

Heartbeat

November 2011



This edition of the HeartBeat is produced in memory of:

Maria Woodson Dann

Mavis A. McCrary

13th ANNUAL CHARITY GOLF OUTING: THE WOW FACTOR!

Congratulations to Susan Alvey, Golf Outing chair, and to the entire Golf Outing Committee for the outstanding results of the 13th Annual Charity Golf Outing that was held at MacGregor Downs Country Club on October 17th. The weather was perfect, the course conditions were excellent, the venue most impressive, and the planning and event execution outstanding. Forty sponsors, 50 raffle and golfer prize donors and 104 golfers supported the largest annual fund raising event sponsored by The Volunteers at WakeMed Cary Hospital. The results in terms of dollars were as amazing as the event day - over \$22,000 netted from the event will be used to support The Volunteers Cary Hospital programs - the Rainbow Fund (meds for immediate need patients), Huggables and Hats and more Sewing groups and individuals, Fuquay-Varina Skilled Nursing Facility Gardens, Spiritual Care and WP&BP Bereavement program, toiletries for patients in need, Cardiac Rehab scholarships and more. The Volunteers will also make a contribution from these funds to support the expansion of the Neonatal Intensive Care Unit in the Children's Hospital at Raleigh Campus. In her 5th year as Golf Outing chair, Alvey has had her eye set on two goals - providing an outstanding event for all golfers while honoring the support of all who participated in any manner, AND - topping each of the last four years' financial goals. Both were achieved by the outstanding committee with her guidance, leadership and team approach to all things golf!

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Miller-Motte Golfers and Representatives

13th Annual Charity Goff Outing cont'd

Special thanks to the following sponsors:

- Miller-Motte Technical College - \$5,000 Ace Sponsorship, Complimentary massages on the day of the event. Note - we have many Miller-Motte students among our volunteers!
 - Riley Contracting - \$2,000 Eagle Sponsorship and recognition for many years of support
 - Jani-King of Raleigh/Durham - \$2,000 Eagle Sponsorship for 2nd year
 - In Kind Sponsors—Panera Bread (Lunches for golfers and volunteers and breakfast bagels, second year sponsor); Overstreet Signs (event signs); RR Donnelly (event printing); Compass Group (soft drink beverages and water for golfers), O'Charley's (water for golfers), Carolina Hurricanes (signed jersey) and Carolina Railhawks (jersey)
 - Sterling Capital - \$1,000 Beverage Cart Sponsor (Second year sponsor)
 - The Pantry - \$1,000 Beverage Cart Sponsor
 - Birdie Sponsors - \$750—Brassfield & Gorrie, SRI Surgical, members of the board of directors of The Volunteers
 - Hole In One Sponsor - \$750 - VALIC
 - Pascor Atlantic - \$500 - Tee Sponsor
 - Global Recruiters of Raleigh - \$300 - Par Sponsor
 - Pin Flag Sponsors - \$250 - CAI, Cary Dermatology, Cary Gastroenterology, Dr. Michael Anthony, Leapin' Lizards, Lynn's Hallmark, Maiolo Investigations, The Rusty Bucket, Wayne Beavers DDS, Susan Hester
 - Putting Green - \$150 - Accident Research Specialists, Merrill Lynch Wealth Management, Timothy Barlow DDS, Ward Fruit and Produce, New Age Dermatology,
 - Driving Range - \$150 - SearStone, Susan Alvey, Bethany Kelly
- PAR - Up to \$149—Gunther Linde, Jackie Clements,

MAVIS A. McCRARY -

Former President of The Volunteers at WakeMed Raleigh Campus



On October 2, 2011, Mavis McCrary died at her home in Raleigh. She lived for an amazing 90 years and leaves a legacy of giving, parenting, friendship and kindness that reflects her value of living in harmony with others. Mavis was a devoted wife for 60 years to Tom. His career brought them to Raleigh in 1973. Along with Tom, Mavis' children, Marcy and Tom Jr., 3 grandchildren, Kate, Trip and Matt, and 1 great granddaughter, Kendall Avery Scales, were the primary joy and focus of her life.

Very soon after moving to Raleigh, Mavis began her life-long habit of becoming involved in her community. She served as a Deacon at the First Baptist Church in Raleigh and supported the church's Clothes Closet and prayer shawl ministry. She was involved in PTA's, International Exchange programs, and Newcomers groups.

In 1974, Mavis became a member of the Auxiliary to the Memorial Hospitals of Wake County. Over time the name of the organization changed and is now known as The Volunteers at WakeMed Raleigh Campus. Every adult volunteer at Raleigh Campus, Zebulon and all locations served through the Raleigh Campus Volunteer Services are members of this group.

Mavis' impact upon the service to patients at WakeMed was immediate. Never still - she was a primary developer of the volunteer escort service - assisting in all transports for admissions and discharged patients. She chaired the committee

Mavis A. McCrary continued

responsible for the escort service and made sure the volunteers gave proper coverage and had the equipment that they needed - all very diplomatically. Mavis was a key member of the LifeLine team - and with her LL partner she installed units throughout Wake County in hundreds of homes. Mavis was instrumental in managing the business of the coffee shop, the gift shop and the restaurant. She was the first liaison from The Volunteers to the WakeMed Foundation and for many years faithfully distributed Grateful Patient brochures throughout the growing Raleigh Campus. Mavis contributed handmade baby hats to the nurseries at WakeMed. One of Mavis' favorite areas of involvement was being a member of The Melissa Brown Memorial Nursing Education Loans Fund committee. For many years she participated in the selection process of the candidates who were awarded loan to attend nursing school - a process she supported until shortly before her death.

Mavis served on the board of directors of The Volunteers for several terms throughout her 37 years. She served three terms as president and was a board leader during a significant transition in the organization's history in the early 1980's. Needless to say, Mavis touched the lives of thousands of patients and family members, of hundreds upon hundreds of WakeMed staff, at all levels of the organization.

Mavis made many life-long friends among you, her volunteer family and many of you have asked how you can best honor her memory. Among the recommendations from Susan Hester, Director, Community Services are 1) proudly continue your valuable volunteer support of the WakeMed patients, family and staff in the gentle and spirited manner modeled by Mavis throughout her life and 2) make a contribution to The Volunteers at WakeMed Raleigh Campus to be used for the Melissa Brown Memorial Nursing Education Loan Fund. See the coupon on the inside back page of this newsletter. Mavis would be grateful for your thoughtfulness.



2012 Volunteers Veteran's List

We would like to recognize and honor our WakeMed volunteers who have proudly served in the United States Armed Services. Your selfless service for our country is admired and much appreciated.

WakeMed Cary Hospital:

Harry Kincaid	Army
Jim Ryals	Air Force
Gus Francisco	Navy.
William Pugliese	Marine Corps
Craig Landau	Army
Bob McAllister	Air Force
Robert Gelinias	Air Force
Chuck Evans	Navy
Henry Jessup	Marine Corps
Bob Flederbach	Air Force

WakeMed Raleigh Campus:

Margaret Bye	Navy
John Griswold	National Guard
Paul Fausfeucht	Army
Samuel Rosenberg	Air Force
David Raper	Army
Joseph Whitehead	Army

Corey McCormick	Navy
Robert Harrison, III	Navy
Ed Geotz	Army
Bill McKenney	Air Force
Brent GoForth	Army
Frank Johnson	National Guard
Philip Greco	Marine Corps
Chase Shain	Air Force
Jesse Murphy	Army
Reid Craft	Air Force
Julio Hasbun	Marine Corp
Elbert Middleton	Army
John Agurs	National Guard
Rita Bonville	Army
Robert Gelinias	Air Force
Steve Barat	Army
Steve Quinn	Army
Tyrone Allen	Navy
Bob Wertis	Army

Dr. Susan Weaver and Mike DeVaughn Promoted to Executive Vice President

We are pleased to announce that Susan Weaver, MD, and Mike DeVaughn, CFO, have both been promoted to the rank of executive vice president.

Dr. Weaver joined WakeMed Health & Hospitals full time in 2008 as senior vice president of WakeMed Physician Practices. Since then she has overseen the operations and growth of WakeMed's multi-specialty and primary care physician practices, including WakeMed Faculty Physicians (WFP), Wake Specialty Physicians (WSP) and Wake Orthopedics. She has also been responsible for system-wide medical affairs, including medical staff services, and our teaching programs with Wake AHEC and The University of North Carolina (UNC) School of Medicine.

As Executive Vice President – Medical Affairs, Dr. Weaver will maintain all of her existing responsibilities, as well as significant responsibility for WakeMed's physician relations and linkages across the community and region. Dr. West Lawson, WakeMed's vice president and chief medical officer, will continue to report directly to Dr. Weaver, and will maintain his existing duties. Dr. Weaver will report directly to WakeMed President and CEO Dr. Bill Atkinson.

"There has never been a time in WakeMed's history when physician relations and linkages have been more important than today," remarks Dr. Atkinson. "Dr. Weaver is a remarkable physician and proven leader in many professional and community settings. We have no doubt her contributions to WakeMed's present and future relationships with physicians across Wake County and beyond will be significant. We are very fortunate to have Dr. Weaver as a member of WakeMed's key leadership team."

Previously, Dr. Weaver was the executive director of Alliance Medical Ministry and also worked part time for WakeMed as director of community access from 2005 to 2008. In 2008, Dr. Weaver came to work for WakeMed full time as senior vice president of physician practices. Dr. Weaver earned a bachelor's degree as well as her

medical degree from Duke University. She is married and has four children.

Mike DeVaughn has served as WakeMed's chief financial officer (CFO) since 1989, and has been a member of WakeMed's senior leadership team for the past 22 years. During this time he has held the core responsibility for WakeMed's overall financial operations, helped provide system-wide strategic guidance, and contributed greatly to WakeMed's positive bond ratings and healthy operating margins. It has been his job to arm the decision makers of the organization, including the board of directors, CEO, executive team and departmental leadership, with the financial information necessary to make key strategic decisions in support of WakeMed's long-standing and ongoing patient care and community service mission. In his new role, DeVaughn will continue to report directly to WakeMed's CEO.

"Healthcare reimbursement is changing, and it is more important than ever that we all closely work together to ensure that we are able to deliver quality care in a cost efficient manner. Mike's leadership and financial expertise have helped WakeMed achieve its best financial performance in its history even in the present difficult national economy. He has consistently provided outstanding performance and value, and based on his significant experience and years of service with WakeMed, this promotion is well deserved," commented Dr. Atkinson.

DeVaughn earned his master of business administration from Duke University and bachelor of science in business administration/accounting from Western Carolina University at Cullowhee. He is also a certified public accountant (CPA). DeVaughn is married and has two grown children.

Both promotions are effective October 9, coinciding with the new fiscal year. Please join us in congratulating Dr. Susan Weaver and Mike DeVaughn on their promotions.

The President's Corner

WakeMed Cary Hospital



The spectacular success of the 2011 Golf Outing has been reported elsewhere in this edition. I would be remiss not to mention it. Susan Alvey, in her 5th year as our chairwoman, and her hard-working committee, have surpassed all hopes and aspirations. Thank you to all of who volunteered, sponsored or solicited sponsors, bought and sold raffle tickets, donated and/or solicited raffle prizes, and played golf. Your contributions made it all happen. Thank you also to the following WakeMed staff for their never ending support: Susan Hester, Bethany Kelly and Dee Thompson. Susan Maiolo commits her financial expertise to us each year, and is always ready to answer any question large or small. Becky Scolio did a superb job with promotions and all things associated with public relations in her first year with us. The art work was so impressive and her on-site, day-of-event help was invaluable. Lastly, thank you to the WakeMed board members (Tom Oxholm, Dick Baker, Bob Cerwin and Jim Polombaro), the WakeMed Foundation members and the WakeMed executive and employee staff who turned out for the event.

Diane Boyer, who has overseen our Huggables, Baby Caps and Quilt sewing volunteers for many years joined the board at our October meeting. The sewing volunteers continue to provide these treasured articles each month. Diane brought us a sample of a "Prayer Quilt" provided to patients/families in the Comfort Care rooms. Recently a newly designed quilt has begun to be given out to patients in the Cary Emergency Department. Sewing volunteers are always welcome and do not have to be part of a group (or follow a set pattern). Diane told us fabric scraps are always in demand. If you are interested in sewing/knitting for these projects, or in donating material please contact the volunteer office.

Alex Credle and Shelby Credle have recently resigned from the board. We thank Shelby and Alex for their board service and are grateful that they will remain active as an Atrium Ambassador and as an ED Liaison. Wendy Paciorek has graciously agreed to move from a one year appointment to one of the vacant three-year positions. The board will appoint an active volunteer to fill the remaining vacancy.

The fall planting was done at our Fuquay-Varina site in late October. The patients are so grateful for the gardens. I received a note from Ann Michniuk, Recreational Therapist at the facility "thanks so much, I cannot believe how generous the Volunteers have been with Fuquay. We have been blessed in so many ways. You all amaze me with your thoughtfulness and generosity."

Remember:

- * Blossoms accepts donations, large or small, throughout the year. Please consider the program when looking for a holiday/special occasion gift. Acknowledgement cards are sent promptly to the honoree. The last page of every HeartBeat edition has a donor form, or one can be obtained in the volunteer office.
- * Mark your calendars for the upcoming sales: Infinite Entertainment (electronics) on 12/07/11 and Greg's On Site Sales on 2/7/12. Both sales will be in the conference room. You can show your support by stopping by to shop and by volunteering to work on the event.
- * Hand Hygiene continues as a primary focus of the hospital. Dispensers are readily available on every floor and in every department. Remember the slogan "gel in and gel out".

As I begin my second term in office I wish to express my respect and appreciation to each of you, my fellow volunteers, for your time, talent and commitment to WakeMed Cary. Together we accomplish so very much for the patients, staff and visitors.

May each of you have a Happy Thanksgiving and a holiday season filled with joy and contentment.

Denise Galloway,
President, Volunteer Board

THE VOLUNTEERS OF WAKEMED CARY HOSPITAL ANNUAL REPORT—FISCAL YEAR 2011

During the past year, The Volunteers at WakeMed Cary Hospital contributed their time, talents and financial support to augment the services offered by WakeMed and to help provide a caring environment for our patients and families. These contributions include:

Volunteer Service Hours and Value

In fiscal year 2011, 668 active volunteers worked more than 53,000 hours.

Hours

Adult Programs	28,694 hours
Junior Volunteers	2,592 hours
Sewing Individuals/groups	21,815 hours

Active Volunteers

Adult In-House	334
College Students	47
Junior Volunteers	77
Sewing Individual/groups	210

Volunteer Placements

These volunteers represent the equivalent of approximately 26 full-time employees each month.

There are a total of 49 volunteer placements supporting 31 departments across the hospital system. Our placement locations include Cary Hospital, the WakeMed Business Center – Patient Financial Services, WakeMed Corporate Center – Public Relations, Fuquay-Varina Outpatient & Skilled Nursing Facility, Apex Healthplex, and Rehabilitation Services at Kraft Family YMCA and Alexander YMCAs.

Fundraising Activities

The Volunteers at WakeMed Cary Hospital promote a number of special fundraising events and manage other sources of income. These activities produced a total of \$34,213.56 in revenue for the organization during the past 12 months.

Annual Golf Outing

We partnered with the WakeMed Foundation to sponsor our 12th annual golf outing — our largest annual fundraising event. The event was held on October 25, 2010 at MacGregor Downs Country Club with 116 golfers participating. Susan Alvey, chairperson, and a hardworking committee of volunteers raised \$18,396 with support from golfers, hole sponsors, major sponsorships and the sale of raffle tickets and mulligans.

Blossoms for Life.

This year-round giving and fundraising program provides an opportunity to honor or memorialize a friend or family member through a donation to The Volunteers at WakeMed Cary Hospital. Pam Ayars chaired Blossoms this year, and the ongoing campaign raised \$1,695 from October 2010 to mid-September 2011.

Vendor Sales

The Volunteers at WakeMed Cary Hospital hosted three vendor sales this past fiscal year:

- *Sterling Purses and More on December 3, 2010 netted \$1,100
- *Uniforms 2U2 sale on April 23, 2011 netted \$2,194
- *Greg's On-Site Sales (shoes) on June 13, 2011 netted \$2,160

In addition, The Volunteers, along with Diamonds Direct Jewelry Store, hosted a one-time special event at the store location that netted \$1,377.

Additional Revenue Sources:

Grants

We received a \$1,000 gift from IBM on behalf of retired IBM employee and WakeMed Cary Hospital volunteer, Al Port. Note: Any IBM retiree can apply to IBM Community Grants program to request cash support for their volunteer organization.

Two \$250 gifts were received on behalf of volunteer Susan ReCorr from Bank of America.

Infant Photo Contract

Working with Charlie's Angels, The Volunteers received \$5,311 from sales of baby photos to new parents and grandparents.

Special Projects and Donations:

Funds from annual fundraising events, donations and other revenue sources allow The Volunteers at WakeMed Cary Hospital to support a number of important initiatives across the health system. Efforts for FY 2011 included:

WakeMed Foundation – The final payment of \$5,000 was made towards our \$20,000 pledge to the Just for Kids Campaign. The pledge was made to support the operations of the Ronald McDonald Family Room in the WakeMed Children's Hospital.

WakeMed Foundation (Society of 1961) - A membership donation of \$2,500 was made in support of the Society of 1961.

Rainbow Fund - In 2011, The Volunteers contributed \$10,000 to provide medications to immediate-need children and adults who were not in a position to pay for their initial prescriptions.

Huggables/Memory Quilts/Hats – We purchased \$1,600 in supplies to support the efforts of sewing individuals/groups to make handmade items for patients and families.

Toiletries - The Volunteers designated \$500 to purchase toiletries for emergency admissions and patients in need.

Volunteer Health Screening Event - On April 20, The Volunteer Board in partnership with WakeMed Public Relations, Cardiovascular Testing, Radiology and the Lion's Club Vision Van, held a health screening day for The Volunteers. Participating individuals, including Cary Hospital physicians and staff, Apex Healthplex, Clayton and Corporate, donated time, space, equipment and expertise to hold this event in celebration of our

volunteers. The Board designated \$1,073 to partially offset the cost of the supplies and to provide healthy snacks for participants.

Other Funding Support:

*WakeMed Fuquay (Out patient & SNF), Dining Tables	\$2,905
*WakeMed Fuquay (Out patient & SNF), Garden Fund	\$ 559
*WakeMed Fuquay (Out patient & SNF), Recreation Therapy	\$ 550
*Tea for the Soul	\$ 250
*Comfort Care Program	\$1,000
*WakeMed Cary Hospital Cardiac Rehab	\$1,371
*WakeMed Cary Hospital Perinatal Bereavement	\$ 250

Community Outreach

Huggables/Hats/Quilts - This year our Sewing volunteers contributed 21,815 hours to complete a total of 2,421 baby hats and 3,483 Huggables. Since the program began there have been more than 39,320 dolls and 21,610 hats completed. Our volunteers and friends in the community have contributed many hours of love and care to knit, crochet, sew, quilt and stuff this year. Diane Boyer chaired the Huggables project and acted as liaison between The Volunteers at WakeMed Cary Hospital and our Sewing volunteers.

Hospitality Pets Program – The pet visitation program is thriving at WakeMed Cary Hospital. This year 22 teams averaged 227 visits a month for a grand total of 2,734 visits to patients on 2 East, 2West CVIC, 2W ICU, 2W MSIC, 3 West and WakeMed Fuquay-Varina Outpatient & Skilled Nursing Facility. More than 12,300 visits have been made since the program's start at Cary Hospital in 2006.

Respectfully Submitted,

Denise Galloway, President
The Volunteers at WakeMed Cary Hospital

TOP AWARD RECIPIENTS - CARY HOSPITAL



**Pam Ayars
12,500 hours pin**



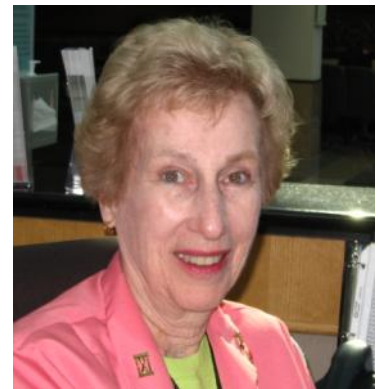
**Joan Carson
9,900 hours pin**



**Dave Greybill
9,600 hours pin**



**Mary Poteat
6,100 hours pin**



**Blair Hatcher
5,600 hours pin**

WAKEMED CARY HOSPITAL 2011 AWARD RECIPIENTS

12,500 Hours

Pam Ayars

9,900 Hours

Joan Carson

9,600 Hours

Dave Greybill

6,100 Hours

Mary Poteat

5,600 Hours

Blair Hatcher

4,700 Hours

Philippa Hertrick

4,600 Hours

Drew Smith

4,500 Hours

Madeline Hamady

Frances Keener

3,900 Hours

Betty Beaman

3,800 Hours

Diane Boyer

3,700 Hours

Beverly Williams

3,600 Hours

Edith Rothschild

Ann Rush

3,500 Hours

Claire Katz

3,400 Hours

Al Port

3,200 Hours

Ruth Cornwell

Barbara Gribble

3,100 Hours

Ruth Allbert

Vivian Collins

3,000 Hours

Martha Etzel

Ann Foster

Patricia Hyman

2,800 Hours

Charles Evans

Ruth Taresco

2,700 Hours

Nancy Tombaugh

2,500 Hours

Betty Peck

Jan Kretzschmar

2,400 Hours

Tina Smith

2,200 Hours

Jackie Clements

Bob Flederbach

2,100 Hours

Susan Alvey

1,900 Hours

Mary Chapman

Timothy Shoriak

1,800 Hours

Anne Joyner

Beth Turner

1,600 Hours

Judy Millar

Barbara Williams

1,500 Hours

Regina Brest

Phyllis Fox

Linda Tuffey

1,400 Hours

Wilma Caldwell

1,300 Hours

Hazel Byrd

Denise Galloway

Jean Lipary

Ashok Patel

1,200 Hours

Joe Esmond

Sandy Klootwyk

Sharon Thompson

1,100 Hours

Ann Early

Tina Seagrove

Constance Sinha

1,000 Hours

Tammy Lamey

Patricia Perkins

Stacy Edgar

Brenda Stutts

LaRue Wayne

900 Hours

Anne Andrew

Pat Anderson

Helen Chang-Tsui

Barbara Copperwheat

Mike Schuler

Peter Walker

800 Hours

Davin Arroyo

Mary Burrus

Barbara Harrington

Harry Kincaid

Gunther Linde

Ellen Onofrio

Orly Margolis

Pat Quick

Kathy Rembrandt

600 Hours

Joe Boggs

Donna Doherty

Henry Jessup

Melody Mangum

Susan ReCorr

Della Staub

Cary Hospital 2011 Awards Recipients Continued

500 Hours

Alex Credle
Gina Harry
Craig Landau
Marian Lucas
Robert McAllister
Madhu Ramanan
Judy Rea
Yvonne Tucker

400 Hours

Tandra Burson
Shelby Credle
Annette Edeburn
Kevin Gaffney
Marjorie Johnson
Mary Mitchum
Joan Morelen
Jessica Morris
LaSandra Mullins
Jane Warner

300 Hours

Robert Bird
Sue Busa
Mary Jo Cercy
Dave Davenport
Gaye Foreman
Judith Hyman
Ann Mullin
Rachel Polsky
William Pugliese
Nancy Riefenhauser
James Schultz
Eileen Tschopp
Eloise Walker
Sharon Watson

200 Hours

Loretta Consiglio
Kathryn Cundy
Debbie DiLalla
William Eberbach
Sarah Evans
Patsy Hemmerle

Kathy Kessing
Kim Masseth
Lee Nelson
Wendy Paciorek
William Park
Sandra Venson
Avery Young

100 Hours

Anne Brock
Lorraine Buccellato
Michael Cartwright
Susan Coulter
Roberta Foster
Roja Garimella
John Grau
Anne Hayes
Pamela Kearney
Michael Kearney
Mary Martin
Jeanne Miller
Katie Mis
Jeffrey Mohr
Loretta Petraroia
Bettie Polan
Jim Ryals
Kathryn Samaha
Aditi Senthilnathan
Karan Singh
Cathy Thomas
Sid Vadakkevedu
Rebecca Webb
Gerry Werner
Cindy Wiseman
Brenda Yarbrough
Inna Zboichyk

50 Hours

Sandal Abid
Jane Bird
Desiree Brint
Joyce Catherwood
Firdaws Chahrour
Beverly Chapman
Sarah Chen

Nkita Chintalapudi
Jared Chiusano
Douglas Dills
Eileen Dills
Anderson Emery
Saill Fadhil
Tazeen Farooque
Carol Fluhrer
Augusto Francisco
Robert Gelinis
Selam Girmay
Homam Habta
Rhonda Hoffman
Scott Ippolito
Patricia Keeley
Aatiqah Khalid
Simone Lott
George Luddington
Jacquelyn Luddington
Betty Mangum
Rushi Marthala
Samantha McLeod
Nam Nguyen
Vany Nguyen
Jessie Oldham
Pranay Orugunta
Rohan Parekh
Calvin Parks
Shivam Patel
Laura Patterson
Stephen Penn
Robert Rafferty
Shanthy Ramshanker
Stacey Shanahn
Sarita Shetty
Denise Smith
Ryan Stitts
Lynda Strable
Margot Totten
Sean Vallabh
Rupa Vummalaneni
Brenda Willoughby

The President's Corner

WakeMed Raleigh Campus

At our last board meeting in Raleigh, the board selected new officers for the upcoming 2012 fiscal year. They are as follows:



President: Timothy Lee
Vice President: Sally Perdue
Treasurer: Barbara Gutknecht
Secretary: Martha Ramsey

Board of Directors for the upcoming 2012 fiscal year are as follows:

Mickey Gault
Georgene Jones
Jim Miller
Sara Pierson
Ann Wyker

While we are embracing the arrival of the new fiscal year and welcoming the newly elected officers, I would also like to take this opportunity to show my appreciation to all of the past officers, especially our president Sally Perdue, for all their dedication and persistent efforts in coordinating and working with our wonderful Volunteer Services Department staff, for making the past year such a successful year, in terms of fund raising, record number of new volunteers, and the support to meet various needs across the entire hospital. These achievements have benefitted not only our own organization, but also the hospital, our patients and our community as a whole. Of course, lastly but not the least, I would like to thank every one of our volunteers. Without your help, nothing would be accomplished.

In the past year, your dedication and services has provided a total of 93,614.75 volunteer hours, or an equivalent of close to \$2M. Measured in hours or in dollars, this awesome achievement represents a 50% increase over in fiscal year 2011.

In 2011, our aggressive fund raising activities have raised \$47,718.27 as our revenue income, an increase of 43% from fiscal year 2010. We wisely spent close to 80% of our revenue to support clinical departments throughout our entire hospital, to support nursing education programs, and to support activities benefitting our own volunteers. All these have tremendous benefit to our hospital, to our patients and to our community as a whole. Again, I would like to take this opportunity to offer my accolade to all of our Volunteer Department staff and participating volunteers for their dedication for making this happen.

Looking forward, our Raleigh volunteer service will continue to grow in all aspects. Opportunities are abundant. I am confident that every one of us will embrace the opportunities with, if not more, the same dedication and enthusiasm as you have given in this past year. I am inspired and I am looking forward to having this opportunity to work with you.

Timothy Lee,
 President, Volunteer Board

THE VOLUNTEERS OF WAKEMED RALEIGH CAMPUS ANNUAL REPORT—FISCAL YEAR 2011

Volunteer Hours: During fiscal year 2011, The Volunteers at WakeMed Raleigh Campus have contributed significant time and talent to support patients, families and staff at WakeMed. Accomplishments have included:

Total Volunteer Hours contributed:	
Adult Programs	47,314.50
Junior Volunteers	7,381.00
Community/Kidworks	8,106.50
Sewing Individuals/groups	30,812.75
TOTAL	93,614.75

Individuals participating in programs:	959
College Students participating in programs:	181
FTE equivalent:	45.96
Placement Areas	81

Volunteers have been recruited this year through word of mouth, speaking engagements, the News & Observer, weekly newspaper volunteer advertisements sections, and online services. More than 620 new volunteers were interviewed and placed this FY 2011.

Fundraising Activities

Vendor Sales: Linen, two Jewelry, two Uniform, Diamonds Direct, and shoe/accessory sales netted: \$37,975.53.

Infant Photo Contract: The Volunteers received \$ 6,400 from the infant photo contract.

Campus Special Projects & Donations

WakeMed Foundation: Made a \$5,000 Society of 1961 membership donation to support the Just For Kids Kampaign.

WakeMed Foundation: Made the third \$10,000 contribution of five to the Just For Kids Kampaign. Our five-year pledge is \$50,000. This pledge will be used to support operations of the Ronald McDonald Family Room

that is currently open in the Children's Hospital.

Melissa Brown Memorial Nursing Education Loan Fund:

This year-round program provides monetary support to individuals who have been accepted into a North Carolina nursing school. Funds are raised via the Brown family annual letter and donations via Heartbeat and the annual WakeMed Gives employee campaign, and general donations. The Melissa Brown Memorial Educational Loan Fund Committee awarded \$7,000 in new loans this year. To date 41 individuals have received loans totaling in excess of \$80,000 since 1992.

Spanish Magazine Subscriptions: \$850 was donated for for Spanish magazines subscriptions to be shared with patients. The magazines are distributed by volunteers through the Friendly Face Cart service.

Huggables/Hats/Quilts: In FY 2011, hundreds of huggables, lap robes, stuffed animals, shawls, pillows, bed bags, toys, dolls, adult bibs, hats, preemie booties, preemie caps, baby gowns, bereavement blankets and more were completed. These gifts are distributed via the Friendly Face Cart and by staff. Volunteers and friends in the community contributed 30,812.75 hours of knitting, crocheting, sewing, quilting, and stuffing to make these projects successful.

Lifestyles: Cardiac Rehab. Scholarships: \$2,500 in scholarships funds has been awarded to cardiac patient. HealthWorks staff identified these patients as qualifying for financial support, and who otherwise would not be able to complete a key part of recovery from a cardiac episode. The classes include education about nutrition and exercise, exercise classes and more. WakeMed employees also helped support this initiative through the WakeMed Gives annual employee campaign.

Tea For the Soul: Provided \$2,985 for Spiritual Care Services to offer places where nursing staff can periodically take a break in a restful, caring environment.

Pediatric Support: \$1,500 provided to the Children's Emergency Department, Special Infant Care Clinic, Surgical Services and 4E Pediatrics for diversionary and stress-reducing support as well as Pediatric Diabetes teaching hypo packets

Toiletries: This program provided \$1,900 to purchase toiletries for emergency and immediate-needs patients. These basics include deodorant, toothbrushes, toothpaste, combs and shaving cream.

Baby Packet Supplies: \$2,000 was allocated for onesies, diapers, bottles, blankets, etc. for the 4B case managers to give to immediate-need, new moms upon discharge.

Reach Out and Read (ROR): \$4,000 was donated for the purchase of new books to be distributed to well-visit patients ages 6 months to 5 years who are seen in the WakeMed Faculty Physicians Pediatric Clinic. This national literacy program has been the recipient of grants from National ROR based upon community support and distribution of books.

Sewing Materials: \$500 was designated for the purchase of sewing supplies to support the groups and individuals who donate handmade items to WakeMed patients.

Spinal Cord Injury Program: Provided \$3,012 to improve care deliver and clinical outcomes of patients admitted with new onset, traumatic spinal cord injury. To increase self-care independence and prevent complications.

Baby Weight Breastfeeding Scales: Provided \$1,830 to purchase scales that measure the amount of milk taken in during a feeding of infants who lose too much weight or have difficulty feeding. The scales measures and assures quality milk intake.

Congested Heart Failure Scales: Provided \$990 for scales given to low-income heart failure patients. The scales are key to identifying increased fluid retention, a sign of heart failure. The scales also help heart failure patients to better manage their condition and hopefully reduce their likelihood of readmission to the hospital.

Parents Time Together: Donated \$2,500 to provide meals and a time and place to enjoy them for parents of infants in the NICU. When they spend time together, these parents form a bond by sharing common experience and learning from one another.

Child Life/Pediatrics: We allocated \$2,500 to purchase items that help pediatric patients and their families to cope with a hospital stay.

Children's Emergency Department/ Music/Pain - Child Life: \$1,500 for stress reducers and greater "whole care" in a developmentally appropriate environment for children to receive healthcare.

Special Infant Care Clinic: \$1,200 allocated for equipment, supplies, transportation vouchers and medication for infants and their families when no other monetary resource is available.

Child Life/Surgical Services: \$900 provided to reduce stress and anxiety of the outpatient pre-operative pediatric patient and their families through preparation, distraction, coping and play.

Children's Emergency Department - Music/Pain Therapy: \$250 to purchase IPODS /music for distraction from pain and anxiety in the children's emergency department.

Health Career Pathfinders:

The Volunteers at WakeMed Raleigh Campus sponsors a career exploration group that is open to teenagers 14 – 20 years old. More than 25 future health caregivers enjoyed speakers and tours of WakeMed.

Bloodmobiles:

More than 131 pints of blood were collected at The Volunteers at WakeMed Raleigh Campus sponsored blood drives.

Notes of additional interest:

In May the 14th Annual Hospitality Pets Social was held at Millbrook Exchange Park to honor our four-legged volunteers and their masters/mistresses. There are 21 active teams.

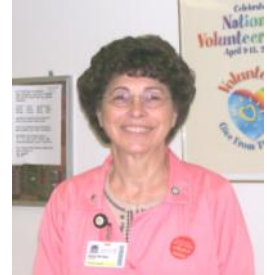
Raleigh Campus Annual Report Continued

Over 185 area college student participated in our programs.

I thank you for giving me the opportunity to serve as president of the Volunteer board this year. It has been truly exciting to work with such a vital group of volunteers. Your dedication and enthusiasm is behind every single accomplishment listed in this report.

I feel privileged to have worked with such a fine group as the members of the Volunteer board and appreciate their cooperation and generous spirit which has enabled us to accomplish so much.

I would like to especially thank the Volunteer Services staff for their help and support this year, as well as their service to all the volunteers. We are truly blessed with Susan Hester, the Director of Community Services; Marie Johnson, Manager, Volunteer/Community Services; Jackie Kennedy, Volunteer Services Specialist; and Kimberly Elliott, Volunteer Services Representative.



Respectfully submitted,

Sally Perdue, President

TOP AWARD RECIPIENTS - RALEIGH CAMPUS



**Earlene Troublefiled
12,000 hour pin**



**Barbara Brooks
7500 hour pin**



**Attealia Porter
6000 hour pin**



**Lorraine Shapcott
5500 hour pin**



**Thelma Shedrick
5000 hour pin**

WAKEMED RALEIGH CAMPUS 2011 AWARD RECIPIENTS

50 hour pin

Adeola Ajirofutu
Azarael Almaguer
Mary Beth Alova
Mary Kate Alova
Sandy Bannoura
Drew Barber
Linda Barrett
Jackie Battles
Dorothy Blount
Fay Bostic
Olivia Brasacchio
Rebecca Breese
Lyona Bridges
Christy Burgess
Margaret Bye
Kathryn Camitta
Laura Carlson
Miriam Cook
Richard Corbin
Crystal Cotton
Hedy Cramer
Fannie Crumpler
Nhu-Hang Dang
Shaun Daniel
Theresa Daniel
Joyce Davis
Lyndsey Fekete
Gaye Forman
Nikolaus Foulkrod
Shaquella Fowler
Beverly Gibbs
Hlren Gihawala
Holly Gooding
Bernice Gynamfi
Phyllis Harmon
Mary Helmink
Eduardo Hernandez
Selena Hernandez
Janet Hoffman
Angela Hubbard
Sha'Qwala Hudson
Tiffany Hunter
Cindy Huynh
Robert Itotia
Kaeshia Johnson

Georgene Jones
Vincent Joostema
Ben Keator
Janet Kelleher
Elantra Kennedy
Etta Kimbrell
Merveilles Kimpioka
Vanessa Klein
Rebecca Kretchman
Emily LaBonte
Christine Lamb
Micha Lanier
Jean Laudon
Rachel LeMarble
Mame Lemine
Sidney Lemus-Delcid
Tori Look
Brandon Mackey
Daphne Majors
April McCormick
Pearl Mendoza
Megan Monteith
Claudia Mormino
Lorraine Morris
Wanda Murray
James Mwangi
Eleanor Nunn
Andrew Nuzum
Carolyn Odham
Kirby Owens
Daniela Pardedes
Larry Pittman
Sydney Pope
Bradley Poston
Delta Prince
Beverly Pryce
Mary Reardon
Jasmine Riggsbee
Sydney Riggsbee
Kelsey Robbins
Dorothy Ross
Chase Shain
Ariel Shaw
Robert Shields, IV
Halie Shipley
Ebenezer Shyngle

Jasmine Sinkhada
Supriya Sivadnam
Udaya Sivadanam
Jonathan Skowronski
Doris Smith
Eddie Song
Sharon Sowell
Rachel Spall
Crandall Story
Phelisa Sujat
Karen Surette
Jordan Sutton
Synthia Taylor
Mary Tillinghast
Nida Uddin
Emily VanSchagen
Courtney Vaughn
Courtney Walton
Michelle Watkins
Olivia Williams
Mozelle Wilson
Maria Woodson
Kay Wriggelsworth
Pamela Yates
Zenobia Yinger
Mariel Ziperski

100 hour pin

Farabi Alam
Samia Alam
Karl Amboya
Andra Arnold
Leslie Badgett
Gwen Baker
Justine Baldwin
Charlotte Ballentine
Ashton Barker
Tony Beasley
Doris Bell
Sashi Bodavula
Maryam Boyd
Summer Breal
Eriel Bridges
Lynn Campbell
Crystal Canady
Nuta Capota

Jose Chavez
 Rukesh Chinthapatia
 Marijane Chow
 Stephen Cobb
 Aubrey Collins
 Janice Cruse
 Mark Dalgetty
 Mary Defino
 Patricia Deariso
 Corey Debnam-Martinez
 Rebecca Doyle
 Rosemary Driver
 Allison Edwards
 Grayson Eubanks
 Evelyn Felice
 Stephen Frein
 Kimberly Gatling
 John Gilner
 Latesha Harvin
 Rhodia Hawkins
 Hope Hendricks
 Diego Hipolito Canario
 Susan Honeycutt
 Lori Houston
 Colette Hudgins
 Paul Ibajesomo
 Tonia Jackson
 Luisa Jiminez
 Alex Karas
 Antonnesha Kearney
 Kiara Kelly
 Rand Khasawneh
 Susan King
 Hedy Kronenwetter
 Deborah Lambert
 Diane Lewis
 Kendall Liner
 Betty Lockleair
 Mollie Lotrecchiano
 Jean Maul
 Melinda McDowell
 Ephraim Modges
 Melissa Nausch
 Ndella Njie
 Gail Owen
 Amy Pope
 Donna Pulliam
 Janet Rajan
 Denise Rohr

Elizabeth Rojas-Steinbrecher
 Claudia Sarria
 Melissa Singleton
 Rebecca Spann
 LaChalcey Staton
 Regina Strickland
 Kyle Surber
 Shirley Taylor
 Cody Terrell
 Wanda Thomas
 Georgette Watson
 Anne White
 Malasha Williams
 Debbie Wimschen
 Magda Yankelowitz
 Steve Yee
 Ruth Yeomans

200 hour pin

Shirley Bartee
 Shanaz Carper
 Bridget Chirichella
 Barbara Epps
 Marjean Fischer
 Ramesh Fofaria
 Emma Friberg
 Robert Gelinaz
 Cynthia Gentilini
 Molly Grant
 Phillip Greco
 Lucille Harvey
 Evelyn Hinton
 John Hite
 Florence Huebner
 Frederich Huebner
 Susan Johnson
 Robert Kelly
 Maragaret Kingsley
 Dorothy Kohlbach
 Paul Kruchesky
 Naina Lakhani
 Candace Leggett
 Mayra Martinez
 Jessica McAninch
 Amanda McCutchin
 Matthew Merritt
 Stephanie Moyles
 Elizibeth Noles

Annet Rajan
 Thomas Reno
 Sharon Rhew
 Terry Rimmer
 Cathtina Samuel
 Carl Santos
 Veda Scarboro
 Dale Shearer
 Bertha Smith
 Joellen Smith
 Leigh Stallings
 Ian Stancil
 Donna Surber
 Jean Turner
 Angela Walton
 Susan Waren
 Amelia White
 Donna Wong
 Elaine Wood
 Al-Mounawara Yaya

300 hour pin

Steve Barat
 John Bardin
 Sev Mihajlov
 Hannah Moyles
 Paul Fausneucht
 Harriet Nausch
 Althea Page
 Treva Thompson
 Louise Wurst

400 hour pin

John Agurs
 Lonelle Davis
 Demetra Dixson
 Carolyn Duncan
 Jean Everett
 Peg Fuchs
 Misty Gunter
 Diana Hughes
 Sara Kirk
 Ellen Kissiah
 Lally Prudence
 Jean Mayak
 Kathy Moynahan
 Bernice Parker
 Sally Perdue

Sara Pierson
Kathy Weischedel

500 hour pin

Barbara Apelian
Neil Dearnley
Elgie Dudley
Michelle Finlayson
Alma Garcia
Vincent Hall
Bobby Harrison
Vickie Higgins
Sarah Hodges
Jino Longa
Jacqueline McCrary
Susan Mitchell
Mike Mulvihill
Priscilla Ruskay
Hemalatha Shekar
Vic Tolomei
Gertrued Wrenn

600 hour pin

Claire Cote
Walter Davis
Juanita Lesley
Lucille Peltier
Robert Pollard
Tamara Richert
Sam Rosenberg

700 hour pin

Tyrone Allen
Bill Brower
Alan Craft
Janie Gamble
Barbara Gutknecht
Jim Miller
Charles Perlette
Mary Szymkowski

800 hour pin

Martha Biggio
Donna King

Linda Lovell
Frances Mercer
Donna Radun

900 hour pin

Timothy Lee
Hilda McCullers
Lornita Turnage
Barbara Yu

1000 hour pin

Elaine Allen
Marlene Anthony
Virginia Brogden
Sharon Ellico
Kay Green
Angela Luddy
Jesse Murphrey
Ellen Plumlee

1500 hour pin

Rita Bonville
Carle Cayton
Mildred Chavis
Ben Citero
Phoebe Crofts
Mickey Gault
Alma Gill
Ed Goetz
Elaine Hoffman
Juan Jiminez
Franklin Johnson
Rosemary Kenny
Donna Lamm
Robert Maness
Joan Melroy
Martha Ramsey

2000 hour pin

Lita Barr
Florence Grummer
Carolyn LaRue
Mary McLean
Nell Critcher

David Raper
Eleanor Reichert

2500 hour pin

Gina Abrams
Reid Craft
Josephine Daversa
Mary Di-Francisco
Iris Johnson

3000 hour pin

Genevieve Layman

3500 hour pin

Blance Malinoski
Joe Whitehead

4000 hour pin

Peggy Eberhart
Mildred Morrison
Bob Riordan

4500 hour pin

Elizabeth Williams

5000 hour pin

Thelma Shedrick

5500 hour pin

Lorraine Shapcott

6000 hour pin

Attealia Porter

7000 hour pin

7500hour pin
Barbara Brooks

12,000 hour pin

Earlene Troublefiled



Volunteer Spotlight—WakeMed Raleigh Campus ~Georgene Jones~



My name is Georgene Jones and I am a native of North Carolina. My sons and I relocated from Charlotte, N.C. to Raleigh 19 years ago and I have been on the go every since. I am a graduate of Hudson High School, Hudson, North Carolina. After graduation, I attended Central Piedmont College, Charlotte, N.C., and Lenoir Rhyne College, Hickory N.C. I am currently attending Wake Technical College in Raleigh pursuing my Associates Degree in Hotel Management.

My son's, Tommy Jr., and Nathaniel live in Raleigh, and Christopher lives in Myrtle Beach S.C. My best friend of 11 years, James Carpenter, has 2 sons, Jordan and Brian, who currently serve in the US Army.

My reason for choosing WakeMed for volunteering is because I have experience and I enjoy the hospital setting having worked at WakeMed part-time for almost 5 years. I worked for the Hill-Rom team but I had to resign due to the increase in hours that were required on my full time job. I chose to rejoin WakeMed by being a part of the volunteer program while pursuing my education degree at Wake Technical College. Volunteering provides me with renewed creativity, motivation, a sense of pride and vision that can carry over into my personal and professional life.

I currently volunteer as a Patient Relations Ambassador, Wake Heart Center Inn Volunteer, Office Support Volunteer in Volunteer Services, Carolina Cardiology Office Support as well as various areas within WakeMed on an as needed basis. I am also a Volunteer Services Board Member. The most enjoyable and fulfilling aspect of my volunteer work at WakeMed is when I am doing good for others and the community, which provides a natural sense of accomplishment and fulfillment. I also volunteer in the community at the Salvation Army and Goodwill stores.

My hobbies include outdoor activities such as walking, home interior and exterior design, working in my garden and helping my neighbors with their landscaping.



Volunteer Spotlight—WakeMed Cary Hospital ~Christy Plummer~



My name is Christy and I have lived in Cary with my family for almost a year. Besides my mom & dad and I, our immediate family consists of 5 toy poodles and a black peke.

I also have an older brother in South Carolina and a younger brother deployed with the 82nd Airborne.

I enjoy spending time with my family, visiting my aunt & grandmother, who live in Cary, playing with the dogs, reading and shopping.

In addition to volunteering with WakeMed, I also do some volunteer work with Carolina Poodle Rescue. I have been doing volunteer work for fifteen years in the various cities where we have lived, including the Blood Connection, American Cancer Society, American Red Cross, and Ohio State University Hospital.

The best thing for me about being a volunteer is when I can bring a smile to someone's face.

Thank You

I would like to express my gratitude to an incredible group of volunteers for making the wheelchair transition at Cary Hospital an outstanding success.

Mina Berar, Desiree Brint, Sue Busa, Alex Credle, Annette Edeburn, Gunther Linde, Mike Schuler and Peter Walker

The attention to detail and flawless execution made this transition an outstanding success. Thank you for your support in making this opportunity possible.

Tana Taylor
Manager Visitor Services/Gift Shop

Our Sincere appreciation for the \$1,500- funding in support of the Childrens Emergency Department Child Life Program. You have truly touched the life of every child we see.

Thank you, Janice Frohman

Raleigh Campus

Emily Kamuabo	Georgene Jones
Charlotte Luke	David Raper
Aniley Kelemework	Pamela Lee
Leslie Badgette	Sally Perdue

Are superstars for their efforts in partnering with Physician Relations to complete collation of several hundred training binders. Kudos!

Dear Volunteers,

I was recently a patient at WakeMed and I received a beautiful lap shawl that I was told was made by a volunteer. Thank you so much for the lap shawl- it's beautiful. I'll always treasure it. What a wonderful, Christian way to show patients you are. It's a wonderful ministry. Keep up the good work. God bless you all.

Sincerely, Margie White

Dear Mrs. Kelly and Staff,

I would like to take a few minutes to explain how much I enjoyed my professional learning experience with you and your staff. I felt very welcome and comfortable with everyone, and could not imagine working in a friendlier environment. I feel this experience will be a benefit throughout my future job experiences.

Although, I found all the areas to be interesting in their own unique way, I was amazed at all the changes that have occurred within the healthcare field. It was very helpful to see the compilation of the day surgery chart process from start to finish.

Coming into this professional learning experience with limited knowledge of the operations of the Day Surgery Department, I left with a great deal of helpful experience and information for the future. I thought you personally went out of your way to ensure I understood every function of the duties I was assigned to perform.

Could you please share my feelings of gratitude with your staff? Thank you again for the time and effort you spent on my professional learning experience.

Sincerely,

Beverly Chapman, CTU Online Student

•••••

• When listening to my HCAPS voices, one person said that the volunteers made her visit excellent.

• Teresa Harvey, RN, BSN,MHA/MBA, NE-BC

• Manager, 2E Cary

•••••

Thank You continued

To Gayle Dworkin and Marie Johnson:

Good Morning.

Just a short note to let you I enjoyed volunteering at Wake Med. In the feedback form I jokingly said to improve you need to pay more.

I cannot think of anything you can do to improve, even though we should always strive to improve.

I enjoyed the Guest Ambassador role very much. I think it is The Best volunteer opportunity. Enjoyed volunteering at Patient Registration and E Wing duties.

Staff at both locations were and are very pleasant to work WITH. The Wake Med / Volunteer Services philosophy makes it a GREAT PLACE to be.

I will as time permits like to volunteer in the future.

Keep up the GREAT WORK!

Best Regards, Bill

Hi Denise, (President of Cary Hospital volunteer board)

Thank you for the e-mail and the warm welcome. Throughout the initial volunteer process, I was impressed by the helpfulness and professionalism of the volunteer staff and of the volunteers who trained me for my volunteer placement. Everyone I have met at WakeMed has been extremely kind and has made my experience so far very positive. I want to mention two things that I found extremely helpful at the beginning of the process:

- 1) When I started my placement (Patient Relations Ambassador), I was given a job description, which I have found very useful in understanding the requirements and expectations of the position.
- 2) The tour of the hospital given by a volunteer. It was nice to see the hospital through the experience of someone who has volunteered at the hospital for many years.

I hope this helps! Feel free to let me know if you have any further questions.

Kind regards,
Cindy

We express our deepest sympathy to the family of volunteer



Maria Antoinette (Woodson) Dann, 50, passed away Thursday, November 3, 2011 following a car accident.

Maria had a zest for life and loved her many friends, family, co-workers, and dogs. Maria was an enthusiastic aspiring photojournalist. She touched the lives of many, not only through teaching but, through her many hours of volunteering at the WakeMed Raleigh Campus children's hospital. Maria enjoyed working with young patients to select reading materials appropriate to age, interests, and most importantly keep their spirits positive.

Maria was an excellent creative writer. She used her talent for writing both in the classroom and wrote many short stories for children's literacy development. Maria will truly be missed.

Exit Comments

These volunteers contributed to our program and have relocated, gone back to school or left for other obligations. This is what they said about their experience:

Raleigh Campus

Micha Lanier: Children's Emergency Dept.: "I enjoyed my time working there. It was truly a rewarding experience. I loved working with the children and being able to with the nurses and doctors. It helped me finalize my career goals."

Tony Beasley: Guest Ambassador: "My volunteer experience was one of the best decisions of my life. All of the volunteer staff was just outstanding in work ethic, attitude and loyalty. I truly miss being a volunteer at WakeMed Raleigh Campus."

Mary Jane St. Lawrence "What an incredible experience! Keep staying one step ahead – like you've always done!"

Paul Cook: Day Surgery: "Volunteering at WakeMed was a very good experience for me. I learned a lot and am truly grateful for the opportunity given to me."

Barbara Gutknecht: Mail/Flowers and Ronald McDonald Family Room: "I have had a very positive experience volunteering and on the board. Thanks for being such great people."

Kelsey Robbins: Guest Ambassador: "I thought volunteering at WakeMed was a good way for me to gain people skills, job experience and interact with my community. I'm extremely glad I came and hope to be back."

Merdi Lutete: OBS Unit II: "It was good. I'm sorry for having to end it like that but it was the best experience I've ever had."

Cary Hospital

Ann Andrew: Emergency Department Liaison: "Enjoyed assisting patients' families/friends when they came in to find out about the patient's condition and wanted to see them. Tried to present that patient was receiving good care and WakeMed Cary encouraged family/friends visitation."

Rasheda Boachie: Observation Unit: "It felt really good to get a feel of the hospital and to assist those who need it. The staff was extremely friendly and kind; I felt welcome and at ease."

Jeanette Castro: Patient Services: "Enjoyed being a volunteer at WakeMed Skilled Nursing Facility in Fuquay-Varina and working with Anne Michniuk, nursing staff, personnel and other volunteers. I will always remember the friends I made with the residents and staff. I find this to be one of the most positive things I have done in my life."

Emma Gierman: Gift Shop: "I really enjoyed working with Tana and Shirley, as well as getting to know the other volunteers over the summers! They're all helpful, patient and dedicated."

Judy Hayes: Hospitality Pet Program: "I've really enjoyed the time I've spent with the patients and staff at WakeMed Fuquay-Varina Skilled Nursing Facility. In particular, Anne Michniuk is an AWESOME recreation therapist and a huge asset to the patients in this facility!! It's very apparent that being able to interact with the dogs (and human visitors too!) is very beneficial to these patients and I'm hoping that someone will be able to step in quickly to fill my spot."

Cassidy Heisler: WakeMed Cardiac Rehab—Kraft YMCA: "Everyone at the Cardiac Rehab center was friendly and welcoming. I felt very comfortable volunteering here and enjoyed everyone I worked with."

Tama Ellington: Emergency Department: "It was an incredible experience. It was a wonderful opportunity to feel useful to both the staff and patients...I felt encouraged and appreciated."

Bailey Plymyer: Gift Shop: "I really enjoyed my time there. I am really sad to be leaving."

Alejandra Ochoa: "I really enjoyed volunteering at WakeMed. Thank you for the great opportunity. Everyone was so nice I really enjoyed working with them. I hope in the near future I can come back and volunteer again."

Anh Trinh: PACU: "It was a very enjoyable experience, the staff, as well as other volunteers were very valuable in the WakeMed environment. I hope to be back in WakeMed in the future, as an employee or volunteer when there is an open schedule."

DONATIONS



Kerri Schena, Kristin Schena, and Volunteer Julio Hasbun

Kristen Schena, High School Senior at West Johnston High School collected 80 teddy bears in honor of her baby brother and for her senior project. Kristen's generous donation was shared with the Children's Emergency department and the Children's Pediatric Clinic.

Kristen's act of volunteerism has brightened the lives of our patients and their families.



Beta Lambda—Sigma Gamma Rho

The Volunteers at WakeMed Raleigh Campus, its patients and staff, I would like to thank you for your generous contribution of games, coloring books and stuffed animals. These items will be shared with our patients and their families.

We appreciate your caring, time and support.

The Volunteer Connection

On October 27th, The Volunteers at WakeMed Raleigh Campus sponsored a volunteer information booth at the North Carolina State University CALS Fair. Information was shared with over 200 students regarding volunteer opportunities system wide.



Marie Johnson
Manager, Volunteer/Community Services



Jackie Kennedy
Volunteer/Community Services Representative



Patient Relations – Isolation/Infection Control Training:
Elenor Nunn, Rosemary Driver, Brenda Gartrell, Emily Kamuabo, Marie Johnson,
Katie Reaves

Raleigh Campus Uniform Sale

Thank you to the following volunteers who assisted with The Volunteers at WakeMed Raleigh Campus Uniforms 2U sale on Wednesday, October 12, 2011. Close to 400 employees visited the sale and were extremely pleased to see the variety and quality of items available. Not only did we have a fun day, but we raised \$7,774.45 in profits.

The funds raised from these fundraisers will be used to contribute to programs and services that benefit WakeMed patients, families, visitors, staff, physicians and our community.

Thank you to the following volunteers who assisted with sale.

Andrea Arnold	Eleanor Nunn
Shirley Bartee	Beverly Pryce
Linda Buchanan	Magda Yankelowitc
Reid Craft	
Myrna Delgado	
Heather Kashner	
Sara Kirk	
Timothy Lee	
Jean Maul	
Isabella Norwood	



Beverly Pryce



Barbara Burt, 6B Manager

Portrait Days – Raleigh Campus

Thank you to:

Cheyenne Kornegay
 Quayanna Reese
 Isabella Norwood
 Lynwood Joyner
 Candace Leggett
 Alisa Brown

who assisted with The Volunteers at WakeMed Raleigh Campus Portrait days photo event on October 21, 22 and 23. Employees and their families were excited about their photo sessions. \$204.08 was raised in profits.



Ayesha Holloman and Magda Yankelowitc

Donations Needed for Volunteer Services — WakeMed Cary Hospital & WakeMed Raleigh Campus

The Volunteer Services departments at Raleigh Campus and Cary Hospital offer magazines, comfort items, word puzzles, books and other select reading material to our patients. Donations of gently used or new magazines, novels (romance, mystery, westerns) and word puzzle books will be greatly appreciated.

Criteria:

- **Magazines** – Must be current. Monthly publications published within the past 12 months are acceptable. Weekly publications or news related magazines should be no more than two months old. Gifts of a magazine subscription in English or Spanish are accepted. If you are donating magazines that have been delivered to your home, the mailing address or any other personal identifying information should be marked out or removed before delivering to the hospital.
- **Books** – Paperbacks are preferred. They must be clean and odor free (no musty or moldy smell). Books must fall into the category of light reading. Experience tells us when a person is sick they most often stick with materials that are easy to read that do not require intense concentration.
- Due to, and out of respect for, the diversity of our customer base, reading material of a religious nature cannot be distributed and therefore cannot be accepted.
- New or gently used children's books (6 months – 5 years of age) are requested.

There is an urgent need at the Raleigh Campus for Spanish, African American, and men's magazines. There also is a need for crayons (large or small) and coloring pencils.

Donations can be delivered to Volunteer
Services during regular business hours,
Monday - Friday, 8 am – 4:30 pm.

Sewing Contributions

The efforts of our talented sewing volunteers benefit WakeMed Health & Hospitals by providing us with beautiful handmade items made especially for our patients – young, old, big and small. These gifts, made with such love and attention to detail, add a dimension of comfort and care that is second to none.

Many thanks to the individuals in our community that sew independently and deliver their treasures each month; to the individuals who sew and also participate in our in-house volunteer programs and to the sewing groups who meet on a regular basis.

WakeMed Raleigh Campus

Cary Senior Center
Chatty Yarns
From Ewe to You
Happy Hearts of Heritage
Heart-2-Heart Pillow Ministries
Needles Club of Heritage
Project Linus
Sunshine Seniors
Threads of Love
Wake Forest Quilting Friends

*Countless individual sewers
not associated with sewing groups*

WakeMed Cary Hospital

Ann Foster Workshop
Apex Methodist Church
Carolina Preserve Yarn Spinners
Colonial Baptist Church
Cornerstone Presbyterian Church
Ebenezer Methodist Church
Fuquay Varina Presbyterian Church
Garner Senior Center
Reedy Creek Baptist Church
Spring Arbor
St. Paul's Knitting
Windsor Point

*Countless individual sewers not
associated with sewing groups*



Welcome New Volunteers

Welcome New Volunteers

WakeMed

Raleigh Campus

Hannah Abdulla
 Brandon Adams
 Emma Aeppli
 Cara Agner
 Luciana Alston
 Megan ANDREWS
 Shamika Andrews
 Deirdre Anglin- Stone
 Brenda Audley
 Tiffany Audley
 Matthew Baird
 Colleen Batson
 Chris Bender
 Kelly Benge
 Vivian Benzo Torres
 Ryan Brienne
 Alisa Brown
 Linda Buchanan
 Seth Bryan
 Linda Buchanan
 Aitza Burgess
 Richard Burritt
 Joshua Capell
 Tim Carroll
 Linda Cartagena
 Lela Casanova
 Ramutulie Ceessay
 Aaron Chmiel
 Meghan Clark
 Brenda Craft
 Hedy Cramer
 Fannie Crumpler
 Caroline Curtis
 Theresa Daniel
 Patricia Deariso
 Myrna Delgado
 Emily Denardis
 Leza M. Downie
 Sherman Driver
 Michael Fuchs
 Molly Gallion
 Brenda Gartrell
 Adelia Gomez
 Tonya Graham

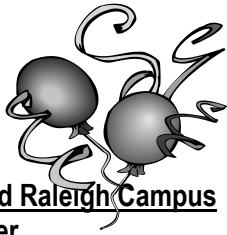
Sarah Green
 Olena Grytsyk
 Rebekah Hames
 Olivia Hargrove
 Phyllis Harmon
 Betty Harrington
 Julio Hasbun
 Zachary Hetzler
 Michael Hughes
 Fatima Jeri
 Nijsha Johnson
 Emily Kamuabo
 Heather Kashner
 Reginald Laws
 Rosie Leach
 Tiqueria Lender
 Newman Lewis
 Pamela Lucas
 Charles Lyerly
 Christopher Lyerly
 David MacPherson
 Daphne Majors
 Brenda Margo
 Tonya McCoy
 Valarie McKinnon
 Logan McPhatter
 Sarah McVay
 Jayne Miller
 Josephy Miller
 Tracey Miller
 Isabella Norwood
 Francie Oblinger
 Shaunita O'Neal
 Vivian Osinowo
 Alexander Parrish
 Douglas Perry
 Angela Pittman
 Safa Rahall Katie Reaves
 Quayanna Reese
 Emily Richey
 Edward Rives
 Bonnie Roberts
 Dorthy Ross
 Agnes Samartin
 Kara Schneider
 Allison Smith

Andrew Thomas
 Mary Tillinghast
 Ashley Van Wormer
 Blair Walker

WakeMed

Cary Hospital

Shirley Bestehorn
 Sayuri Cash
 John Cockman
 Fatima Rose Domagtoy
 Marilyn Gervais
 Diane Glennon
 Roxaneh Hamidi
 Yasmin Khan
 Taek Lee
 Patricia Lundy
 Vijayalakshmi Mamileti
 Rachel Mazer
 Erin Miller
 Mary Minchella
 Jessica Morris
 Sandra Offnick-Byrne
 Shannon Pashby
 Erla Sue Peterson
 Sarena Phillips
 Carol Reightler
 Linda Robb
 Charles Schabel
 Mijung Shim
 James Sokolowski
 Elizabeth Thomas
 Janette Tiglao
 Jodi Touchstone
 Daniel Tsui
 Patrick Wedgeworth
 Joyce Wheatley
 Rachel Wheeler
 Susan Wienholt
 Nancy Wilhite
 Ashley Worrow



Happy Birthday!

WakeMed Raleigh Campus December

Tiffany Hunter 1
Martha Brown 1
Ayesha Holloman 1
Mary Queen 5
Bob Riordan 6
Rebecca Breese 6
Kathryn Camitta 7
Lydia Phillips 7
Olivia Williams 7
Michelle Borges 7
Blair Walker 8
Amelia Compton 11
Omnya Shiglawi 11
Hanna Biadulina 11
John Gilner 12
Annie Poe 12
Clara O'Neal 12
Carl Santos 12
Brenda Margo 14
Robert Harrison III 17
Stephanie Moyles 17
Minerva Clarke 18
Michelle Finlayson 19
Mollie Lotrecchiano 19
Neil Dearnley 20
Sharon Rhew 20
Charles Perlette 21
Genevieve Layman 21
Matthew Merritt 22
Sydney Riggsbee 22
Charles Lyerly 22
Leza M. Downie 22
Rieva Bowers 24
Lynn Bowman 25
Venkatakshimi Ganesan 25
Mary McLean 25
Linda Barrett 26
Iris Johnson 31
Emily Van Schagen 31

January

Shaun Daniel 1
Courtney Walton 1
Latesha Harvin 1

Chris Rivero 1
Stephen Cobb 1
Mary Sachs 1
Gwen Baker 1
Kay Wigglesworth 1
Jessica McAninch 2
Karl Amboya 3
Vincent Joostema 3
Tonia Jackson 3
Jean Maul 4
Shawn Berigan 4
Pankti Patel 4
Samia Alam 4
Quayanna Reese 4
Dinah Moore 5
Doris Bell 5
Crystal Cotton 6
Nijsha Johnson 6
Tiffany Audley 6
Jeanette Hollinger 7
Cody Terrell 7
Prudence Lally 8
Carolyn Odham 9
Diego Hipolito Canario 9
Carle Caryton 10
Livia Beltrao 10
Magda Yankelowitz 11
Hannah Abdulla 11
Valarie McKinnon 11
Sharon Sowell 14
Rita Bonville 15
Rachel Spall 15
Gina Swiers 16
Aubrey Collins 16
Emilie Kadhim 16
Adelia Gomez 16
Bernice Parker 17
Lucinda Yuille 17
Brenda Gartrell 17
Rebekah Hames 18
Susan Honeycutt 19
Ann Hardesty 20
Jordan Sutton 21
Tracee Roberson 21
Shirley Bartee 23
Jennifer McClain 23

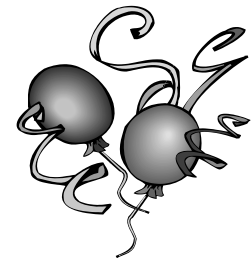
Udaya Sivadanam 24
Melissa Washington 25
Joshua Capell 25
Misty Gunter 26
Kyle Surber 26
Sally Perdue 27
Alicia Lee 28
Kimberlee Poole 31
Karen Morgan 31

WakeMed Cary Hospital December

Deborah Atkinson 10
Frances Benton 19
Mary Burrus 26
Mary Jo Cercy 29
Jamey Chapman 14
Josephine Correia 27
Mary Dennison 26
Surekha Desai 17
Marion Erwin 31
Denise Galloway 4
Claire Katz 31
Kathryn Kessing 8
Harry Kincaid 28
Marilyn Knittel 15
Shashi Laroia 21
Elliott Miller 12
Judy Moore 4
Kim Nguyen 9
Vany Nguyen 9
Ashok Patel 19
Becki Pawlak 23
Mary Poteat 20
William Pugliese 26
Mary Randall 19
Nancy Riefenhauser 31
Stacey Shanahan 26
Mijung Shim 13
Denise Smith 28
Mary Szymkowski 29
Sean Vallabh 6
Sandra Venson 13
Sharon Watson 29
Cindy Wiseman 22

January

Palma Ayars 14
Oam Bhate 8
Jackie Bruwnell 13
Elizabeth Butzke 31
Jany Choate 10
Sheila Crosby 18
Anderson Emery 28
Sarah Evans 31
Judith Fleming 2
Shirley Garriss 3
Barbara Gribble 13
Homam Habta 16
Vicky Irvine 24
Noor Kazmi 15
Mari Kelly 13
Judith Klotz 26
Sneha Kumar 27
Tammy Lamey 9
Simone Lott 23
Sharon Mills 20
Vivian Mobilio 10
Jeffrey Mohr 14
Gladys Nielsen 23
William Park 27
Laura Patterson 31
Rachel Polsky 11
Carol Reightler 7
Georgia Rothschild 16
Sarah Shelly 18
Christina Smith 21
Sharon Thompson 4
Jodi Touchstone 20
Eileen Tschopp 12
Vyanh Vo 9
Patrick Wedgeworth 12



Thinking of the Following Volunteers

WakeMed Raleigh Campus

Marion Boissiere
Wanda Citero
Donald Gibbons
Alma Gill
Cheryl Pettyjohn
Allison Smith
Debbie Willmschen
Elaine Wood

WakeMed Cary Hospital

Mary Chapman
Ann Foster
Frances Keener
Vijay Mamileti
Kathleen O'Sullivan
James Sokolowski

Our Condolences To:

WakeMed Raleigh Campus

Family of Maria Woodson Dann
Family of Mavis McCray
Larry Pittman—loss of family member

WakeMed Cary Hospital

Kathleen DeFrancesco—loss of family member
Erin Miller—loss of family member
Denise Smith—loss of family member

Congratulations

WakeMed Raleigh Campus

Carolyn LaRue –
celebrating her 11th year anniversary
from brain surgery

Thanks for Your Donations

WakeMed Cary Hospital

Cindy Gross—books
Crafting Blessings Group—large bag of knitted hats



PLACEMENT OPPORTUNITIES



WakeMed Raleigh Campus

Guest Ambassador:

If you can spare an additional 2 to 4 hours a week or would like to help recruit a friend, we are in need of additional Guest Ambassadors!

Monday – Friday, 8 am – 8 pm or Saturday/ Sunday, 11 am–5 pm, 2 to 4 hour shifts
Volunteers enhance customer service by greeting patients and visitors at all portals of entry. Ambassadors provide assistance needed to assist patient and visitors wayfind effectively and provide basic wheelchair transport as needed. Positive interaction skills a must! This is an excellent opportunity to exercise by walking indoors.

Heart Center Inn:

Saturdays – Sundays: morning hours
Interact with all customers in the Heart Center Inn. Lend support by caring for families and visitors, answer phones and give directions. Great interpersonal skills a must.

Hospitality Pets:

Saturdays – Sundays: 8 am-8 pm
2 hour shifts
Volunteers and their canines provide visitation to eligible patients. Ability and desire to adhere to all aspects of the Hospitality Pets program. Canine companion at least one year old.

Patient Services:

Sunday – Saturday: 8 am – 8 pm
2 to 4 hour shifts
Volunteers provide additional attention and comfort to patients and assist the nursing staff in carrying out non-medical duties. Clerical duties include running errands, filing and stocking supplies. Ability to work independently and as a team member. Excellent human relations skills.

The Ronald McDonald Family Room :

Sunday – Saturday: 9 am – 9 pm
3 hour shifts
It is an oasis for the parents of children hospitalized in the inpatient pediatric units. Located just steps away from their children the Room offers computers, showers, snacks and a friendly volunteer who can listen with compassion. Skills: Excellent verbal communication skills and personal interaction skills. Ability to work independently. Excellent human relations

skills, including tact, diplomacy, open communication and the ability to relate to persons on an individual basis. Willingness to adhere to all aspects of confidentiality. Good organizational skills. Excellent listening skills.

Sewing Individuals and Groups

Do you knit, crochet, sew? Your talent is needed to assist with making gifts for patients and family members. Items include: huggables, bereavement quilts for adult and children's emergency departments, lap quilts and many more items.

Cary Hospital

Apex Healthplex – Radiology

Monday, Wednesday and Friday mornings
Volunteers enhance customer service by greeting patients arriving for service. Also attends to comfort needs and provides assistance to ease flow of registration.

Atrium Ambassador

Sunday, 11:00 am – 3:00 pm
Volunteers enhance customer service by greeting patients and visitors entering Cary Hospital. Volunteers provide assistance needed to assist patient and visitors wayfind effectively and to provide basic wheelchair transport as needed. Positive interaction skills a must!

Day Surgery – Office Resource

Wednesday, flexible schedule morning or afternoon; Thursday and Friday, 1 pm – 3 pm
Volunteers assist with collation of patient chart materials.

Emergency Department Liaison

Thursday and Friday, 7 pm – 9 pm
Volunteers working closely with Patient Registration and Campus Police staff enhance patient care by assisting with non-medical duties which include attending to comfort needs of families and patients waiting for treatment, running errands, escorting patient and/or families to the back treatment area which can involve wheelchair transport, keeping customers informed.

Feeding Partner

Saturday and Sunday – volunteer scheduling is set to coincide with breakfast and lunch tray delivery
Volunteers are trained to assist staff on patient care floors with the set up and feeding of patients requiring assistance.

Hospitality Pets

Wednesday (2nd & 4th), 10 am – 12 pm;
Friday (1st, 3rd & 5th) 10 am – 12 pm and 6 pm – 8 pm
Canine/volunteer teams visit eligible and consenting patients. Ability and desire to adhere to all aspects of the Hospitality Pets program. Canine companion at least one year old.

WakeMed Fuquay-Varina Skilled Nursing: Hospitality Pets teams needed! Flexible scheduling!

Information Desk – Women's Pavilion & Birthplace

Saturday, 11 am – 2 pm
Volunteers enhance customer service by greeting patients and visitors. Works closely with Campus Police providing assistance and information to customers wishing to visit in the WP&B.

Outpatient Diagnostic Center Liaison

Mondays–Fridays: 8 am–5 pm
3 hour shifts
To enhance customer service and patient flow in the Atrium between Registration and the Outpatient Diagnostic Center

Volunteer Services – Patient Relations Data Entry

One volunteer needed - Flexible scheduling, Monday - Friday morning or afternoon
3 to 4 hours
Volunteer assists with data entry of Patient Relations survey data into an Excel spreadsheet. Ability to follow specific instructions, attention to detail and strong computer skills a must.

Woman's Pavilion & Birthplace

Monday, 1 pm – 3 pm; Wednesday, Thursday, Friday, Saturday and Sunday, 4 pm – 6 pm
Volunteers assist by stocking supplies, running errands, passing meal trays, attending to patient comfort needs.

Volunteer Orientation

WakeMed Raleigh Campus

- **Monday, December 12, 2011**
Conference Dining Room, 5:30 pm – 8:30 pm
- **Wednesday, December 14, 2011**
Conference Dining Room, 9:30 am – 12:30 pm
- **Monday, January 9, 2012**
Conference Dining Room, 5:30 pm – 8:30 pm
- **Wednesday, January 18, 2012**
Conference Dining Room, 1 pm – 4 pm

WakeMed Cary Hospital

- **Thursday, December 8, 2011**
Conference Center, 5:30 pm - 9 pm
- **Tuesday, December 20, 2011**
Conference Center, 8:30 am - 12 pm
- **Thursday, January 5, 2012**
Conference Center, 5:30 pm - 9 pm
- **Tuesday, January 24, 2011**
Conference Center, 8:30 am - 12 pm

Tour Dates

WakeMed Raleigh Campus

- **Thursday, December 8, 2011**
Main Entrance Lobby, 6 pm – 7:30 pm
- **Tuesday, December 13, 2011**
Volunteer Services, 1 pm – 2:30 pm
- **Thursday, January 12, 2012**
Main Entrance Lobby, 6 pm – 7:30 pm
- **Tuesday, January 17, 2012**
Volunteer Services, 1 pm – 2:30 pm

To register, please call 919-350-8293

WakeMed Cary Hospital

- **Monday, December 12, 2011**
Volunteer Services, 7 pm
- **Monday, January 9, 2011**
Volunteer Services, 7 pm
- **Thursday, January 26, 2011**
Volunteer Services, 10 am

To register, please call 919-350-2363

Calendar of Events

WakeMed Raleigh Campus

- **Volunteer Board Meetings**
Tuesday, December 13, 2011
Conference Dining Room, 10 am - 12 pm
Tuesday, January 10, 2012
Conference Dining Room, 10 am - 12 pm
- **Volunteer Board Meetings**
Wednesday, December 6, 2011
Andrews Center, 7 am - 4 pm

Volunteer help is needed -
Please call 919-350-8293 to sign up.

WakeMed Cary Hospital

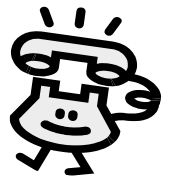
- **Volunteer Board Meetings**
Wednesday, January 11, 2012
Cary Conference Center 11 am to 1 pm
- **Gadgets & Gizmos Sale**
Wednesday, December 6, 2011
Conference Center 7 am to 4 pm

Volunteer help is needed -
Please call 919-350-2363 to sign up.

- **Heart Saver Class**

Tuesday, January 10, 2012
Cary Conference Center 1 pm to 4 pm

Please call 919-350-2488 or 350-2192 to register.



If you would like for us to add your special remembrance, anniversary, births, etc., please call your Volunteer Services department.

WakeMed Cary Hospital
919-350-2363
WakeMed Raleigh Campus

WE NEED YOUR EMAIL ADDRESS!

Complete the form below and return to your Volunteer Services department .

Email Update Form:

Name

Email Address

PLEASE REMEMBER TO ADD US TO YOUR CONTACT LISTS!
(please refer article on page 2)

KEEP MAILING ME THE HEARTBEAT!

Complete the form below and return to your Volunteer Services department .

I prefer to continue to receive the HeartBeat by US Mail.

Name

(please refer to article on page 3)

WakeMed Raleigh Campus, Volunteer Services – 3000 New Bern Avenue, Raleigh, NC 27610:

WakeMed Cary Hospital, Volunteer Services – 1900 Kildaire Farm Rd, Cary, NC 27518



Department of Volunteer Services
3000 New Bern Avenue
Raleigh, NC 27610-4465