



May 2012



WakeMed Dedicates the Raymond L. Champ Centers for Emergency Medicine

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WakeMed Board of Directors and Administration are pleased to announce the dedication of the Raleigh Campus Level I Trauma Center and Emergency Departments as the Raymond L. Champ Centers for Emergency Medicine. A special dedication ceremony (by invitation) is being held in Champ's honor on the evening of Thursday, May 10. With this dedication, the new name of the department will be displayed above the entrance to the Emergency Departments visible from New Bern Avenue, inside the Adult Emergency Department lobby and with a formal portrait display case at the very visible connection where the A/B elevator hall meets the Emergency Department hallway.

Many of you remember Mr. Champ, who served as WakeMed's president and CEO from 1983 until his retirement in 2003. When Champ joined the system in December 1983, it was a 576-bed hospital system with one full-service, acute care hospital (Raleigh Campus). Under his leadership, WakeMed grew to a 752-bed, multi-facility health care system with a focus on cardiology, orthopedics, trauma, women's and children's services and neurosciences. Growth during his tenure also included the opening of many new facilities, including our 68-bed physical rehabilitation hospital, Cary Hospital, and our skilled nursing facilities in Fuquay-Varina and Zebulon.

Also during his tenure, WakeMed established the county's only trauma service, the state's first dedicated Children's Emergency Department, North Carolina's busiest heart center including a hotel for patients and their families, a pediatric intensive care unit, and WakeMed North Healthplex, which was an outpatient facility at the time.

"Ray Champ was a remarkable hospital CEO," commented Dr. Bill Atkinson, president and CEO. "He was a visionary leader, and we are very pleased to honor him with this dedication of his legacy within the WakeMed system. He helped to make WakeMed a strong, viable organization that continues to meet community health care needs through expanded access to services like lifesaving emergency care."

Champ's two decades of leadership laid the master plan vision for the Raleigh Campus new patient tower as well as the foundation and growth of the healthplex and medical park concepts.

Please join us as we honor Ray Champ through this meaningful dedication of the Emergency Departments.

Bethany Kelly's Retirement



Volunteers and staff from Cary Hospital as well as friends throughout WakeMed and her family celebrate with Bethany Kelly on May 3 as she closes her 32+ year career at WakeMed with a fine send-off!

WakeMed to Introduce Innovative TeleICU

Critically ill patients and the physicians, nurses and staff who care for them in WakeMed's adult critical care units will soon benefit from an innovative new service – TeleICU. WakeMed is the first health system to introduce this type of lifesaving technology to the Triangle.

TeleICU involves the use of off-site monitoring technology and staff to enhance the care of patients in the 88 beds that comprise our adult critical care units at Raleigh Campus and Cary Hospital. The off-site staff, which consists of critical care nurses and physicians, will be located in the TeleICU Center in the Hawthorne building on Atlantic Avenue in Raleigh.

Through the use of computers and carefully placed cameras in patient rooms, the off-site staff can monitor critically ill patients' vital signs, medications and test (such as blood and imaging) results right along with nurses and physicians at the bedside. "TeleICU specialists are a 'second set of eyes' for staff in our critical care units," said Tom Gettinger, MHA, WakeMed executive vice president & COO. "They view the patient and his/her corresponding data in real-time to help in-unit staff prevent medical emergencies before they happen. If an emergency does occur, the TeleICU physician can guide in-unit staff through it until the on-call physician arrives."

Enhanced quality of care, patient safety and cost savings through efficient clinical practices are the key reasons WakeMed officials chose the Philips technology. "We excel in the critical care field because of our steadfast focus on ensuring our practices are safe and enhancing the quality of care our patients receive," said Dr. Bill Atkinson, WakeMed president & CEO. "WakeMed's introduction of the new TeleICU capabilities to the Triangle demonstrates our commitment to continuous quality and safety improvement through innovative technology, practices and people."

Work to install the TeleICU infrastructure begins in the Cary Hospital Intensive Care Unit on April 9. Leading the project is Vicki Block, MHA, WakeMed Raleigh Campus senior vice president & administrator.



WakeMed Raleigh Campus Welcomes Christian Melvin

It is a pleasure to welcome Christian Melvin to the WakeMed Raleigh campus as the new Volunteer Services Specialist, following the promotion of Jackie Kennedy to Manager, Volunteer/Community Services at WakeMed Cary Hospital.

Christian comes to WakeMed from Ingersoll Rand Company in Davidson, NC, where she served as a Communications Specialist supporting HR functions. She has spent many years as a volunteer herself, working predominantly with her church youth group and the American Cancer Society's Relay for Life. In addition to her volunteer endeavors, Christian spends her time with family and friends cheering on NC State basketball and football, listening to Jimmy Buffett music, and cuddling with her YorkiePoo, Georgia Mae. She is currently pursuing her MBA through Queens University in Charlotte.

Christian received her undergraduate degree from Meredith College, so she is not a stranger to the Triangle area.

The President's Corner

WakeMed Raleigh Campus



National Nurses Week is celebrated annually from May 6, also known as National Nurses Day, through May 12, the birthday of Florence Nightingale, the founder of modern nursing. I hope many of you had an opportunity to thank the wonderful nursing staff, on all locations where we volunteer.

Rosemary Kenny who volunteers at Neonatal Intensive Care Unit (NICU) at WakeMed, and also served as the president of WakeMed Volunteer Board, is the winner of 2012 Heath Care Heroes Awards. You can learn more about her vision and her accomplishment in the Triangle Business Journal at <http://www.bizjournals.com/>, by typing in her name in search. Congratulations to Rosemary.

At our April Board meeting, we had discussion and recognized the contribution from all of our volunteers, especially the contribution from our unsung heroes - the Sewing Community, for their persistent effort to offer their immaculate sewing items to the hospital. **We can't thank you all enough. In the meantime, the board has unanimously passed this year's funding of \$3,000 to help on the needs of the sewing committee.**

Ms. Vicki Block, the Senior VP & Administrator at Raleigh campus, came to our board meeting and talked to us about her vision and priority in the hospital. Under her lead, we learned more about Service Excellence initiative which encompasses Patient Family Centered Care, Human Resources, Service Recovery, Resources at the Bedside, Nursing and Clinical, First Impression and Leadership. As you can easily tell the focus and the full implementation of all these initiatives will take our hospital to a different level in service quality. We are grateful to Vicki for coming to our meeting, and for leading us through this exciting journey.

I am excited to announce that volunteers Carolyn LaRue, Mike Fuchs and Vanessa Klein have accepted the nomination for a 3-year term board membership. The slate will be soon sent out for final voting by all volunteers.

Last but not the least; on the behalf of all volunteers, I would like to welcome Christian Melvin to the Volunteer Services Department. In her role, Christian will bring with her excellent experience in continuing to provide support to all of us. Christian is relocating from the Charlotte area. Please say hello to her when you stop by the office.

Timothy Lee, President, Volunteer Board

ANNOUNCEMENTS

Blood Drive – WakeMed Raleigh Campus

Kudos to the following volunteers who staffed the registration and canteen areas of the March 28, 2012 Blood Drive:

Michelle Anderson	Ben Citero	Reid Craft
Sam Rosenberg	Georgene Jones	Sara Kirk

A big thank you to the blood drive recruiters, registration and canteen volunteers who assisted with the WakeMed Raleigh Campus blood drive on March 28. We had 46 donors, 25 at the Andrews Center and 21 the Corporate Center. WakeMed finished with a total of 77 lifesaving pints. Since each donation can be used to help save 3 lives, the 77 pints of blood can help save or touch the lives of 231 patients in need. Once again, WakeMed has shown its **dedication to excellence and commitment to the**

WakeMed Hospitality Pets Volunteer

We are happy to inform you that WakeMed Volunteer Services will now reimburse both fecal examinations **required at your pet's six-month** behavioral examinations. Please submit your receipt and paperwork for reimbursement to your volunteer department.



The President's Corner

WakeMed Cary Hospital



It was wonderful to see so many of you at the Volunteer recognition lunch in April! Kudos to those responsible for the program. It was choreographed to provide perspective on the role of the WakeMed Cary volunteer, from either the role of a volunteer or that of an employee or supervisor. It was brilliant, and so meaningful to us all. For example Diane Boyer spoke of the 68,767 items our sewing groups have provided since she began keeping records. The breakdown included 41,509 huggables, 23,820 baby hats, and 3,438 tender loving care items. Be proud you who sew on your own, or those who meet as a group in homes, community centers and retirement communities! Bethany Kelly reached out to managers beforehand and read several poignant messages she received back, speaking to the particular impact of our volunteer in each setting. I would be remiss not to send special thanks to Ann Foster and her helpers for the display set up in Preston's lobby. **The handwork made and donated by our sewing groups is amazing, both for the talent demonstrated and the generosity of the sewing volunteers.**

May has been a busy month for the Volunteer office. On May 3rd we said our goodbyes to Bethany Kelly at a celebratory reception held in her honor. Many of you were there in person to wish her good fortune as she enters the world of a retiree. Through your **generosity we were able to present Bethany with gift cards to Logan's Garden Shop and Bed, Bath and Beyond; jewelry from the 10 Thousand Villages Shop and a small piece of art from Spring Daze.** Thanks to all of you who contributed and best of luck to you, Bethany!! On May 7th Jackie Kennedy began a new phase of her life at WakeMed as our Manager, Volunteer/Community Services. She was promoted from the Raleigh Campus with 11 years of experience and enthusiasm. She wants to meet and get to know us all, **so please do stop by the office and say "hi". With each one of us helping she will feel comfortable in no time!**

This is the time of year the volunteer board works diligently to consider all major funding requests. As you know the golf outing has historically been our major fundraiser each year. The focus of our support this year will be Cary based. Each of us on the board takes this responsibility very seriously. More information will be provided to you as decisions are made.

As a result of the recent election we have 2 new members who will take their place on the board of directors of The Volunteers at WakeMed Cary Hospital in October. Welcome Susan Busa, volunteer in the gift shop, and Nancy Riefenhauser, atrium ambassador.

CPR Anytime has gotten off to a resounding success. Thanks go out to Pat Groves, RN, in the Cary Hospital Emergency department. She proposed this learning opportunity to the board. Thanks also to Susan Alvey, who with her committee, worked out the logistics. 59 volunteers participated in 24 sessions! WOW! The potential for future sessions is being addressed.

This year our 14th annual golf outing will be held at MacGregor Downs Country Club on October 15th. It takes many, many helping hands to make this event a success. Consider making a contribution of time or talent, and be in touch with Susan Alvey at Susan9117@gmail.com to volunteer.

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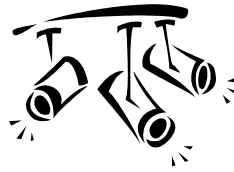
Please remember to review your information packet on the Joint Commission so you are prepared for the survey. It was mailed to all volunteers in April. The goal is to reinforce the information we learn at our initial and refresher orientations. It is important that we know this material and are comfortable with the knowledge. The survey team comes unannounced so we need to be ready to discuss our duties and responsibilities at any time.

How grateful I am to each and every one of you, and how proud I am to represent you!

Enjoy your summer!

Denise Galloway, President, Volunteer Board

Volunteer Spotlight WakeMed Raleigh Campus ~Sarah Robinson~



My name is Sarah Robinson, also known by my nickname of Robbi. I was born in Buffalo, New York and was raised in the suburbs of Amherst and Williamsville. I have a degree in Medical Technology from Colby-Sawyer College in New Hampshire. I moved to North Carolina in 1967 for a 3 year stay and I'm still here 45 years later. I love North Carolina! I have 2 grown children (Stacey and Ross) and 4 growing grandchildren (Zander, Mazzy, Elise, and Jessie).

My first volunteer work was done at a Buffalo hospital when I was a teenager. I became very proficient at delivering ice chips and water! Since moving to NC, I have done volunteer work through my church. I am also a volunteer with a dog rescue group – Carolina Poodle Rescue. I own 2 poodles and I am a foster/rehab home for the rescue group. Right now I am fostering another poodle while she transitions from a puppy mill survivor to her forever home. I enjoy walking, reading, and knitting in my spare time.

I originally retired in December 2000 with 33 years of service as a newborn screening/clinical chemistry laboratory supervisor with the State Public Health Laboratory. That retirement only lasted a month! By the end of January 2001, I was working as a supervisor here at WakeMed in Medical Records, now known as Health Information Management (HIM). I retired from medical records in July 2011.

Since being accepted into the Volunteer Services department, I have had the pleasure of working as a lap parent in the NICU and intermediate care nursery. I work with the guest ambassador program, which I really enjoy, and I help out in Health Information Management (HIM). I also have a new assignment with the Diabetes Management program. I have helped out with one special project for Case Management where we assembled folders for Rehab patients, and I look forward to working on other special projects.

I enjoy all aspects of my volunteer work here at WakeMed, especially the people – the volunteers, visitors, patients, and staff. WakeMed gave me a sense of belonging while I was working here for 10 years, and I hope to be able to return the favor through my volunteer service. Each day, I try to do my best to **"pay it forward"**. **Thank you to all the other volunteers who have joined the cause.** This wonderful hospital needs and appreciates all of you!

Volunteer Spotlight WakeMed Cary Hospital ~Susan ReCorr~



My name is Susan ReCorr. I was raised in England, emigrating to the U.S. in 1981. I live in Cary with my husband of 14 years. I have two adult sons who live in Raleigh.

I started volunteering at WakeMed Cary in 2008. I began as a Patient Relations Ambassador on Monday mornings. After a few months I changed positions because of a scheduling conflict with a part-time job. I now work in the Gift Shop on Thursday afternoons.

I have met some wonderful people in this position including another volunteer who introduced me to her sewing group "Huggables". In addition to the Gift Shop I help to sew soft, cuddly toys that the hospital distributes to anyone in need of that special "Comfort Toy".

I am also excited to be a new Board member on the Volunteers at WakeMed Cary Hospital Board.

Volunteering is a very gratifying experience for me providing me an opportunity to give back to my community.

Thanks to WakeMed Cary for this rewarding experience.

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Service Excellence At Its Best: Celebrating Our Guest Ambassadors!

The WakeMed Raleigh Campus Guest Ambassadors provide daily customer service by greeting patients and visitors that walk through our front doors, helping with wayfinding and providing wheelchair assistance.

The following guest ambassadors volunteers were recognized from our customer comment cards recognizing them for excellent service/care to them or their loved one.

Kudos to those volunteers recognized and to all our guest ambassadors' who serve patients, families and staff on a daily basis.

Listed are some of the comments received:

March

- Dale, we were very happy to have someone show us exactly where to go in this HUGE hospital.
- **Alisha Self...non-stop since 8am – took no more than a 3 minute break...always with a smile on her face.**
- The lady showed us the way from the cafeteria to the Heart Center. She was very nice and made me feel good. (Deborah Lee)

- Deborah Lee – Patricia Bissette
- Deborah Lee – She was an extremely nice lady.
- Sagar Nemani
- Sandra Jackson
- Adelia Gomez
- Shana – guided us up to my sister-in-law's room on the 6th floor (a long walk) and was very pleasant and competent. She saw my upset and kept up some light conversation!
- Rosemary Driver
- Sherman Driver. He is polite, kind and helpful.
- **Andrea Rodriguez was "outstanding". She could not have been nicer or more helpful. She should be a "paid" employee.**
- **Mr. Steven Barat....help me find Orientation location, very kind man.**
- The young lady volunteer wheeled me up to 6C so I could visit my friend. Tawana Collins
- Hope Hendricks
- Tori Look – great service - She knows her stuff!
- Crystal – did a good job guiding.
- Deborah was a very nice woman. She ushered me in just fine. (Deborah Lee)
- Very good and helpful. (Rosemary Driver)
- As a Pharmaceutical Vendor with an appreciation for customer service – Deborah provided excellent service in a professional manner. (Deborah Lee)



Tori Look



Steve Barat



Sherman and Rosemary



Dale Shearer



Sandra Jackson

Service Excellence Continued

- Excellent (Sandra Jackson)
- Numerous trips to 3B28 (Alisha Self)
- I think this is a very well-run hospital with wonderful employees.

April

- Volunteer (Rosemary) very friendly and cordial.
- Adelia Gomez
- Dale- **she was very friendly. I was very nervous about what I was going to see....talking to her on the way to the room gave me a sense of peace.**
- Dale was very helpful and pleasant in escorting me to visit the patient I came to see.
- **Deborah Lee...all of them were kind, helpful, courteous and remembered us.**
- **Tawana....asked for directions within the facility....not only told me but took the time to walk me from outside to Information Desk all THE WAY TO ICU. Excellent Customer Service!**
- Natori
- Tori Look
- Olivia Williams – **very helpful...showed me where to go and even all the way to the room.**
- Lichia – 2C Rehab – Patient needed to go to Gift Shop – patient then asked to go outside to the courtyard for a few minutes.
- Very pleasant attitude, eager to help. Pleasant conversation- **very sweet girl ... I wish her much success in life. (Tori)**

Special Message



From: Sharon Rhew

[njoynthejourne@yahoo.com]

Sent: Thursday, April 19, 2012 12:31 PM

To: Norm LaRusch; MARIE JOHNSON; Pat Malan

Cc: ANN STUTLER; LAURIE COOK; SUSAN DAVIS

Subject: WakeMed Children's Emergency
Emergency Department Dog

Hey guys,

Just thought I would forward this to you! When KiKi and I went to visit Children's Emergency (CED) yesterday, she became part of a photo shoot. I know that she is already on the Wake Med volunteer section of WakeMed's site but the photographer sent me a courtesy photo with me included in a photo!

Thought I would share!

DONATIONS



Casey Quinn had to pick a topic for a personal project for school and decided to choose donating teddy bears to the Children's Emergency Department to help children feel less scared.

She chose this topic because when she was younger she had to go to the emergency room a few times and remembered feeling really scared. In fact, 5 days after moving to North Carolina she broke her wrist falling off of a scooter and her parents took Casey to WakeMed's CED.

Casey decided to spend her own money on the bears and asked for donations from her relatives. A big thank you to Casey for giving back!



Amanda Juzwick's birthday plan this year included inviting her friends to bring children's books to her birthday party to share with patients at WakeMed. She had a wonderful party at the end of March and shared some very nice new books with us!

Thank you and happy birthday, Amanda!



Christina Williams, Wake Early College Student, chose to make and donate 5 handmade bereavement blankets for the Adult Emergency Department as her community service project.



A special thanks to Girl Scout Troop # 1556 for their donation of 25 children's activities books and 30 children's books for the Reach Out and Read Program.



Zebulon Baptist Church donated 40 gift bags filled with hygiene products, coloring books and variety of activity books that was shared with our children services departments.



A special thanks to Primrose School at Hilburn for their donation of 401 children's books for the Reach Out and Read Program.

Donations Continued

Resurrection Lutheran Church (RLC) will be putting into action the words of Christ, "Inasmuch as you do to the least of these...you do unto Me", when going into the community to serve through Operation Inasmuch. This annual event uses the many talents of our congregation, providing intergenerational interaction, hands on work and a community focus.

RLC Prayer Shawl Ministry's project this year is Premie Hats for WakeMed Raleigh's Neonatal Intensive Care Unit (NICU) patients, one of the smallest, most delicate of God's creations.

On Saturday, April 21, 2012, six volunteers assembled in the Parlor at RLC to knit or crochet hats for babies yet unborn. For three hours twelve hands worked to create 11 snugly soft hats. Additionally hats were donated for the project bringing the total gift to 40.

"And he took the children in his arms, placed his hands on them and blessed them." Mark 10:16

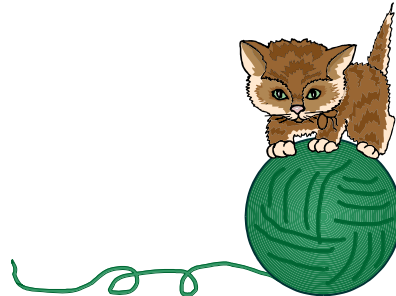
May God's comforting grace embrace each child.

RLC Prayer Shawl Ministry theme verse: **"For you created my inmost being; you knit me together in my mother's womb."** Psalm 139:13

RLC Prayer Shawl Ministry mission is to provide shawls, lapghans, blankets and baby hats to those in need of comfort. The shawl is made with prayer, blessed and given to let each recipient know they are being lifted up in prayer for healing, consolation or celebration.



Left to right: Operation Inasmuch Volunteers Marie Wicks, Anna Tolliver, Rebecca Kuo; Not pictured Ileia Kuo; RLC Prayer Shawl Ministry Co-Chairs Betsy Moll and Gail Rasdorf



Congratulations

WakeMed Raleigh Campus

Congratulations to Tanecia Moore!!!!

Tanecia graduated from WakeTech 5-5-12 with an Associates Medical Office Administration with Honors Phi Theta Kappa.



Thinking of the Following Volunteers

WakeMed Raleigh Campus

Linda Cuthrell
Neil Dearnley
Bob Gelinas
Bernice Parker
Bryan Walker

WakeMed Cary Hospital

Audrey Addo
Ruth Allbert
Joan Carson
Ann Drake
Frances Keener
Kathleen O'Sullivan
Mary Poteat

Our Condolences To:

WakeMed Raleigh Campus

Lucy Alston – loss of a family member



Volunteer Celebrations

National Volunteer Week

We hope you had the opportunity to join us in celebrating National Volunteer Week April 15 – 21. The Volunteer Services departments and WakeMed staff appreciates each one of you. We celebrated



your commitment to others that makes you someone we treasure. Your positive impact is way beyond measure. Please accept our thanks for the superb things you do.

WakeMed accomplishes much more thanks to volunteers like you!

WakeMed Celebrates Employee Appreciation Month

WakeMed celebrated employee appreciation month throughout the month of May with ice cream socials and gifts across the system. As a thank you for their commitment and dedication to WakeMed, volunteers were invited to attend one of several ice cream socials held throughout the system. Everyone enjoyed their cool treats. WakeMed would not be able to do what it does without **YOU!**

Hospitality Pets Social

To celebrate our four legged friends and their human companions who participate in our Hospitality Pets Program, the Raleigh and Cary Volunteer Services programs jointly hosted the 7th Annual Hospitality Pet Social on Saturday, May 5, at the Millbrook Exchange Park. Canines and their owners joined together to share experiences and compete in events such as Best Trick, Costume Race, Musical Sit and the Golden Hydrant Award.

The Hospitality Pets Program is a beneficial volunteer program that provides many quality outcomes for our patients and their families. Patients, families, staff, physicians and visitors alike support and praise the efforts of these champions. Just by sharing their warm and fuzzy interaction skills, the dogs can provide many emotional and physical benefits.

Areas where Hospitality Pets visit include: Raleigh Campus – Adult Intensive Care Units, Pediatric Intensive Care, Children's Emergency Department, Pediatrics, Rehabilitation and Rehabilitation Gyms, Observation Units, Patient Care Floors (3A, 5A, 6A, 6B); Cary Hospital – Adult Intensive Care Unit, Patient Care Floors 2 East, 2 West and 3 West; Fuquay-Varina Skilled Nursing Facility.



Volunteer Celebrations

CARY HOSPITAL SPRING

LUNCHEON

The Volunteers at WakeMed Raleigh Campus held their Spring Luncheon and Business Meeting on April 3, at the North Ridge Country Club. The event was a celebration of contributions and accomplishments made by the Volunteers at WakeMed Raleigh Campus.

Welcome and Invocation was lead by Susan Hester, Director, Community Services. Speakers included Dr. Bill Atkinson, WakeMed President & Chief Executive Officer; Chantal Howards, RN, Nurse Manager; Oral Wise, Director, Ambulatory Services; and Elaine Rohlik, Executive Director, Rehabilitation Hospital. Each speaker commended the volunteers for their ongoing support of and commitment to WakeMed Health & Hospitals.

Volunteer remarks were contributed by Sally Perdue, Volunteer and board member; Tony Beasley, former volunteer, active WakeMed employee; and Lita Barr, former employee, active WakeMed volunteer. Closing remarks were contributed by Timothy Lee, President, and The Volunteers at WakeMed Raleigh Campus.

The Volunteers at WakeMed Cary Hospital held their Spring Luncheon and Business Meeting on April 17, at the Prestonwood Country Club. The event was a celebration of contributions and accomplishments made by the Volunteers at WakeMed Cary Hospital.

Welcome and Invocation was lead by Susan Hester, Director, Community Services. Speakers included Dr. Bill Atkinson, WakeMed President & Chief Executive Officer; David Coulter, Senior Vice President & Administrator, WakeMed Cary Hospital; Teresa Harvey, Manager, 2 East Medicine; Tana Taylor, Manager, Visitor Services/Gift Shop and Bethany Kelly, former Manager, WakeMed Cary Volunteer Services. Each speaker commended the volunteers for their ongoing support of and commitment to WakeMed Health & Hospitals.

Volunteer remarks were contributed by Diane Boyer, Information Desk and sewing volunteer chair, Jackie Clements, Emergency Department, Susan Coulter, former WakeMed employee and volunteer 2 East Feeding Partner and trainer.

RALEIGH CAMPUS SPRING

LUNCHEON

The Volunteers at WakeMed Raleigh Campus held their Spring Luncheon and Business Meeting on April 3, at the North Ridge Country Club. The event was a celebration of contributions and accomplishments made by the Volunteers at WakeMed Raleigh Campus.

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Volunteer remarks were contributed by Sally Perdue, Volunteer and board member; Tony Beasley, former volunteer, active WakeMed employee; and Lita Barr, former employee, active WakeMed volunteer. Closing remarks were contributed by Timothy Lee, President, The Volunteers at WakeMed Raleigh Campus.



Fundraising

Raleigh Campus \$5 Masquerade Sale

Thank you to the following volunteers:

Katrina Akins	Elaine Allen	Michelle Anderson
Amy Crapo	Sara Doering	Molly Gallion
Janet Hoffman	Sara Kirk	Isabella Norwood
Eleanor Nunn	Vivian Osinowo	Sally Perdue
Sara Pierson	Beverly Pryce	Sarah Robinson
Tarsha Trapp		



who assisted with The Volunteers at WakeMed Raleigh Campus Masquerade \$5.00 jewelry and accessory sale on Wednesday, April 25, 2012. Over to 550 employees visited the sale and were extremely pleased to see the variety and quality of items available. Not only did we have a fun day, but we sold \$19,968.44 and raised \$3,741.00 in profits. The funds raised will be used to contribute to programs and services that benefit WakeMed patients, families, visitors, staff, physicians and our community.



Cary Hospital Uniform Sale

On Friday, April 20, 2012, The Volunteers at WakeMed Cary Hospital along with Uniforms 2U2 hosted a uniform, shoes and accessory sale. The donation to the volunteers from this event was \$2,065.18. As always, all proceeds are used to support hospital needs throughout the year.

Thank you to the following volunteers who assisted with the Uniforms 2U2 Friday, April 20, 2012.

Susan Alvey

Diane Boyer

Sue Desai

Indu Desai

Thomas McFadden

Carol Reightler

Diana Roberto

Tina Smith



Donations Needed for Volunteer Services — WakeMed Cary Hospital & WakeMed Raleigh Campus

The Volunteer Services departments at Raleigh Campus and Cary Hospital offer magazines, comfort items, word puzzles, books and other select reading material to our patients. Donations of gently used or new magazines, novels (romance, mystery, westerns) and word puzzle books will be greatly appreciated.

Criteria:

- Magazines – Must be current. Monthly publications published within the past 12 months are acceptable. Weekly publications or news related magazines should be no more than two months old. Gifts of a magazine subscription in English or Spanish are accepted. If you are donating magazines that have been delivered to your home, the mailing address or any other personal identifying information should be marked out or removed before delivering to the hospital.
- Books – Paperbacks are preferred. They must be clean and odor free (no musty or moldy smell). Books must fall into the category of light reading. Experience tells us when a person is sick they most often stick with materials that are easy to read that do not require intense concentration.
- Due to, and out of respect for, the diversity of our customer base, reading material of a religious nature cannot be distributed and therefore cannot be accepted.
- **New or gently used children's books (6 months – 5 years of age)** are requested.

There is an urgent need at the Raleigh Campus for **Spanish, African American, and men's magazines**. There also is a need for crayons (large or small) and coloring pencils.

Donations can be delivered to Volunteer
Services during regular business hours,
Monday - Friday, 8 am – 4:30 pm.

Sewing Contributions

The efforts of our talented sewing volunteers benefit WakeMed Health & Hospitals by providing us with beautiful handmade items made especially for our patients – young, old, big and small. These gifts, made with such love and attention to detail, add a dimension of comfort and care that is second to none.

Many thanks to the individuals in our community that sew independently and deliver their treasures each month; to the individuals who sew and also participate in our in-house volunteer programs and to the sewing groups who meet on a regular basis.

WakeMed Raleigh Campus

Cary Senior Center
Chatty Yarns
From Ewe to You
Happy Hearts of Heritage
Heart-2-Heart Pillow Ministries
Needles Club of Heritage
Project Linus
Sunshine Seniors
Threads of Love
Wake Forest Quilting Friends

*Countless individual sewers
not associated with sewing groups*

WakeMed Cary Hospital

Abiding Presence Lutheran Church
Ann Foster's Workshop
Carolina Preserve Piecemakers
Carolina Preserve Yarnspinners
Cary High School
Colonial Baptist Church
Cornerstone Baptist Church
Crafting Blessings - NHB
Fuquay-Varina Presbyterian Church
Garner Senior Center
Harriet Kelner Group
Latter Day Saints
Pine Tree Quilters
Prime Time – Ebenezer MC
Reedy Creek Baptist Church
Spring Arbor Assistant Living
St. Paul's Knitting
Summit Church
Windsor Point
Woodland Terrace Knit & Crotchet



Welcome New Volunteers

Welcome New Volunteers

WakeMed Raleigh Campus

Amber Alhorani
Jody Allen
Shirleen Allen
Monica Alston
David Ayscue
Melissa Beecher
Kathy Begun
Joan Bird
Kelly Blades
Vicki Block
Rose Bradley
Rodshawn Branch
Casey Brantley
Jo Brantley
Dominique Brown
Mariluz Brown
Brian Buker
Sara Cammie
Mariam Catapano
Cassidy Caughlan
Priyanka Chakravorty
Annibelle Clark
Lauren Cochran
Ebony Collins
Mara Comas
Colleen Coombs
Kai Coppage
Dennis Cossa
Amy Crapo
Cynthia Cruell
Lisa D'Amato
James Davis
Jean Davis
Rosa Davis
Anna Debnam
Alicia DeLauder
Xenia Deluze
Madeline Desrosiers
Ruth Donnelly
Mary Ducette
Brandi Dunn
Shareasa Dunn
Kimberly Elliott
Lin Everette
Sharonda Felton
Vanessa Francois
John Groves
Jamie Hankins
Lindsey Haver

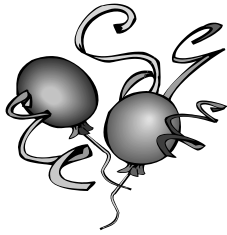
Luanne Hill
Marge Hoffmann
Tamera Holliman
Jan Holt
Stacey Infantino
Avanthika Iyengar
Wessie Jackson
Karen Jensen
Carmen Johnson
Elsie Kesselman
George Kolar
Linda Krichbaum
Kathryn Lawson
Tuanh Le
Barbara Lenden
Amada Lewis
Elisabeth Liddicote
Michelle Listim
Judy Mack
Noella Mapendo
Marilyn McGregor
Patricia McNair
Nedra McNay
Norma Meath
Twila Mitchell
Charlotte Montillo
Jennifer Newsome
Tuanh Nguyen
Arinze Nwosu
Carmen Pittman
Jill Pollock
Oyewole Popoola
Gerlie Poston
Arjun Puri
Maiti Rachid
Gail Rasdorf
Morgan Reinhard
Douglas Rifenburg
Adele Rosati
Brooke Schrader
Sherry Schultz
Carol Scully
Sonja Shogren
Lorraine Short
Gordon Shuford
Julia Gray Shuster
Sharon Sondergard
Kandys Standridge
Lynn Stanley
Diana Starling
James Stephens
Cora Stevenson
Kathleen Sullivan

Linda Sutton
Shannon Thomas
Sean Thompson
Kathryn Towery
Tarsha Trapp
Leah Tucker
Eileen Ugorcak
Helen Ullman
Yvonne Vaughter
Dottie Vester
T'yasah Walser
Nakita Watts
Maia White
Maxine White
Jason Whitehead
Christina Williams
Johnathan Williams
Joseph Williams
Keith Williams
Rosemary Wing
Miranda Worthington
Kay Wrigglesworth
Sharon Yancey
Suzanne Zeok

WakeMed Cary Hospital

Sarah Alexander
Denise Allmand
Bizz Anderson
Martha Baldwin
Lynne Benson
JoAnn Bethel
Zella Blum
Andreas Boehme
Carole Bonney
Hannah Brozovsky
Larry Byars
Trudy Byron
Britanie Calleja
Anne Cha
Joyce Coats
Leslie DeBaun
Mary DiFrancisco
Barbara Eckroth
Lee Evans
Janet Farrell
Karen Fazekas
Sharon Fingerhut
Lillian Friedlander
Kim Fullerton

Kaitlyn Gardenhire
Christine Goldsworthy
Ravin Golwala
Tina Goodwin
Matthew Hagan
Emily Hang
Tauna Hinckley
Brenda Kalt
Lois Kearney
Susanna Koltai
Elizabeth Kruszewski
Linda Lang
First Last
Karen Lendl
Joann Liss
Diane Luparello
Betty Mandel
Patricia McGee
Lana McGlynn
Ingrid Mercado
Susan Moeykens
Shirlee Moomau
Janet Morris
Name Name
Linh Nguyen
Norma Norman
Jean Poe
MaryAnn Pogue
Lydia Poisson
Judy Przybylinski
Bob Riordan
Joanna Rohde-Morse
Diane Rosenzweig
Evon Elaine Sanders
Judith Smith
Cynthia Spencer
Elisabeth Stevens
Estella Sundoval
Cheryl Thompson
Valerie Thomson
Carolyn Ward
Deborah Whitehorn
Keith Williams
Phyllis Womble
Nancy Wood



Happy Birthday!

WakeMed Raleigh Campus

June

Gina Abrams 6/12
Casey Brantley 6/28
Bethany Burgon 6/30
Laura Burke 6/23
Theresa Daniel 6/6
Lonelle Davis 6/2
Mary Defino 6/18
June Dolinski 6/4
Rebecca Doyle 6/22
Sherman Driver 6/19
Barbara Eckroth 6/11
Kimberley Elliott 6/19
Noele Fernandez 6/2
Gaye Forman 6/14
Molly Gallion 6/8
Eduardo Hernandez 6/17
Sandra Hill 6/10
Colette Hudgins 6/2
Avanthika Iyengar 6/17
Franklin Johnson 6/28
Linwood Joyner 6/20
Rand Khasawneh 6/15
Deborah Lambert 6/14
Peter Le 6/25
Suzanne Ledoyen 6/27
Diane Lewis 6/7
Peggy Lewis 6/7
Jean Mayak 6/11
Heather McDougal 6/2
Caitlin McKenna 6/10
Kelli Mealy 6/25
Francie Oblinger 6/19
Michelle Pendergast 6/1
Douglas Perry 6/19
Safa Rahall 6/29
Charlotte Rastas 6/19
James Sauls 6/2
Magan Sneed 6/17
Sandra Sosne 6/26
Leigh Stallings 6/17
Courtney Vaughn 6/27
Anthony Weeks 6/16
Robert Wertis 6/1
Ashley Williams 6/1
Eric Woods 6/19

July

Michelle Anderson 7/27
Bridie Bilos 7/12
Kelly Blades 7/10

Fay Bostic 7/31
Ryan Brianne 7/11
Rukesh Chinthapatla 7/23
Alan Craft 7/23
Hedy Cramer 7/16
Phoebe Crofts 7/12
Fannie Crumpler 7/6
Carol Dahle 7/15
Huyen Dang 7/9
Walter Davis 7/7
Xenia Deluze 7/3
Maiah Dixon 7/5
Elgie Dudley 7/1
Anna Erman 7/29
Lauren Gettinger 7/19
Susan Gorman 7/21
Tonya Graham 7/25
Hope Hendricks 7/1
Wessie Jackson 7/9
Merveilles Kimpioka 7/28
Emily Lopes 7/2
Pamela Lucas 7/18
Catherine Marks 7/30
Tonya McCoy 7/17
Hilda McCullers 7/7
Bill McKenney 7/29
Darlene McKenney 7/5
Elaine McLeod 7/18
Elizabeth McTall 24
Frances Mercer 7/31
James Miller 7/27
Megan Monteith 7/7
Lorraine Morris 7/7
Michael Mulvihill 7/20
Sara Pierson 7/23
Larry Pittman 7/21
Steven Rouse 7/27
Cathina Samuels 14
Jasmine Shah 7/28
Jacob Sherrill 7/9
Lichia Sibhatu 7/17
Diana Starling 7/8
Kathryn Towery 7/30
Yvonne Vaughter 7/19
Melissa White 7/14
Keith Williams 7/2
Griffin Wilson 7/18
Donna Wong 7/15
Louise Wurst 7/23
Gina Young 7/9

WakeMed Cary Hospital

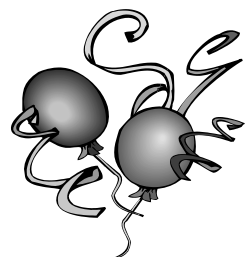
June Birthdays

Pat Anderson 6/7
Lynne Benson 6/30
Debbie Berland 6/16
Diane Boyer 6/21
Sarah Chen 6/16
Blair Childress 6/5
John Crick III 6/19
Martha Etzel 6/25
Gaye Forman 6/14
Pearl Fowler 6/28
Kevin Gaffney 6/15
Helen George 6/7
Diane Glennon 6/18
Myrna Gordon 6/5
David Greybill 6/8
Aruna Karthikeyan 6/7
Yasmin Khan 6/4
Sandra Klootwyk 6/3
Jan Koret 6/29
Taek Lee 6/3
Jean Lipary 6/16
John Marmaud 6/9
Maryellen Massenburg 6/17
Maria Minchella 6/30
Ann Mullin 6/14
Malathesh Panth 6/26
Calvin Parks 6/3
Shannon Pashby 6/23
Lydia Poisson 6/5
Shanthi Ramshankar 6/30
Judith Rea 6/29
Cecelia Roundy 6/1
Evon Elaine Sanders 6/5
Constance Sinha 6/23
Susan Streeter 6/9
Megan Summers 6/8
Cheryl Thompson 6/28
Charlotte Ward 6/14
Cleo Wilkins 6/9

July

Audrey Addo 7/23
Tyrone Allen 7/22
Shirley Bestehorn 7/21
Robert Bird 7/26
Margaret Castello 7/9
Joyce Catherwood 7/3

Ajith Chethikattu 7/8
Ekaterini Clausen 7/18
Kathryn Cundy 7/7
Rhetta Davis 7/2
Annette Edeburn 7/26
Ann Erteschik 7/18
Joe Esmond 7/10
Barbara Fischer 7/1
Carol Fluhrer 7/20
Roberta Foster 7/31
Kim Fullerton 7/3
John Grau 7/31
Patsy Hemmerle 7/9
Larry Hemmings 7/14
Rhonda Hoffman 7/8
Viki Johnson 7/25
Frances Keener 7/16
Janet Kretzschmar 7/31
Jacquelyn Ludington 7/24
Diane Luparello 7/25
Brooke McNeeley 7/28
Gloria Mertz 7/10
Katherine Mis 7/3
Sandy Murphy 7/9
Norma Norman 7/30
Pranay Orugunta 7/12
Shivam Patel 7/10
Betty Peck 7/22
Patricia Perkins 7/9
Elizabeth Poe 7/4
Mae Rabenius 7/3
Cindy Richards 7/15
Emy Sanchez 7/2
James Schultz 7/14
Timothy Shoriak 7/8
Phyllis Siegel 7/26
Susan Spingola 7/14
Lela Stewart 7/24
Ryan Stitt 7/24
Valerie Thomson 7/7
Helen Tsui 7/6
Michelle Turner 7/12
Keith Williams 7/2



Exit Comments

These are volunteers who contributed to our program that have relocated, gone back to school, or left for other obligations. This is what they said about their experience:

Raleigh Campus

Tiquerria Lender: Guest Ambassador: "I loved being in the volunteer program at WakeMed. I loved talking to patients and patients families while taking them up to their room. I am going to miss being at WakeMed. Thank you having me there."

Vivian Benzo: Surgical Services: "The staff was amazing and I loved gaining experience. I wish I could still continue volunteering."

Meghan Clark: NCCU: "Really enjoyed working with everyone in the NCCU. Volunteer Services was really great and understanding when I had to be absent."

Robyn Miller: Rehab OT/PT: "Everyone was very accommodating and very enthusiastic about my interest in this area. I really enjoyed my time spend in this department, this was a great experience."

Ali Himes-Ferris: Rehab PT: "I really enjoyed the inpatient rehab team. They were informative and welcoming. The patient caseload was informative and treatments were innovative. I felt better prepared for clinical responsibilities as a PT. student after volunteering. Jackie and Marie were great to work with. I was so grateful to get the experience I got with patients."

Cary Hospital

Jennifer Battaglia: Women's Pavilion & Birthplace and Feeding Partners: "This was a very positive experience and I appreciate the opportunity. I am sorry that I am unable to continue due to a very busy schedule the staff in the Volunteer Services department was friendly, as were most of the CNAs and nurses."

Desiree Brint: Feeding Partner 2 East: "Everything was very positive from Bethany and Dee, the RNs and techs, the patients, and the training available in the conference center. I'll be back if I find out I can work at home."

Lorraine Buccelato: Women's Pavilion & Birthplace: "Positive upbeat experience! Loved the staff and enjoyed helping wherever needed... Loved seeing the precious babies!! Love talking with Grandparents and mothers."

Beverly Chapman: Day Surgery Department: "Enjoyed working with volunteer staff and day surgery department. This experience has enriched my personal life and professional career."

Mary Chapman: Cardio-Endo Greeter: "I loved it!!"

Cindy Gross: Patient Relations Ambassador and Pharmacy Volunteer: "Volunteering at WakeMed was a very positive experience for me. Everyone I worked within my placements was very nice and made the experience even more enjoyable."

Shashi Laroia: Medical Surgical: "Personally, my experience has been very satisfying. I felt very good when I was able to help a patient and make their stay here a little more comfortable."

George Ludington: Emergency Liaison: "Enjoyed the experience greatly."

Kim Masseth: Infant Hearing & Screening: "My experience was great, communication was good which was important since I was a weekend volunteer, the training was definitely adequate. I feel the whole volunteering program is run in an organized, professional manner. Hopefully, some day situations well change and can volunteer again."

Sanjana Prabhu: Gift Shop: "Wonderful and incomparable volunteer experience at WakeMed Cary – appreciate all the opportunities that were given to me."

Rachel Wheeler: Women's Pavilion & Birthplace: "Thank you for the opportunity. My schedule changed and it was hard for me to continue a get schedule. I enjoyed my time spent volunteering."

Cindy Ware: Hospitality Pet Program: "We enjoyed our time at WakeMed."

Andrew Zambrano: Day Surgery Back: "Great people, and very helpful."



PLACEMENT OPPORTUNITIES



WakeMed Raleigh Campus

Guest Ambassador

If you can spare an additional 2 – 4 hours a week or would like to help recruit a friend, we are in need of additional Guest Ambassadors!

Monday – Friday, 8 am – 8 pm or Saturday/Sunday, 11am-5pm, 2 – 4 hour shifts

Volunteers enhance customer service by greeting patients and visitors at all portals of entry. Ambassadors provide assistance needed to assist patient and visitors wayfind effectively and provide basic wheelchair transport as needed. Positive interaction skills a must! This is an excellent opportunity to exercise by walking indoors.

Hospitality Pets

Saturdays – Sundays: 8am-8pm; 2 hour shifts

Volunteers and their canines provide visitation to eligible patients. Ability and desire to adhere to all aspects of the Hospitality Pets program. Canine companion at least one year old.

Patient Relations (Raleigh Campus / Zebulon Campus) Bilingual Volunteers Needed!

Monday – Friday: 2 – 4 hour shifts available, 8 am – 4 pm

Volunteers to enhance customer service and satisfaction by visiting patients and gathering feedback from them to assist in improving services and making a stressful visit less demanding. Ability to move freely about facility, excellent communication skills, with good problem solving abilities. Must be able to write legibly. Bilingual volunteers needed!

Raleigh Medical Park – Patient Access
Monday- Friday: 2-4 hours shifts, 7am-5pm

Volunteers facilitate an efficient flow of operation and traffic by providing appropriate information, direction and

assistance to the customers and the general public. Strong human relations skills, computer literacy and ability to relate to emotional and physical needs of others.

The Ronald McDonald Family Room
Sunday – Saturday: 9 am – 9 pm, 3 hour shifts

It is an oasis for the parents of children hospitalized in the inpatient pediatric units. Located just steps away from their children the Room offers computers, showers, snacks and a friendly volunteer who can listen with compassion. Skills: Excellent verbal communication skills and personal interaction skills. Ability to work independently. Excellent human relations skills, including tact, diplomacy, open communication and the ability to relate to persons on an individual basis. Willingness to adhere to all aspects of confidentiality. Good organizational skills. Excellent listening skills.

Sewing Individuals and Groups

Do you knit, crochet, sew? Your talent is needed to assist with making gifts for patients and family members. Items include: huggables, bereavement quilts **for adult and children's emergency** departments, lap quilts and many more items.

Cary Hospital

Apex Healthplex – Radiology
Monday, Wednesday and Friday mornings

Volunteers enhance customer service by greeting patients arriving for service. Also attends to comfort needs and provides assistance to ease flow of registration.

Emergency Department Liaison
Wednesday 8am – 10am, Saturday 5pm - 9pm, Sunday 3pm – 5pm
Volunteers working closely with Patient Registration and Campus Police staff

enhance patient care by assisting with non-medical duties which include attending to comfort needs of families and patients waiting for treatment, running errands, escorting patient and/or families to the back treatment area which can involve wheelchair transport, keeping customers informed

Patient Service Volunteer/Feeding Partner

2 East Medicine: Friday 8am – 10:30am and 4:30pm – 6:30pm

3 West Medical/Surgical: Thursday and Sunday 8am – 10:30am, Wednesday and Thursday 4:30pm – 6:30pm

*volunteer scheduling is set to coincide with breakfast and lunch or dinner tray delivery

Duties include stocking supplies, running errands, attending to patient comfort needs. Volunteers are trained to assist with the set up and feeding of patients requiring assistance.

Hospitality Pets

Friday (2nd and 4th) 10am – 12pm, Sunday – flexible timing

Canine/volunteer teams visit eligible and consenting patients. Ability and desire to adhere to all aspects of the Hospitality Pets program. Canine companion at least one year old.

Material Processing & Distribution
Wednesdays and Fridays – flexible scheduling.

Volunteers assist with sorting through shipments and stocking materials, supplies and linens. In addition, the volunteer helps with delivery of supplies to individual departments and with break down and disposal of boxes.

WakeMed Fuquay-Varina Skilled Nursing: Hospitality Pets teams needed! Flexible scheduling!

Volunteer Orientation

WakeMed Raleigh Campus

- Monday, June 4, 2012
Conference Dining Room, 5:30 pm - 8:30 pm
- Wednesday, June 6, 2012
Conference Dining Room, 9:30 am - 12:30 pm

- Monday, July 9, 2012
Conference Dining Room, 5:30 pm - 8:30 pm
- Wednesday, July 18, 2012
Conference Dining Room, 1 pm - 4 pm

WakeMed Cary Hospital

- Tuesday, June 5, 2012
Conference Center, 5:30 pm – 8:30 pm
- Thursday, June 21, 2012
Conference Center, 8:30 am - 11:30 am
- Thursday, July 5, 2012
Conference Center, 5:30 pm – 8:30 pm
- Tuesday, July 17, 2012
Conference Center, 8:30 am - 11:30 am

Tour Dates

WakeMed Raleigh Campus

- Thursday, June 14, 2012
Volunteer Services, 6 pm – 7:30 pm
- Tuesday, June 19, 2012
Volunteer Services, 1 pm – 2:30 pm
- Thursday July 12, 2012
Volunteer Services, 6 pm – 7:30 pm
- Tuesday July 17, 2012
Volunteer Services, 1 pm – 2:30 pm

To register, please call 919-350-8293

WakeMed Cary Hospital

- Thursday, June 7, 2012
Volunteer Services, 7 pm
- Monday, June 25, 2012
Volunteer Services, 10 am
- Monday, July 9, 2012
Volunteer Services, 7 pm
- Thursday, July 19, 2012
Volunteer Services, 10 am

To register, please call 919-350-2363

Calendar of Events

WakeMed Raleigh Campus

- Volunteer Board Meetings
Tuesday, June 12, 2012
Conference Dining, Room 10 am – 12 pm

- Ultimate Linen Sale
Wednesday, June 13, 2012
Andrews Center 7 am—4 pm

WakeMed Cary Hospital

- Volunteer Board Meetings
Wednesday, June 27, 2012
Conference Center, 11 am – 1 pm

- Wednesday, July 25, 2012
Conference Center, 11 am – 1 pm

- First Uniform – Stethoscope Sale
Friday, June 8, 2012
Conference Center 7 am to 4 pm

- Heart Saver Class
Tuesday, July 10, 2012
Cary Conference Center 1 pm to 4 pm

Please call 919-350-2488 or 350-2192 to register.

If you would like for you to add your special remembrance, anniversary, birth, etc. Please call your Volunteer Services Department.

**WakeMed Raleigh Campus
919-350-8293**

**WakeMed Cary Hospital
919-350-2363**

MELISSA BROWN MEMORIAL NURSING EDUCATION LOAN FUND

AMOUNT OF DONATION: _____ In Memory/Honor of: _____

Please make your check payable to: The Volunteers at WakeMed Raleigh Campus

A special program developed by The Volunteers at WakeMed Cary Hospital, *Blossoms for Life* is a unique way to say thank you for care you have received, to remember a loved one, to celebrate the birth of a child, to celebrate an anniversary or to recognize special people and events. Recognition of the *Blossoms for Life* donors, memorials and honoraria are on display in the Cary Hospital Conference Center. All gifts received by *Blossoms for Life* are used to fund programs and services throughout the hospital. If you are interested in making a contribution, please complete the form below and return the Volunteer Services department at Cary Hospital.

BLOSSOMS FOR LIFE CONTRIBUTION OPPORTUNITY

AMOUNT OF DONATION: _____ In Memory/Honor of: _____

Please make your check payable to: The Volunteers at WakeMed Cary Hospital

WE NEED YOUR EMAIL ADDRESS!

Complete the form below and return to your Volunteer Services department .

Email Update Form:

Name

Email Address

PLEASE REMEMBER TO ADD US TO YOUR CONTACT LISTS!
(please refer article on page 2)

KEEP MAILING ME THE HEARTBEAT!

Complete the form below and return to your Volunteer Services department .

I prefer to continue to receive the HeartBeat by US Mail.

Name

(please refer to article on page 3)

WakeMed Raleigh Campus, Volunteer Services – 3000 New Bern Avenue, Raleigh, NC 27610:

WakeMed Cary Hospital, Volunteer Services – 1900 Kildaire Farm Rd, Cary, NC 27518



Department of Volunteer Services

3000 New Bern Avenue

Raleigh, NC 27610-4465