

Heartbeat



February - March 2014

This edition of the HeartBeat is produced in memory of:
Lonelle Davis,
Elgie Dudley, &
Baxter

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Updates from the Director



Dear Friends,

During the last few months, I have been carefully reviewing our current processes, getting to know you as well as the health system on the whole, and even meeting with former Director Susan Hester to gain insights into the workings of WakeMed Volunteer Services. I have learned a lot and I am very thankful to be working with such a dynamic group of people who have supported patients, families and staff throughout WakeMed's growth and changes.

WakeMed's growth and diversification are at the heart of Volunteer Services' restructuring plans, which I am pleased to share with you.

With the demands of the Raleigh Campus, Cary Hospital, our many other locations and the new North Hospital (coming in 2015) in mind; it's time for Volunteer Services to adopt a system-wide focus to the way we operate and serve you. Adapting our current resources and personnel for the health system rather than facility by facility will help keep us efficient and productive as WakeMed continues to grow.

Updates from the Director

The way the Volunteer Services team will operate is likely the most visible change you will notice.

*Jackie Kennedy, manager
WakeMed Volunteer Services
(919-350-4008)*

Jackie is now the manager for all of Volunteer Services. Jackie's function will be to lead program planning and development for volunteers throughout the health system. She will primarily be based at Raleigh Campus, though her work will take her to Cary Hospital and other WakeMed facilities as well.



*Natalie Leary, specialist
WakeMed Volunteer Services
(919-350-8066)*

Natalie's primary roles will be to interview and place volunteers through the health system.



*Catherine Allen, representative
WakeMed Volunteer Services,
Raleigh Campus
(919-350-8293)
Daily support*



*Zylphia "Zee" Smith, representative
WakeMed Volunteer Services,
Cary Hospital
(919-350-2363)*

Zee will join us on February 17 to provide daily support at the Cary Hospital.

I think it is also important to note that, in keeping with tradition, The Volunteers at WakeMed Cary Hospital and The Volunteers at WakeMed Raleigh Campus will continue to have separate charters and separate boards. Board members will continue to work collaboratively as needed.

Our transition begins in February. There will definitely be a learning curve as we adopt our new operational model, so please bear with us! Also, please ask us questions. We want to be sure you understand our new system-wide process and who to contact for assistance and resources. One newly adapted resource at WakeMed is the emergency response plan. This plan of action is important for us all to become familiar with in order to be prepared should any such event occur. Please take the time to familiarize yourself with the details of this response plan and let us know if you have any questions.

Our goal is to continually improve and create a sustainable model that will allow us to adapt to the future needs of WakeMed Health & Hospitals patients, families and staff. Thank you in advance for your patience and flexibility as we implement our new process. We look forward to an exciting future for WakeMed volunteers.

Sincerely,

Chris Gage, MBA, CAVS
Director, Volunteer Services & Retail Services
919-350-8005

WakeMed Updates

CEO Search Update: Executive Search Firm Selected, Process on Track as Scheduled

The search committee of the WakeMed Board of Directors is pleased to announce the selection of a national search firm to assist us in finding our next President & CEO. Witt/Kieffer, a top ten firm dedicated to the healthcare field, has been selected to help perform a national search. Plans are moving quickly as we enter this important phase of the search process, and we are on track to have our next CEO selected by summer 2014. In the meantime, we have a very capable interim leader in Donald Gintzig.

“We are pleased that Witt/Kieffer will be partnering with the Board of Directors, our physicians, employees, and community stakeholders to help us identify the best leader to bring WakeMed successfully through this changing era of healthcare reform,” commented Wally McBride, chair, WakeMed Board of Directors. “For the past 52 years, WakeMed has served the healthcare needs of this growing community, and we look forward to engaging the entire WakeMed family as well as community leaders as we focus on fulfilling our important mission for the next 50+ years.”

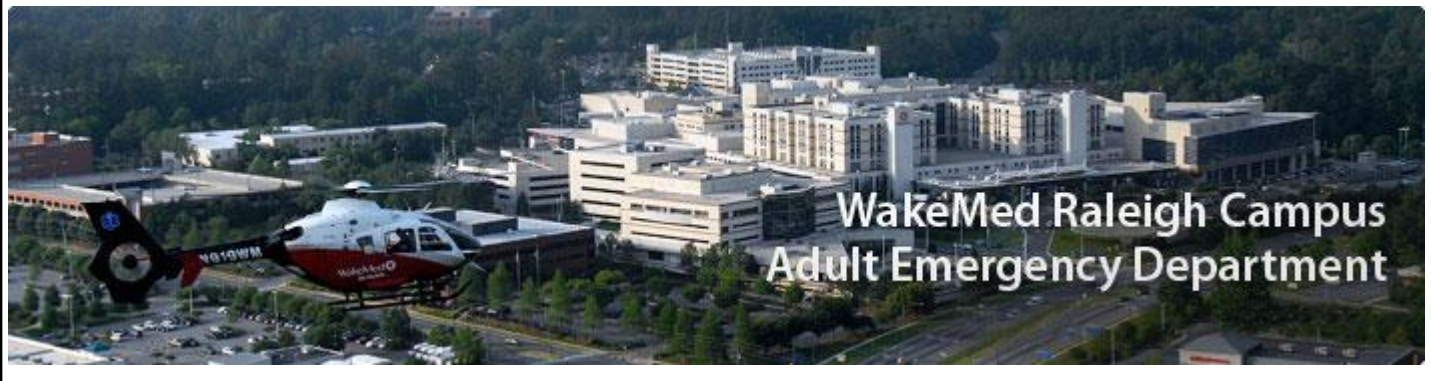
The search for WakeMed’s next CEO will be an inclusive process that will involve the search committee and Witt/Kieffer collecting feedback from all levels of the organization – including physicians, staff, volunteers, executives, Board members, the WakeMed Foundation, as well as community leaders such as our Wake County Commissioners, elected officials, representatives from our local community in Southeast Raleigh, and key business leaders, among others. Meetings with key stakeholders will be conducted throughout January.

Employees, physicians and volunteers from across the system and key stakeholders will be engaged to help Witt/Kieffer get the process started by sharing their thoughts and perspectives on the following:

What qualifications, background, skills and/or expertise are we looking for in our next leader?

What personal characteristics/attributes do you think would make a good CEO for WakeMed?

Thank you for your continued support of WakeMed Health & Hospitals.



WakeMed Updates

WakeMed Cary Hospital Designates Ten Beds on 3 West for Orthopedic Patients

In our journey to achieve surgical excellence and to provide for the growing demand of our orthopedic services, WakeMed Cary Hospital will designate ten beds on 3 West Medical/Surgical for orthopedic patients.

Beginning Monday, January 13, rooms 3 West 360-369, and 3 West nursing station B, will be for orthopedic patients. The goal of designating these beds is to increase patient and physician satisfaction; improve care delivery for these patients; have consistent clinical staff caring for these patients; and, have easy access for support services such as inpatient Rehab and Case Management. In addition, standardized equipment needed for caring for orthopedic patients will be conveniently located for these rooms.

If there is a need for beds for non-orthopedic patients and the orthopedic beds are available, they will be made available for medical/surgical patients.

WakeMed Cary Hospital is seeking to be an orthopedic center of excellence and bed designation is one step in achieving this goal. For more information or questions about bed designation on 3 West, please contact Angela Newman, *Interim* Director, Women's Services, 3 West & MDTU.

Wow, What A Volunteer !

Kudos To WakeMed Raleigh Campus Hannah Moyles, Community Services Volunteer

"Good Morning Ms. Leary,

I wanted to share some good news with you about one of your sewing volunteers, Hannah Moyles. Her charity From Ewe to You has been aiding our local communities for the past four years and she makes donations every month to WakeMed Raleigh Campus. She was named the 2013 Larry B. Zieverink Volunteer of the Year by the Wake County Board of Commissioners and was chosen as the 2013 Wake County nominee for the Governor's Medallion Award. At the age of 17 she has helped over 10,000 people through her many ongoing projects From Ewe to You. This year she is a freshman at Duke University where she continues her community engagement. She is the daughter of Brian Moyles a CT Tech at WakeMed.

Thank you,"

Stephanie Moyles

Kudos to WakeMed Cary volunteers Leila Beikmohamdi and Ezan Chaudhry, 2 East / Rapid Admission Unit for delivering unsurpassed service.

"Hello, On Friday November 22, I had two great helpers to help me with the clothes closet. It was Ezan and Leila. They were very eager to help. Love our volunteers!!!!!!!!!!!!!!!!!!!!!!"

Beverly Lamelin CS/NA 11
2 East WakeMed Cary
Belamelin@WakeMed.org

The President's Spotlight – Raleigh Campus



Greetings to all of our volunteers as we begin a New Year. Regardless if you have or have not made, personal resolutions upon entering 2014, we wish you a year filled with joy, opportunity, inner enrichment, and great fulfillment.

In the past few months the board has overseen two major fundraisers. Namely, the Uniform Sale and the \$5 Masquerade Jewelry Sale. They were both very successful and widely acclaimed by staff.

Over the course of the next several months, various amounts of this revenue will be allotted (or has been allotted) to fund and supports scholarships, cardiovascular education scales, baby car seats, etc... We are currently working to review and process several more recent funding requests and intend to act upon them shortly.

Our annual volunteer luncheon this year is planned for February 18th, at the North Ridge Country Club. Invitations and other pertinent information should be reaching you shortly. We obviously hope to see all, or at least many of you at this event. It is a great occasion to be acknowledged and recognized for the sharing of your time, talent and gifts with so many that comprise the WakeMed community. So come and celebrate with your co-contributors!

Once again, many thanks for the multiple ways you serve WakeMed. Your continuous dedication, service, and availability is highly commendable! The combined efforts of many undoubtedly works towards making WakeMed - GREAT!

A HAPPY
NEW YEAR

The President's Spotlight – Cary Hospital



I hope that you are having a wonderful start to the new year. It is always exciting to have a fresh beginning. I would like to welcome all the new volunteers at WakeMed Cary and extend my warmest regards to our continuing volunteers.

Please mark your calendar for Tuesday, February 25, to attend the Volunteer Appreciation luncheon. This is your time to be honored for all that you do to make WakeMed Cary Hospital a place of excellence. The luncheon will be held again at Prestonwood Country Club. Hospital volunteers please wear your volunteer name badge. Community sewers, we will have name tags for you at the event. Jackie Kennedy will be providing you with more details soon.

On behalf of the volunteer board I would like to thank the WakeMed Cary staff for their support of all of our in-house sales.

The money raised through these different sales will help support programs that our volunteer organization sponsors during the year.

At our January board meeting, a funding request from Beverly Lamelin of 2 East was approved for \$300. This money will be used for shelving for the "Clothes Closet". Beverly started this project in July 2013 when she saw a need for clothes for some patients at the time of their discharge. She said the response of donations has been a great success. Now patients can leave our hospital with dignity and respect. If you have clothes or shoes to donate, please see Beverly at the nursing station on 2 East.

Our *Blossoms for Life* campaign will begin in April. Please watch for the *Blossoms* mailing in March. It is such a wonderful way to honor someone, to remember a loved one or to celebrate a life event. A note is sent to the person honored or to the family of the person remembered. Their name is also placed on the donor plaque at the entrance of the WakeMed Cary Conference Center and also in the Memory Book in the Volunteer Office. The money from the *Blossoms for Life* campaign funds our projects within the hospital. Thank you to Pam Ayars for heading up this worthwhile project.

Our board enjoyed a "Meet and Greet" luncheon given by the WakeMed Raleigh Volunteer Board. It was wonderful to get to know the members of our "sister" board and learn how each board is working to make the WakeMed hospitals' places of excellence.

The members of our board this year are dedicated in their commitment to serving our volunteer organization. If you have any thoughts, concerns or suggestions, please talk with any of the members.

Bunny Thompson, President
Regina Brest, Secretary
Joe Esmond
Carol Fluhrer
Mike Kearney
Nancy Riefenhauser
CC Wiggins

Sue Busa, Vice-President
Sue ReCorr, Treasurer
Denise Galloway
Barbara Harrington
Bob McAllister
Tim Shoriak

Respectfully submitted,
Bunny Thompson



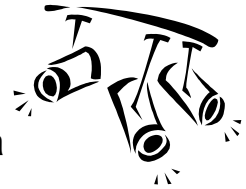
Volunteer Spotlight WakeMed Raleigh Campus ~ Dominique Brown



Hello, my name is Dominique Brown and I am a sixteen year old homeschooled senior. I have wanted to be a doctor as long as I can remember and my parents have always encouraged me to seek opportunities that would expose me to my desired career. Consequently, I applied to become a volunteer at WakeMed.

My first assignment was as a Guest Ambassador. I quickly learned to love helping anyone who came my way. In addition, my experiences as a Guest Ambassador inspired me to apply to work in the emergency room. In March I will have served at WakeMed for two years.

I am so grateful for all of the experiences and knowledge that I have gained working at WakeMed. Volunteering has helped confirm for me that the medical field is where I want to be. My immediate plans include attending either UNCG or UNC Chapel Hill and double-majoring in Neuroscience and Spanish.



Volunteer Spotlight WakeMed Cary Hospital ~ Britanie Calleja



Becoming a WakeMed volunteer has been a wonderful blessing in my life.

Currently, I am a sophomore high school student. I have been interested in the medical field for as long as I can remember and officially decided to sign up for the WakeMed Volunteer Program at the age of fourteen to gain experience.

Over the past two years of volunteering my perspective regarding medical -related workers has changed drastically, and for the better.

I help in the 2 East Department, and previously, worked in the Woman's Pavilion. So many staff members I meet are extremely kind and encouraging. On a weekly basis, I observe and appreciate the passion and care hospital employees give to the patients. To treat and encourage patients in the very same way, along the path of physical therapy is a top future goal of mine.

In addition I also attend a year of the WakeMed Cary Hospital Health Career Pathfinder sessions. I am very grateful for the experience and knowledge I have been given while I look forward to more as available. Thank you WakeMed for these amazing eye-opening opportunities!

Guest Ambassador

Guest Ambassadors are recognized by customers at the WakeMed Raleigh Campus through comment cards. Congratulations to the following volunteers for your outstanding services:

Ayomi Oshikoya – “Escorted my wife and me to a patient’s room. She was very personable, friendly and informative. She is a “10”! This young lady is a credit to your patient program in working with visitors.”

Ben DaValos – “Was very courteous and nice to my family. His help was much appreciated!”

Berkeley Bennett – “Is such a sweet girl. She does an awesome job!”

Cindy Huynh – “Provided helpful information and was very pleasant to talk to along the way.”

Lauren Soustek – “She pushed me around all day!”

Lily Register – “Lady from the WakeTech Foundation was thrilled with their service and wanted her picture taken with me.”

Robert Itotia – “Service was excellent at all times.”

Rosemary Driver – “Was so kind to us. We had only visited once and was unsure where to go – she took us right to the room. We had a nice conversation too!”

Ryan Blount – “Very kind, understanding, good work!”

Susan Legatowicz – “Very informative...she directed us to our friends room. Very pleasant!”

Thomas Koch – “Helped me find my truck in the parking lot. He was very courteous and kind... very helpful...huge place to navigate.”

**CONGRATS to all GA’s who were mentioned .
..!!!**

... a job well done!

Exit Comments

These are folks who contributed to our program that have relocated, gone back to school, or left for other obligations. This is what they said about their experience:

Raleigh Campus

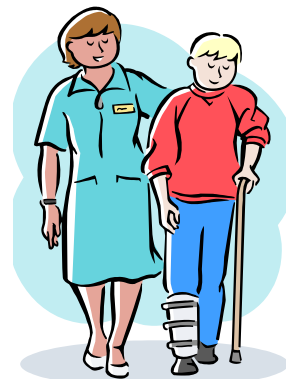
Carolyn Odham – Guest Ambassador: “I loved the time at WakeMed volunteering and hopefully, will be able to come back again soon. Miss everyone there. GREAT BUNCH OF PEOPLE!!!!!! Thanks for everything. LOVE WAKEMED!!!!!!”

Charlotte Luke - Charts / Volunteer Board: “Thanks for an overall good experience at WakeMed!”



Cary Hospital

Prinal Patel – Emergency Department Brier Creek: “I really enjoyed my experience at WakeMed it was a great experience.”



Our Thoughts . . .

Congratulations To

WakeMed Raleigh Campus

Ben and Wanda Citero on their upcoming 60th wedding anniversary on February 20.

WakeMed Cary Hospital

Diane and Tony Luparello celebrating their 37th anniversary on February 5.

Sol Hochler on the birth of his 9th grandson, Noah born January 8 weighing in at 7lb 6ozs.

Arwa Omary on her acceptance into UNC Eshelman School of Pharmacy

Thinking of you

WakeMed Raleigh Campus

Thomas Koch Peggy Fuchs
Robert Pollard

WakeMed Cary Hospital

Sissy Bianchi Tammy Cole
Regina Brest Betty Peck
Bob Flederbach Linda Lang



In Memory of Our Volunteers

We express our deepest sympathy to their families. Those of us who had the privilege of knowing these individuals will greatly miss their presence. Thank you for sharing your loved ones with us.

Lonelle Davis was a member of the Cary Senior Center sewing group since 2005 and had contributed over 600 hours in the creation of afghans, blankets, and lap robes. Her expertise and donations will be sadly missed.

Elgie Dudley was a member of the Cary Senior Center sewing group since 2004 and had contributed over 700 hours in the creation of afghans, blankets, and lap robes. Her expertise and donations will be sadly missed.

Baxter was a German Shepherd and part of our Hospitality Pets Program. Baxter and his owner, Denise contributed over 200 hours to visiting our patients, staff and volunteers. He was loved by all and will be greatly missed.

Our Sympathies to:

WakeMed Raleigh Campus

Marion Boissiere on the loss of her mother
Traci Jewell on the loss of her mother
Joan Williams on the loss of her
daughter-in-law
Wendy Norman on the loss of her
grandmother
Paula Smith on the loss of her aunt

WakeMed Cary Hospital

Barbara Williams on the loss of her husband
Patty Keely on the loss of a family member
Loretta Petraroia on the loss of a
family member
Kelsey Lawton on the loss of a
family member

If you would like for us to add your special remembrance, anniversary, births, etc., please call your Volunteer Services department.

WakeMed Raleigh Campus
919-350-8293

WakeMed Cary Hospital
919-350-2363

Fundraisers

WakeMed Raleigh Campus

Thank you to the following volunteers:

Chika Chukuw
Lara DeChicio
Ranata Comelli
Lisa Himmelberger
Cheryl Pettyjohn
Carolyn La Rue
Sue Honeycutt
Mike Fuchs
Peg Fuchs
Lois Brush
Traci Jewell
Meg Groves
JoAnne Simpson

Who assisted with The Volunteers at WakeMed Raleigh Campus \$5.00 Jewelry and Accessory sale on Monday, December 9, 2013.

Over 650 employees visited the sale and were extremely pleased to see the variety and quality of items available.

We sold \$30,515.29 in merchandise and raised \$5,717.00 in profits.

The funds raised will be used to contribute to programs and services that benefit WakeMed patients, families, visitors, staff, physicians and our community.

WakeMed Cary Hospital

Thank you to the following volunteers:

Tina Smith
Pam Ayars
Bunny Thompson
Diane Luparello
Ellen Onofrio
Tammy Cole

Who assisted with The Volunteers at Wake-Med Cary Hospital \$5.00 Jewelry and Accessory sale on Friday, December 6, 2013.

Over 200 employees visited the sale and were extremely pleased to see the variety and quality of items available.

Not only did we have a fun day, but we sold \$10,344.84 in merchandise and raised \$1,938.41 in profits.

The funds raised from this sale will be used to contribute to programs and services that benefit WakeMed patients, families, visitors, staff, physicians and our community.



Placement Opportunities

WakeMed Raleigh Campus

Healthy Snack Cart Ambassador

Opening March 2014

Monday-Friday from 11:00 am - 2:00 pm
(2 volunteers per shift)

The Healthy Snack Cart Ambassador is designed to offer healthy options to our staff and family members who are not able to leave their unit for lunch. Willingness to learn to use a Tablet to record transactions, walk long distances through the hospital and provide quality customer service to those utilizing the cart.

Patient Relations

Bilingual Volunteers Needed!

Monday - Friday

8 am - 4 pm, 2-4 hour shifts available

Volunteers to enhance customer service and satisfaction by visiting patients and gathering feedback from them to assist in improving services and making a stressful visit less demanding. Ability to move freely about facility, excellent communication skills, with good problem solving abilities. Must be able to write legibly.

Feeding Partners Program

Coming March 2014!

Monday - Friday during breakfast, lunch or dinner. This program has been very effective at WakeMed Cary Hospital and we are excited to bring it to WakeMed Raleigh Campus. This program is designed to increase patient satisfaction during meal time and trained volunteers assist patients; which may include setting up the tray, encouraging eating, assisting when necessary, supporting hand hygiene for patients and feeders, and providing social time during their meal as well.

Patient Registration Desk

Wednesday mornings 8 am - 11 am

Friday afternoon 11 am - 2 pm

Volunteers placed at the Patient Registration Desk are asked to provide optimal customer service to those parties needing assistance with way finding. This position does involve using a computer and a willingness to use our patient database to locate patients.

WakeMed Cary Hospital

Atrium Ambassador

Monday, 11 am - 2 pm; 1 pm - 3 pm, or
Friday, 8 am - 12 pm

Volunteers enhance customer service by greeting patients and visitors entering Cary Hospital. Volunteers provide assistance to patient and visitors in finding one's way; and to effectively provide basic wheelchair transport as needed. Positive interaction skills a must!

Feeding Partner

8 am - 10 am, 12 pm - 2 pm, and 4 pm - 6 pm

Volunteer scheduling is set to coincide with breakfast and lunch tray delivery. Volunteers are trained to assist staff on patient care floors with the set up and feeding of patients requiring assistance.

Hospitality Pets

Mondays and Fridays – flexible scheduling

Volunteers and their canine companions make short in-room visits to consenting and eligible patients to offer warmth and good cheer.

Substitutes

Volunteers needed to cover volunteer positions in various departments when volunteers normally scheduled are out due to illness or vacation. Placement areas include: Information Desk (Main Atrium), Atrium Ambassador and Gift Shop.



Donations

Sewing Contributions

The efforts of our talented sewing volunteers benefit WakeMed Health & Hospitals by providing us with beautiful handmade items made especially for our patients – young, old, big and small. These gifts, made with such love and attention to detail, add a dimension of comfort and care that is second to none.

Many thanks to the countless individual sewers in our community that sew independently and deliver their treasures each month; to the individuals who sew and also participate in our in-house volunteer programs and to the sewing groups who meet on a regular basis.

WakeMed Raleigh Campus

Cary Senior Center
Club 4/5
From Ewe to You
Greystone Blanketeers
Heart2Heart Pillow
Heritage Needles Club
Magnolia Glen
NRCC Stitchers
Olde Raleigh Ladies Club
Pat Lee
Prayer Shawl Ministry
Project Linus
Sew Buddies
The Comfort Project
Threads of Love



WakeMed Cary Hospital

Ahmadyia Women's Association
Ann Forster's Workshop
Colonial Baptist
Comfort Circle – UMC
Cornerstosne Presbyterian
Garner Senior Center
Harriet Kelner Group
Latter Day Saints
Laureate Iota – Beta Sigma Phi
Newborn Knitters – Cary High School
Pine Tree Quilters
Prime Time – EMC
Ready Creek Baptist
Sathya Sai/Shiridi Sai
Spring Arbor of Apex
St. Paul's Knitting
Summit Church
Windsor Point
Woodland Terrace Knit & Crochet

WakeMed Cary Hospital

Share a huggable stuffed animal, baby hat, blanket, shawl or other handmade items with our patients, families and guests at WakeMed Cary Hospital.

These special handmade items are available in the Volunteer Services Department. If you would like to have items delivered to your floor, please contact the Volunteer Department at 919-350-2363 or come visit us.

SPREAD THE LOVE

All handmade items are made by our Community Volunteers at WakeMed Cary Hospital

Donations

WakeMed Cary Hospital & WakeMed Raleigh Campus

The Volunteer Services departments at Raleigh Campus and Cary Hospital offer magazines, comfort items, word puzzles, books and other select reading material to our patients. Donations of gently used or new magazines, novels (romance, mystery, westerns) and word puzzle books will be greatly appreciated.

Criteria:

- **Magazines** – Must be current. Monthly publications published within the past 3 months are acceptable. Weekly publications or news related magazines should be no more than two months old. Gifts of a magazine subscription in English or Spanish are accepted. If you are donating magazines that have been delivered to your home, the mailing address or any other personal identifying information should be marked out or removed before delivering to the hospital.
- **Books** – Paperbacks are preferred. They must be clean and odor free (no musty or moldy smell). Books must fall into the category of light reading. Experience tells us when a person is sick they most often stick with materials that are easy to read that do not require intense concentration.
- Due to, and out of respect for, the diversity of our customer base, reading material of a religious nature cannot be distributed and therefore cannot be accepted.
- New or gently used children's books (6 months – 5 years of age) are requested.

There is an urgent need at the Raleigh Campus for Spanish, African American, and men's magazines. There also is a need for crayons (large or small) and coloring pencils.

Donations can be delivered to Volunteer Services during regular business hours
Monday - Friday, 8 am – 4:30 pm.

A Special Thanks and Message from Richard Colby

On behalf of the Volunteers at WakeMed Cary Hospital we would like to say thank you and share a message from Richard Colby for his generous contributions of \$300.00 for the Huggables at WakeMed Cary Hospital.

“How did I meet the Volunteers at WakeMed Cary Hospital and learn about the Huggables Fund? It is quite simple, I am a cancer survivor. I was cured of cancer about 8 years ago, after 8 weeks of radiation and chemical therapy at the Akron General Hospital in Ohio.

It was late December, as a thank you for giving me a second chance on life, I offered to play Christmas carols on my keyboard in various departments at the hospital. I also wanted to share the talent with those that were in need of Christmas cheer.

Every Christmas season, I have either played at a hospital, assisted living center, nursing home or raised money for those in need. Last year I played at the Christmas Parade Celebration in Duncan, NC and raised \$100.00. I also played at the Cary Hospital and met the volunteers and learned about the Huggable Fund and gave them the \$100.00.

This year, I offered to play at the Salem Street Bar in Apex and was given a \$100.00 donation for the Huggable Fund. I then went to the Rock Harbor Restaurant in Apex and played two nights for the Huggable Fund and raised \$200.00. While playing at Rock Harbor a patron came to me and stated her daughter still holds onto her Huggable that she received from the Volunteers at WakeMed Cary Hospital.

Three hundred dollars was raised this year for the Huggable Fund, and maybe it can triple next year. The Volunteers at WakeMed Cary Hospital and their efforts to make and distribute the Huggables may seem like a simple act of kindness, but the results of their actions and gifts are priceless.”

Donations



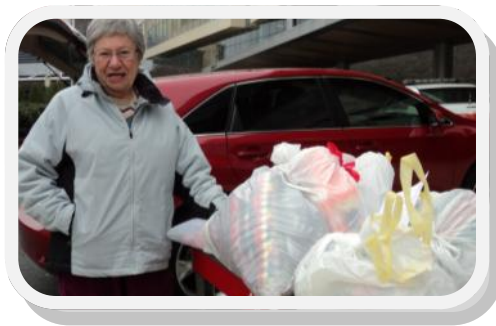
Students from Mrs. Edmister Fifth Grade Class at Sycamore Creek Elementary School



Ms. Bozman's Spanish Classes at Middle Creek High School



Olde Raleigh Ladies Club



Cary Senior Sewers



Beta Lambda Sigma Philos



Students from Mrs. Roberts Third Grade Class at Sycamore Creek Elementary School

Calendar of Events

WakeMed Raleigh Campus

- **Volunteer Board Meetings**
Tuesday, March 11, 2014
Tuesday, April 8, 2014
Conference Dining Room, 10 am - 12 pm
- **Onsite Professional Shoe Sale**
Wednesday, February 26, 2014
Andrew Center, 7 am - 4 pm
- **First Uniform Sale**
Thursday, May 8, 2014
Andrew Center, 7 am - 4 pm

Volunteer help is needed
Please call 919-350-8293 to sign up.

WakeMed Cary Hospital

- **Volunteer Board Meetings**
Wednesday, February 26, 2014
Wednesday, March 26, 2014
Conference Center 10 am – 12 pm
- **Cline Jewelry & Accessory Sale**
Wednesday, April 30, 2014
Conference Center 7 am – 4 pm

Volunteer help is needed
Please call 919-350-2363 to sign up.



Tour Dates

WakeMed Raleigh Campus

- Tuesday, February 11, 2014
Volunteer Services, 1:00 pm - 2:30 pm
- Thursday, February 20, 2014
Main Visitor Lobby, 6:00 pm - 7:30 pm
- Tuesday, March 11, 2014
Volunteer Services, 1:00 pm - 2:30 pm
- Thursday, March 20, 2014
Main Visitor Lobby, 6:00 pm - 7:30 pm
- Tuesday, April 8, 2014
Volunteer Services, 1:00 pm - 2:30 pm
- Thursday, April 17, 2014
Main Visitor Lobby, 6:00 pm - 7:30 pm

To register, please call 919-350-8293

WakeMed Cary Hospital

- Thursday, February 20, 2014
Volunteer Services, 10:00 am
- Thursday, March 6, 2014
Volunteer Services, 7:00 pm
- Monday, March 17, 2014
Volunteer Services, 10:00 am
- Monday, April 7, 2014
Volunteer Services, 7:00 am

To register, please call 919-350-2363



Happy Birthday!

WakeMed Volunteers

WakeMed Raleigh Campus

February

Alcorn Brenda, 2/1
Harris Stacy, 2/3
Mintz Amanda, 2/3
Wesley Tonya, 2/4
Brasacchio Olivia, 2/5
Citero Wanda, 2/5
Fekete Lyndsey, 2/5
Miller Jayne, 2/5
Akin Rachel, 2/6
Estrada Irma, 2/7
Pochoer Lorrie, 2/8
Smithwick Brenda, 2/8
Locklear Tammy, 2/9
Spann Rebecca, 2/9
Alston Dorian, 2/12
Montillo Charlotte, 2/13
Perez Christina, 2/13
Rimmer Terry, 2/14
Whittington Nathan, 2/14
Bannoura Suheir, 2/15
Register Lilly, 2/15
Pippin Grace, 2/16
Chmelo Jennifer, 2/17
Bennett Trudy, 2/18
Boufedji Diane, 2/18
Cartagena Linda, 2/20
Hunter Anna, 2/20
Hanna Fadi, 2/23
Kohlbach Dorothy, 2/24
Wyker Ann, 2/24
Sivadanam Supriya, 2/25
Biggio Martha, 2/26
England Angelica, 2/26
Cagle Mary Elise, 2/28
Ramsey Martha, 2/28
Spann Joshua, 2/28

March

Elaine Allen, 3/2
Marlene Anthony, 3/6
Robert Baker, 3/9
Sandy Bannoura, 3/5
Linda Bestimt, 3/7

Marion Boissiere, 3/3
Iris Bonapart, 3/30
Lakeshia Bond, 3/13
Lale Bozkurt, 3/14
Virginia Brogden, 3/16
Dominique Brown, 3/14
Mildred Chavis, 3/19
Paul Fausneacht, 3/23
Sarah Fenner, 3/9
Lauren Frank, 3/22
Robert Gelinias, 3/9
Philip Greco, 3/28
Louis Hancock, 3/21
Katija Harris, 3/13
Demetria Harvey, 3/27
Vickie Higgins, 3/30
Janet Hoffmann, 3/25
Angela Hubbard, 3/20
Cindy Huynh, 3/17
Molly Jones, 3/28
Norman LaRusch, 3/21
Jean Laudon, 3/22
Timothy Lee, 3/28
Susan Legatowicz, 3/6
Amanda Lewis, 3/21
Renate Little, 3/18
Linda Lovell, 3/23
Macon McDavid, 3/25
Charan Mohan, 3/28
Rubiela Montes, 3/3
Robert Pollard, 3/3
Oycsola Popoola, 3/17
Luz Quiros, 3/27
Arlene Ramos, 3/28
Chelsea Riggs, 3/12
Denise Rohr, 3/2
Kathryn Rudisill, 3/27
Veda Scarboro, 3/20
Sherry Schulz, 3/9
Lorraine Shapcott, 3/18
Paula Smith, 3/11
Hayley Talancha, 3/22
Cynthia Taylor, 3/19
Andrew Thomas, 3/18
Jewel Troy, 3/21
Eileen Ugorcak, 3/26
Jeanne Williams, 3/19

WakeMed Cary Hospital

February

Ami Patel, 2/1
Jane Grizzard, 2/1
Josh Lankford, 2/4
Anne Joyner, 2/5
Andreas Boehme, 2/5
DeAnna Kennedy, 2/7
Edith Elliott, 2/7
Helen Gaster, 2/8
Ramya Hemachandra, 2/8
Madhu Ramanan, 2/9
Sofia Sandiford, 2/9
Celena Bounvilay, 2/9
Melanie Haddock, 2/11
Claudia Kelsey, 2/11
Shelby Credle, 2/12
Rose Dammann, 2/13
Vivian Osinowo, 2/14
Helen Jones, 2/15
Gayle Thompson, 2/16
Nicole Beatty, 2/16
Dave Davenport, 2/18
Dreama Grantham, 2/18
Susan ReCorr, 2/19
Britanie Calleja, 2/19
Barbara Copperwheat, 2/20
Tandra Burson, 2/22
Gina Harry, 2/22
Robert Flederbach, 2/25
Susan Alvey, 2/25
Eileen Okel, 2/26
Kathy Muccioli, 2/26
Robert McAllister, 2/28
Susan Coulter, 2/28
Eric Hall, 2/29

March

Lauren Mayr, 3/1
Alexia Binns, 3/2
Arwa Omary, 3/3
Jackie Clements, 3/5
Hazel Dickey, 3/5
Eleanor Morse, 3/5
Purnima Kotiya, 3/6
Adele Rosati, 3/7
Paula Bennett, 3/8

Natsiri Christy, 3/8
LaRue Wayne, 3/9
Robert Gelinias, 3/9
Bettie Polan, 3/9
Lydia Eisenbeis, 3/11
Ruth Allbert, 3/12
Sue Dekeyser, 3/12
Darlene Duncan, 3/13
Lorraine Thompson, 3/13
Beth Turner, 3/14
Madeline Hamady, 3/14
Olivia Bynum, 3/15
Deepa Shah, 3/16
Barbara Farber, 3/18
Twila Carrisales-Gomez, 3/18
Marilyn Mitchell, 3/19
Beatrice Werner, 3/19
Arabelle Stancil, 3/19
Elnaz Gharah Bash, 3/21
Daniel Tsui, 3/22
Sandy Bianco, 3/22
Winifred Fu, 3/23
Alexander Credle, 3/24
Linda Lang, 3/24
Geannette Green, 3/26
Swetha Ravichandran, 3/29
Belindalea Barnhart, 3/30
Oliver Eisenbeis, 3/30
Siarra Deol, 3/31
Susanna Spencer, 3/31



Welcome New Volunteers

WakeMed Raleigh Campus

Alean Graves
Allison O'Halloran
Alyssa Koziol
Amanda Corley
An Truong
Arriyell Searight
Ashleigh Taylor
Belinda Battle-McKoy
Brooke Harmon
Chae Boksoon
Christan Biggers
Christine Dabbs
Christopher Granados
Christopher Johnson
Christopher Roesner
Dana Afifi
Daphne Taylor
Derrick Freeland
Diana Bell-Smith
Eryn Pitman
Grace Pippin
Hilda Altman
Hunter Whittington
Ian Versmissen
Irene Bauer
Jackie Kennedy
Jamila Bridges
Janelle Brown
Janette Gomez
Jean Dansak
Joan Badger
Jode Ritsema
John Langham
Joshua Register
Katherine Williams
Kathryn Brahy
Kathryn Denault
Kathryn Rudisill
Katlin King
Kenneth Shorsher
Kim Nguyen
Laurie Albert
Lee Jones
Lindsey Brantley
Lorraine Martinez- Lopez

Luz Quiros
Margaret Groves
Mary Ortiz
Matthew Yanik
Melissa Guido
Mellaney Bracey
Montana Wagner
Nathan Whittington
Nhi Bach
Oakley Ritsema
Pamela Pittenger
Patricia East
Pratibha Verma
Reba Hodge
Rebecca Liu
Renata Comelli
Rosellar Sharper
Rozann Crabtree
Ruth Powe
Sadie Langham
Sanford Pittenger
Sarah May
Shelby Coppotelli
Shelia Thompson
Sherrie Hinton
Stacy Cliff
Stacy Harris
Susan Ramsay
Tamika Leverette-McCall
Tammy Locklear
Tonya Wesley
Wendy Norman
William Paul
Xiaoxi Dong

WakeMed Cary Hospital

Deanna Babyak
Nicole Beatty
Kerstin Bevill
Alexia Binns
Celena Bounvilay
Angela Bridges
Ann Buenconsejo
Tammie Cole
Anne Cordelli

JoAn Cree
Annetjie DeWall
Edith Elliott
Syeda Enayet
Katelyn Faircloth
Ryan Garland
Katherine Gay
Julia Glass
Pamela Goolden
Dreama Grantham
Mary Handy
Hunter Hayes
June Hayes
Peggy Howard
Luanne Jeffery
Sandhya Joshi
DeAnna Kennedy
Elizabeth Lake
Bruce Learmonth
Marie Jilliane Mallari
Deborah Matthews
Christopher Mazzara
Gatha McRae
Vivian Osinowo
Kathleen Palson
George Partin
Mayuri Patel
Ambika Paudel Bhattarai
Susan Ramsay
Brenda Rand-Crumel
Jani Range
Mamie Reynolds
Christine Roath
Bonnie Roberts
Celestine Robertson
Adele Rosati
Tammy Ross
Louise Shinn
Charlotte Simmons
Valerie Smith
Ethel Taylor
Ponni Theetharappan
Barry Thomas
An Truong
Amina Utley
Vidya Venkataganesan
Della Weaver
Dorothy Zurek

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Department of Volunteer Services
3000 New Bern Avenue
Raleigh, NC 27610-4465