 7:30 am to 3:30 pm. The credit union is open daily for lunch from 1:30 to 2:30 pm.

The High Campus branch of the FFCU is located on the 1st floor of the hospital, across from Observation 3.

For more information about FFCU, visit www.freedomfcu.com, call the Raleigh Campus branch at 231-8733 or e-mail Clint Williams, Director of Membership Development, at cwilliams@ffcu.com.

Hospital Nuclear Medicine Earns ACR Accreditation

The American College of Radiology (ACR) accreditation applies to both of the departments - PET/CT cameras in all three available modules - PET/CT, SPECT and Cardiology Imaging. ACR accreditation demonstrates Cary Hospital's commitment to quality care and patient safety.

Communication to patients and the health care community that the facility meets nationally recognized standards of care. In Wake County, only one other hospital has earned this ACR accreditation. Congratulations to Dr. Robert Schiavone, Jennifer Sousa and the Nuclear Medicine team. Their hours of hard work and dedication during the rigorous review enabled the team to achieve this distinction.

With this new accreditation, all of Cary Hospital's Imaging eligible departments are eligible for and obtained ACR accreditation.

WakeMed Medical Simulation Center Updates: Name Change and New Designation

Laerdal Center of Educational Excellence

The WakeMed Medical Simulation Center has been renamed to the **WakeMed Center for Innovative Learning and Education**. This name change more accurately reflects the education and training focus of the center. Additionally, the Center was designated as a Center of Educational Excellence by Laerdal Medical, one of the world's leading providers of health care simulation products and services for simulation, immobilization and advanced life support, patient care, self-direction and medical education.

The Laerdal's Center of Educational Excellence designation recognizes facilities that have exhibited excellence in educational philosophy and practice for the purpose of helping save lives.

Identifies facilities that can be referred to as exemplars as it relates to the design and implementation of excellent educational programs to help others save lives.

Establishes a network of centers that can provide mutual support for "breaking new ground" in the field.

"It is a great honor to receive this prestigious designation from Laerdal, a leader in the field of medical simulation education," said **Amar Patel**, manager of the WakeMed Center for Innovative Learning and Education. "Each day, our center provides WakeMed's clinical professionals and clinical professionals from throughout the region with the most advanced medical simulation training available. We are here to help these professionals better prepare to save lives by giving them the opportunity to practice their skills in a controlled yet clinically realistic environment. This recognition is extremely rewarding to be recognized for our accomplishments in this field."

The WakeMed Center for Innovative Learning and Education is a 10,000 square-foot, state-of-the-art facility located on the High Campus. It provides a unique training environment for health care providers throughout the region, including affiliates with Wake AHEC, The Capital Region Health Care Committee (CapRAC), Wake Technical Community College and the numerous hospitals that comprise the Southeastern Atlantic Healthcare Alliance (SAHA). For more information on the WakeMed Center for Innovative Learning and Education, visit www.wakemed.org. For more information on Laerdal, visit www.laerdal.com.

WakeMed Health & Hospitals Updates and Information Care Unit Name Changes – Raleigh Campus and Cary Hospital

With the opening of the new patient tower on the Raleigh Campus, a new patient care unit naming structure has been adopted. This new naming structure will be applied to the new units of the patient tower as well as several patient care units on the Raleigh Campus and at Cary Hospital. These name changes are necessary to create consistency across the system while reflecting the level of care each unit provides and allowing for more clarification when a code is called. Staff care unit names change immediately. Note that an update on new signage and printed materials, and a detailed explanation of the new naming structure is also included below.

Intensive Care Units

	Official Abbreviation	Former Name
Coronary Intensive Care Unit	CICU, CICU-A or CICU-B	Coronary Care Unit (CCU)
Cardiothoracic Surgery Intensive Care Unit	CVSICU	Cardiothoracic Surgery Unit (CTSU)
Cardiovascular Intensive Care Unit	CVICU	New unit in the patient tower - 21
General Surgical Intensive Care Unit	STICU	Surgical Intensive Care Unit (SICU)
Neuro Intensive Care Unit	NCCU	Neuro Intensive Care Unit (NICU)
Intensive Care Nursery	NICU	Intensive Care Nursery (ICN)
Medical Intensive Care Unit	MICU	No change
Pediatric Intensive Care Unit	PICU	No change

Other Patient Care Units

	Official Abbreviation	Former Name
Cardiac Intermediate Care	3A CVIC	3A Cardiac Intermediate Care Unit
Cardiovascular Surgical Intermediate Care	3B CVSIC	3B Cardiovascular Surgical Intermediate Care Unit
After new patient tower opens & 3C complete	N/A	3C Nephrology/Urology
Women's Pavilion & Birthplace	4A WP&B	4A Women's Care
Mother/Baby Pavilion & Birthplace	4B WP&B	4B Mother/Baby
Medicine Intermediate Care	5A MIC	5A Medicine
Neurosciences Intermediate Care	5B NIC	5B Neurosciences
Medicine & Urology	N/A	5C Medicine
Cardiac Intermediate Care	6A CVIC	6A Cardiac Intermediate Care Unit
Orthopaedics & Oncology	N/A	6B Orthopaedics
Surgical Trauma	N/A	6C Surgical
New unit in the patient tower	3E CVIC	New unit in the patient tower
New unit in the patient tower	N/A	New unit in the patient tower

WakeMed Health & Hospitals Updates and Information

Intensive Patient Care Units

The distinct difference between the **E unit** in the new Raleigh Campus patient tower and the **East wing** of the current hospital should be aware of this difference and use these labels appropriately, particularly as it relates to codes.

	Official Abbreviation	Former Name
Neuro Care	N/A	Neuro Care
Observation	N/A	Observation
Pain Center	N/A	New unit
ICU	N/A	2 East
Cardiovascular Intermediate	2 West CVIC	Telemetry
Medical/Surgical Intermediate	2 West MSIC	Step Down Unit
Intensive Care Unit	2 West ICU	ICU
Medical/Surgical	N/A	3 West

Signage and Printed Materials

Signage that show all new unit names is a top priority, and an inventory of signage needs is currently in progress. Signage posted as they are produced and phased in over the next several months. Also, to ensure we are budget-conscious in this process, printed materials will be revised and phased in over time.

Naming Structure Criteria

The new naming structure includes five designations for varying levels of care: Intensive, Intermediate, General Rehab and Observation. The term "Intensive Care Unit" (ICU) communicates the highest level of care. All units with all ICUs; however, all other unit names use their full name as the standard and the term "unit" has been replaced with "Intermediate Care" will be used for units that provide care just below the intensive level of care (instead of "ICU"). This reflects the most current patient care and clinical nursing standards.

The new naming structure considers geographic location, followed by specialty and intensity. With regards to the cardiology units, we will use "CV" to maintain consistency with the type of care they offer.

A Special Message from Victor:



Hi Jackie:

Las Vegas! I just completed a 7 day hike in Escalante national monument in Utah. I apologize but the e-mail concerning my absence on Friday did not go through. I will be in Ecuador from May 26-June 11 on a cultural tour focused on sustainability within the delicate rain forests and responsible eco-tourism. After that I am headed to Peru to work with physicians in clinics in rural areas around Lima serving some of the most under served in the region. Because of my commitment to volunteering again the Friday after my return: July 9 - I cannot wait to see you and tell you about my adventures!

Fun fact - I got into medical school! I have just been accepted to Eastern Virginia Medical School and will start in August. My time and experiences at WakeMed since my time as a pee-wee and now adult volunteer have shaped me, taught me about the hospital, and have set me apart from the crowd. Thank you for letting me be a part of the team!

If you have any questions as I will be out of phone contact for the majority of my trip in Ecuador (rain forest do not have cell service for some reason ;)).

Regards,

Summer Heat Safety



es around the country are
se and the risk of heat
children left in vehicles is increasing. On
17-month-old girl became the first victim
ke in 2010 after being left in a vehicle at
office in Fort Myers, Fla. on a day that
degrees. As spring advances into sum-
g with it warmer temperatures, Safe
County, led by WakeMed, is working to
areness and urge caregivers to never
en alone in a vehicle. Safety experts and
vocates remind parents and caregivers to
k for sleeping children before leaving a

98 and 2009, 445 children died from
because they were unattended in vehicles
too hot for them to survive. A child's
up 3 to 5 times faster than an adult's and
children have no way of protecting them-
ot vehicle. The overall goal of the cam-
make sure no more children will die in
se they were unattended in a vehicle.

attended by an adult, thirty percent of
s gained entry into an unlocked vehicle,
ped and were overcome by heat. It takes
s for a child to be at risk of death and
manent injury in a hot car. Drivers must
ors locked and keys out of reach from
ren.

0 percent of the children who died from
were forgotten by a caring adult who be-
cted when they left the vehicle. Take the
eps to keep this from happening:

if they see a child unattended in a vehi-

ave children alone in a car - even for 1

cell phone or Blackberry reminder to be
drop your child off at daycare.

computer "Outlook" program to ask

you, "Did you drop off at daycare tod

- Place a cell phone, PDA, purse, briefcase or whatever is to be carried from the floor in front of the child in a back seat forces the adult to open the back door to serve the child.
- Have a plan with your child care provider if your child does not arrive when expected.
- Keep keys and remote entry key fobs out of children's reach.
- Lock all vehicles at all times.
- Check cars and trunks first if a child goes missing.

For more information on preventing hypothermia deaths, please visit www.gweather.com or www.safekids.org/nlyca.

May is Stroke Awareness Month - Week: Know Stroke Symptoms

If you can recognize the symptoms of a stroke, you can save not only your life but maybe the life of someone else. Recognizing symptoms and understanding when they signal an emergency allow you to seek attention quickly. Treatment exists to minimize the effects of stroke; however it must be given within hours of the first symptom. It is easy for people to recognize stroke symptoms by learning to think FAST.

F is for Face – Ask the person to smile. Does one side of the face droop?

A is for Arms – Ask the person to raise both arms. Does one arm drift downward?

S is for Speech – Ask the person to repeat a sentence. Are the words slurred?

T is for Time – If you observe any of these symptoms, it's time to call 9-1-1.

Orientation

WakeMed Raleigh Campus

Friday, June 7, 2010

Conference Dining Room, 5:30

9:00 pm

Friday, June 16, 2010

Conference Dining Room, 9:30 am- 12:30 pm

Friday, July 12, 2010

Conference Dining Room, 5:30 pm- 8:30 pm

Friday, July 15, 2010

Conference Dining Room, 1:00 pm- 4:00 pm

WakeMed Cary Hospital

Friday, June 1, 2010

Conference Center, 5:30 pm – 9 pm

Friday, June 22, 2010

Conference Center, 8:30 am – 12 pm

Friday, July 1, 2010

Conference Center, 5:30 pm – 9 pm

Friday, July 20, 2010

Conference Center, 8:30 am – 12 pm

Tour Dates

WakeMed Raleigh Campus

Friday, June 9, 2010

Visitor Services, 1 pm- 2:30 pm

Friday, June 17, 2010

Visitor Lobby Near Gift Shop,

9:30 am - 12:30 pm

Friday, July 13, 2010

Visitor Services, 9:30 am-11 am

Friday, July 15, 2010

Visitor Lobby Near Gift Shop,

9:30 am - 12:30 pm

Register, please call 919-350-8293

WakeMed Cary Hospital

Friday, June 3, 2010

Visitor Services, 7 pm

Friday, June 24, 2010

Visitor Services, 10 am

Friday, July 7, 2010

Visitor Services, 7 pm

Friday, July 22, 2010

Visitor Services, 10 am

Register, please call 919-350-2363



Calendar of Events

WakeMed Raleigh Campus

- **Uniforms 2 U**

Wednesday, July 14, Andrews Center, Room 100

7 am—4 pm

Volunteer help is needed -

Please call 919-350-8293 to sign up

WakeMed Cary Hospital

- **Dynamic Cookware**

Monday, June 14, 2010

Conference Center 7 am to 4 pm

- **HeartSaver Class:**

Tuesday, June 1, 2010, 1 pm - 4 pm

Tuesday, July 13, 2010, 1 pm - 4 pm

Thank you to the following volunteers

helped to make the Volunteer Health Services

Event on April 8, a success:

Pam Ayars

Diana Callender

Kathy DeFrancesco

Ann Drake

Annette Edeburn

Gaye Forman

Denise Galloway

Tricia Perkins

Al Port

Pat Quick

Mike Schuler

Della Staub

Bunny Thompson

Helen Tsui

Beth Turner

If you would like for us to add your special occasion, anniversary, births, etc., please contact the

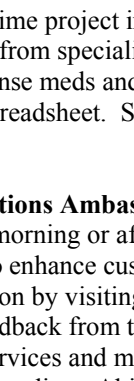
Volunteer Services department

WakeMed Cary Hospital

919-350-2363

WakeMed Raleigh Campus

919-350-8293



PLACEMENT OPPORTUNITIES

Raleigh Campus

Center:
Monday, 2-4 hour shifts,
Responsible for greeting visitors, as directional resource for staff, assist Conference Services programs as needed. Can accept and carry out instruction. Ability to work with WakeMed phone skills. Basic and/or typing skills preferred.

Advisor:
Monday, 2-4 hour shifts,
Enhance customer service by assisting patients and visitors in the Heart Center Information/Rehab center. Provide assistance needed to assist visitors way find effectively. Basic wheelchair transport as well as positive interaction skills a must!

Surveys:
Monday, 2 – 4 hour shifts,
Works in alpha and numeric order. Read and bend. Enjoy working with data.

Surveys:
Monday, 2 – 4 hour shifts,
Provide support to the registrars and assist with the admissions and scheduling customers, transporting wheelchair, and escorting customers as appropriate.

Surveys: (Raleigh Campus / Cary Campus) Bilingual Volunteers
Monday, 2 – 4 hours shifts
Enhance customer service and assist with the admissions and scheduling customers and gathering them to assist in improving a stressful visit less stressful. Ability to move freely about campus and excellent communication skills, with excellent problem solving abilities. Must be able to read and write in Spanish. Bilingual volunteers

Reach Out and Read:
Monday – Friday, 2 – 4 hours shifts
8 am – 4 pm
Volunteers read to children waiting to be seen by physicians and/or other medical personnel in CMA/Pediatrics. Volunteer readers demonstrate positive interaction skills, exhibiting the positive outcomes that can occur through the simple act of reading a story to a child, and by promoting the benefits of reading to children. Interactions with children in a group setting or on an individual basis. Bilingual volunteers needed.

Sewing Individuals and Groups
Do you knit, crochet, sew? Your talent is needed to assist with making gifts for patients and family members. Items include: huggables, bereavement quilts for adult and children's emergency departments, lap quilts and many more items.

WFP OB-GYN
Volunteers assist with clerical assignments such as pulling and filing charts. Volunteers transport patients when necessary. Ability to move freely about the facility, good communication skills, ability to file and collate.

Cary Hospital
Apex Healthplex ED:
Friday, Saturday and Sunday – evenings
6 pm – 10 pm
Stock supplies, run errands, attend to comfort needs of patients, patient transport and more.

Atrium Ambassador:
Tuesday, 8 am – 12 pm
Volunteers enhance customer service by greeting patients and visitors entering Cary Hospital. Volunteers provide assistance needed to assist patient and visitors way find effectively and to provide basic wheelchair transport as needed. Positive interaction skills a must!

ED Back:
Wednesday, 8 am – 11 am and (2nd and 4th of month), 7 pm - 10 pm; Saturdays, 5 pm – 10 pm
Stock supplies, run errands, attend to comfort needs of patients, patient transport and more.

ED Liaison:
Saturdays, 5 pm – 10 pm
Assist staff with patient flow information, attend to comfort needs of patients and families.

Facility Services:
Fridays, 1 pm – 4pm
Assist with clerical duties such as copying, answering phones, etc.

Hospitality Pets:
Thursdays (1st, 3rd & 5th), 6 pm – 8 pm
Fridays, 6 pm – 8pm
Volunteers along with their pets make short, in-room visits to provide a comfortable and consenting patient experience.

Pharmacy:
Special one-time project involving retrieving data from specialized systems used to dispense meds and enter data into a spreadsheet. See details.

Patient Relations Ambassador:
Saturdays – morning or afternoon
Volunteers to enhance customer satisfaction by visiting patients and gathering feedback from them to improve services and make the visit less demanding. Ability to move freely about facility, excellent communication skills, with good problem solving abilities. Must be able to work with data.

Unit Concierge – 3W
Tuesdays, 8 am – 10 am; Wednesdays, 8 am – 10 am; Thursdays, 8 am – 10 am; Fridays, 8 am – 10 am; Saturdays, 8 am – 10 am
Assists nursing staff by orienting patients and families to the unit, as well as carrying out non-medical tasks such as stocking supplies, run errands, seeing to comfort needs of patients, filling ice pitchers, passing out meal trays.

Substitutes
Volunteers needed to cross-train in various volunteer positions in various departments when volunteers normally scheduled are out due to illness or other reasons. Placement areas needing Florida State University. **Information Desk (Main), Patient Relations Ambassador, Atrium Ambassador, ED Liaison, Tea Cozy**

NURSING EDUCATION FUND CONTRIBUTION OPPORTUNITY

Brown Memorial Nursing Education Loan Fund was established in memory of Melissa Brown, daughter of Peggy Brown, former manager of 3C Urology/Renal/Cardiology. The Volunteers at WakeMed Cary Campus have administered this fund since 1991. The fund provides financial assistance to individuals from North Carolina colleges and universities. Please consider a contribution to this fund for education and career development. For more information contact: Susan Hester, Director of Volunteer Services, 919-850-8005. Complete the form below and return to the Volunteer Services department at WakeMed Cary Hospital.

MELISSA BROWN MEMORIAL NURSING EDUCATION LOAN FUND

Donor Name _____ Address _____
Amount of DONATION: _____ In Memory/Honor of: _____

The Volunteers at WakeMed Raleigh Campus Acknowledgment to be sent to: _____
Attention: Susan Hester, CHVM _____ Name _____
Director Community Services _____
P.O. Box 14465 _____
WakeMed Cary Hospital, Raleigh, NC 27620-4465 _____ Address _____

Make your check payable to: The Volunteers at WakeMed Raleigh Campus

BLOSSOMS FOR LIFE CONTRIBUTION OPPORTUNITY

A program developed by The Volunteers at WakeMed Cary Hospital, *Blossoms for Life* is a unique way to give back for the care you have received, to remember a loved one, to celebrate the birth of a child, to celebrate a special occasion, or to recognize special people and events. Recognition of the *Blossoms for Life* donors, memorials and honorariums are held at the Cary Hospital Conference Center. All gifts received by *Blossoms for Life* are used to fund educational programs throughout the hospital. If you are interested in making a contribution, please complete the form below and return to the Volunteer Services department at Cary Hospital.

BLOSSOMS FOR LIFE CONTRIBUTION OPPORTUNITY

Donor Name _____ Address _____
Amount of DONATION: _____ In Memory/Honor of: _____

The Volunteers at WakeMed Cary Hospital Acknowledgment to be sent to: _____
Attention: WakeMed Cary Hospital _____ Name _____
100 Kildaire Farm Rd _____
WakeMed Cary Hospital, Cary, NC 27518 _____ Address _____

Make your check payable to: The Volunteers at WakeMed Cary Hospital

Med 
ent of Volunteer Services
Bern Avenue
NC 27610-4465